



Model: YY2991

Let's start using it



1

Charging the mouse



Charge the mouse by connecting it to a computer directly with the USB Type-C cable.
It can also be used as a wired mouse.

2

Turning on the mouse



Press the power button for about 2 seconds to turn on the mouse.



Using as a wireless mouse

Connect the wireless dongle to a computer with the USB Type-C cable.

To use all functions and improved performances



Update the computer software “INZONE Hub” to the latest version.

For details on “INZONE Hub”, refer to the following URL.

<https://www.sony.net/inzonehub-support>

MSE-G500

Getting started

Supplied accessories

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Power/Charging

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- └ [Turning on and off the mouse](#)

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[Using as a wired mouse](#)

Customizing the mouse

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Specifications

[Specifications](#)

Wireless Gaming Mouse
INZONE Mouse-A

Included items

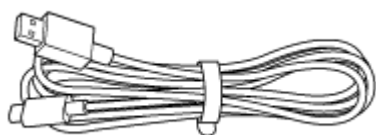
After opening the package, check that all of the items in the list are included. If any items are missing, consult the Sony support contact or your nearest Sony dealer.

Numbers in parentheses indicate the number of items.

Wireless Gaming Mouse (1)



USB Type-C® cable (USB-A to USB-C®) (1)



Wireless dongle (1): YY2994



Mouse feet (1 set)



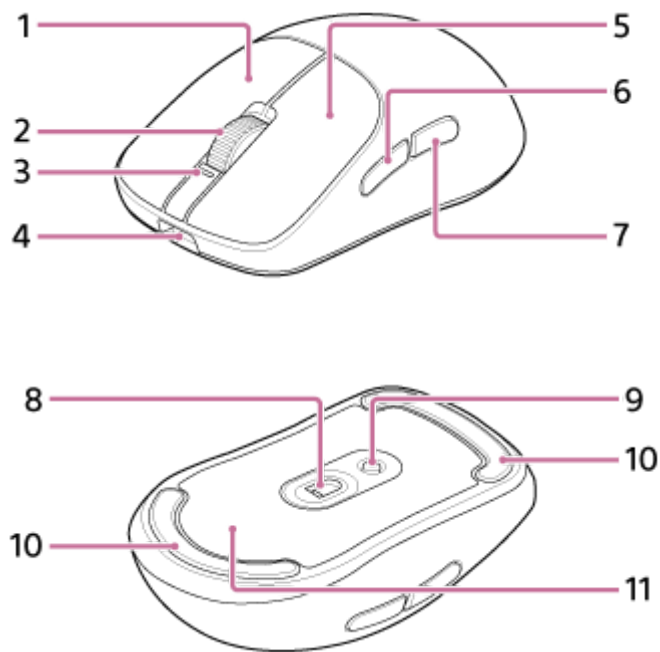
Documents (1 set)

Note

- Mouse feet are consumables. If the mouse feet are damaged and need replacing, contact Sony support contact or your nearest Sony dealer.

Location and function of parts

Wireless Gaming Mouse



1. R Button

2. Scroll Wheel

3. Status indicator (white/orange)(*)

4. USB Type-C port

Connect the mouse to a computer with the supplied USB Type-C cable to charge the mouse or use it as a wired mouse. You can also charge the mouse by connecting to an AC outlet via a commercially available USB AC adaptor.

5. L Button

6. Mouse Button 5

7. Mouse Button 4

8. High sensitive sensor

9. Power button (long press)/Profile switching button (short press)

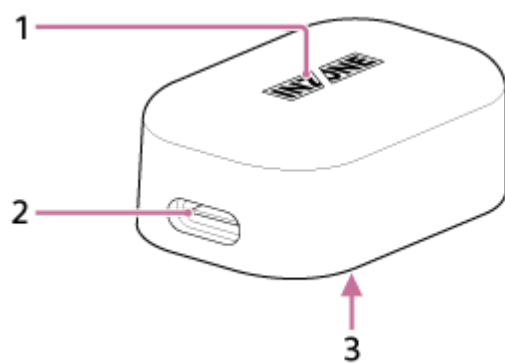
10. Mouse feet

11. Serial number

It is listed on the bottom of the mouse.

(*) You can use "INZONE Hub" to set the lighting color.

Wireless dongle



1. Status indicator (white)
2. USB Type-C port
Connect to a computer with the supplied USB Type-C cable.
3. Serial number
It is listed on the bottom of the wireless dongle.

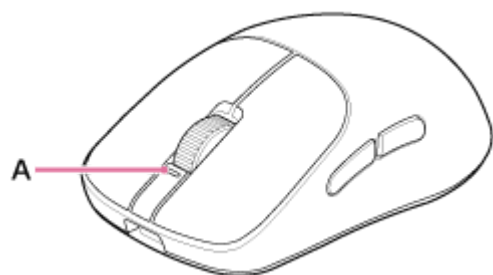
Related Topic

- [About the indicator](#)

About the indicator

Mouse status

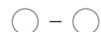
You can check various statuses of the mouse with the status indicator (A) on the mouse.



- : Turns on in white
- : Turns on in orange
- : Turns off

Power status

The status indicator flashes twice in white.



