

Wireless Speaker
ULT TOWER 5



Model: YY7870E

Design and specifications are subject to change without notice.

Quick Start Guide

Download the app, and set up the speaker

Many useful features are out there in your device. Download the “Sound Connect” app and get the most out of what you have.

For the main features that are available with the “Sound Connect” app, see “[Using the “Sound Connect” app.](#)”



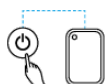
Sound Connect

Let's start to use

After purchasing the speaker, follow the procedure below to play music.

1

Turning the power on



Press the power button on the speaker. When you use the speaker for the first time after purchase, the speaker automatically enters pairing mode. The BLUETOOTH indicator on the speaker starts double flashing.

2

Connecting with BLUETOOTH® devices





Follow the instructions on the downloaded “Sound Connect” app to establish a BLUETOOTH connection between the speaker and your smartphone or iPhone. When a BLUETOOTH connection is established, you hear the notification sound from the speaker. The activity of the BLUETOOTH indicator on the speaker changes from flashing to lit.

3

Listening to music



Start playback on a BLUETOOTH device.

SRS-ULT500

What you can do with the speaker

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[Using the “Sound Connect” app](#)

Getting started

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[Carrying or placing the speaker](#)

Power source/charging

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Lighting function

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Making connections

BLUETOOTH device

[How to make wireless connections to BLUETOOTH devices](#)

[Connecting to BLUETOOTH devices easily with the “Sound Connect” app via a BLUETOOTH connection](#)

[Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection](#)

[Connecting with a computer via a BLUETOOTH connection \(Windows®\).](#)

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[Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)

DJ device

[Connecting with a DJ device \(LINE 1\)](#)

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Listening to music

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DJ device

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Specifications

[Specifications](#)

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Using the speaker

The following functions can be operated by pressing the buttons on the speaker.

For functions with detailed operating procedures described in the Help Guide, see the related topics at the bottom of the page.

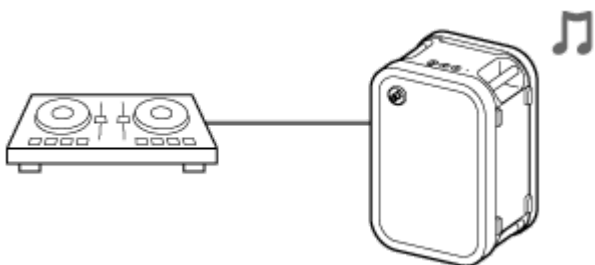
Playing music from a device via a BLUETOOTH connection

You can wirelessly enjoy music from the device that is connected via a BLUETOOTH connection, such as a smartphone or a computer.



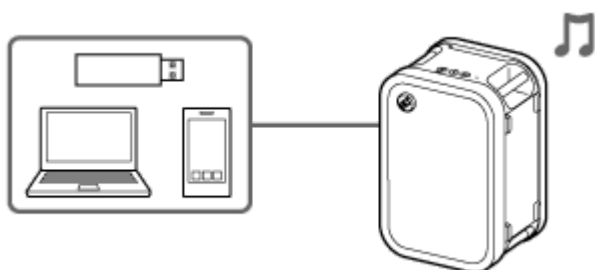
Playing music from a DJ device

You can enjoy music from a DJ device that is connected by an RCA or XLR cable.



Playing music from a USB device

You can enjoy music from a USB device or a smartphone or computer that is compatible with the USB Type-C cable.



Lighting

The speaker lights up in time to music to liven up the atmosphere.

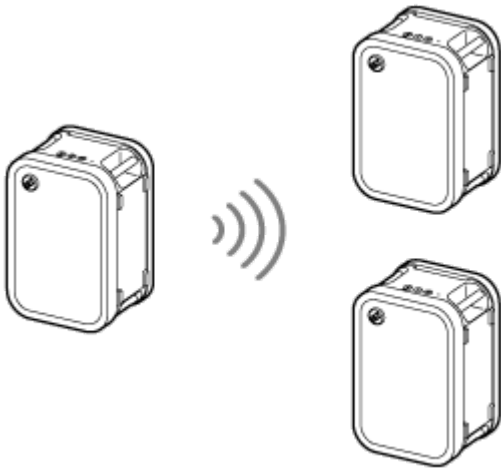
Stereo Pair

You can enjoy more powerful sound by connecting 2 speakers via a BLUETOOTH connection.



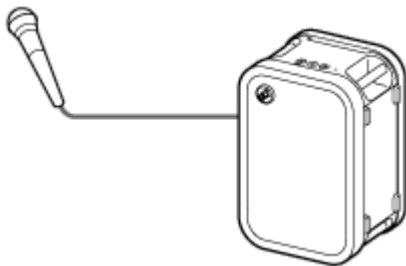
Party Chain

You can enjoy music playback by connecting multiple speakers that are compatible with the Party Chain function. You can connect up to 100 speakers.



Karaoke

You can enjoy karaoke by connecting a commercially available dynamic microphone to the speaker. Use a dynamic microphone with the standard plug of Φ 6.3 mm.



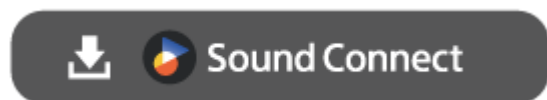
Related Topic

- [Turning on or off the speaker's light \(Lighting function\)](#)
- [Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)
- [Connecting with a DJ device \(LINE 1\)](#)
- [Connecting with a DJ device in a balanced connection \(LINE 2\)](#)
- [Connecting a USB device \(USB-A\)](#)
- [Connecting a computer or a smartphone \(USB-C\)](#)
- [Listening to music wirelessly with 2 speakers \(Stereo Pair function\)](#)
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- [Using an external microphone](#)

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Using the “Sound Connect” app

Download the “Sound Connect” app from the Google Play™ store or the App Store and install the app on your smartphone.



The functions that you can perform and make settings with the “Sound Connect” app are described below. For the functions for which the detailed operating procedure is described in the Help Guide, see the related topics at the end of the page.

You can access the following through the [My Device] tab.

Speaker controls and status display

You can view the remaining power of the speaker's built-in rechargeable battery.

Sound Effect

You can enjoy audio output by changing the Sound Effect on the speaker.

Sound Field Optimization

The speaker detects its surrounding environment and automatically adjusts the sound to the optimal level.

Note

- In some cases, the surrounding environment may prevent the sound from being optimized.

Function

You can change the input source of the speaker. When you select USB-A, you can select a file to play through [USB Library].

Bluetooth Connection Quality

You can specify whether to prioritize sound quality or connection stability for BLUETOOTH connections.

- [Prioritize Sound Quality]: Select this option to prioritize sound quality.
- [Prioritize Stable Connection]: Select this option when connections are unstable. For example, select the option when sound interruptions frequently occur.

Note

- The playback time may shorten depending on the sound quality and the conditions under which you are using the speaker.
- Depending on the ambient conditions in the area where you are using the speaker, intermittent sound may still occur even if [Prioritize Stable Connection] is selected.

Bluetooth Standby

When you operate a BLUETOOTH device, the speaker automatically turns on and starts establishing a BLUETOOTH connection.

ULT button settings

You can select the sound mode to switch to when you press the ULT button on the speaker.

Party Now

You can apply one of the sound effects in time to music playing during a party. You can change the lighting color and the flashing speed as well.

In addition, you can enjoy a variety of karaoke features that include the scoring function and sound effects.

Battery Care

When this function is activated, the battery life last longer.

Auto Standby

When the speaker remains unused for 15 minutes or longer, the speaker automatically turns off. Deactivating this function will increase power consumption.

STAMINA

You can change the settings for the Sound Effect and the Lighting Mode to reduce power consumption.

Lighting Mode

You can change the lighting mode and the lighting color to suit your mood or the scene.

Notification & Voice Guide

You can enable or disable the notification sound and voice guidance features. You can specify the volume of the voice guidance as well.

Software version

You can view the version of the speaker software.

Update Software

You can specify how to update the speaker software.

You can access the following through the [Menu] tab.

