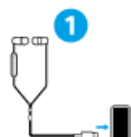
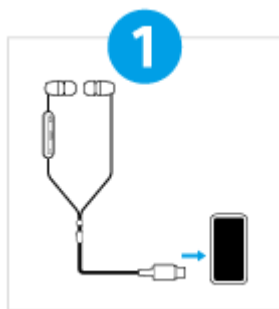


Stereo Headphones
IER-EX15C



Model: YY3004

Let's start to use



Connecting to a USB Type-C compatible smartphone

Connect the headphones to the USB Type-C compatible smartphone properly as shown.

Getting started

Supplied accessories

[Included items](#)

[Replacing the earbud tips](#)

Parts and controls

[Location and function of parts](#)

Listening to music

[Connecting to a USB Type-C compatible smartphone](#)

[Wearing the headphones](#)

[Controlling the audio device](#)

Making phone calls

[Receiving a call](#)

[Functions for a phone call](#)

Using the voice assist function

[Using the voice assist function \(Google™ app\)](#)

[Using the voice assist function \(Siri\)](#)

Important information

[Precautions](#)

[To prevent burning or malfunction due to getting wet](#)

[Licenses](#)

[Trademarks](#)

Troubleshooting

[Troubleshooting](#)

Specifications

[Specifications](#)

Stereo Headphones
IER-EX15C

Included items

After opening the package, check that all of the items in the list are included. If any items are missing, contact your dealer.

Numbers in parentheses indicate the number of items.

Stereo Headphones (1)

Hybrid silicone rubber earbud tips (XS (2), M (2), XL (2)) (*)

(*) XS was previously listed as the SS size, and XL was previously listed as the LL size.

- M-sized earbud tips come attached to the left and right units at the time of purchase.
 - The size of the earbud tips can be determined based on the number of dotted lines inside the bottom of the earbud tips.



XS size: 1 line

M size: 3 lines

XL size: 5 lines

Cable adjuster (1) (winds cable up to 50 cm (19.69 in))

Do not wind the plug and the split part of the cable around the cable adjuster.



Documents (1 set)

Note

- Earbud tips are consumables. If the earbud tips are damaged and need replacing, contact your nearest Sony dealer or purchase the following earbud tips (sold separately).
 - EP-EX11 series (for Japan)
 - EP-EX10A series (for countries and regions except Japan) (*)

(*) The earbud tips may not be sold in some countries and regions.

Replacing the earbud tips

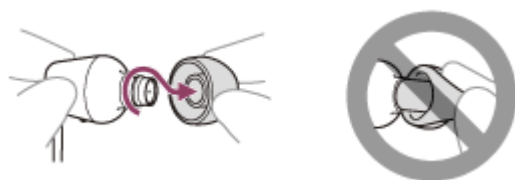
M-sized hybrid silicone rubber earbud tips come attached to the left and right headphone units at the time of purchase. The earbud tip sizes must match your ear, and the headphones must be worn correctly to obtain the correct sound quality.

Try the following to obtain the correct sound quality.

- When changing the earbud tips, try the earbud tip sizes in order from the larger ones to the smaller ones. The most suitable size of the earbud tips may differ between the left and right ears.
- Check that you are wearing the headphones properly in your ears. Wear the headphones so that the earbud tip is comfortably situated as deep in the ear canal as possible.

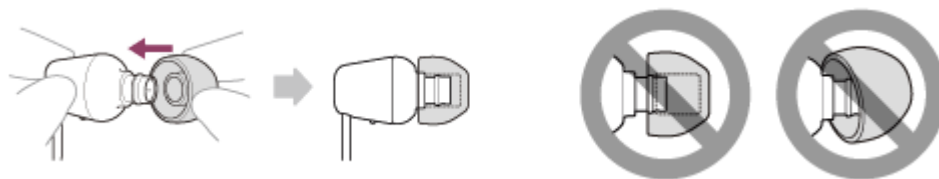
1 Remove the earbud tip.

Hold the headphone unit and twist the earbud tip while rotating it to pull it out.
Do not pinch the end of the earbud tip when removing it.



2 Attach the earbud tip.

Push the earbud tip firmly onto the sound conduit (sound output tube) on the headphone. At this time, let the earbud tip cover the exterior end of the sound conduit.
Do not attach the earbud tip in a loose or skewed manner.



If the earbud tip is not completely attached, the following may occur.