- When the mouse is turned on by pressing the power button for about 2 seconds

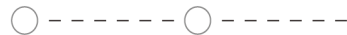
The status indicator lights up in white for about 2 seconds.



- When the mouse is turned off by pressing the power button for about 2 seconds
- When the battery of the mouse becomes empty and the mouse is turned off

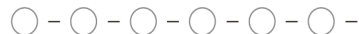
Connection status with the wireless dongle

The status indicator repeatedly flashes slowly in white at about 1-second intervals.



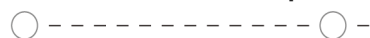
- When the connection is not established

The status indicator repeatedly flashes quickly in white for about 5 seconds.



- When the connection process is completed

The status indicator repeatedly flashes in white for about 30 seconds at 5-second intervals.



- When connected

Indication of the remaining battery charge

The status indicator repeatedly flashes twice in orange for about 10 seconds at 10-second intervals. Charge the mouse.



- When the remaining battery charge of the mouse is 20% or lower

The status indicator repeatedly flashes twice in orange at 5-second intervals. Charge the mouse.



- When the remaining battery charge of the mouse is 10% or lower

Charging status

The status indicator lights up in orange.



- When the mouse is charging

The status indicator lights up in orange for about 1 minute, and then turns off.



- When the battery is fully charged at the start of charging

The status indicator turns off.



- When the battery becomes fully charged and charging is complete

The status indicator repeatedly flashes twice slowly in orange.



- When the charging temperature is abnormal

The status indicator repeatedly flashes slowly in orange at 0.5-second intervals.



- When an error occurs while charging and charging cannot be performed

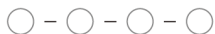
Other

The status indicator repeatedly flashes slowly in white.



- Updating software

The status indicator flashes 4 times in white.



- When the initialization process is completed
For details, see [“Initializing the mouse to restore factory settings”](#).

Hint

- You can set the lighting color for the mouse profile with “INZONE Hub”.

Wireless dongle status

You can check various statuses of the wireless dongle with the status indicator (B) on the wireless dongle.



○ : Turns on in white

-: Turns off

The status indicator repeatedly flashes slowly in white for about 30 seconds.

○ - - - - ○ - - - - ○ - - - -

- When the connection with the mouse is not established

The status indicator lights up in white.

○

- When connected with the mouse

The status indicator repeatedly flashes slowly in white.

○ - - - ○ - - - ○ - - -

- Updating software

Related Topic

- [Charging](#)
- [How to keep the software up-to-date \(for comfortable use of the mouse\)](#)
- [Resetting the mouse](#)
- [Initializing the mouse to restore factory settings](#)

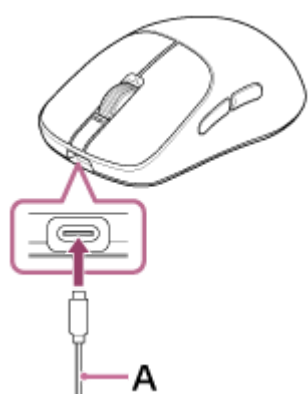
Charging

The mouse contains a built-in lithium-ion rechargeable battery. Use the supplied USB Type-C cable to charge the mouse before use.

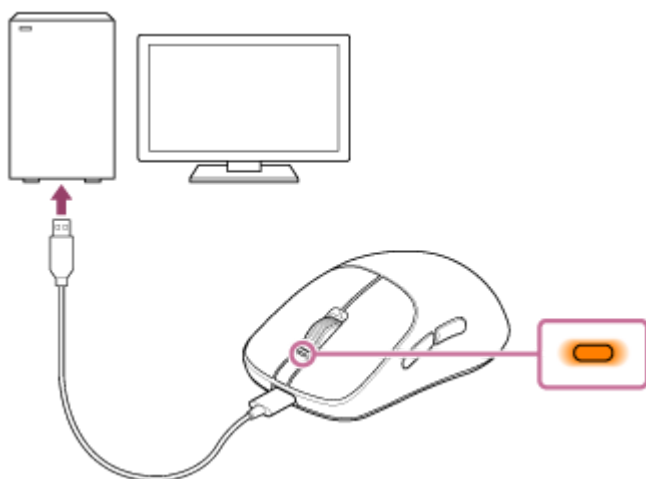
Hint

- When the mouse is used as a wired mouse, the mouse can be used while charging.

- 1 Connect the supplied USB Type-C cable (A) to the USB Type-C port on the mouse.



- 2 Connect the USB Type-C cable that is connected to the mouse to a USB port on a computer.



Charging for the mouse starts. The status indicator on the mouse lights up in orange.
The status indicator turns off automatically after charging is complete.

- 3 Remove the USB Type-C cable.

About the charging time

The required time for fully charging the mouse is about 1.5 hours(*).

(*) Time required for charging the empty battery to its full capacity. The charging time may differ depending on the conditions of use.

Recommended environment for battery charge using USB

- **Personal computer**

Computer with USB ports as standard equipment

- We do not guarantee that the operating procedures will work on all computers.
- The operating procedures on a self-made computer are not guaranteed.