Help

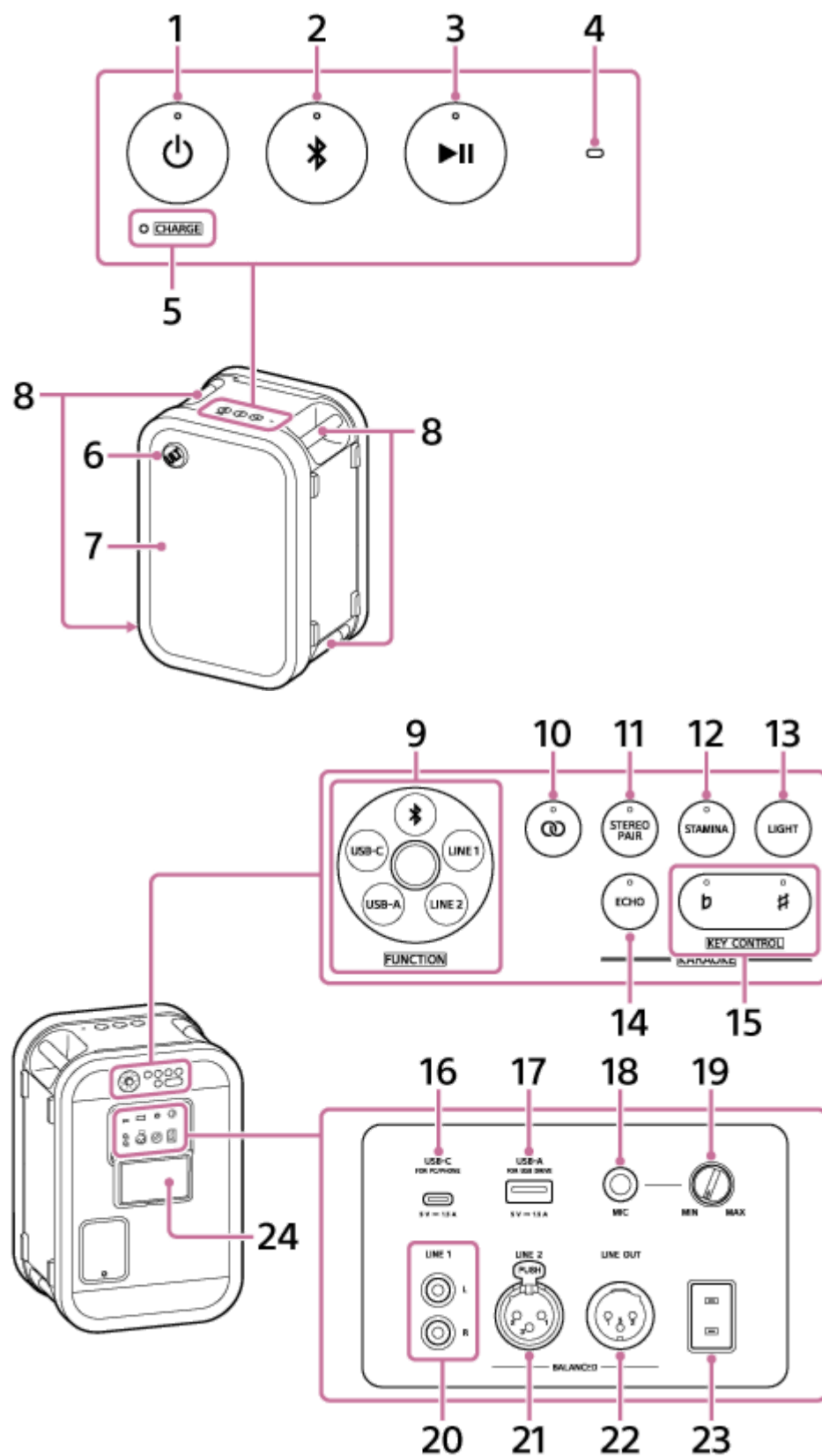
You can view the support information for the speaker.

Note

- The operating instructions and the screen displays on the “Sound Connect” app are subject to change without prior notice due to future updates.

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Parts and controls



1. power button with indicator

2. BLUETOOTH button with indicator

3. playback button

There is a tactile dot on the playback button on the speaker. Use this dot as a guide to work with the button.

4. Microphone sensing hole

Do not place any object on this hole.

5. CHARGE indicator

6. ULT button with volume dial

When you press and hold the ULT button on the speaker for about 2 seconds, the speaker plays a particular music track. This music track is stored for demonstration purposes. To disable this feature, press the ULT button once again for about 2 seconds or press the playback button.

7. Light

8. Handles

9. FUNCTION dial

-  BLUETOOTH
- LINE 1
- LINE 2
- USB-A
- USB-C

10. Party Chain button with indicator

11. STEREO PAIR button with indicator

12. STAMINA button with indicator

13. LIGHT button

14. ECHO button with indicator

15. KEY CONTROL buttons and indicators

 flat button with indicator

 sharp button with indicator

16. USB-C port (USB Type-C[®])

You can play music from your computer or smartphone. This port is also capable of supplying power to another device (*).

(*) On the models designed for the Chinese mainland, power supply to another device is available through the port as well. However, this is only possible while the AC input jack and an AC outlet are connected by the supplied AC power cord (mains lead).

17. USB-A port

You can play music from your USB device. This port is also capable of supplying power to another device (*).

(*) On the models designed for the Chinese mainland, music playback and power supply to another device are available through the port as well. However, this port is enabled only while the AC input jack and an AC outlet are connected by the supplied AC power cord (mains lead).

18. MIC jack (Φ 6.3 mm)

19. MIC level knob

The microphone volume is minimized when this knob on the speaker is turned to MIN.

The microphone volume is maximized when this knob on the speaker is turned to MAX.

20. LINE 1 jack

Connect a commercially available RCA cable to the LINE 1 jack on the speaker.

21. LINE 2 jack

Connect a commercially available XLR cable to the LINE 2 jack on the speaker.

22. LINE OUT jack

Connect this jack and the LINE 2 jack on another speaker with a commercially available XLR cable.

23. AC input jack

24. Cap

Note

- The ports and jacks on the speaker are not designed to be water resistant. Do not use the speaker in places where water may splash on the speaker. When you are finished with using the speaker, be sure to securely close the cap.

Related Topic

- [About the indicators](#)

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Carrying or placing the speaker

To carry the speaker

Before you carry the speaker, disconnect all the connected cables.



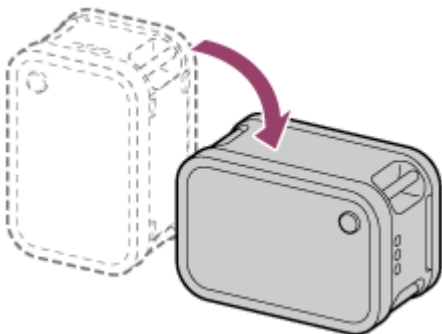
Grasp one of the handles on the speaker with either hand and lift the speaker to carry. The correct hand placement for carrying the speaker is very important to avoid personal injuries or property damage.

Note

- To avoid personal injuries or property damage, place your hands properly on the speaker to hold and carry the speaker.
- Exercise extreme caution when you carry the speaker on a slope.
- Do not carry the speaker with anything heavy on it, such as a person or luggage.
- Do not let children or infants be near when carrying the speaker.
- Do not allow children to put their hands or arms into the handle openings. Their hands or arms may become stuck and cause injury.

To place the speaker in the horizontal orientation

The speaker can be placed in the horizontal orientation as well. (Be sure to place the side with the rubber feet down.)



Note

- When the speaker is placed in the horizontal orientation, the sound quality is automatically adjusted to the optimal quality for the horizontal orientation.

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Charging the speaker

The speaker is capable of running on either of the following power supplies.

- Power supply from an AC outlet through the supplied AC power cord (mains lead)
- Power supply from the built-in rechargeable battery

When using the speaker for the first time, be sure to charge the built-in battery for more than 1 hour before turning on the speaker.

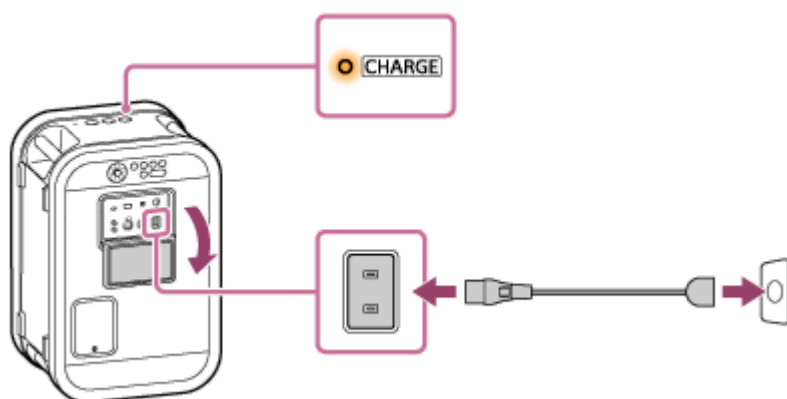
With the built-in battery charged in advance, you can use the speaker solely with battery power.

Hint

- For charging the built-in battery of the speaker, the Battery Care mode option is available in addition to the normal charging method. Battery Care mode limits the maximum charge capacity to approximately 90% and makes the battery life last longer. The playback time available in Battery Care mode is shorter than the time available when the built-in battery is charged by the normal charging method. At the time of purchase, the speaker is not in Battery Care mode.
- You can enable or disable Battery Care mode with the “Sound Connect” app while the speaker is turned on.

1 Connect the speaker to an AC outlet to charge it.

Connect the AC input jack and an AC outlet with the supplied AC power cord (mains lead). The AC input jack is located behind the cap on the rear side of the speaker.



Battery charging starts and the CHARGE indicator on the speaker lights up in orange. Charging will complete in about 3 hours (*) and the indicator will turn off.

(*) Time required for the empty battery to be fully charged (100%) while the speaker is powered off.

After you disconnect the supplied AC power cord (mains lead) from the speaker, be sure to securely close the cap. The cap plays a very important role in maintenance of the water resistant performance.

Checking the charging completion

When the built-in battery is fully charged and you try to charge it again, the CHARGE indicator on the speaker lights up in orange. Then, it turns off after about 1 minute.

Checking the remaining level of the rechargeable built-in battery

You can enable the voice guidance feature so that the speaker outputs voice guidance about the remaining battery power when the speaker turns on. To enable the voice guidance feature, use the “Sound Connect” app. When the feature is enabled, you hear the voice guidance that matches the remaining battery power when you turn on the speaker. The following lists the voice guidance that you may hear.

81% - 100%: “Battery fully charged”

81% - 90% (Battery Care mode): “Battery Care Mode, Fully Charged, Battery About 90%”

61% - 80%: “Battery about 80%”

41% - 60%: “Battery about 60%”

21% - 40%: “Battery about 40%”

1% - 20%: “Low Battery”

Battery hours of the built-in rechargeable battery

- Approximately 20 hours
 - The Battery Care mode is disabled.
 - A BLUETOOTH connection is established.
 - The volume level is set to 16.
 - The sound mode is set to ULT1 or ULT2.
 - The lighting function is deactivated.
- Approximately 12 hours
 - The Battery Care mode is disabled.
 - A BLUETOOTH connection is established.
 - The volume level is set to 16.
 - The sound mode is set to ULT1 or ULT2.
 - The lighting function is activated.
- Approximately 2 hours
 - The Battery Care mode is disabled.
 - A BLUETOOTH connection is established.
 - The volume level is set to 50 (maximum).
 - The sound mode is set to ULT1 or ULT2.
 - The lighting function is activated.

