SONY

Help Guide

In-Car Receiver
XAV-3600/XAV-1600

Use this manual if you encounter any problems, or have any questions.

Note: The picture above is for the North America region. Actual product may vary depending on the region.

Getting Started

Guide to Parts and Controls

Preparing a BLUETOOTH Device

Radio

Troubleshooting

Messages

Support Websites

In-Car Receiver
XAV-3600/XAV-1600

Main Unit

Main unit

The VOL (volume) + button has a tactile dot.

1. **Display/touch screen**
2. **HOME**
   Displays the HOME screen.
   ⊜ ATT (attenuate)
   Press and hold for 1 second to attenuate the sound.
   To cancel, press and hold again, or press VOL +.
3. **VOL (volume) +/−**
4. **⏮ / ⏭ (previous/next)**
   Functions differently depending on the selected source:
   [Radio]: select a preset station.
   [USB]: move to the previous/next file.
   [Bluetooth]: move to the previous/next file.
   Press and hold to:
   [Radio]: tune into a station automatically (SEEK+/SEEK−).
   [USB]: fast-reverse/fast-forward.
   [Bluetooth]: fast-reverse/fast-forward.
5. **OPTION**
   Displays the OPTION screen.

Related Topic

● Screen Displays

In-Car Receiver
XAV-3600/XAV-1600

Screen Displays

Playback screen:
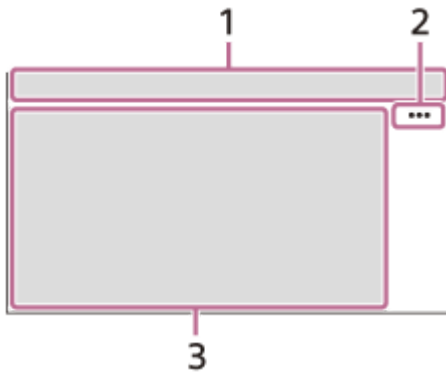
HOME screen:
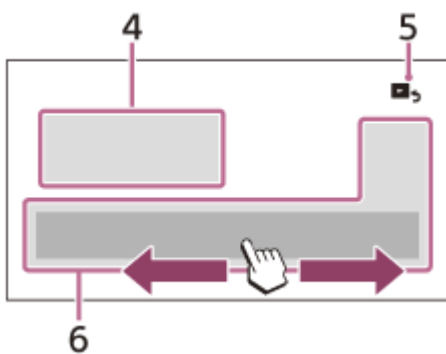
OPTION screen:
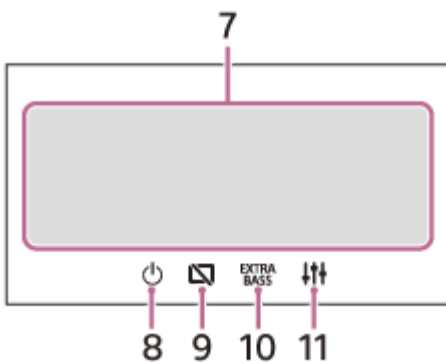
1. Status indication

Icon in the display	Detail
◀ATT (attenuate)	Lights up when the sound is attenuated.
ⓑ (BLUETOOTH)	Lights up when the BLUETOOTH signal is on. Flashes when the connection is in progress.
♪ (audio)	Lights up when the audio device is playable by enabling the A2DP (Advanced Audio Distribution Profile).

Icon in the display	Detail
⬆ (mobile phone)	Lights up when handsfree calling is available by enabling the HFP (Handsfree Profile).
▾ıll (antenna)	Indicates the signal strength status of the connected mobile phone.
⬛ (battery)	Indicates the remaining battery status of the connected mobile phone.

2. ••• (source option)
Opens the source option menu. The available items differ depending on the source.

3. Application specific area
Displays playback controls/indications or shows the unit's status. Displayed items differ depending on the source.

4. Clock
Displays the time which are set on the Date/Time setting.

5. ▶ (return to the playback screen)
Switches from the HOME screen to the playback screen.

6. Sources and Settings select keys
Changes the source or make various settings.
Flick to select the setting icon and other icons.
Touch the source icon you want to select.

XAV-3600:

Icon in the display	Name
📻	Radio
♫	Bluetooth
📞	Phone
▪️	USB
🔗	WebLink [1]
🔌	HDMI
◉	Rear Camera
🧰	Settings

[1] WebLink icon appears when the smartphone is connected.

XAV-1600(E)/XAV-1600(IN):

Icon in the display	Name
📻	Radio
♫	Bluetooth

Icon in the display	Name
☎	Phone
▤	USB
⊡	WebLink*1*2
🧰	Settings
◎	Rear Camera

*1 WebLink icon appears when the smartphone is connected.
*2 It may not be available in your country or region.

7. Sound select keys
Changes the sound.

8. ⏻ (standby)
Turns the unit in standby mode (USB charging is still available). To resume, press any buttons.

9. ◿ (monitor off)
Turns off the monitor. When the monitor is turned off, touch any part of the display to turn it back on.

10. EXTRA BASS (EXTRA BASS)
Changes the EXTRA BASS setting.

11. 🎚 (EQ10/Subwoofer)
Changes the EQ10/Subwoofer setting.

Related Topic

- General Settings (General)
- Sound Settings (Sound)

In-Car Receiver
XAV-3600/XAV-1600

Performing Initial Settings

You need to perform initial settings before operating the unit for the first time, after replacing the car battery, or changing connections.
If the initial settings screen does not appear when you turn on the unit, perform the factory reset to initialize the unit.

1. **Touch [Language], then set the display language.**

2. **Touch [Demo] repeatedly to select [OFF] to disable the demonstration mode.**

3. **Touch [Set Date/Time], then set the date and time.**

4. **After setting the date and time, touch [OK].**

   XAV-1600(E)/XAV-1600(IN): proceed to step 5.
   XAV-3600: skip to step 6.

5. **Touch [Tuning Steps], then set the FM/AM tuning step. (XAV-1600(E)/XAV-1600(IN))**

6. **To return to the previous display, touch ↰ (back), then touch [OK].**

   The startup caution appears.

7. **Read through the startup caution, then if you accept all conditions, touch [Close].**

   The setting is complete.

This setting can be further configured in the setting menu.

Related Topic

- General Settings (General)
- Sound Settings (Sound)
- Visual Settings (Visual)
- BLUETOOTH Settings (Bluetooth)

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In-Car Receiver
XAV-3600/XAV-1600

Preparing a Bluetooth® Device

You can enjoy music or perform handsfree calling depending on the BLUETOOTH compatible device such as smartphones, mobile phones, and audio devices (hereafter "BLUETOOTH device" if not otherwise specified). For details on connecting, refer to the operating instructions supplied with the device. Before connecting the device, turn down the volume of this unit; otherwise, a loud sound may result.