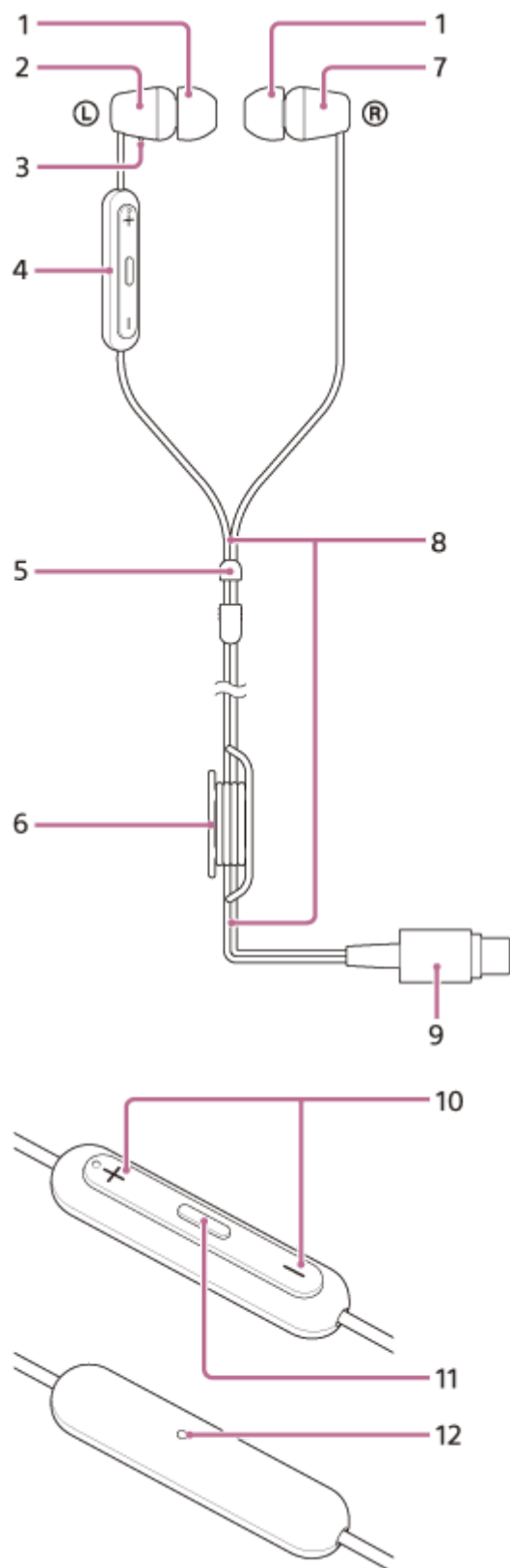
- The earbud tip comes off the headphone.
- The sound quality and wearability are impaired.

Related Topic

- [Wearing the headphones](#)

Stereo Headphones
IER-EX15C

Location and function of parts



1. Earbud tips (left, right)

2. Left unit

There is an  mark on the left unit.

3. Tactile dot

There is a tactile dot on the left unit.

4. Remote control component


5. Slider

You can adjust the length of the left and right headphone cables with the slider.

6. Cable adjuster

You can wind the headphone cable up to 50 cm (19.69 in). Do not wind the plug and the split part of the cable around the cable adjuster.

7. Right unit

There is an  mark on the right unit.

8. Headphone cable

9. USB Type-C® plug

10. Volume button +/-

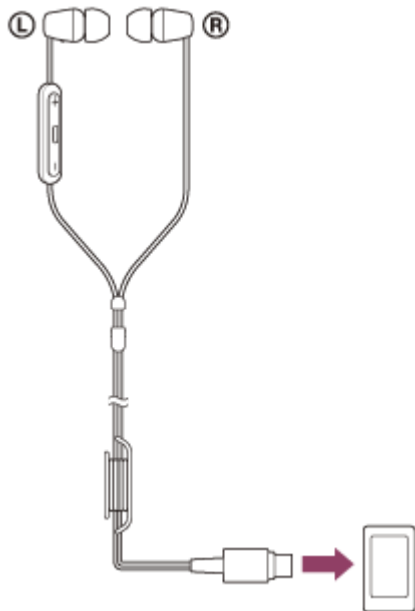
There is a tactile dot on the + side.

11. Multi-function button

12. Microphone

Connecting to a USB Type-C compatible smartphone

- 1 Connect the headphones to the USB port of a USB Type-C compatible smartphone.