Time required for charging the built-in rechargeable battery

- Approximately 3 hours (*)

10 minutes of charging provide approximately 100 minutes of music playback.

 - The Battery Care mode is disabled.
 - The volume level is set to 16.
 - The sound mode is set to ULT1 or ULT2.

- The lighting function is deactivated.

(*) Time required for the empty battery to be fully charged (100%) while the speaker is powered off.

The battery hours of the built-in rechargeable battery above is measured using our specified music source. Actual performance time may vary from the listed time due to the following factors.

- Volume of the speaker
- Songs that are playing on the speaker
- Surrounding temperatures of the speaker
- Usage conditions of the speaker

When the built-in battery is running low

Depending on the remaining battery power, the voice guidance or the speaker behaves as follows.

- “Low Battery”
The built-in battery is running low. The CHARGE indicator on the speaker starts flashing slowly. The speaker will automatically turn off after a while. Charge the speaker. The speaker may not be capable of supplying power to other devices.
- “Battery is empty”
The built-in battery is empty. Even if you try to turn on the speaker, the speaker cannot be turned on. Charge the speaker.
- The CHARGE indicator on the speaker flashes 3 times in orange when you try to turn on the speaker.
The built-in battery is nearly empty. The speaker cannot be turned on. Charge the speaker.

Hint

- As long as the speaker is connected to an AC outlet by the supplied AC power cord (mains lead), the speaker can charge the built-in battery. Battery charging is also possible while the speaker is playing music. However, battery charging may take a long time depending on how the speaker is being used.
- Enable the STAMINA power option on the “Sound Connect” app to reduce power consumption while using the built-in battery. This allows you to enjoy longer music playback.

Note

- The maximum power output of the speaker may be lower when the built-in battery is running low.
- For safety reasons, the speaker automatically stops charging in the following cases.
 - When the speaker is charged in an extremely hot or cold environment
 - When charging takes too long

To resolve this issue, disconnect the AC power cord (mains lead) and connect it once again in the operating temperature range of 5 °C to 35 °C (41 °F to 95 °F).
- If the built-in battery is under a high load during battery charging, charging stops for safety. In such a case, turn down the volume or stop the playback.
- Do not charge the speaker’s built-in battery in places where water may splash on the speaker. The supplied accessories and the ports and jacks are not designed to be water resistant.
- Even when you do not intend to use the speaker for a long time, charge the built-in battery sufficiently to maintain the speaker’s performance. Charge the battery once every 6 months.

Related Topic

- [Parts and controls](#)
- [Turning the power on](#)
- [Using the “Sound Connect” app](#)
- [Notes on charging](#)

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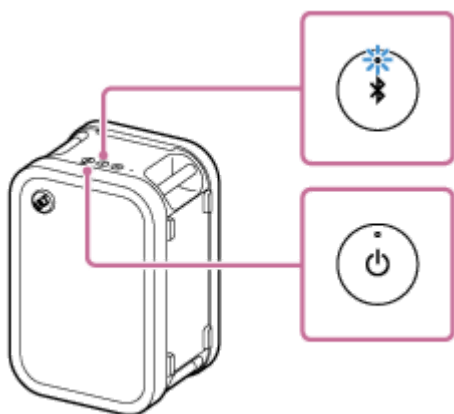
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Wireless Speaker
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Turning the power on

1 Press the power button on the speaker.

You hear the notification sound from the speaker and the BLUETOOTH indicator on the speaker starts flashing slowly in blue.



When the speaker has no pairing information, the BLUETOOTH indicator on the speaker keeps double flashing in blue. This applies to cases such as when using the BLUETOOTH function for the first time after purchase.

Note

- When the built-in battery starts running low, you hear voice guidance (Low battery). Then, the CHARGE indicator on the speaker starts flashing slowly. The speaker will automatically turn off after a while. You need to charge the speaker. The speaker may not be capable of supplying power to other devices.
- When the remaining battery decreases to such a level that the speaker fails to turn on, the following events occur.
 - You hear voice guidance (Battery is empty.).
 - The speaker automatically turns off.In such a case, charge the speaker.
- When the built-in battery is nearly empty and you try to turn on the speaker, the CHARGE indicator on the speaker flashes 3 times in orange. However, the speaker cannot be turned on. You need to charge the speaker.

Related Topic

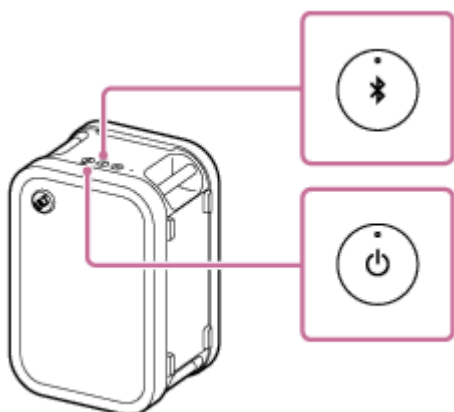
- [Parts and controls](#)
- [Charging the speaker](#)
- [Turning the power off](#)
- [Turning on or off the speaker's light \(Lighting function\)](#)

Wireless Speaker
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Turning the power off

1 Press the power button on the speaker.

You hear the notification sound from the speaker and the BLUETOOTH indicator on the speaker goes out.



Hint

- The power indicator on the speaker may light up in orange even after you turn off the speaker. This indicates that the BLUETOOTH standby function is activated (*).

(*) At the time of purchase, the BLUETOOTH standby function is deactivated.

Related Topic

- [Parts and controls](#)
- [Using the BLUETOOTH standby \(auto power on\) function](#)
- [Auto Standby \(power saving\) function](#)

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Wireless Speaker
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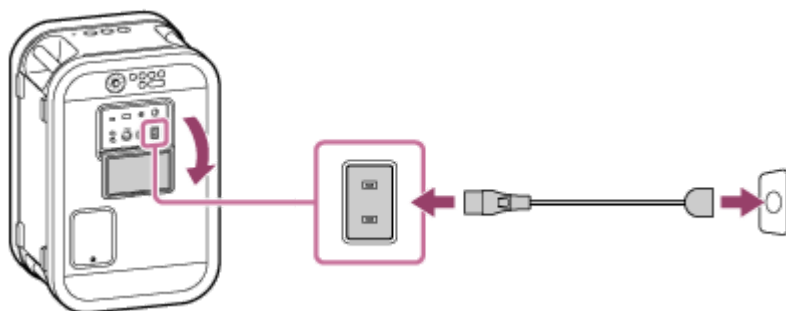
Using the BLUETOOTH standby (auto power on) function

The BLUETOOTH standby function allows you to automatically establish a BLUETOOTH connection by operating a BLUETOOTH device. At the time of purchase, the BLUETOOTH standby function is deactivated. You need to activate the function before using it.

Before you operate the speaker, note the following:

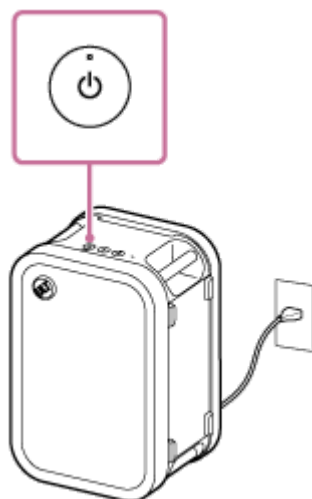
- The BLUETOOTH standby function is activated only while the speaker is connected to an AC outlet by the supplied AC power cord (mains lead). While the speaker is running only on power from the rechargeable built-in battery, the BLUETOOTH standby function is deactivated.
- When the BLUETOOTH standby function is activated, the power indicator on the speaker stays lit in orange while the speaker is turned off.
- Pair the speaker with a BLUETOOTH device in advance. If pairing information is not stored on the speaker, the speaker will not enter BLUETOOTH standby mode. This applies to circumstances such as when the speaker is used for the first time after purchase.

- 1 Connect the AC input jack and an AC outlet with the supplied AC power cord (mains lead). The AC input jack is located behind the cap on the rear side of the speaker.**



- 2 Turn on the speaker.**

You hear the notification sound from the speaker.



- 3 Start the “Sound Connect” app on your smartphone.**

4 Activate [Bluetooth Standby].

To deactivate the **BLUETOOTH** standby function

In step 4 above, deactivate [Bluetooth Standby].

Related Topic

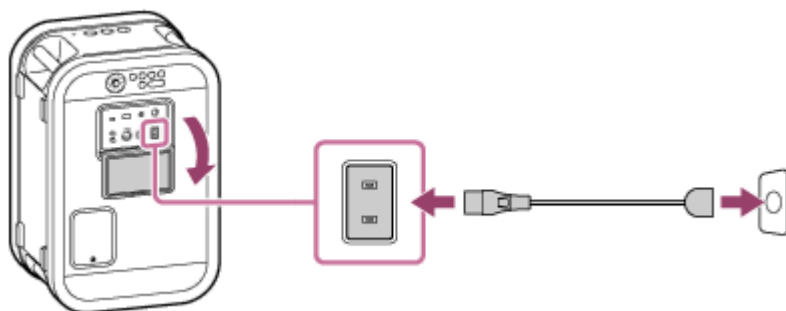
- [Using the “Sound Connect” app](#)
- [Parts and controls](#)
- [Charging the speaker](#)
- [Turning the power on](#)
- [About the indicators](#)

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Charging a USB device such as a smartphone or iPhone

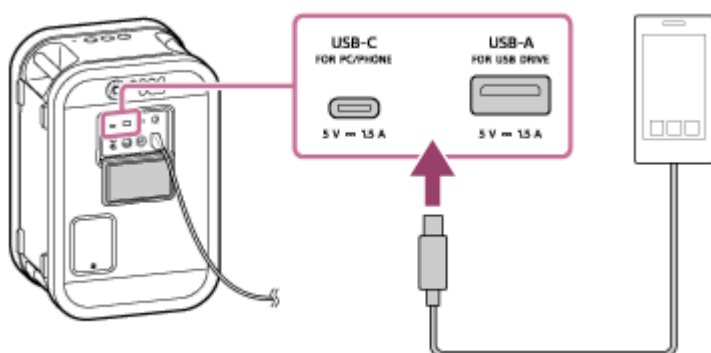
You can charge a USB device, such as a smartphone or iPhone, by connecting it to the speaker via USB.