Related Topic

- Pairing and Connecting with a BLUETOOTH Device
- Connecting with a Paired BLUETOOTH Device

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XAV-3600/XAV-1600

Pairing and Connecting with a BLUETOOTH Device

When connecting a BLUETOOTH device for the first time, mutual registration (called "pairing") is required. Pairing enables this unit and other devices to recognize each other.
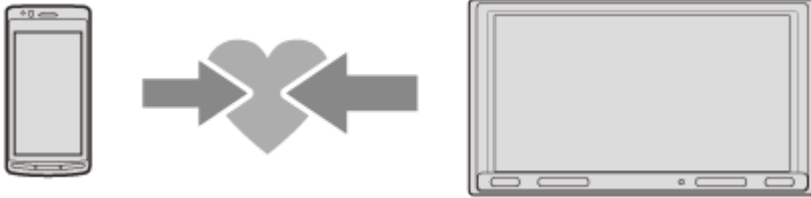
1 **Place the BLUETOOTH device within 1 m (3 ft) of this unit.**

2 **Press HOME, then touch [Settings].**

3 **Touch [Bluetooth].**

4 **Touch [Bluetooth Connection], then touch [ON].**

The BLUETOOTH signal is turned on and (BLUETOOTH) lights up on the status bar of the unit.

5 **Touch [Pairing].**

 (BLUETOOTH) flashes while the unit is in pairing standby mode.

6 **Perform pairing on the BLUETOOTH device so it detects this unit.**

7 **Select your model name shown in the display of the BLUETOOTH device.**

Repeat from step 5 if your model name does not appear.
If the connection confirmation display appears, operate the BLUETOOTH device to approve the connection, then touch [OK] on the unit and/or the BLUETOOTH device.

8 **If passkey* input is required on the BLUETOOTH device, input [0000].**

When pairing is made, (BLUETOOTH) stays lit.
*   Passkey may be called "passcode", "PIN code", "PIN number", "password", etc., depending on the BLUETOOTH device.

9 **Select this unit on the BLUETOOTH device to establish the BLUETOOTH connection.**

 (mobile phone) or (audio) lights up when the connection is made.

Note

- The unit can only be connected with one BLUETOOTH device at a time.

- To disconnect the BLUETOOTH connection, turn the connection off from either the unit or the BLUETOOTH device.

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XAV-3600/XAV-1600

Connecting with a Paired BLUETOOTH Device

To use a paired device, connection with this unit is required. Some paired devices will connect automatically.

1 **Press HOME, then touch [Settings].**

2 **Touch [Bluetooth].**

3 **Touch [Bluetooth Connection], then touch [ON].**

Make sure that (BLUETOOTH) lights up on the status bar of the unit.

4 **Activate the BLUETOOTH function on the BLUETOOTH device.**

5 **Operate the BLUETOOTH device to connect to this unit.**

 (mobile phone) or (audio) lights up on the status bar.

To connect the last-connected device from this unit

When the ignition is turned to on with the BLUETOOTH signal activated, this unit searches for the last-connected BLUETOOTH device, and connection is made automatically.

Note

- While streaming BLUETOOTH audio, you cannot connect from this unit to the mobile phone. Connect from the mobile phone to this unit instead.

To capture your voice during handsfree calling

You need to install the microphone (supplied).

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XAV-3600/XAV-1600

Using a Rear View Camera

- Installation of the rear view camera (not supplied) is required before use.
- The picture from the rear view camera connected to the CAMERA IN terminal is displayed when:

  - The back lamp of your car lights up (or the shift lever is set to The R (reverse) position).
  - You press HOME,then touch [Rear Camera].

CAMERA IN
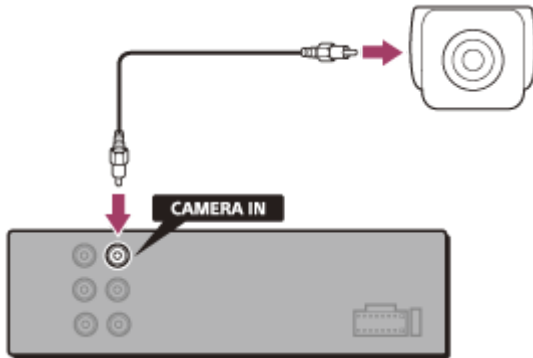
In-Car Receiver
XAV-3600/XAV-1600

Listening to the Radio

Press HOME, then touch [Radio].

Reception controls/indications
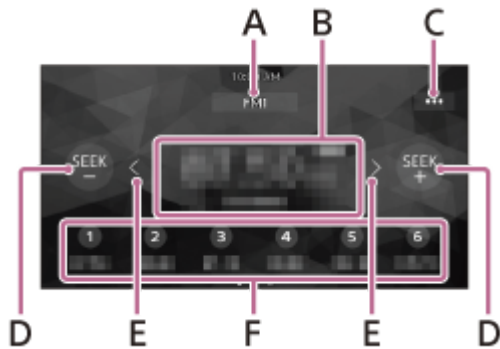
A. Current band
Change the band (FM1, FM2, FM3, AM1 or AM2).

B. Current frequency, program service name*, RDS (Radio Data System) indication*
*   Only available during RDS reception.

C. ••• (radio option)
Open the radio option menu.

D. SEEK−/SEEK+
Tune in automatically.

E. ❮ / ❯ (left/right)
Tune in manually.
Touch and hold to continuously skip frequencies.

F. Preset numbers
Select a preset station. Swipe right/left to show the other preset stations.
Touch and hold to store the current frequency in that preset.

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XAV-3600/XAV-1600

Tuning

1 **Select the desired band (FM1, FM2, FM3, AM1 or AM2).**

2 **Perform tuning.**

To tune automatically

Touch SEEK–/SEEK+.
Scanning stops when the unit receives a station.

To tune manually

Touch and hold ❮/❯ (left/right) to locate the approximate frequency, then touch ❮/❯ (left/right) repeatedly to finely adjust to the desired frequency.

To store manually

While receiving the station that you want to store, touch and hold the desired preset number.

To receive stored stations

Select the band, then touch the desired preset number.

Related Topic

● Listening to the Radio

In-Car Receiver
XAV-3600/XAV-1600

Using Radio Option Functions

The following functions are available by touching ●●● (option) on the top-right of the screen.

[BTM (Best Tuning Memory)]
Stores stations in order of frequency on the preset numbers. 18 stations for FM and 12 stations for AM can be stored as preset stations.

[PTY]
Selects a program type from the PTY list to search for a station broadcasting the selected program type.
(Only available during FM reception.)

Related Topic

- Listening to the Radio

In-Car Receiver
XAV-3600/XAV-1600

Playing a USB Device

MSC (Mass Storage Class) type USB devices* compliant with the USB standard can be used.

* e.g., a USB flash drive, digital media player

Note

- For details on the compatibility of your USB device, visit the support site.
- Check the supported file formats for USB playback.