- **USB AC adaptor**

A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more

Power saving

- When the mouse is used as a wireless mouse, it automatically enters sleep mode after about 5 minutes of inactivity to save the battery. When the mouse is moved, clicked, or an update is started, it exits the sleep mode automatically.
- When the mouse is connected wirelessly and will not be used for a while, you can save battery power by pressing the power button on the mouse for about 2 seconds to turn off the mouse .

Hint

- When the mouse is connected to a computer with the USB Type-C cable, it can be charged while being used as a wired mouse.
- You can also charge the mouse by using a commercially available USB AC adaptor.

Note

- Be sure to use the supplied USB Type-C cable. Charging may not be successful.
- Charging may not be successful depending on the type of USB AC adaptor.
- The mouse cannot be charged when a computer goes into standby, sleep, or hibernation mode. In this case, start charging once again after changing the computer settings.
- If the mouse is not used for a long time, the rechargeable battery usage hours may be reduced. The battery hours will improve after several charge and discharge cycles. If you store the mouse for a long time, charge the battery once every 6 months to avoid over-discharge.
- If the mouse is not used for a long time, it may take longer to charge the battery.
- If there is a problem with the rechargeable battery of the mouse, the status indicator on the mouse flashes in orange during charging.
It is recommended to charge in a place with an ambient temperature between 5 °C and 35 °C (41 °F - 95 °F). Efficient charging may not be possible beyond this range.
If the problem persists, consult the Sony support contact or your nearest Sony dealer.
- If the mouse is not used for a long time, the status indicator on the mouse may not immediately light up in orange when charging. Wait a moment until the status indicator lights up in orange.
- If the usage hours of the built-in rechargeable battery decrease significantly, the battery should be replaced. Consult the Sony support contact or your nearest Sony dealer.
- Avoid exposure to extreme temperature changes, direct sunlight, moisture, sand, dust, and electrical shock. Never leave the mouse in a parked vehicle.
- When connecting the mouse or wireless dongle to a computer, use only the supplied USB Type-C cable, and be sure to directly connect them. Charging may not be properly completed when the mouse is connected through a USB hub.
- The mouse may become warm during charging or for a while after charging. This is not a malfunction.

Related Topic

- [About the indicator](#)

Available operating time

When the mouse is used as a wireless mouse, the available operating times when fully charged is as follows:

Up to 90 hours (at a polling rate of 1 000 Hz)(*)

With 5 minutes of charging, the mouse can be used as a wireless mouse for about 10 hours.

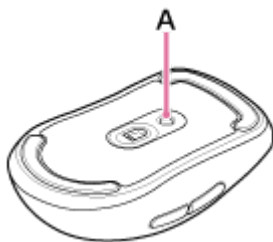
(*) It may differ depending on settings, environmental conditions, and usage conditions.

Turning on and off the mouse

When the mouse is used as a wireless mouse, turn on the mouse.

When the mouse is used as a wired mouse, the mouse automatically turns on when connected to a computer with the supplied USB Type-C cable.

- 1 Press the power button (A) on the mouse for about 2 seconds.



The mouse turns on and the status indicator flashes twice in white.



Note

- The mouse automatically enters sleep mode after about 5 minutes of inactivity. When the mouse is moved, clicked, or an update is started, it exits the sleep mode automatically.

To turn off the mouse

Press the power button on the mouse for about 2 seconds.

The status indicator on the mouse lights up in white for 2 seconds, turns off, and the mouse turns off.

Note

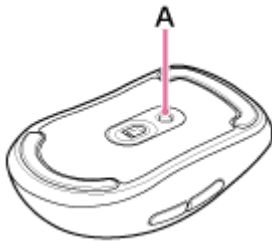
- When the mouse is connected wirelessly to a computer and will not be used for a while, you can save battery power by pressing the power button on the mouse for about 2 seconds to turn off the mouse .
- When the mouse is wired to a computer, the mouse cannot be turned off.

Related Topic

- [Charging](#)
- [Using as a wireless mouse](#)
- [What you can do with "INZONE Hub"](#)

Using as a wireless mouse

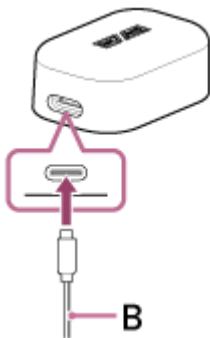
- 1 Press the power button (A) on the mouse for about 2 seconds.



The mouse turns on and the status indicator flashes twice in white.



- 2 Connect the supplied USB Type-C cable (B) to the USB Type-C port on the wireless dongle.

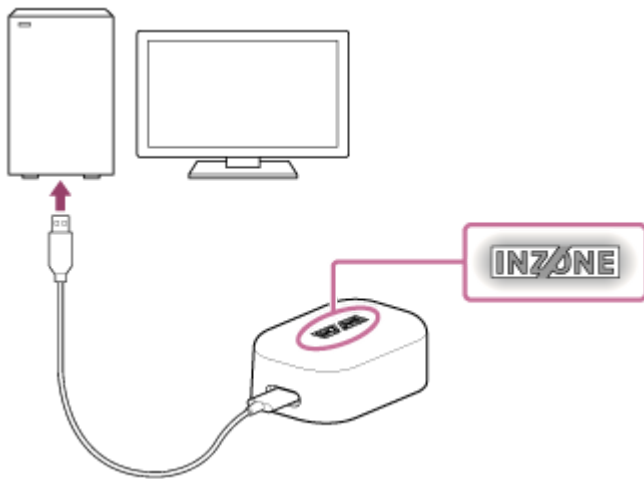


- 3 Connect the USB Type-C cable that is connected to the wireless dongle to a USB port on a computer.