- 1 **Connect the AC input jack and an AC outlet with the supplied AC power cord (mains lead). The AC input jack is located behind the cap on the rear side of the speaker.**



- 2 **Connect a USB device, such as a smartphone or an iPhone, to the USB-C® or USB-A port with a commercially available USB cable.**

The USB-C and USB-A ports are located behind the cap on the rear side of the speaker.



- 3 **Turn on the speaker.**

You hear the notification sound from the speaker, and the speaker starts supplying power to the connected USB device for battery charging.

Hint

- For the models designed for the countries and regions except for the Chinese mainland:
Power supply to another device is also possible while the speaker is running only on power from the built-in battery.

Note

- While the speaker is supplying power to the other device, the Auto Standby function is deactivated.
- Even while the speaker is charging another device, the speaker will automatically turn off if the following conditions continue for about 4 hours.

- The speaker is not being operated.
- The speaker is not playing music or audio.
- When the speaker turns off, power supply to the connected USB device stops.
- When the built-in battery is running low, the speaker may not be capable of supplying power to other devices.
- Depending on the USB device, the speaker may not be capable of supplying power to the device.
- Do not charge the speaker's built-in battery in places where water may splash on the speaker. The supplied accessories and the ports and jacks are not designed to be water resistant.
- After you disconnect the USB cable from the speaker, be sure to close the cap securely. The cap plays a very important role in maintenance of the water resistant performance.

Related Topic

- [Parts and controls](#)
- [Charging the speaker](#)
- [Turning the power on](#)
- [Auto Standby \(power saving\) function](#)

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Auto Standby (power saving) function

If any of the following conditions continues for about 15 minutes, the speaker will automatically turn off. This is to conserve the power of the rechargeable built-in battery.

At the time of purchase, the Auto Standby function is activated.

When the speaker is in BLUETOOTH mode

- The speaker is not being operated.
- The connected BLUETOOTH device is not playing music or audio, nor is it being operated.

When the speaker is in USB-C mode, USB-A mode, LINE 1 mode, or LINE 2 mode

- The speaker is not being operated.
- The device that is connected to the USB-C port, USB-A port, LINE 1 jack, or LINE 2 jack on the speaker is not playing music or audio, nor is it being operated.

Hint

- You can activate or deactivate the Auto Standby function by using the “Sound Connect” app.

Note

- While the Auto Standby function is deactivated, the speaker does not automatically turn off in the following circumstances. Thus, more power is consumed.
 - The speaker is not used for a certain period of time.
 - Music or audio is not playing for a certain period of time.
- While a microphone is connected to the speaker, the Auto Standby function is deactivated.
- While the speaker is supplying power to the other device, the Auto Standby function is deactivated.
- When the input signals are extremely small, the Auto Standby function may be activated even while music playback is in progress. For example, this applies to the following circumstances.
 - The volume of the music is very small.
 - The recording level of the music source is low.

Activating or deactivating the Auto Standby function

- 1 Turn on the speaker.
- 2 Press and hold the **STEREO PAIR** button and the **LIGHT** button on the speaker simultaneously for about 5 seconds.
 - When the Auto Standby function is deactivated, the power indicator on the speaker flashes 3 times in orange.
 - When the Auto Standby function is activated, the power indicator on the speaker flashes twice in orange.

Related Topic

- [Parts and controls](#)
- [Using the “Sound Connect” app](#)

TP1002380777

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Wireless Speaker
ULT TOWER 5

Using the speaker with less power consumption of the rechargeable battery (STAMINA)

You can reduce power consumption while the speaker is running on power from the built-in rechargeable battery. This allows you to use the speaker for a longer period of time.

To use the STAMINA power option

At the time of purchase, the STAMINA power option is disabled.

Press the STAMINA button on the speaker to enable the STAMINA power option.

While the STAMINA power option is enabled, the lighting function and the sound effects are disabled. The sound effects include the ULT POWER SOUND.

Hint

- With the “Sound Connect” app, you can enable or disable the STAMINA power option.

Related Topic

- [Using the “Sound Connect” app](#)

TP1002380786

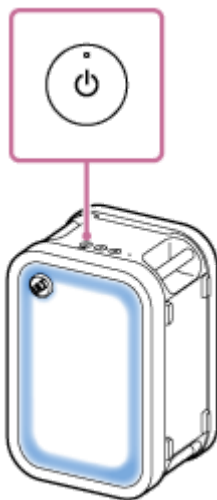
Wireless Speaker
ULT TOWER 5

Turning on or off the speaker's light (Lighting function)

The speaker lights up with the music to liven up the atmosphere. At the time of purchase, the lighting function is activated.

1 Turn on the speaker.

You hear the notification sound from the speaker.
The speaker lights up.



To change the lighting mode of the speaker

By pressing the LIGHT button on the speaker each time, you can change the lighting mode or deactivate the lighting function. When you deactivate the lighting function, the speaker's light goes out.



Hint

- With the "Sound Connect" app, you can do the following:
 - Activating or deactivating the lighting function of the speaker

- Changing the lighting mode and the lighting color to suit your mood or the scene

Note

- When the speaker's light seems bright or glaring, turn up the room lights or turn off the lighting function.
- Do not look directly into the light-emitting parts of the speaker.
- When the lighting function is activated, the STAMINA power option is automatically disabled.

Related Topic

- [Using the "Sound Connect" app](#)

TP1002380791

Wireless Speaker
ULT TOWER 5

How to make wireless connections to BLUETOOTH devices

You can enjoy music with the speaker wirelessly by using your BLUETOOTH device's BLUETOOTH function.

Pairing

Pairing is the process that is required for 2 BLUETOOTH devices to establish a wireless connection. During this process, each of the BLUETOOTH devices registers the device information of the other device.

To use multiple BLUETOOTH devices in combination with the speaker, pairing is required for each device you want to connect.

Perform the pairing procedure on both the speaker and the device.

Connecting to a paired device

Once a device is paired, it is not necessary to pair it again. Connect to devices that are already paired with the speaker by using the methods necessary for each device.

For details about the pairing and connection procedures, see the related topics below.

Related Topic

- [Connecting to BLUETOOTH devices easily with the “Sound Connect” app via a BLUETOOTH connection](#)
- [Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

TP1002380779

Wireless Speaker
ULT TOWER 5

Connecting to BLUETOOTH devices easily with the “Sound Connect” app via a BLUETOOTH connection

Launch the “Sound Connect” app on your Android smartphone or iPhone to connect the speaker to a smartphone or iPhone.



Sony Sound Connect 

Hint

- When you pair a second or subsequent device, you can place the speaker into pairing mode with the “Sound Connect” app.

Note

- The connection with some smartphones and iPhone devices may become unstable when the “Sound Connect” app is used to establish the connection. In that case, follow the procedures in [“Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection”](#) to connect to the speaker.

Related Topic

- [Using the “Sound Connect” app](#)
- [How to make wireless connections to BLUETOOTH devices](#)
- [Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

TP1002380780

Wireless Speaker
ULT TOWER 5

Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection

Pairing is the process that is required for 2 BLUETOOTH devices to establish a wireless connection. During this process, each of the BLUETOOTH devices registers the device information of the other device.

To use multiple BLUETOOTH devices in combination with the speaker, perform the following pairing procedure for each device.

The pairing information of the BLUETOOTH devices is stored on the speaker when the speaker is turned off.

Before you operate the speaker, be sure to do the following:

- Place the Android smartphone or the iPhone within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the supplied AC power cord (mains lead). Or charge the built-in battery sufficiently.
- To avoid any sudden loud sound output from the speaker immediately after pairing, perform either of the following actions.
 - Turn down the volume of the Android smartphone or the iPhone as well as the speaker.
 - Stop music playback.

Depending on the Android smartphone or the iPhone, the volume of the device may be synchronized with the speaker volume. This may happen when music playback starts after a BLUETOOTH connection is established between the Android smartphone or the iPhone and the speaker.

- Prepare the operating instructions of the Android smartphone or the iPhone for reference.

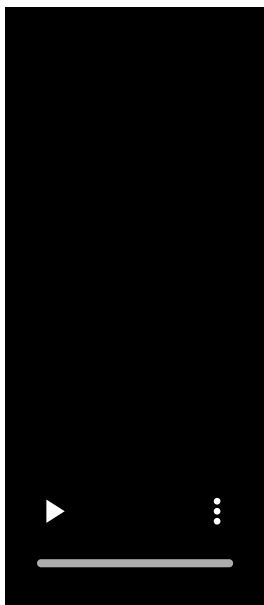
1 Turn on the speaker.



2 Turn the FUNCTION dial on the speaker to select BLUETOOTH.

3 Check the state of the BLUETOOTH indicator on the speaker.

When the indicator is double flashing

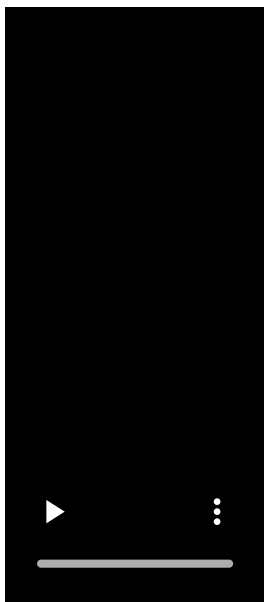


When the speaker has no pairing information, it will automatically enter pairing mode when it is turned on. Proceed to step 5.