1 **Turn down the volume on the unit.**

2 **Connect the USB device to the USB port.**

3 **Press HOME, then touch [USB].**

Playback starts.

To remove the USB device

Turn the unit off or turn the ignition switch to the ACC off position, then remove the USB device.

Related Topic

- Supported Formats for USB Playback
- Customer Support Websites

In-Car Receiver
XAV-3600/XAV-1600

Playing an HDMI™ Device (XAV-3600)

1 **Turn off the HDMI device.**

2 **Turn down the volume on the unit.**

3 **Connect the HDMI device to the HDMI terminal on the unit.**

4 **Press HOME, then touch [HDMI].**

5 **Turn on the HDMI device.**

Playback starts.

Note

- BLUETOOTH audio is not available when HDMI device is played.

- Do not disconnect the device during playback.

- To connect an Apple device via the HDMI cable, Lightning Digital AV Adapter or USB-C Digital AV Multiport Adapter is required.

- To charge a device when connecting the HDMI cable, connect to the USB port using a multiport adaptor.

- The image may show up differently on the unit's display compared to the one on the display of the connected HDMI device.

- This unit is compatible with 480p, 576p, and 720p.

In-Car Receiver
XAV-3600/XAV-1600

Playing a BLUETOOTH Device

You can play contents on a connected device that supports BLUETOOTH A2DP (Advanced Audio Distribution Profile).

1 **Make a BLUETOOTH connection with the audio device.**

2 **Press HOME, then touch [Bluetooth].**

3 **Operate the audio device to start playback.**

Note

- Depending on the audio device, information such as title, track number/time, and playback status may not be displayed on this unit.

- Even if the source is changed on this unit, playback of the audio device does not stop.

To match the volume level of the BLUETOOTH device to other sources

You can reduce the volume level differences between this unit and the BLUETOOTH device:
During playback, touch ••• (option), then set [Input Level] between −6 and +6.

Related Topic

- Connecting with a Paired BLUETOOTH Device

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XAV-3600/XAV-1600

Repeat Play and Shuffle Play

1 **During playback, touch ⤺ (repeat) or ⤸ (shuffle) repeatedly until the desired play mode appears.**

Playback in the selected play mode may take time to start.

Available play modes differ depending on the selected sound source and connected device.

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Searching for a File from the List Screen

1 **During USB playback, touch ☰ (list).**

The list screen of the currently played item appears.
When connecting the USB device to the USB port, touch ♫ (audio) or ▤ (video) to list up by file type.

2 **Touch the desired item.**

Playback starts.

In-Car Receiver
XAV-3600/XAV-1600

Other Settings during Playback

When playing back a video from an HDMI device connected to the HDMI terminal*, or from a USB device connected to the USB port, further settings are available by touching ●●● (option). The available items differ depending on the source.

* XAV-3600 only

Picture EQ

Adjusts the picture quality according to your taste: [Dynamic], [Standard], [Theater], [Custom]. (Available only when the parking brake is applied.)

Aspect

Selects an aspect ratio for the screen of the unit. (Available only when the parking brake is applied.)

Item	Detail
Normal	Displays a 4:3 picture in its original size, with side bars to fill the 16:9 screen.
Zoom	Displays a 16:9 picture that has been converted into 4:3 letter box format.
Full	Displays a 16:9 picture in its original size.
Captions	Enlarges the picture horizontally, while fitting captions in the screen.

In-Car Receiver
XAV-3600/XAV-1600

Preparing a Mobile Phone

To use a mobile phone, connect it with this unit.

Related Topic

- Preparing a Bluetooth® Device

In-Car Receiver
XAV-3600/XAV-1600

Receiving a Call

1 **Touch ☎ (call) when a call is received.**

The phone call starts.

Note

- The ringtone and talker's voice are output from the front speakers. To select the speakers for handsfree calling, press HOME, then touch [Settings] and select [Phone Call Sound] in [Sound].

To reject/end a call

Touch ☎ (end a call).

Related Topic

- [Preparing a Mobile Phone](#)

In-Car Receiver
XAV-3600/XAV-1600

Making a Call

1 **Press HOME, then touch [Phone].**

2 **Touch one of the call icons on the BLUETOOTH phone display.**
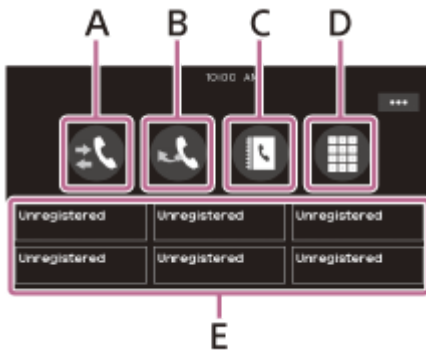
A. 📲 (call history)*
Select a contact from the call history list. The unit stores the last 20 calls.
B. 📞 (redial)
Make a call automatically to the last contact you made.
C. 📇 (contacts)*
Select a contact from the name list/number list. To search for the desired contact in alphabetical order from the name list, touch ⊙ (alphabetical search).
D. ▦ (dialpad)
Enter the phone number.
E. Favorites
Select the stored contact.
To store the contact, see "To add phone numbers to Favorites" below.

* The mobile phone needs to support PBAP (Phone Book Access Profile).

3 **Touch 📞 (call).**

The phone call starts.

To add phone numbers to Favorites

You can store up to 6 contacts in the Favorites.

1. On the phone screen, touch 📇 (contacts) and select a phone number you want to store in the Favorites.
   The confirmation display appears.
2. Touch [Add to Favorites].
3. Touch the desired preset in the Favorites to store the phone number.
   The contact is stored in the Favorites.

Related Topic

- Preparing a Mobile Phone

In-Car Receiver
XAV-3600/XAV-1600

Available Operations during a Call

To adjust the ringtone volume

Press VOL (volume) +/− while receiving a call.

To adjust the talker's voice volume

Press VOL (volume) +/− during a call.

To adjust the volume for the other party (Mic gain adjustment)

During a handsfree call, touch ••• (option), then set [MIC Gain] to [High], [Middle], or [Low].

To reduce echo and noise (Echo/noise canceler mode)

During a call, touch ••• (option), then set [Speech Quality] to [Mode 1] or [Mode 2].

To switch between handsfree mode and handheld mode

During a call, touch ◀↔▯ (speaker/phone) to switch the phone call audio between the unit and mobile phone.

Note

- Depending on the mobile phone, this operation may not be available.

To answer an incoming call automatically

Touch ••• (option), then set [Auto Answer] to [ON].

In-Car Receiver
XAV-3600/XAV-1600

WebLink™

The "WebLink Host" app allows you to enjoy the "WebLink Apps" such as a video or music player on the connected iPhone/Android phone.