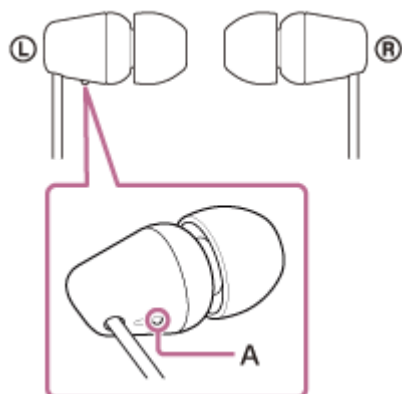
Note

- While connecting the cable, do not apply excessive force to the connection part.
- When connecting or disconnecting the cable, do not apply excessive force, such as by pulling the cable. Connect or disconnect the connector straight to the port to be connected.
- If the cable connector is deformed, such as by the cable connector being bent, stop using it immediately.
- Depending on your USB Type-C compatible smartphone you are using, you may need to configure some settings to connect with the headphones.
The name displayed on the connected smartphone varies depending on the connected smartphone. It is displayed as "Detect USB device" or "Enable USB On-The-Go connection".
For details, refer to the operating instructions for the USB Type-C compatible smartphone.
- When connecting the headphones to a device other than a smartphone, the volume may increase. Note the following.
 - Do not connect the headphones while playing the application or content.
 - Do not connect the headphones while putting the headphone units into your ears.

Wearing the headphones

1 Check the left and right shapes of the headphones.

There is a tactile dot (A) on the left unit.



2 Put the headphone units into your ears.

Put the left unit into the left ear and the right unit into the right ear.



3 Adjust the fit of the headphone units to your ears.

Twist the headphone unit to slide the earbud tip deep into your ear canal.



For the correct sound quality to be effective

The earbud tip sizes must match your ears, and the headphones must be worn correctly.
Try the following to obtain the correct sound quality.

- Change the earbud tips to ones that fit more snugly in your ears. When changing the earbud tips, try the earbud tip sizes in order from the larger ones to the smaller ones. The most suitable size of the earbud tips may differ between the left and right ears.
- Referring to step 3, check that you are wearing the headphones properly in your ears. Wear the headphones so that the earbud tip fits best.

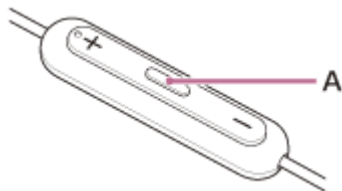
Related Topic

- [Replacing the earbud tips](#)

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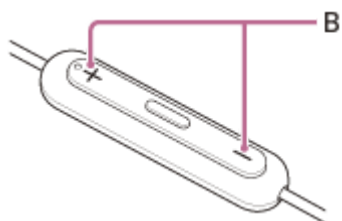
Controlling the audio device

You can use the multi-function button (A) to perform the following.



- To play music
During pause, press the multi-function button once briefly.
- To pause
During music playback, press the multi-function button once briefly.
- To skip to the beginning of the next track
Press the multi-function button twice briefly. (● ●)
- To skip to the beginning of the previous track or the current track during playback
Press the multi-function button 3 times briefly. (● ● ●)
- To activate the voice assist function
During music playback or pause, press and hold the multi-function button for about 2 seconds. (●●●●)

You can use the volume button (B) to perform the following.



- To increase the volume
Press the + side of the volume button.
- To lower the volume
Press the – side of the volume button.

Note

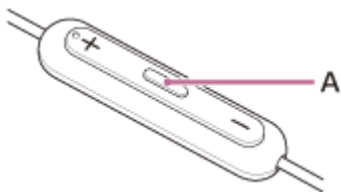
- Depending on the connected device, OS, or application software you are using, the function may not work properly. In that case, operate the connected device.

Receiving a call

When you receive an incoming call, you will hear a ring tone from the headphones.

1 When you hear the ring tone, press the multi-function button (A) and receive the call.

When you receive an incoming call during music playback, playback pauses and you will hear a ring tone from the headphones.



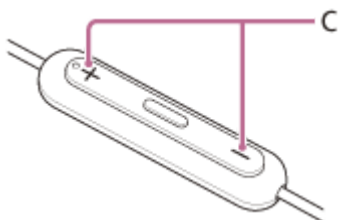
You can talk using the microphone (B) on the headphones.



If no ring tone is heard via the headphones

Check that the headphones connect to the smartphone correctly.

2 Press the volume button (C) to adjust the volume.



3 When you finish your phone call, press the multi-function button on the headphones to end the call.

If you received a call during music playback, music playback resumes automatically after ending the call.