Hint

- The speaker does not have pairing information in the following cases.
 - When the speaker is paired with an Android smartphone or iPhone for the first time after purchase
 - After the speaker has been initialized

When the indicator is flashing slowly



The speaker is searching for a BLUETOOTH device.

- To pair the speaker with a second or subsequent BLUETOOTH device, proceed to step 4.
- To reconnect the speaker with one of the BLUETOOTH devices that was paired with the speaker before, proceed to step 5.

Depending on the BLUETOOTH device, the device may automatically be connected with the speaker right after you activate the BLUETOOTH function on the BLUETOOTH device.

Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after the speaker turns on. For details, refer to the operating instructions of your BLUETOOTH device.

When the indicator stays lit



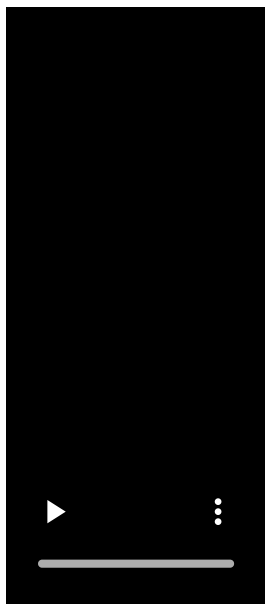
The speaker has been connected to the BLUETOOTH device.

To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device, proceed to step 4.
- To reconnect the speaker with one of the BLUETOOTH devices that was paired with the speaker before, proceed to step 5. Depending on the BLUETOOTH device, the device may automatically be connected with the speaker right after you activate the BLUETOOTH function on the BLUETOOTH device.

4 Press the BLUETOOTH button on the speaker.

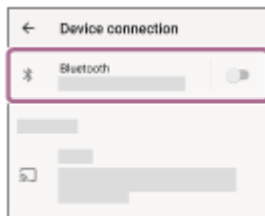
You hear the voice guidance from the speaker (Pairing). Then, the BLUETOOTH indicator on the speaker starts double flashing. The speaker enters pairing mode.



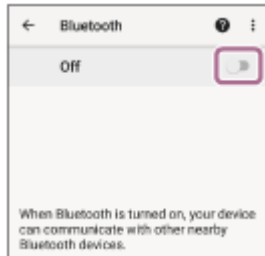
5 On the Android smartphone or the iPhone, perform the pairing procedure and search for the speaker.

On the Android smartphone, perform the following procedure.

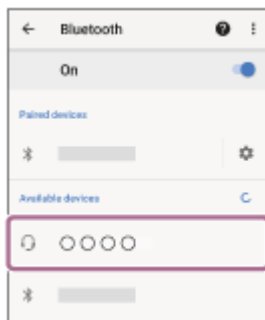
- Tap to select the following items in sequence.
[Settings] - [Device connection] - [Bluetooth]



- Tap the switch button to activate the BLUETOOTH function.



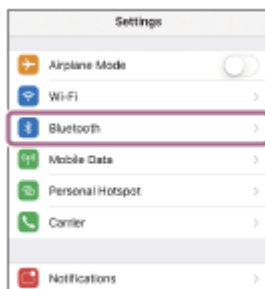
- Tap [ULT TOWER 5].



If [ULT TOWER 5] does not appear, perform the procedure all over again from step 5.

On the iPhone, perform the following procedure.

- Tap to select the following items in sequence.
[Settings] - [Bluetooth]



- Tap the switch button to activate the BLUETOOTH function.



- Tap [ULT TOWER 5].



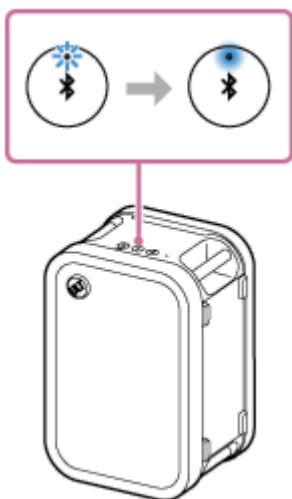
If [ULT TOWER 5] does not appear, perform the procedure all over again from step 5.

Hint

- If a passkey (*) is required on the display of the Android smartphone or the iPhone, enter "0000."
- (*) The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

6 Follow the on-screen instructions to establish a BLUETOOTH connection.

When the BLUETOOTH connection is established, you hear the notification sound from the speaker. Then, the activity of the BLUETOOTH indicator on the speaker changes from flashing to lit.



If the BLUETOOTH connection is not established, repeat from step 4.

Hint

- While the BLUETOOTH function is activated on BLUETOOTH devices, one of the devices is reconnected with the speaker right after the speaker turns on. This applies to the BLUETOOTH device that has the previous BLUETOOTH connection with the speaker.
- The above instructions on the Android smartphone and the iPhone are provided as examples. For details, refer to the operating instructions of your device.
- With the "Sound Connect" app, you can adjust various settings such as the following.
 - Establishing or disconnecting BLUETOOTH connections
 - Unpairing BLUETOOTH devices
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

Note

- The pairing mode of the speaker is released after about 5 minutes. Then, the BLUETOOTH indicator on the speaker flashes slowly. However, the pairing mode will not be released if the speaker has no pairing information. This applies to circumstances

such as when the speaker is used for the first time after purchase. If the pairing mode is released before the pairing process finishes, repeat from step 4.

- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- Once the BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
 - Pairing information has been deleted after such events as repair works.
 - The speaker is already paired with 8 devices and another device is to be paired.
The speaker can be paired with up to 8 devices. When 8 devices are already paired, an attempt to pair another device modifies the pairing information of the devices that are connected via BLUETOOTH connections. In other words, the pairing information of the earliest paired device is replaced by the pairing information of the new paired device.
 - The pairing information with the speaker is deleted from the BLUETOOTH device.
 - The speaker is initialized.
All pairing information will be deleted. If you initialize the speaker, the speaker may fail to connect your Android smartphone or iPhone. In this case, erase the pairing information of the speaker on your Android smartphone or iPhone, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- While the Stereo Pair function or the Party Chain function is activated, you cannot use the multipoint connection capability.

Related Topic

- [Parts and controls](#)
- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via a BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

TP1002380771

Wireless Speaker
ULT TOWER 5

Connecting with a computer via a BLUETOOTH connection (Windows®)

Pairing is the process that is required for 2 BLUETOOTH devices to establish a wireless connection. During this process, each of the BLUETOOTH devices registers the device information of the other device.

To use multiple BLUETOOTH devices in combination with the speaker, perform the following pairing procedure for each device.

The pairing information of the BLUETOOTH devices is stored on the speaker when the speaker is turned off.

Supported operation systems

Windows 11

Before you operate the speaker, be sure to do the following:

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the supplied AC power cord (mains lead). Or charge the built-in battery sufficiently.
- Prepare the operating instructions of the computer for reference.
- To avoid any sudden loud sound output from the speaker immediately after pairing, perform either of the following actions.
 - Turn down the volume of both the computer and the speaker.
 - Stop music playback.
- Set the speaker of your computer to on.

If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.

- When the speaker of your computer is set to on, the speaker icon on the status bar looks as follows.



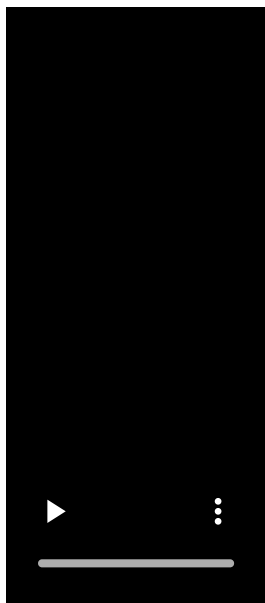
1 Turn on the speaker.



2 Turn the FUNCTION dial on the speaker to select BLUETOOTH.

3 Check the BLUETOOTH indicator on the speaker for activity.

When the indicator is double flashing

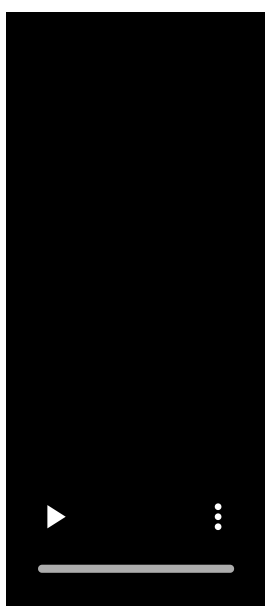


When the speaker has no pairing information, it will automatically enter pairing mode when it is turned on. Proceed to step 5.

Hint

- The speaker does not have pairing information in the following cases.
 - When the speaker is paired with a BLUETOOTH device for the first time after purchase
 - After the speaker has been initialized

When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device, proceed to step 4.

- To reconnect the speaker with one of the BLUETOOTH devices that was paired with the speaker before, proceed to step 7.
Depending on the BLUETOOTH device, the device may automatically be connected with the speaker right after you activate the BLUETOOTH function on the BLUETOOTH device.
Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after the speaker turns on. For details, refer to the operating instructions of your BLUETOOTH device.

When the indicator stays lit

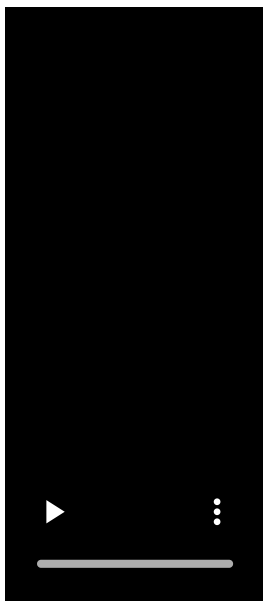


The speaker is already connected with one of the BLUETOOTH devices.
To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device, proceed to step 4.
- To reconnect the speaker with one of the BLUETOOTH devices that was paired with the speaker before, proceed to step 7.
Depending on the BLUETOOTH device, the device automatically be connected with the speaker right after you activate the BLUETOOTH function on the BLUETOOTH device.