Notes on using WebLink™

- Check the WebLink™ website for supported OS versions. Update to the latest OS version before use.
- For details on compatible models, refer to the compatibility list on the following site:
  https://helloweblink.com
- Download the "WebLink Host" app available on Google Play for your Android phone, and available on the App Store for your iPhone.
- A network connection may be required when configuring settings, such as during the initial connection setup. Make sure that a network connection is available on your iPhone/Android phone.
- When using the Cast function, settings on your iPhone/Android phone may be required.
- For details about the "WebLink Apps", visit the website for the "WebLink Apps".
- The WebLink™ function and/or a certain "WebLink Apps" may not be available in your country or region.
- When using the Cast function and connecting the iPhone, the display direction is the same as the display of the iPhone.

1 **Connect your iPhone/Android phone with main unit via BLUETOOTH.**

2 **Connect your iPhone/Android phone to the USB port.**

To connect an iPhone, use a USB connection cable for iPhone (not supplied).
To connect an Android phone, use an appropriate connection cable (not supplied).

3 **Press HOME, then touch the WebLink™ icon.**

The WebLink™ display appears on the display of the unit. Touch and control the applications.

In-Car Receiver
XAV-3600/XAV-1600

Using Gesture Command

You can perform frequently-used operations by swiping your finger on the reception/playback display.

> **Note**
>
> - The gesture commands explained below are not available on the screens of WebLink™.

Swipe left to right

Radio reception:
seek forward stations. (The same as pressing and holding ▶▶❙ (next).)
Video/audio playback:
skip forward a file/track. (The same as ▶▶❙ (next).)

Swipe right to left

Radio reception:
seek backward stations. (The same as pressing and holding ❙◀◀ (previous).)
Video/audio playback:
skip backward a file/track. (The same as ❙◀◀ (previous).)

Swipe upwards

Radio reception:
receive stored stations (go forward).

Swipe downwards

Radio reception:
receive stored stations (go backward).

In-Car Receiver
XAV-3600/XAV-1600

Basic Setting Operation

You can set items in the following setup categories: General Settings (General), Sound Settings (Sound), Visual Settings (Visual), BLUETOOTH Settings (Bluetooth).

1 **Press HOME, then touch [Settings].**

2 **Touch one of the setup category.**

The items that can be set differ depending on the source and settings.

3 **Move the scrollbar up and down to select the desired item.**

To return to the previous display

Touch ↰ (back).

To switch to the playback screen

Touch ▣↳ (return to the playback screen).

Related Topic

- General Settings (General)
- Sound Settings (Sound)
- Visual Settings (Visual)
- BLUETOOTH Settings (Bluetooth)
- Canceling the Demonstration Mode

In-Car Receiver
XAV-3600/XAV-1600

General Settings (General)

Language

Selects the display language: [English], [Español], [Français], [Deutsch], [Italiano], [Português], [Русский], [ไทย], [العربية], [简体中文], [繁體中文], [한국어], [Indonesia].

Demo

Activates the demonstration: [OFF], [ON].

Date/Time

Item	Detail
Set Date/Time	Sets the date and clock time: [Auto(RDS)], [Manual].
Date Format	Selects the format: [DD-MM-YYYY], [MM-DD-YYYY], [YYYY-MM-DD].
Time Format	Selects the format: [12-hour], [24-hour].

Beep

Activates the operation sound: [OFF], [ON].

Rear View Camera

Selects the image from the rear view camera: [OFF], [Normal], [Reverse] (mirror image).
[Guide Line Adjust] adjusts the guide on the picture from the rear view camera.
Touch the near side Ⓐ or far side Ⓑ (red portions) of the guide to adjust.
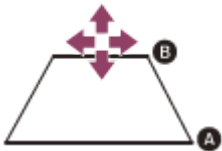
Touch ❮ / ⋀ / ❯ / ⋁ (left/up/right/down) to adjust the guide position, and touch → ← (inward) or ← → (outward) to adjust the guide width.

Steering Control

Selects the input mode for the connected remote control. To prevent a malfunction, be sure to match the input mode with the connected remote control before use.

Item	Detail
Custom	Input mode for the steering wheel remote control (follow the procedures of 🔧 (register/setup) to register functions on the connected remote control).
Preset	Input mode for the wired remote control excluding the steering wheel remote control.
🔧 (register/setup)	The steering button screen appears. ❶ Press and hold the button you want to assign to the steering wheel. The button on the screen lights up (standby). ❷ Press and hold the button on the steering wheel you want to assign the function to. The button on the screen will change the color (highlighted or encircled by an orange line). ❸ To register other functions, repeat steps ❶ and ❷ . (Available only when [Steering Control] is set to [Custom].)

Note

- While making settings, the connected remote control cannot be used even though some functions have already been registered. Use the buttons on the unit.

- If an error occurs while registering, all the registered information is cleared. Restart registration from the beginning.

- This function may not be available on some vehicles. For details on the compatibility of your vehicle, visit the support site.

Tuning Steps (XAV-1600(E)/XAV-1600(IN))

Sets the FM/AM tuning step of your country or region: [50kHz/9kHz], [100kHz/10kHz], [200kHz/10kHz].

Factory Reset

Initializes all the settings to the factory settings.

Firmware Version

Updates and confirms the firmware version.

Open Source Licenses

Displays the software licenses.

Related Topic

- Basic Setting Operation
- Customer Support Websites

In-Car Receiver
XAV-3600/XAV-1600

Sound Settings (Sound)

EXTRA BASS

Reinforces bass sound in synchronization with the volume level: [OFF], [1], [2].

EQ10/Subwoofer

Selects an equalizer curve and adjusts the subwoofer level.
(Available when any source is selected.)

Item	Detail
EQ10	Selects the equalizer curve: XAV-3600 [OFF], [R&B], [Rock], [Pop], [Hip-Hop], [Dance], [EDM], [Jazz], [Soul], [Country], [Custom] XAV-1600(E) [OFF], [R&B], [Rock], [Pop], [Hip-Hop], [Dance], [EDM], [Jazz], [Regueton], [Salsa], [Custom] XAV-1600(IN) [Bollywood] , [R&B], [Rock], [Pop], [Hip-Hop], [Dance], [EDM], [Jazz], [Regueton], [Custom], [OFF] [Custom] adjusts the equalizer curve: −6 to +6.
Subwoofer	Adjusts the volume level of the subwoofer: [OFF], −10 to +10.

Balance/Fader

Adjusts the balance/fader level.

Item	Detail
Balance	Adjusts the sound balance between the left and right speakers: [L15] to [R15].
Fader	Adjusts the sound balance between the front and rear speakers: [Front 15] to [Rear 15].

Crossover

Adjusts the cut-off frequency and subwoofer phase.