The wireless dongle turns on.

When the mouse connects wirelessly to the wireless dongle, the status indicator on the wireless dongle lights up in white.

The computer automatically recognizes the mouse.



When the mouse connects to the wireless dongle, the status indicator on the mouse flashes in white for 5 seconds.



4 Use the mouse as a wireless mouse.

Keep the mouse and wireless dongle as close as possible.

Note

- If the mouse cannot connect to the wireless dongle, the status indicator on the mouse flashes in white.
- When connecting the wireless dongle to a computer or starting up a computer, do not move the mouse until the mouse is recognized.
- When connecting the wireless dongle to a computer, be sure to connect it directly to the computer without using a USB hub, etc.
- The mouse may not work or may become unstable depending on the status of the computer and operating system. In this case, see ["What can I do to solve a problem?"](#).
- When reconnecting the wireless dongle after removing it from a USB port on a computer, wait about 5 seconds before reconnecting it. The mouse may not be recognized.
- Always remove the wireless dongle when carrying a laptop computer. Carrying a laptop computer with the wireless dongle connected may cause damage.
- The wireless dongle is for the Wireless Gaming Mouse only. The wireless dongle cannot be used for other mice.

Hint

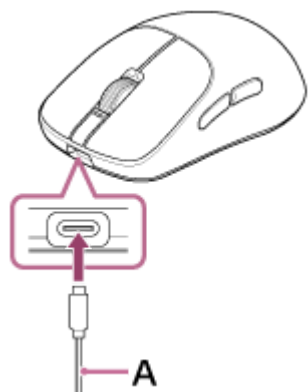
- When the mouse is connected wirelessly to a computer and will not be used for a while, you can save battery power by pressing the power button on the mouse for about 2 seconds to turn off the mouse .

Related Topic

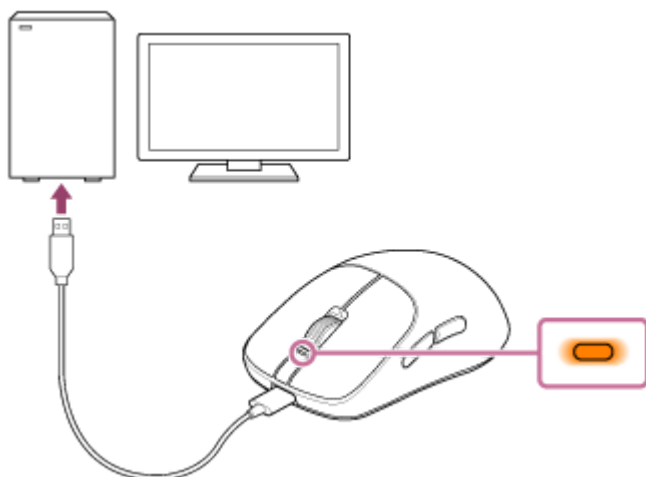
- [Turning on and off the mouse](#)
- [What can I do to solve a problem?](#)

Using as a wired mouse

- 1 Connect the supplied USB Type-C cable (A) to the USB Type-C port on the mouse.



- 2 Connect the USB Type-C cable that is connected to the mouse to a USB port on a computer.



If the mouse is not fully charged, the mouse will begin charging.
The status indicator on the mouse lights up in orange while charging.

- 3 Use the mouse as a wired mouse.

What you can do with “INZONE Hub”

When you connect the mouse to a computer with the “INZONE Hub” software installed, you can do the following.

- Indication of the remaining battery charge of the mouse
- Allocation settings for switches
- DPI function settings
Increasing the value will make the cursor speed faster.
- POLLING RATE function settings
Increasing the value reduces latency and makes the cursor move smoothly.
- LIFT OFF DISTANCE function settings
You can adjust the height at which the cursor stops moving when you lift the mouse.
- MOTION SYNC
Improves mouse control stability if set to ON.
- ANGLE SNAP
Mouse shake is corrected and cursor movement becomes linear if set to ON.
- Status indicator display settings
- Profile management (Enable and disable/Load/Save/Import/Export)
- Checking and updating the mouse software version
- App Sync Settings

For details on “INZONE Hub”, refer to the following URL.

<https://www.sony.net/inzonehub-support>

Installing “INZONE Hub”

- 1 Download the “INZONE Hub” software from the support site and install it on your computer.**

For details, refer to the following URL:

<https://www.sony.net/inzonehub-support>

Supported OS:

Windows® 10 or later

- 2 After installing, launch “INZONE Hub”.**

How to keep the software up-to-date (for comfortable use of the mouse)

Install the latest mouse software by using “INZONE Hub” to enjoy new functions or to resolve a certain number of issues with the mouse.