4 Press the BLUETOOTH button on the speaker.

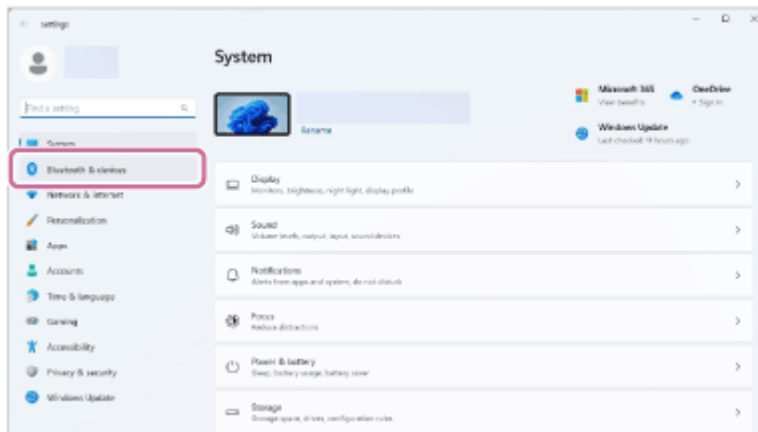
You hear the voice guidance from the speaker (Pairing). Then, the BLUETOOTH indicator on the speaker starts double flashing. The speaker enters pairing mode.



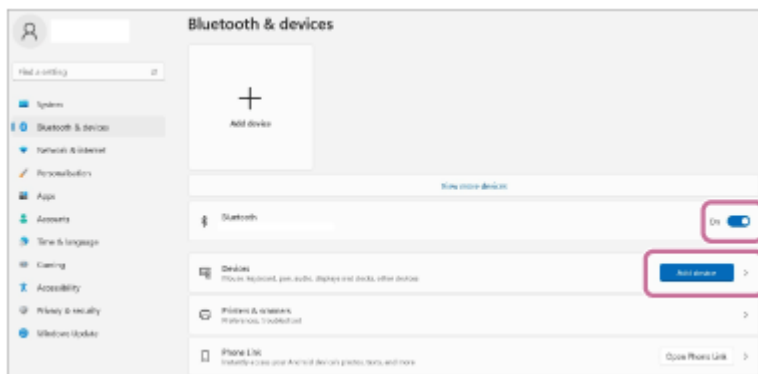
5 Wake up the computer if the computer is in standby (sleep) or hibernation mode.

6 Register the speaker to the computer.

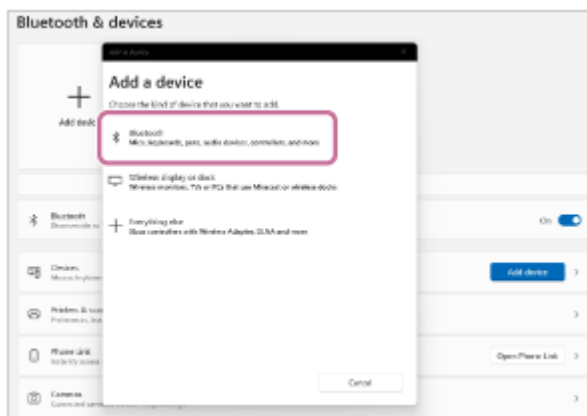
- Click the [Start] button, then [Settings].
- Click [Bluetooth & devices].



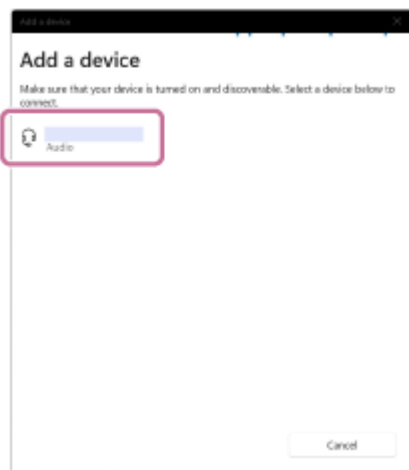
- Click the [Bluetooth] switch to activate the BLUETOOTH function, and then click [Add device].



- Click [Bluetooth].



- Select [ULT TOWER 5].



If a passkey (*) is required, enter "0000."

If [ULT TOWER 5] does not appear, perform the procedure all over again from step 4.

(*) The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

- After the pairing is made, a BLUETOOTH connection is automatically established and either of the following appears on the screen.

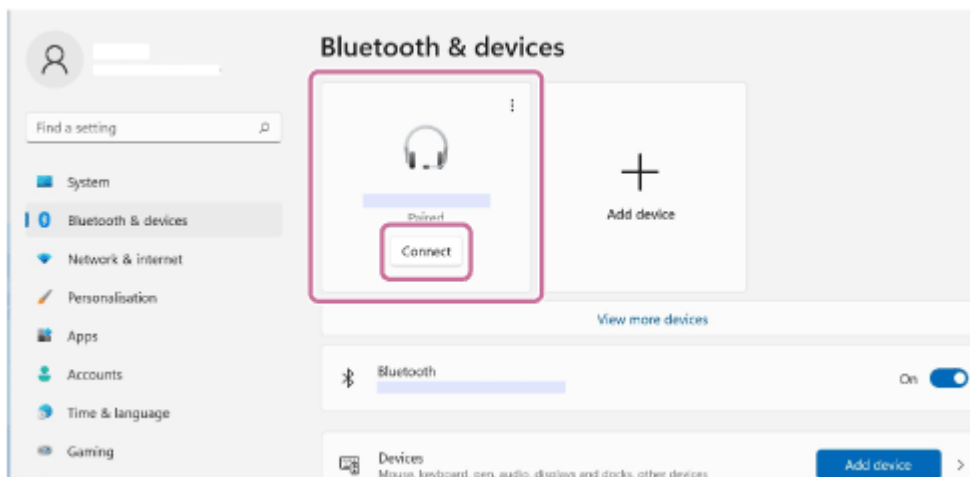
- [Connected music]
- [Connected voice, music]

Proceed to step 8.



7 Select the speaker on the computer.

- Click the [Start] button, then [Settings].
- Click [Bluetooth & devices].
- Select [ULT TOWER 5] and click [Connect].



The icon on the screen may look different from what you actually see.

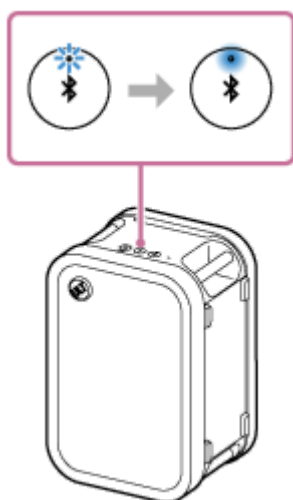
When a BLUETOOTH connection is established, either of the following appears on the screen.

- [Connected music]
- [Connected voice, music]

Proceed to step 8.

8 Follow the on-screen instructions to establish a BLUETOOTH connection.

When the BLUETOOTH connection is established, you hear the notification sound from the speaker. Then, the activity of the BLUETOOTH indicator on the speaker changes from flashing to lit.



If the connection attempt fails, repeat the procedure from step 4.

Hint

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions of your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.
- With the “Sound Connect” app, you can adjust various settings such as the following.
 - Establishing or disconnecting BLUETOOTH connections
 - Unpairing BLUETOOTH devices

- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

Note

- The pairing mode of the speaker is released after about 5 minutes. Then, the BLUETOOTH indicator on the speaker flashes slowly. However, the pairing mode will not be released if the speaker has no pairing information. This applies to circumstances such as when the speaker is used for the first time after purchase. If the pairing mode is released before the pairing process finishes, repeat from step 4.
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
 - Pairing information is deleted after such events as repair works.
 - The speaker is already paired with 8 devices and another device is to be paired.
The speaker can be paired with up to 8 devices. When 8 devices are already paired, an attempt to pair another device modifies the pairing information of the devices that are connected via BLUETOOTH connections. In other words, the pairing information of the earliest paired device is replaced by the pairing information of the new paired device.
 - The pairing information with the speaker is deleted from the BLUETOOTH device.
 - The speaker is initialized.
All pairing information will be deleted. If you initialize the speaker, the speaker may fail to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- While the Stereo Pair function or the Party Chain function is activated, you cannot use the multipoint connection capability.

Related Topic

- [Parts and controls](#)
- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via a BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

TP1002380770

Wireless Speaker
ULT TOWER 5

Connecting with a computer via a BLUETOOTH connection (Mac)

Pairing is the process that is required for 2 BLUETOOTH devices to establish a wireless connection. During this process, each of the BLUETOOTH devices registers the device information of the other device.

To use multiple BLUETOOTH devices in combination with the speaker, perform the following pairing procedure for each device.

The pairing information of the BLUETOOTH devices is stored on the speaker when the speaker is turned off.

Supported operation systems

macOS (version 12.7 or later)

Before you operate the speaker, be sure to do the following:

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet with the supplied AC power cord (mains lead). Or charge the built-in battery sufficiently.
- Prepare the operating instructions of the computer for reference.
- To avoid any sudden loud sound output from the speaker immediately after pairing, perform either of the following actions.
 - Turn down the volume of both the computer and the speaker.
 - Stop music playback.
- Set the speaker of your computer to on.
If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.
 - When the speaker of your computer is set to on, the speaker icon on the status bar looks as follows.