Item	Detail
High Pass Filter	Selects the cut-off frequency of the front/rear speakers: [OFF], [50Hz], [60Hz], [80Hz], [100Hz], [120Hz].
Low Pass Filter	Selects the cut-off frequency of the subwoofer: [OFF], [50Hz], [60Hz], [80Hz], [100Hz], [120Hz].
Subwoofer Phase	Selects the subwoofer phase: [Normal], [Reverse].

DSO (Dynamic Stage Organizer)

Enhances audio output: [OFF], [Low], [Middle], [High].

Volume Settings

Adjusts the volume level of each source.

Item	Detail
Media	Adjusts the volume of media: 0 to 50.
Phone Call	Adjusts the volume of phone calls: 0 to 50.
Ring Tone	Adjusts the volume of the ring tone: 0 to 50.

Note

- When adjusting the volume settings, park your car in a safe place as it may be too loud to hear the surrounding sounds.

Phone Call Sound

Selects the speakers for handsfree calling: [Front], [Rear], [All].

Related Topic

- Basic Setting Operation

In-Car Receiver
XAV-3600/XAV-1600

Visual Settings (Visual)

Wallpaper

Changes the wallpaper by touching the desired color.
Setting a photo data as the wallpaper (XAV-3600/XAV-1600(E)/XAV-1600(IN))
You can also set your favorite photo stored in a MSC (Mass Storage Class) type USB device as the wallpaper.
After connecting the USB device to the USB port, [You can import a photo from a USB device] appears on the screen.
Touch [Import] and select your favorite photo.
(Available only when the photo data are JPEG files of 6 MB or less.)

Dimmer for Monitor & Illum.

Dims the display and the button illumination: [OFF], [Auto], [ON].
([Auto] is available only when the illumination control lead is connected and works when the head light is turned on.)
 (register/setup) adjusts the brightness level when the dimmer is activated: −5 to +5.

Illum. Level on Monitor OFF

Dims the button illumination when the monitor is turned off: [OFF], [1], [2], [3], [4].

Touch Screen Adjust

Adjusts the touch screen calibration if the touching position does not correspond with the proper item.

Related Topic
- Basic Setting Operation

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In-Car Receiver
XAV-3600/XAV-1600

BLUETOOTH Settings (Bluetooth)

Bluetooth Connection

Activates the BLUETOOTH signal: [OFF], [ON], [Pairing] (enters into pairing standby mode).

Bluetooth Device Info

Displays the information of the BLUETOOTH device connected to the unit.
(Available only when [Bluetooth Connection] is set to [ON] and a BLUETOOTH device is connected to the unit.)

Bluetooth Reset

Initializes all BLUETOOTH-related settings such as pairing information, call history, history of connected BLUETOOTH devices, etc.

Related Topic

- Basic Setting Operation

In-Car Receiver
XAV-3600/XAV-1600

Canceling the Demonstration Mode

1. **Press HOME, then touch [Settings].**

2. **Touch [General], then touch [Demo] to set to [OFF].**

3. **To exit the setup menu, touch ⤺ (back) twice.**

Related Topic
- [General Settings (General)](#)

SONY

In-Car Receiver
XAV-3600/XAV-1600

Updating the Firmware

To update the firmware, visit the support site, then follow the online instructions.

Note

- During the update, do not remove the USB device.

Related Topic

- Customer Support Websites

In-Car Receiver
XAV-3600/XAV-1600

Precautions

- Power antenna (aerial) extends automatically.
- When you transfer ownership or dispose of your car with the unit installed, initialize all the settings to the factory settings by performing the factory reset.
- Do not splash liquid onto the unit.

Notes on safety

- Comply with your local traffic rules, laws, and regulations.
- While driving

  - Do not watch or operate the unit, as it may lead to distraction and cause an accident. Park your car in a safe place to watch or operate the unit.
  - Do not use the setup feature or any other function which could divert your attention from the road.
  - When backing up your car, be sure to look back and watch the surroundings carefully for your safety even if the rear view camera is connected. Do not depend on the rear view camera exclusively.

- While operating

  - Do not insert your hands, fingers, or foreign objects into the unit as it may cause injury or damage to the unit.
  - Keep small articles out of the reach of children.
  - Be sure to fasten seatbelts to avoid injury in the event of sudden movement of the car.

Preventing an accident

Pictures appear only after you park the car and set the parking brake. If the car starts moving during video playback, the following caution is displayed and you cannot watch the video.

[Video blocked for your safety.]

Do not operate the unit or watch the monitor while driving.

Notes on LCD panel

- Do not get the LCD panel wet or expose it to liquids. This may cause a malfunction.

- Do not press down hard on the LCD panel as doing so can distort the picture or cause a malfunction (i.e., the picture may become unclear or the LCD panel may be damaged).
- Do not touch the panel with objects other than with your finger as it may damage or break the LCD panel.
- Clean the LCD panel with a dry soft cloth. Do not use solvents such as benzine, thinner, commercially available cleaners, or antistatic spray.
- Do not use the unit outside the temperature range 0 ºC to 40 ºC (32 ºF to 104 ºF).

- If your car was parked in a cold or hot place, the picture may not be clear. However, the monitor is not damaged and the picture will become clear after the temperature in your car becomes normal.
- Some stationary blue, red, or green dots may appear on the monitor. These are called "bright spots" and can happen with any LCD. The LCD panel is precision-manufactured with more than 99.99% of its segments functional. However, it is possible that a small percentage (typically 0.01%) of the segments may not light up properly. This will not, however, interfere with your viewing.

Notes on the touch screen

- This unit uses a resistive touch screen. Touch the screen directly with your fingertip.
- Multi-touch operation is not supported on this unit.
- Do not touch the screen with sharp objects such as a needle, pen, or fingernail. Operation with a stylus is not supported on this unit.
- Do not let any objects contact the touch screen. If the screen is touched by an object other than your fingertip, the unit may not respond correctly.
- Since glass material is used for the screen, do not subject the unit to strong shock. If cracking or chipping occurs on the screen, do not touch the damaged part as it may cause injury.
- Keep other electrical devices away from the touch screen. They may cause the touch screen to malfunction.

If you have any questions or problems concerning your unit that are not covered in this Help Guide, consult your nearest Sony dealer.