Hint

- The volume for a call can be adjusted during a telephone conversation only.
- The headphones volume during a call and during music playback can be independently adjusted. Even if you change the volume during a call, the volume of music playback does not change.

Note

- Depending on the connected device, OS, or application software you are using, the following may occur.
 - When you operate the headphones, the function does not work properly.
In that case, operate the connected device.
 - When you receive an incoming call during music playback, playback does not pause.
 - When you receive an incoming call during music playback, playback does not resume automatically even if you finish the call.
- If the person you are calling is concerned about the surrounding environment noise, move the headphone microphone closer to your mouth. When doing so, do not cover the microphone hole with your fingers.

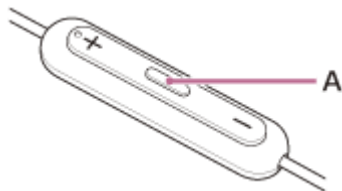
Related Topic

- [Functions for a phone call](#)

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Functions for a phone call

You can use the multi-function button (A) to perform the following.



During an incoming call

- Press the multi-function button once to receive a call.
- Press and hold the multi-function button for about 2 seconds to reject a call.

During a call

- Press the multi-function button once to finish a call.
- Press and hold the multi-function button for about 2 seconds to turn on/off the microphone. Or, the microphone is turned off while you press and hold the multi-function button. The operation for which the microphone turns on/off varies depending on the model (Android smartphone).
- Only while you press and hold the multi-function button, you can turn off the microphone (iPhone).

Note

- Depending on the connected device, OS, or application software you are using, the function may not work properly. In that case, operate the connected device.

Using the voice assist function (Google™ app)

By using the Google app that comes with the Android smartphone, you can speak to the headphones microphone to operate the Android smartphone.

1 Set the assist and voice input selection to the Google app.

On the Android smartphone, select the following menus.

[Settings] - [Apps & notifications] - [Advanced] - [Default apps] - [Assist & voice input]

Then, set [Assist app] to the Google app.

The above operating procedure is an example. For more details, refer to the operating instructions supplied with the Android smartphone.

The latest version of the Google app may be required.

Models for countries and regions excluding Chinese mainland:

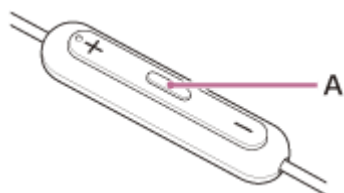
For details on the Google app, refer to the operating instructions or the support website of the Android smartphone, or the Google Play store website.

Models for Chinese mainland:

For details on the Google app, refer to the operating instructions or the support website of the Android smartphone.

The Google app may not be activated from the headphones depending on specifications of the Android smartphone.

2 When the smartphone is in standby or playing music, press and hold the multi-function button (A) of the headphones for about 2 seconds.



Google app is activated.

3 Make a request to Google app through the headphones microphone (B).



For details on the apps which work with the Google app, refer to the operating instructions for the Android smartphone.

After activating the Google app, the voice command is canceled when a certain time has passed without requests.

Note

- "Hey Google" cannot be activated when you say "Hey Google" even when the Android smartphone's Google app setting is enabled.

- The Google app may not be activated depending on specifications of the smartphone or application version.
- The Google app does not work when connected to a device not compatible with the voice assist function.

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Using the voice assist function (Siri)

By using Siri that comes with the iPhone, you can speak to the headphones microphone to operate the iPhone.

1 Turn on Siri.

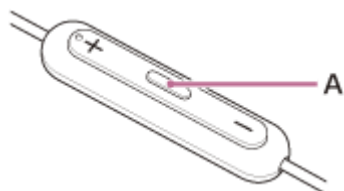
On an iPhone, select [Settings] - [Siri & Search].

Enable [Press Home for Siri] and [Allow Siri When Locked].

The operation above is an example. For details, refer to the operating instructions supplied with the iPhone.

For details on Siri, refer to the operating instructions or support website of the iPhone.

2 When the iPhone is in standby or playing music, press and hold the multi-function button (A) of the headphones for about 2 seconds.



Siri is activated.

3 Make a request to Siri through the headphones microphone (B).



For details on the apps which work with Siri, refer to the operating instructions for the iPhone.

After activating Siri, Siri will be deactivated when a certain time has passed without requests.

Note

- Siri cannot be activated when you say "Hey Siri" even when the iPhone's "Hey Siri" setting is enabled.
- Siri may not be activated depending on specifications of the smartphone or application version.