1 Turn on the speaker.



2 Turn the FUNCTION dial on the speaker to select BLUETOOTH.

3 Check the BLUETOOTH indicator on the speaker for activity.

When the indicator is double flashing



When the speaker has no pairing information, it will automatically enter pairing mode when it is turned on. Proceed to step 5.

Hint

- The speaker does not have pairing information in the following cases.
 - When the speaker is paired with a BLUETOOTH device for the first time after purchase
 - After the speaker has been initialized

When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device, proceed to step 4.

- To reconnect the speaker with one of the BLUETOOTH devices that was paired with the speaker before, proceed to step 5.
Depending on the BLUETOOTH device, the device may automatically be connected with the speaker right after you activate the BLUETOOTH function on the BLUETOOTH device.
Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after the speaker turns on. For details, refer to the operating instructions of your BLUETOOTH device.

When the indicator stays lit



The speaker is already connected with one of the BLUETOOTH devices.
To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device, proceed to step 4.
- To reconnect the speaker with one of the BLUETOOTH devices that was paired with the speaker before, proceed to step 5.
Depending on the BLUETOOTH device, the device automatically be connected with the speaker right after you activate the BLUETOOTH function on the BLUETOOTH device.

4 Press the BLUETOOTH button on the speaker.

You hear the voice guidance from the speaker (Pairing). Then, the BLUETOOTH indicator on the speaker starts double flashing. The speaker enters pairing mode.

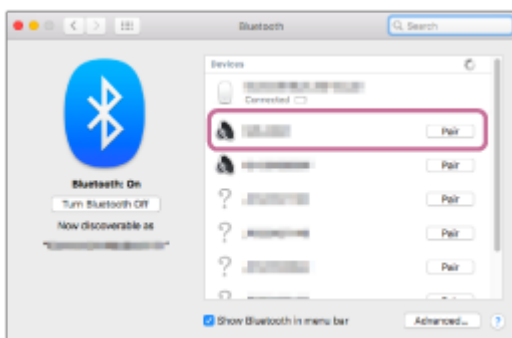


5 Search for the speaker on the computer.

- Click [ (System Preferences)] - [Bluetooth] in the taskbar on the right-bottom of the screen.

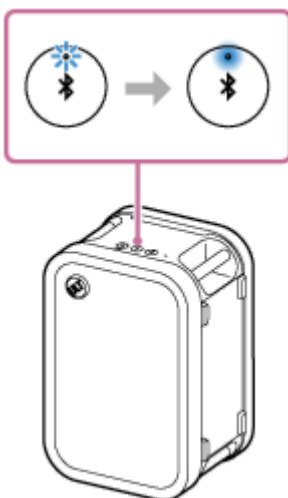


- Select [ULT TOWER 5] from the Bluetooth screen, then click [Pair].



6 Follow the on-screen instructions to establish a BLUETOOTH connection.

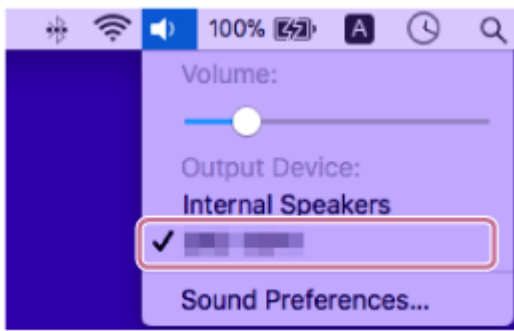
When the BLUETOOTH connection is established, you hear the notification sound from the speaker. Then, the activity of the BLUETOOTH indicator on the speaker changes from flashing to lit.



If the connection attempt fails, repeat the procedure from step 4.

7 Click the speaker icon in the top-right of the screen and select [ULT TOWER 5] from [Output Device].

You can enjoy music playback and others from your computer.



Hint

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions of your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.
- With the “Sound Connect” app, you can adjust various settings such as the following.
 - Establishing or disconnecting BLUETOOTH connections
 - Unpairing BLUETOOTH devices
- You can connect the speaker concurrently with up to 2 BLUETOOTH devices. (Multipoint connection)

Note

- The pairing mode of the speaker is released after about 5 minutes. Then, the BLUETOOTH indicator on the speaker flashes slowly. However, the pairing mode will not be released if the speaker has no pairing information. This applies to circumstances such as when the speaker is used for the first time after purchase. If the pairing mode is released before the pairing process finishes, repeat from step 4.
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
 - Pairing information is deleted after such events as repair works.
 - The speaker is already paired with 8 devices and another device is to be paired.
The speaker can be paired with up to 8 devices. When 8 devices are already paired, an attempt to pair another device modifies the pairing information of the devices that are connected via BLUETOOTH connections. In other words, the pairing information of the earliest paired device is replaced by the pairing information of the new paired device.
 - The pairing information with the speaker is deleted from the BLUETOOTH device.
 - The speaker is initialized.
All pairing information will be deleted. If you initialize the speaker, the speaker may fail to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is “0000.” If a passkey besides “0000” is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- While the Stereo Pair function or the Party Chain function is activated, you cannot use the multipoint connection capability.

Related Topic

- [Parts and controls](#)
- [Connecting the speaker concurrently with 2 BLUETOOTH devices \(multipoint connection\)](#)
- [Listening to music of a device via a BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

Wireless Speaker
ULT TOWER 5

Connecting the speaker concurrently with 2 BLUETOOTH devices (multipoint connection)

While the speaker is connected concurrently with 2 BLUETOOTH devices via BLUETOOTH connections, you can do the following:

- Switching the music playback source between 2 devices
You can switch the music playback source from one device to the other without reestablishing the BLUETOOTH connection.



Connecting the speaker concurrently with 2 devices via BLUETOOTH connections

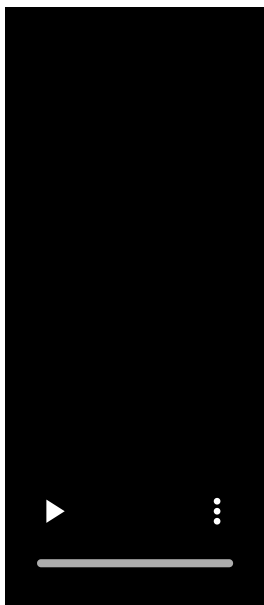
1 Connect the speaker with the first BLUETOOTH device.

For details about the BLUETOOTH connection procedure, see one of the following that is applicable to your device.

- [Connecting to BLUETOOTH devices easily with the “Sound Connect” app via a BLUETOOTH connection](#)
- [Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

2 While you keep the speaker connected with the first BLUETOOTH device, press the BLUETOOTH button on the speaker.

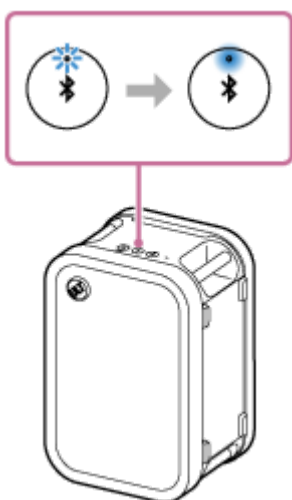
You hear the voice guidance from the speaker (Pairing). Then, the BLUETOOTH indicator on the speaker starts double flashing. The speaker enters pairing mode.



3 Operate the second BLUETOOTH device to search for the speaker.

4 Follow the on-screen instructions to establish a BLUETOOTH connection.

When the BLUETOOTH connection is established, you hear the notification sound from the speaker. Then, the activity of the BLUETOOTH indicator on the speaker changes from flashing to lit.



Changing the BLUETOOTH devices in multipoint connection

While you keep the speaker connected with 2 devices in multipoint connection, you can attempt to connect another device via a BLUETOOTH connection.

When you operate the speaker and the third device in an attempt to establish a BLUETOOTH connection, the following events occur in succession.

- The BLUETOOTH connection with one of the 2 devices that is used for the previous music playback is retained.
- The BLUETOOTH connection with the other device is disconnected.
- A new BLUETOOTH connection is established between the speaker and the third device.

Music playback while the speaker is connected with 2 devices in multipoint connection

- When you operate the speaker to play music, music starts playing on one of the devices in multipoint connection that was used for the previous playback.
- To play music on the other (second) device in multipoint connection, operate the second one to start music playback. In some circumstances, the speaker may fail to switch the music playback source. In other words, the speaker may continue to play music from the original (first) device after you operate the second device to start playback. In such a case, stop the playback on the first one. Then, you can listen to music playing on the second one.

Hint

- While the BLUETOOTH function is activated on BLUETOOTH devices, one of the devices is reconnected with the speaker right after the speaker turns on. This applies to the BLUETOOTH device that has the previous BLUETOOTH connection with the speaker.
- With the “Sound Connect” app, you can adjust various settings such as the following.
 - Establishing or disconnecting BLUETOOTH connections
 - Unpairing BLUETOOTH devices

Note

- While the Stereo Pair function or the Party Chain function is activated, you cannot use the multipoint connection capability.
- Depending on the BLUETOOTH device, you may not be able to use the multipoint connection capability.
- The multipoint connection cannot be disabled.

Related Topic

- [Using the “Sound Connect” app](#)
- [Parts and controls](#)
- [Connecting to BLUETOOTH devices easily with the “Sound Connect” app via a BLUETOOTH connection](#)
- [Connecting with an Android™ smartphone or iPhone via a BLUETOOTH connection](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows®\)](#)
- [Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

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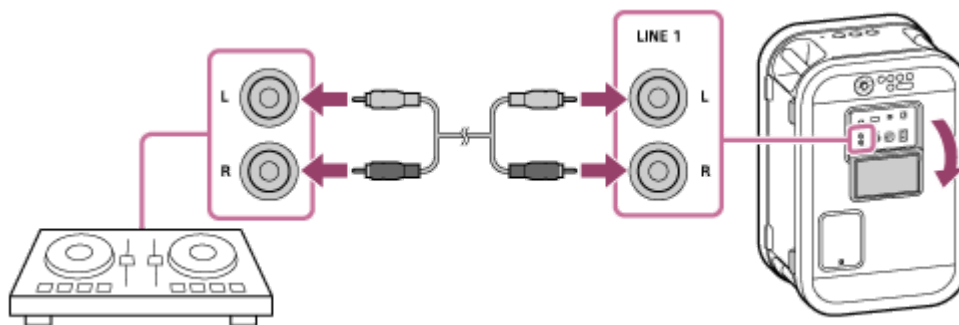
Wireless Speaker
ULT TOWER 5

Connecting with a DJ device (LINE 1)

The following describes how to connect a single speaker with a DJ device.