Related Topic

- General Settings (General)

In-Car Receiver
XAV-3600/XAV-1600

Supported Formats for USB Playback

- WMA (.wma)[1] [2]
  Bit rate: 48 kbps – 192 kbps (Supports variable bit rate (VBR))[3]
  Sampling frequency[4] : 44.1 kHz

- MP3 (.mp3)[1] [2]
  Bit rate: 48 kbps – 320 kbps (Supports variable bit rate (VBR))[3]
  Sampling frequency[4] : 32 kHz, 44.1 kHz, 48 kHz

- AAC (.m4a)[1] [2]
  Bit rate: 40 kbps – 320 kbps (Supports variable bit rate (VBR))[3]
  Sampling frequency[4] : 8 kHz – 48 kHz
  Bit per sample (Quantization bit): 16 bits

- FLAC (.flac)[1] [6]
  Sampling frequency[4] : 8 kHz – 48 kHz
  Bit per sample (Quantization bit): 16 bits

- WAV (.wav)[1]
  Sampling frequency[4] : 8 kHz – 48 kHz
  Bit per sample (Quantization bit): 16 bits, 24 bits

- Xvid (.avi)
  Video codec: MPEG-4 Advanced Simple Profile
  Audio codec: MP3 (MPEG-1 Layer3)
  Bit rate: Max. 4 Mbps
  Frame rate: Max. 30 fps (30p/60i)
  Resolution: Max. 1280 × 720[5]

- MPEG-4 (.mp4)
  Video codec: MPEG-4 Advanced Simple Profile, AVC Baseline Profile
  Audio codec: AAC
  Bit rate: Max. 4 Mbps
  Frame rate: Max. 30 fps (30p/60i)
  Resolution: Max. 1280 × 720[5]

- WMV (.wmv, .avi)[1]
  Video codec: WMV3, WVC1
  Audio codec: MP3, WMA
  Bit rate: Max. 6 Mbps
  Frame rate: Max. 30 fps
  Resolution: Max. 720 × 480[5]

- MKV (.mkv)
  Video codec: MPEG-4 Advanced Simple Profile, AVC Baseline Profile
  Audio codec: MP3, AAC
  Bit rate: Max. 5 Mbps
  Frame rate: Max. 30 fps
  Resolution: Max. 1280 × 720[5]

[1] Copyright-protected files and multi-channel audio files cannot be played back.
[2] DRM (Digital Rights Management) files cannot be played back.
[3] Non-standard bit rates or non-guaranteed bit rates are included depending on the sampling frequency.
[4] Sampling frequency may not correspond to all encoders.

*5 These numbers indicate the maximum resolution of playable video and do not indicate the player's display resolution. The display resolution is 800 × 480.

*6 Displaying the tag information is not supported.

Note

- Some files may not be played back even though their file formats are supported by the unit.

In-Car Receiver
XAV-3600/XAV-1600

About iPhone

- **Compatible iPhone models:**
  iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14, iPhone SE (3rd generation), iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini, iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini, iPhone SE (2nd generation), iPhone 11 Pro Max, iPhone 11 Pro, iPhone 11, iPhone XS Max, iPhone XS, iPhone XR, iPhone X, iPhone 8 Plus, iPhone 8, iPhone 7 Plus, iPhone 7, iPhone SE, iPhone 6s Plus, iPhone 6s, iPhone 6 Plus, iPhone 6, iPhone 5s
- Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with an Apple product may affect wireless performance.

In-Car Receiver
XAV-3600/XAV-1600

Notice on License

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If you have any questions or problems concerning your unit that are not covered in this Help Guide, consult your nearest Sony dealer.

Related Topic

- General Settings (General)

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In-Car Receiver
XAV-3600/XAV-1600

Specifications

FOR CUSTOMERS IN CANADA (INCLUDING IN THE PROVINCE OF QUEBEC)
ALL INSTRUCTIONS AND STATEMENTS WHICH ARE NECESSARY FOR CANADIAN CUSTOMERS ARE
PROVIDED IN ENGLISH AND FRENCH. OTHER INSTRUCTIONS AND STATEMENTS NOT PROVIDED IN ENGLISH
AND FRENCH ARE NOT FOR CANADIAN CUSTOMERS (INCLUDING IN THE PROVINCE OF QUEBEC).

AUDIO POWER SPECIFICATIONS

CTA2006 Standard
Continuous Power Output:
20 W RMS × 4 Channels at 4 Ω and ≤ 1% THD+N
Signal to Noise:
80 dBA reference 1 Watt RMS

Monitor section

Display type	Wide LCD color monitor
Dimensions	17.1 cm/ 6.75 in
System	TFT active matrix
Number of pixels	1 152 000 pixels (800 × 3 (RGB) × 480)
Color system	PAL/NTSC automatic select for CAMERA IN terminal

Radio section

XAV-3600:

FM

Tuning range	87.5 MHz – 107.9 MHz
Usable sensitivity	7 dBf
Signal-to-noise ratio	70 dB (mono)
Separation at 1 kHz	45 dB

AM

Tuning range	530 kHz – 1 710 kHz
Sensitivity	32 µV

XAV-1600(E)/XAV-1600(IN):

FM

Tuning range	87.5 MHz – 108.0 MHz (at 50 kHz step) 87.5 MHz – 108.0 MHz (at 100 kHz step) 87.5 MHz – 107.9 MHz (at 200 kHz step)
FM tuning step	50 kHz/100 kHz/200 kHz switchable
Usable sensitivity	7 dBf
Signal-to-noise ratio	70 dB (mono)
Separation at 1 kHz	45 dB

AM

Tuning range	531 kHz – 1 602 kHz (at 9 kHz step) 530 kHz – 1 710 kHz (at 10 kHz step)
AM tuning step	9 kHz/10 kHz switchable
Sensitivity	32 µV

USB player section

Interface	USB (Hi-speed)
Maximum current	1.5 A

HDMI section* (XAV-3600)

Input format	480p, 576p, 720p

* HDMI output is not available.

Wireless communication

Communication System	BLUETOOTH Standard version 3.0
Output	BLUETOOTH Standard Power Class 2 (Max. Conducted +1 dBm)
Maximum communication range[*1]	Line of sight approx. 10 m (33 ft)
Frequency band	2.4 GHz band (2.400 0 GHz – 2.483 5 GHz)

Modulation method	FHSS
Compatible BLUETOOTH Profiles*2	A2DP (Advanced Audio Distribution Profile) 1.3 AVRCP (Audio Video Remote Control Profile) 1.3 HFP (Handsfree Profile) 1.6 PBAP (Phone Book Access Profile) 1.1
Corresponding codec	SBC, AAC

*1   The actual range will vary depending on factors such as obstacles between devices, magnetic fields around a microwave oven, static electricity, reception sensitivity, antenna (aerial) performance, operating system, software application, etc.
*2   BLUETOOTH standard profiles indicate the purpose of BLUETOOTH communication between devices.

Power amplifier section

Outputs	Speaker outputs
Speaker impedance	4 Ω – 8 Ω
Maximum power output	55 W × 4 (at 4 Ω)

General

Power requirements	12 V DC car battery (negative ground (earth))
Rated current consumption	10 A
Dimensions (maximum)	Approx. 178 mm × 100 mm × 139 mm (7 1/8 in × 4 in × 5 1/2 in) (w/h/d)
Mounting dimensions	Approx. 182 mm × 111 mm × 120 mm (7 1/4 in × 4 3/8 in × 4 3/4 in) (w/h/d)
Mass	Approx. 1.0 kg (2 lb 4 oz)
Package contents	Main unit (1) Parts for installation and connections (1 set)

Ask the dealer for detailed information.