Always use the mouse with the latest software installed.

For details on the latest mouse software and how to update the software, refer to the information on the support website.

<https://www.sony.net/inzonehub-support>

Related Topic

- [What you can do with “INZONE Hub”](#)

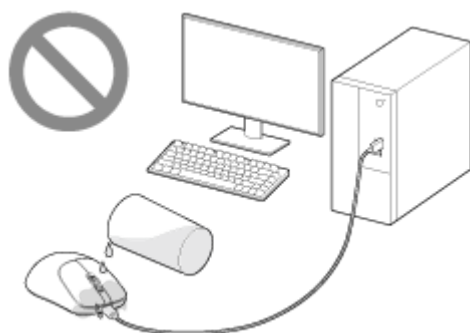
Precautions

About charging

- Be sure to use the supplied USB Type-C cable.
- Check that the USB Type-C cable is firmly connected to the mouse.
- After charging is complete, disconnect the USB Type-C cable.
- When the USB Type-C cable is connected, do not apply excessive force to the connection part.
- When connecting or disconnecting the USB Type-C cable, do not apply excessive force, such as by pulling the cable, and connect or disconnect the connector straight to the port.
- If the USB Type-C cable connector is deformed, such as it being bent, stop use immediately.

On using the mouse while charging

- Charging when there is liquid such as water or sweat or foreign matter such as dust on the USB Type-C cable or USB Type-C port on the mouse can cause accidents such as burns or serious injuries due to fire, electric shock, overheating, or ignition, or can be the cause of a malfunction. Note the following when you use the mouse while charging.
 - If you feel any abnormality, stop using it immediately.
 - Check that there is no dust or foreign matter inside.
 - If the USB Type-C cable or port gets wet due to liquid such as drinking water or sweat while charging, disconnect the USB Type-C cable from the connected device immediately to stop charging.



Other notes

- When using the mouse, try to keep it as close to the wireless dongle as possible.
- Refrain from prolonged use as it may be harmful for your health.
- When connecting or disconnecting the cable, always hold the plug, not the cable. Pulling on the cable part may break the cable.
- Firmly insert the plug all the way into the port. If the plug is not firmly inserted, the mouse may not work properly.
- The mouse is a precision device. Do not drop, bump, or otherwise subject the mouse to excessive shock.
- Wipe the plug occasionally with a dry, soft cloth.
 - For stubborn stains, moisten a soft cloth with warm water and then wipe.
 - Do not use detergents, alcohol, or similar agents. They may cause discoloration or deterioration.
 - To remove dust, use a soft brush or a similar item and gently wipe clean.
- Do not apply weight or pressure to the mouse for long periods of time. It may cause deformation. When storing the mouse, do not apply force.
- If you experience discomfort while using the mouse, stop using it immediately.
- Avoid leaving the mouse in high temperatures and high humidity, especially in a car with temperatures above 60 °C (140 °F). It may cause heating or ignition.

- The mouse feet parts of the mouse may become damaged or deteriorate from long-term use or storage.
- The supplied USB Type-C cable may become kinked during use, but this is not abnormal.
- If you have any other questions or problems, consult Sony support contact or your nearest Sony dealer.

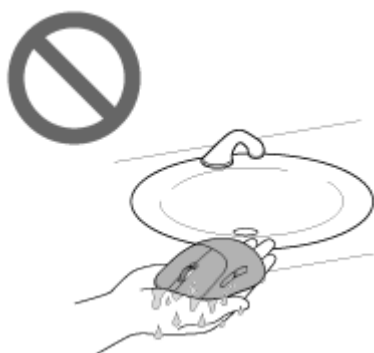
5-067-448-11(1) Copyright 2025 Sony Corporation

To prevent burning or malfunction due to getting wet

On waterproof performance of the mouse

The mouse is not water resistant. If water or foreign matter enters the mouse, this can result in burnout or malfunction. Avoid situations such as the following and be careful not to expose the mouse to moisture or dirt.

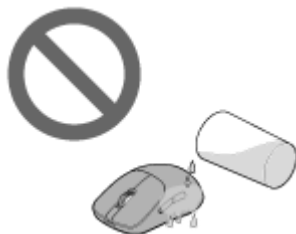
- Touching the mouse without drying wet hands after doing housework in the kitchen or washing hands in the washroom.



- Touching the mouse with sweaty hands or using the mouse in situations where the mouse may get soaked in sweat.



- Spilling a drink while eating or drinking.



If the mouse gets wet or water enters the mouse

If a wet mouse is charged or turned on, this can result in burnout or malfunction.

If water is splashed on it, take the following measures.

1. Turn off the mouse immediately.
2. If the USB Type-C cable is connected, disconnect the USB Type-C cable.
3. Turn over the mouse to remove the water inside.



4. Put a dry cloth, etc. under the USB Type-C port until no more water comes out from the inside.
5. Wipe the entire mouse with a cloth, etc.
6. Leave the mouse on a soft cloth, etc. in an airy, shady place until it is completely dry.



Consult Sony support contact or your nearest Sony dealer.