Precautions

Note on static electricity

- If you use the headphones when the air is dry, you may experience mild tingling in your ears. This is not a malfunction of the headphones, but is caused by static electricity accumulated on your body. You can reduce the effect by wearing clothes made of natural materials that do not easily generate static electricity.

Notes on wearing the headphones

- After use, remove the headphones from your ears slowly.
- The earbud tips achieve a tight seal in the ears. If you forcibly press the earbud tips in or quickly pull them out, you may damage your eardrum. When you put on the headphones, the speaker diaphragm may produce a click sound. This is not a malfunction.
- Long-term use of the headphones may cause symptoms such as itching and irritation in the ears. If you experience any of the above symptoms while the headphones are in use, stop using them immediately. Then, consult a doctor, a Sony support contact, or your nearest Sony dealer.
- For long-term use, it is recommended that you remove the headphones from your ears on a regular basis.

Other notes

- Do not subject the headphones to excessive shock as they are a precision device.
- Occasionally clean the plug with a soft dry cloth.
- Do not breathe into the sound conduit (sound output tube).
- If you experience discomfort while using the headphones, stop using them immediately.
- The earbud tips may be damaged or may deteriorate with long-term use and storage.
- Do not drop the headphones or expose them to mechanical shock. Doing so may deform or damage the headphones, resulting in deterioration of performance.
- The headphones are not waterproof. If water or foreign matter enters the headphones, this can result in burnout or malfunction. If water or foreign matter enters the headphones, stop using them immediately. Then, consult the Sony support contact or your nearest Sony dealer. In particular, be careful in the following cases.
 - When you use the headphones near a sink or liquid container.
Be careful that the headphones do not fall into a sink or container filled with water.
 - When you use the headphones in the rain or snow, or in humid locations.
 - When you use the headphones while sweating.
If you touch the headphones with wet hands or put the headphones in the pocket of a damp article of clothing, the headphones may get wet.

Cleaning the headphones

- Dust and dirt on the exterior of the headphones can be wiped off with pure water type wet wipes. Do not use the following, as they may damage the finish on the surface of the headphones or cause other damages.
 - Wet wipes containing alcohol
 - Thinner
 - Benzene, etc.

Do not use the headphones near medical devices

- The headphones have magnets. The magnets may interfere with pacemakers, programmable shunt valves for hydrocephalus treatment, or other medical devices. Do not place the headphones close to persons who use such medical devices. Consult your doctor before using the headphones if you use any such medical devices.

Keep the headphones away from magnetic cards

- The headphones have magnets. If a magnetic card comes near the headphones, the card magnet may be affected or become deactivated.

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Stereo Headphones
IER-EX15C

To prevent burning or malfunction due to getting wet

On waterproof performance of the headphones

The headphones are not waterproof. If water or foreign matter enters the headphones, this can result in burnout or malfunction.

Avoid situations such as the following and be careful not to expose the headphones to moisture or dirt.

- Touching the headphones without drying wet hands after doing housework in the kitchen or washing hands in the washroom.



- Putting the headphones in the chest pocket of a damp article of clothing.



- Putting the headphones in a bag with a cold PET bottle.



- Spilling a drink while eating or drinking.

**Note**

- If the headphones are not used correctly, water may get into the headphones and cause malfunctions.
- The headphones are not waterproof. Do not place in water or use in humid places such as bathrooms.
- Do not drop the headphones or expose them to mechanical shock. Doing so may deform or damage the headphones.

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Stereo Headphones
IER-EX15C

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 - All other trademarks and registered trademarks are trademarks or registered trademarks of their respective holders.
- In this manual, ™ and ® marks are not specified.

Troubleshooting

If you have any problems, please follow the process below.

1. Check each section in this Help Guide.



2. Restart the device being connected such as your smartphone.



3. Access and check the support site below.
<https://www.sony.net/support/IER-EX15C/>



4. Should any problems persist, consult the Sony support contact below or your nearest Sony dealer.
<https://www.sony.net/support-contact>

Stereo Headphones
IER-EX15C

Specifications

Power source:

USB bus power compliant (5 V 25 mA)

Operating temperature:

0 °C to 40 °C (32 °F to 104 °F)

Type:

Closed, dynamic

Driver unit:

5 mm (0.20 in)

Power handling capacity:

62.5 mW (IEC) ¹⁾

Cable:

Inline remote and microphone, approx. 1.2 m (47.25 in), USB Type-C® plug

Mass:

Approx. 3 g (0.11 oz) (without cable)

¹⁾ IEC = International Electrotechnical Commission

Design and specifications are subject to change without notice.