Design and specifications are subject to change without notice.

In-Car Receiver
XAV-3600/XAV-1600

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In-Car Receiver
XAV-3600/XAV-1600

Troubleshooting

Do the following before you request a repair service.

- Read the relevant instruction and troubleshooting topics in this Help Guide.
- Issues may be resolved by updating the software. When you install the "Support by Sony" app on your smartphone, you can get software update information conveniently.
- Visit our customer support home page.

If none of the above works, consult your nearest Sony dealer.

Related Topic

- Customer Support Websites
- About the "Support by Sony" App

In-Car Receiver
XAV-3600/XAV-1600

There is no beep sound.

- An optional power amplifier is connected and you are not using the built-in amplifier.

In-Car Receiver
XAV-3600/XAV-1600

The fuse has blown. / The unit makes noise when the position of the ignition is switched.

- The power supply leads are not matched correctly with the car's accessory power connector.

In-Car Receiver
XAV-3600/XAV-1600

The display disappears from/does not appear on the monitor.

- The monitor off function is activated.
  - Touch anywhere on the display to turn the display back on.

Related Topic

- Main Unit
- Screen Displays

In-Car Receiver
XAV-3600/XAV-1600

Menu items cannot be selected.

- Unavailable menu items are displayed in gray.

In-Car Receiver
XAV-3600/XAV-1600

The USB functions do not work properly.

- Do not use a USB extension cable as it may cause deterioration of signal quality.
  - Use a shorter USB cable when connecting the USB device, or replace the USB cable with a new one.

In-Car Receiver
XAV-3600/XAV-1600

The unit cannot be operated.

- Press and hold HOME for more than 10 seconds to restart the unit. For your safety, do not restart the unit while you are driving.

In-Car Receiver
XAV-3600/XAV-1600

The clock set automatically is not accurate.

- The clock data on radio waves is not accurate.
    - Press HOME, select [Settings] ➡ [General] ➡ [Date/Time] ➡ [Set Date/Time], then set to [Manual]. After that, touch (register/setup) and adjust the clock manually.

Related Topic

- General Settings (General)

In-Car Receiver
XAV-3600/XAV-1600

The touch screen does not react to your touch correctly.

- Touch one part of the touch screen at a time. If two or more parts are touched simultaneously, the touch screen will not react correctly.
- Calibrate the touch screen of the display.
- Touch the pressure sensitive screen firmly.

Related Topic

- Visual Settings (Visual)

In-Car Receiver
XAV-3600/XAV-1600

Multi-touch is not recognized.

- Multi-touch operation is not supported on this unit.

In-Car Receiver
XAV-3600/XAV-1600

The radio reception is poor. / Static noise occurs.

- Connect the antenna (aerial) firmly.

In-Car Receiver
XAV-3600/XAV-1600

The stations cannot be received. (XAV-1600(E)/XAV-1600(IN))

- The tuning step setting has been erased.

  - Set the tuning step again.

Related Topic

- General Settings (General)

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In-Car Receiver
XAV-3600/XAV-1600

PTY displays [PTY not found.].

- The current station is not an RDS station, or the radio reception is poor.

In-Car Receiver
XAV-3600/XAV-1600

There is no picture or picture noise occurs.

- A connection has not been made correctly.
  - Check the connection between this unit and other equipment, and set the input selector of the equipment to the source corresponding to this unit.

- Installation is not correct.
  - Install the unit at an angle of less than 30° in a sturdy part of the car.

- The parking lead (light green) is not connected to the parking brake switch lead, or the parking brake is not applied.
  - Check that the parking lead is firmly connected to the parking brake switch lead, then apply the parking brake.

In-Car Receiver
XAV-3600/XAV-1600

The picture does not fit in the screen.

- The aspect ratio is fixed on the playback source.

In-Car Receiver
XAV-3600/XAV-1600

There is no sound, sound skips, or sound cracks.

- A connection has not been made correctly.
- Check the connection between this unit and the connected equipment and set the input selector of the equipment to the source corresponding to this unit.
- Installation is not correct.

  - Install the unit at an angle of less than 30° in a sturdy part of the car.

- The unit is in pause/reverse/fast-forward mode.
- The settings for the outputs are not made correctly.
- The volume is too low.
- The ATT function is activated.
- The format is not supported.

  - Check if the format is supported by this unit.

Related Topic

- Supported Formats for USB Playback

In-Car Receiver
XAV-3600/XAV-1600

Sound is noisy.

- Keep cords and cables away from each other.

In-Car Receiver
XAV-3600/XAV-1600

Items cannot be played.

- Reconnect the USB device.

In-Car Receiver
XAV-3600/XAV-1600

The USB device takes longer to play.

- The USB device contains large-sized files or files with a complicated tree structure.

In-Car Receiver
XAV-3600/XAV-1600

Audio files cannot be played.

- USB devices formatted with file systems other than FAT12, FAT16, FAT32 or exFAT are unsupported.*

* This unit supports FAT12, FAT16, FAT32 and exFAT, but some USB device may not support all of these. For details, refer to the operating instructions of each USB device or contact the manufacturer.

In-Car Receiver
XAV-3600/XAV-1600

The smartphone connected to the USB port cannot be played.

- The USB connection is only available for Android phones and USB devices in MSC mode.
  When using a smartphone other than an Android phone, make a BLUETOOTH connection.

Related Topic

- Preparing a Bluetooth® Device

In-Car Receiver
XAV-3600/XAV-1600

The connected HDMI device cannot be played.

- Check the supported file formats for the connected HDMI device.
  - HDMI devices formatted with file systems other than 480p, 576p, or 720p are unsupported.

- If [No Video Signal] appears on the display, set the resolution of the HDMI device to match the resolution of the unit.
- Check that the HDMI cable is firmly inserted to the unit. It is also recommended to use a certified HDMI cable.

In-Car Receiver
XAV-3600/XAV-1600

The other BLUETOOTH device cannot detect this unit.

- Set [Bluetooth Connection] to [ON].
- While connecting to a BLUETOOTH device, this unit cannot be detected by another device. Terminate the current connection and search for this unit from the other device.
- Depending on your smartphone or mobile phone, you may need to delete this unit from the history of the connected smartphone or mobile phone, then pair them again.

Related Topic

- Preparing a Bluetooth® Device
- BLUETOOTH Settings (Bluetooth)

In-Car Receiver
XAV-3600/XAV-1600

Connection is not possible.

- Check the pairing and connection procedures in the manual of the other device, etc., and perform the operation again.

In-Car Receiver
XAV-3600/XAV-1600

The name of the detected device does not appear.

- Depending on the status of the other device, it may not be possible to obtain the name.