If the mouse malfunctions due to spilled liquid, it will be repaired for a fee even if it is within the manufacturer's warranty period. If you have purchased an extended warranty from a Sony store or retailer at the time of purchase, check the warranty details.

Licenses

- Services offered by third parties may be changed, suspended, or terminated without prior notice. Sony does not bear any responsibility in these sorts of situations.
- Network services, content and the (operating system and) software of this product may be subject to individual terms and conditions and changed, interrupted or discontinued at any time and may require fees, registration and credit card information.

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- USB Type-C® and USB-C® are registered trademarks of USB Implementers Forum.
- Sony and INZONE are registered trademarks or trademarks of Sony Group Corporation or its affiliates.
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Wireless Gaming Mouse
INZONE Mouse-A

Customer support websites

For customers in the USA, Canada, and Latin America:

<https://www.sony.com/am/support>

For customers in European countries:

<https://www.sony.eu/support>

For customers in China:

<https://service.sony.com.cn>

For customers in other countries and regions:

<https://www.sony-asia.com/support>

What can I do to solve a problem?

Before asking for repair, check the following items again.

- Remove the wireless dongle from the USB port on a computer and reconnect it to another USB port.
- Restart the computer.
You may be able to resolve some issues by restarting the computer.
- Reset the mouse.
- Initialize the mouse to restore factory settings.
Profile settings, etc. are restored to factory defaults.
- Look up information concerning the issue on the customer support website.

If the problem persists, consult Sony support contact or your nearest Sony dealer.

Related Topic

- [Customer support websites](#)
- [Resetting the mouse](#)
- [Initializing the mouse to restore factory settings](#)

Unable to turn on the mouse.

- Make sure the battery is fully charged.
 - Reset the mouse.
 - Initialize the mouse.
 - See “[The mouse operation is unstable.](#)”.
-

Related Topic

- [Charging](#)
- [The mouse operation is unstable.](#)
- [Resetting the mouse](#)
- [Initializing the mouse to restore factory settings](#)

Charging cannot be performed.

- Be sure to use the supplied USB Type-C cable.
 - Check the following.
 - The USB Type-C cable is firmly connected to the mouse and the USB AC adaptor or computer.
 - The USB AC adaptor is firmly connected to an AC outlet.
 - The computer is turned on.
Wake the computer up if the computer is in standby, sleep, or hibernation mode.
 - Update the OS of the computer.
 - Restart your computer and check whether the situation has improved.
 - It is recommended to charge in a place with an ambient temperature between 5 °C and 35 °C (41 °F - 95 °F). Efficient charging may not be possible beyond this range.
 - Reset the mouse.
 - Initialize the mouse.
 - See [“The mouse operation is unstable.”](#).
-

Related Topic

- [Charging](#)
- [The mouse operation is unstable.](#)
- [Resetting the mouse](#)
- [Initializing the mouse to restore factory settings](#)

Charging time is too long.

- When charging with a computer, check that the mouse and the computer are directly connected and not via a hub.
 - Check that you are using the supplied USB Type-C cable.
 - It is recommended to charge in a place with an ambient temperature between 5 °C and 35 °C (41 °F - 95 °F). Efficient charging may not be possible beyond this range.
 - Restart the computer and reconnect the USB Type-C cable in cases other than those stated above.
 - If restarting the computer and reconnecting the USB Type-C cable does not improve the situation, use a commercially available USB AC adaptor to charge the battery by connecting it to an AC outlet.
 - See “[The mouse operation is unstable.](#)”.
-

Related Topic

- [Charging](#)
- [The mouse operation is unstable.](#)

The duration of the battery is short.

- The duration of the battery may vary depending on settings, environmental conditions, and usage conditions.
- If the mouse is not used for a long time, the rechargeable battery usage hours may be reduced. The battery hours will improve after several charge and discharge cycles. If you store the mouse for a long time, charge the battery once every 6 months to avoid over-discharge.
- It is recommended to charge in a place with an ambient temperature between 5 °C and 35 °C (41 °F - 95 °F). Efficient charging may not be possible beyond this range. If the problem persists, consult the Sony support contact or your nearest Sony dealer.
- If the usage hours of the built-in rechargeable battery decrease significantly, the battery should be replaced. Consult the Sony support contact or your nearest Sony dealer.
- See "[The mouse operation is unstable.](#)".

Related Topic

- [Charging](#)
- [The mouse operation is unstable.](#)

Unable to connect to a computer.

- Be sure to use the supplied USB Type-C cable.
 - Check that the mouse and computer are turned on.
 - Check that the USB Type-C cable connected to each device is inserted as firmly as needed.
 - Connect the wireless dongle directly to a computer and not via a USB hub.
 - Remove the wireless dongle from the USB port and then insert it into another USB port on a computer.
 - Restart the computer and reconnect the USB Type-C cable connected to each device.
 - If the operations above do not work, try the following.
 1. Turn off the computer.
 2. Disconnect the USB Type-C cable connected to each device and reconnect it.
 3. Turn on the computer.
 - Reset the mouse.
 - Initialize the mouse.
 - See [“The mouse operation is unstable.”](#).
-

Related Topic

- [Using as a wireless mouse](#)
- [The mouse operation is unstable.](#)
- [Resetting the mouse](#)
- [Initializing the mouse to restore factory settings](#)

The mouse cannot be operated.

- Reset the mouse.
 - If the mouse does not be operated properly even if you reset the mouse, initialize the mouse.
 - See “[The mouse operation is unstable.](#)”.
-

Related Topic

- [The mouse operation is unstable.](#)
- [Resetting the mouse](#)
- [Initializing the mouse to restore factory settings](#)

The mouse operation is unstable.

Connection status with a computer

- Check that the mouse is turned on.
- Charge the mouse in the following cases.
 - The status indicator does not turn on when the mouse is turned on.
 - The status indicator repeatedly flashes in orange twice.
- Disconnect the USB Type-C cable from a USB port on a computer, wait a few seconds, and then reconnect it.
- If the mouse is used as a wireless mouse, disconnect the USB Type-C cable and wireless dongle, wait a few seconds, and then reconnect them.
- If the mouse is used as a wired mouse, disconnect the USB Type-C cable and mouse, wait a few seconds, and then reconnect them.
- Try connecting to a different USB port if the computer has another USB port.
- Connect the mouse or wireless dongle directly to a computer and not via a USB hub.

Surrounding radio wave environment

- Under the following conditions, operation may become unstable or the connection may become unavailable. In this case, use the mouse and wireless dongle as close together as possible.
 - There is an obstacle, such as metal or a wall, between the mouse and wireless dongle.
 - The mouse and wireless dongle are far apart.
 - When used in the following locations.
 - In places with wireless LAN
 - Where a microwave oven is used
 - Other places where electromagnetic waves are generated, etc.
 - Other wireless communication audio equipment or human bodies are nearby.
 - The wireless dongle is covered by a hand.
- The operation may become unstable due to external radio interference and other factors. In this case, try the following.
 - Connect the USB Type-C cable to the mouse and computer for wired connection.
 - Remove the wireless dongle from the USB port on a computer and reconnect it to another USB port.
 - Move away USB 3.0 compatible devices, cables, etc. connected to a computer from the wireless dongle.
 - If there are unused USB devices or USB cables, remove them from the computer.
 - If there is metal nearby, install the wireless dongle as far away from the metal as possible.
 - Use the mouse and wireless dongle as close together as possible.

Mouse status of use

- The mouse uses an optical sensor. Due to the nature of the optical sensor, the sensor may malfunction and not work properly depending on where the mouse is used. Such locations include glass, mirrors, or shiny surfaces. In this case, try the following.
 - Use a mouse pad.
 - Put something else under the mouse.
 - Use in different places.
- Dust or debris on the bottom of the mouse or around the buttons may prevent proper operation. In this case, gently wipe off the dust and debris with a dry cotton swab. Be careful not to wipe too hard, as this may

damage the product and cause it to malfunction.

Computer settings

- If an OS other than the supported OS is used, use the supported OS.
Some software may not be compatible depending on the software used.
- When the USB Type-C cable connected to the wireless dongle is connected to a computer or the mouse is operated while processing in Windows or other software, recognition and operation may take some time. Wait a while before use.
Referring to the operating instructions of the computer may solve the problem. Refer to the operating instructions or electronic manual supplied with the computer.
- When two displays are connected, dragging a window between screens may cause operation to stop between screens. To avoid this, try the following.
 - Turn off the window snapping feature in the OS settings.
 - Reduce the polling rate of the mouse.
If the polling rate is set to a high value with “INZONE Hub”, the screen FPS may decrease on some computers.
Reduce the polling rate and check if it improves.
- When playing games on a computer, this issue can be improved by closing unnecessary applications or windows, or restarting a computer.

Others

- Reset the mouse.
- Initialize the mouse.

Related Topic

- [Charging](#)
- [Using as a wireless mouse](#)
- [Resetting the mouse](#)
- [Initializing the mouse to restore factory settings](#)

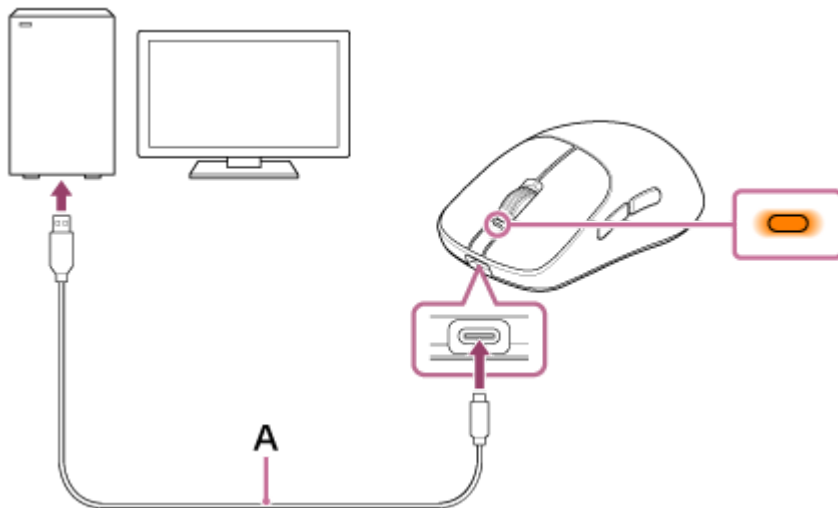
A character different from the one set for the key is entered.