SONY

In-Car Receiver
XAV-3600/XAV-1600

There is no ringtone.

- Raise the volume while receiving a call.
- The speakers are not connected to the unit.
  - Connect the speakers to the unit. To select the speakers for ringtone, press HOME, then touch [Settings] and select [Phone Call Sound] in [Sound].

Related Topic

- Sound Settings (Sound)

In-Car Receiver
XAV-3600/XAV-1600

The talker's voice volume is low.

- Raise the volume during a call.

In-Car Receiver
XAV-3600/XAV-1600

The other party says that the volume is too low or high.

- Adjust the [MIC Gain] level.

Related Topic
- Available Operations during a Call

In-Car Receiver
XAV-3600/XAV-1600

Echo or noise occurs during call conversations.

- Reduce the volume.
- Set [Speech Quality] to [Mode 1] or [Mode 2].
- If ambient noise other than the phone call sound is loud, try reducing this noise.
    - Shut the window if road noise is loud.
    - Lower the air conditioner if the air conditioner is loud.

Related Topic

- Available Operations during a Call

In-Car Receiver
XAV-3600/XAV-1600

The phone sound quality is poor.

- Phone sound quality depends on reception conditions of the mobile phone.

  - Move your car to a place where you can enhance the mobile phone's signal if the reception is poor.

In-Car Receiver
XAV-3600/XAV-1600

The volume of the connected BLUETOOTH device is low or high.

- Volume level will differ depending on the BLUETOOTH device.
  - Reduce the volume level differences between this unit and the BLUETOOTH device.

Related Topic

- Playing a BLUETOOTH Device

In-Car Receiver
XAV-3600/XAV-1600

The sound skips during audio streaming or the BLUETOOTH connection fails.

- Reduce the distance between the unit and the BLUETOOTH device.
- If the BLUETOOTH device is stored in a case which interrupts the signal, remove the case while using the device.
- Several BLUETOOTH devices or other devices (e.g. ham radio devices) which emit radio waves are used nearby.

    - Turn off the other devices.
    - Increase the distance between the unit and other devices.

- Playback sound stops momentarily when this unit is connecting to a mobile phone. This is not a malfunction.

In-Car Receiver
XAV-3600/XAV-1600

The connected BLUETOOTH device cannot be controlled during audio streaming.

- Check that the connected BLUETOOTH device supports AVRCP.

In-Car Receiver
XAV-3600/XAV-1600

Some functions do not work.

- Check that the connecting device supports the functions in question.

Help Guide

In-Car Receiver
XAV-3600/XAV-1600

A call is answered unintentionally.

- The connecting phone is set to start a call automatically.
- [Auto Answer] of this unit is set to [ON].

Related Topic
- Available Operations during a Call

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In-Car Receiver
XAV-3600/XAV-1600

Pairing failed due to time out.

- Depending on the connecting device, the time limit for pairing may be short. Try completing the pairing within the time.

In-Car Receiver
XAV-3600/XAV-1600

Cannot pair.

- The unit may not be able to pair with a previously paired BLUETOOTH device after initializing the unit if the pairing information of the unit is on the BLUETOOTH device. In this case, delete the pairing information of the unit from the BLUETOOTH device, and then pair them again.

In-Car Receiver
XAV-3600/XAV-1600

The BLUETOOTH function cannot be operated.

- Turn the ignition off. Wait for a while, then turn the ignition to the ACC position.

In-Car Receiver
XAV-3600/XAV-1600

No sound is output from the car speakers during a handsfree call.

- If the sound is output from the mobile phone, set the mobile phone to output the sound from the car speakers.

In-Car Receiver
XAV-3600/XAV-1600

WebLink™ cannot be used.

- Installing the "WebLink Host" app to your iPhone/Android phone is required.
  - Check the following site and install the "WebLink Host" app.
    https://helloweblink.com
  - Check your iPhone/Android phone and accept the disclaimers and permission to use WebLink™ on your iPhone/Android phone.

- Disconnect your iPhone/Android phone from the USB port and reconnect it again.
- Restart your iPhone/Android phone.
- WebLink™ may not be available in your country or region.

In-Car Receiver
XAV-3600/XAV-1600

There is no sound. / The sound is low.

- Your iPhone/Android phone is not connected to the unit via BLUETOOTH.

  - Make a BLUETOOTH connection.

- The volume level of [Bluetooth] is low.

  - Adjust the volume level of [Bluetooth].

In-Car Receiver
XAV-3600/XAV-1600

General

Cannot play this content.

For USB source:

- The currently selected content cannot be played back, or skipped to the next one.
  - The content is not in a supported file format. Check supported file formats.

For HDMI source:

- The unit receives unsupported input signal.
- There may be malfunction of connection cable.
  - Replace the cable.

Device no response
- The unit does not recognize the connected USB device.
  - Reconnect the USB device.
  - Check that the USB device is supported by the unit.

No Playable Data
- The USB device has no playable data.
  - Load music data/files into the USB device.

Overcurrent caution on USB.
- The USB device is overloaded.
  - Disconnect the USB device.
  - The USB device has a fault, or an unsupported device is connected.

USB device not supported
- For details on the compatibility of your USB device, visit the support site.

USB hub not supported
- USB hubs are not supported on this unit.

Related Topic
- Supported Formats for USB Playback
- Customer Support Websites

In-Car Receiver
XAV-3600/XAV-1600

BLUETOOTH

Bluetooth device is not found.

- The unit cannot detect a connectable BLUETOOTH device.
  - Check the BLUETOOTH setting of the connecting device.

- No device is in the list of registered BLUETOOTH devices.
  - Perform pairing with a BLUETOOTH device.

Handsfree device is not available.

- A mobile phone is not connected.
  - Connect a mobile phone.

Related Topic

- Pairing and Connecting with a BLUETOOTH Device
- Connecting with a Paired BLUETOOTH Device

In-Car Receiver
XAV-3600/XAV-1600

Customer Support Websites

You can access the following customer support websites to get support information about your system.
For customers in the USA/Canada/Latin America:
https://www.sony.com/am/support
For customers in other countries/regions:
https://www.sony-asia.com/support

For customers in the USA

If you have any questions/problems regarding this product, try the following:

1. Read Troubleshooting in this Help Guide.
2. Please contact (U.S.A. only);
   Call 1-800-222-7669
   URL https://www.SONY.com

In-Car Receiver
XAV-3600/XAV-1600

About the "Support by Sony" App

When you install the "Support by Sony" app on your smartphone, you can get software update information conveniently.

"Support by Sony" app - Find information and get notifications about your product:

✓ News & Alerts
✓ Software updates
✓ Tutorials
✓ Tips & Tricks

https://sony.net/SBS

Visit the "Support by Sony" website at sony.net/SBS, and bookmark the model name of the unit, "XAV-3600" or "XAV-1600" when you visit the website.