- If certain keys on the keyboard are assigned to mouse buttons and the IME setting on your computer is set to a language other than English, characters different from those set may be entered.
Change the IME setting on your computer to English.

Resetting the mouse

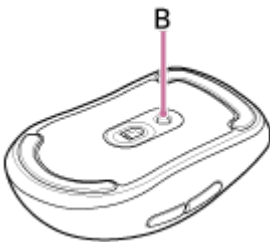
If the mouse cannot be turned on or cannot be operated even when it is turned on, reset the mouse.

- 1 **Connect the supplied USB Type-C cable (A) to the USB Type-C port on the mouse and the USB port on the computer.**



The status indicator on the mouse lights up in orange.

- 2 **Press and hold the power button (B) for about 5 seconds.**



The status indicator on the mouse turns off and flashes twice quickly. The mouse then resets.

Note

- Resetting the mouse does not affect the connection to the wireless dongle.
- If the mouse does not operate correctly even after resetting, initialize the mouse to restore factory settings.

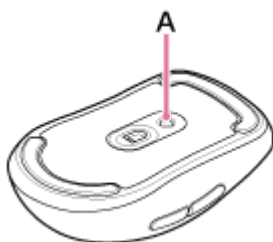
Related Topic

- [Initializing the mouse to restore factory settings](#)

Initializing the mouse to restore factory settings

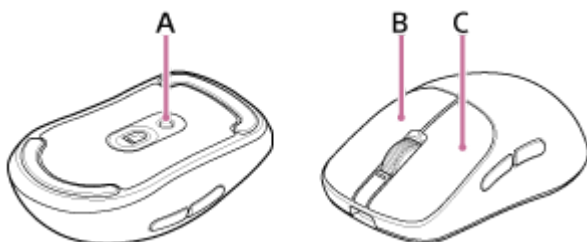
If the mouse does not operate correctly even after resetting, initialize the mouse.

- 1 Press the power button (A) for about 2 seconds to turn off the mouse.



If the mouse is connected to a computer with the USB Type-C cable, disconnect the USB Type-C cable.

- 2 Press the power button (A), R button (B), and L button (C) simultaneously for about 10 seconds.



When initializing is complete, the status indicator flashes in white 4 times.



Initialize all mouse settings to factory defaults.

If the mouse does not operate correctly even after initializing, consult the Sony support contact or your nearest Sony dealer.

Note

- Initializing the mouse does not affect the connection to the wireless dongle.

Related Topic

- [Turning on and off the mouse](#)

Wireless Gaming Mouse
INZONE Mouse-A

Specifications

Wireless Gaming Mouse (YY2991)

Connection type:

Wireless / Wired

Interface:

USB 2.0

Connector:

USB Type-C

Power source:

DC 5 V / 0.5 A (Using a commercially available USB AC adaptor)

Using built-in lithium-ion batteries (Product Operation Power: DC 3.85 V)

USB bus power compliant (5 V, 500 mA)

Rated power consumption:

3 W

Operating temperature:

0 °C to 40 °C (32 °F to 104 °F)

Charging temperature:

5 °C to 35 °C (41 °F to 95 °F)

Usage hours:

Up to 90 hours (at 1 000 Hz polling rate)(1)

Charging time (for the built-in rechargeable battery):

Approx. 1.5 hours(2)

(A 5-minute charge allows for approx. 10 hours of mouse usage.)(1)

Maximum sensitivity:

30 000 DPI

Maximum speed:

750 IPS

Maximum acceleration:

70 G

Maximum polling rate:

Wired: 1 000 Hz / Wireless: 8 000 Hz

Number of buttons:

6 buttons

Dimensions:

Approx. 64.2 mm × 40.8 mm × 119.8 mm (2.53 in. × 1.61 in. × 4.72 in.) (width × height × depth)

Mass:

48.4 g (1.71 oz)

(1) Actual performance varies depending on settings, environmental conditions, and usage.

(2) Time required for charging the empty battery to its full capacity (100%) while the mouse is turned off.

Wireless dongle (YY2994)**Interface:**

USB 2.0

Connector:

USB Type-C

Power source:

USB bus power compliant (5 V, 500 mA)

Operating temperature:

0 °C to 40 °C (32 °F to 104 °F)

Supported polling rate:

500 Hz – 8 000 Hz

Dimensions:

Approx. 40.8 mm × 15.5 mm × 26.8 mm (1.61 in. × 0.62 in. × 1.06 in.) (width × height × depth)

Mass:

11.8 g (0.42 oz)

Communication specification**Frequency band:**

2.4 GHz band (2.400 0 GHz - 2.483 5 GHz)

Wireless range:

Approx. 10 m

Recommended personal computer OS version**Supported software:**

INZONE Hub

Compatible OS:

Windows 10 or later

Number of onboard profiles:

4 profiles

Onboard memory function:

Supported

Design and specifications are subject to change without notice.

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