1 Connect a DJ device to the LINE 1 jack on the speaker.

Use a commercially available RCA cable to connect the DJ device to the LINE 1 jack on the speaker.



2 Turn the FUNCTION dial on the speaker to select LINE 1.

To connect 2 or more speakers

To connect 2 or more speakers, see [“Connecting with a DJ device in a balanced connection \(LINE 2\).”](#)

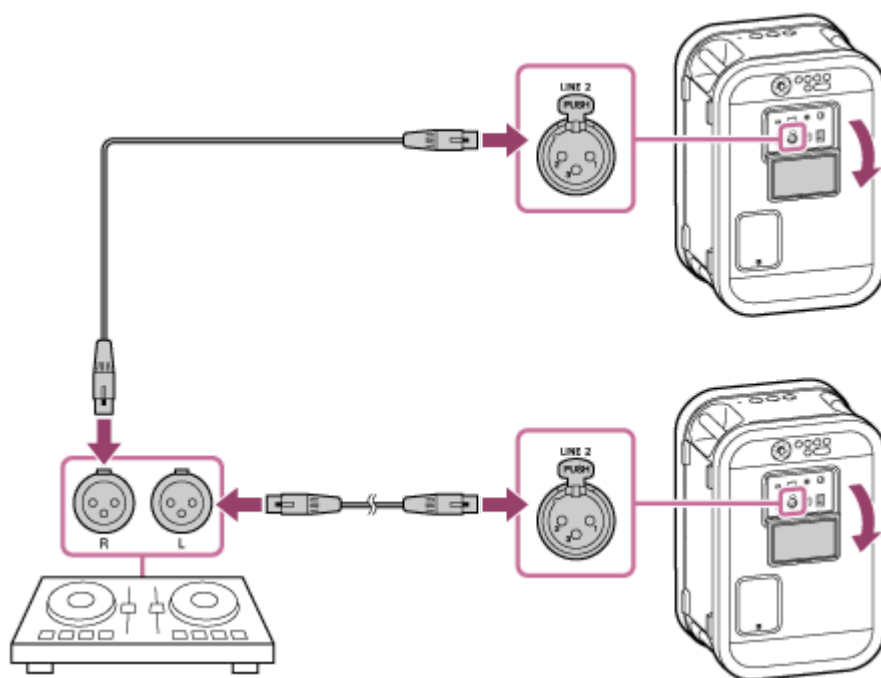
TP1002380792

Connecting with a DJ device in a balanced connection (LINE 2)

The following describes how to connect 2 or more speakers with a DJ device.

1 Connect a DJ device to the LINE 2 (BALANCED) jack on both of the speakers.

Use a commercially available XLR cable to connect the DJ device to the LINE 2 jack on each speaker. Connect either one of the speakers to the audio output jack for the left channel on the DJ device. Then, connect the other speaker to the audio output jack for the right channel. With this configuration, audio will play in stereo.

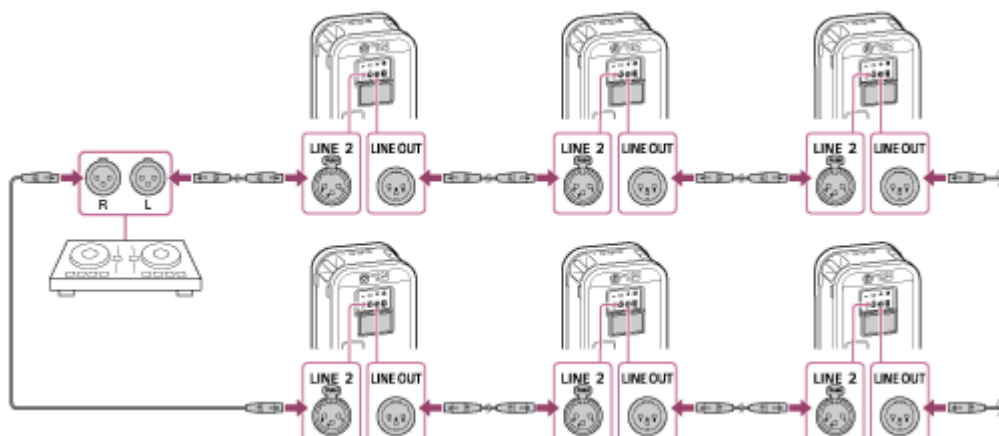


2 Turn the FUNCTION dial on the speaker to select LINE 2.

To connect 3 or more speakers

You can connect up to 5 speakers for each of the left and right channel of the DJ device.

Use a commercially available XLR cable to connect the LINE OUT jack on the already connected speaker and the LINE 2 jack on a new speaker. With this configuration, you can enjoy powerful sound in a large venue.



To connect a single speaker

To connect a single speaker, see “[Connecting with a DJ device \(LINE 1\)](#).”

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Wireless Speaker
ULT TOWER 5

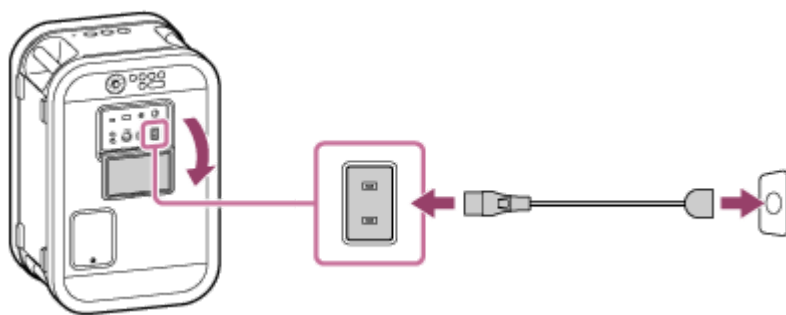
Connecting a USB device (USB-A)

Compatible USB devices

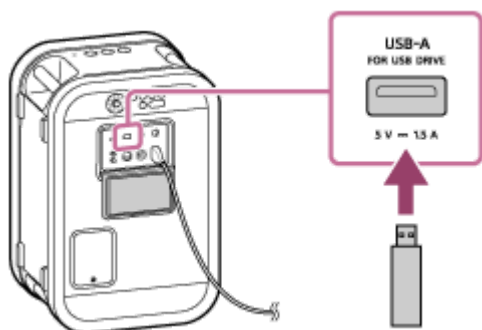
- The speaker only supports USB devices that are compatible with USB Mass Storage Class.
- The speaker only supports USB devices that are formatted with the FAT file system variants. However, the exFAT file system variant is excluded.

Some USB devices may not work with the speaker even when the devices meet the above requirements.
The speaker does not support the use of an iPhone via a USB connection.

- 1** Connect the AC input jack and an AC outlet with the supplied AC power cord (mains lead). The AC input jack is located behind the cap on the rear side of the speaker.



- 2** Connect a USB device to the USB-A port on the speaker.



- 3** Turn the FUNCTION dial on the speaker to select USB-A.

Hint

- For the models designed for the countries and regions except for the Chinese mainland:
The USB-A port is also enabled while the speaker is running only on power from the built-in battery.

Note

- When USB cable connection is necessary, use the USB cable that is supplied with the USB device. See the operating instructions of the USB device for the detailed operating procedure.
- Do not connect the speaker with USB devices through a USB hub.

- When a USB device is connected, the speaker retrieves all the files on the USB device. When the USB device contains many folders and files, it may take a long time for the speaker to finish retrieving from the USB device.
- Depending on the connected USB device, there may be a delay before a task is executed as instructed through the speaker.
- Not all of the encoding or writing software applications are guaranteed for compatibility with the speaker. When audio files on a USB device are originally encoded by incompatible software, noise or interrupted audio may be resulted from playback of those files. Alternatively, an attempt to play the files may fail.
- The speaker does not always support all the functions that are available with the connected USB device.
- The ports and jacks on the speaker are not designed to be water resistant. Do not use the speaker in places where water may splash on the speaker. When you are finished with using the speaker, be sure to securely close the cap.

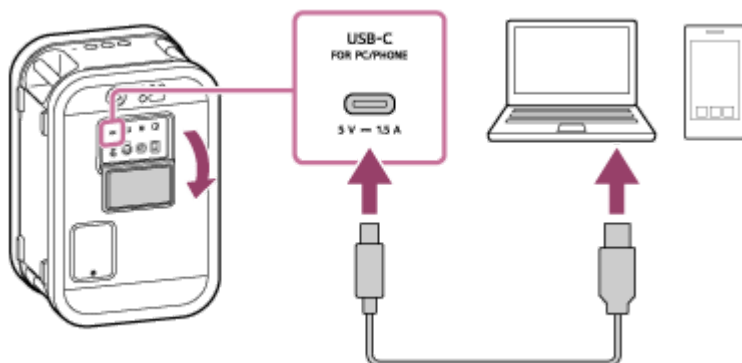
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Wireless Speaker
ULT TOWER 5

Connecting a computer or a smartphone (USB-C)

- 1 Connect a computer or a smartphone compatible with USB Type-C to the USB-C port on the speaker.



- 2 Turn the FUNCTION dial on the speaker to select USB-C.

Note

- The USB-C port on the speaker is not compatible with USB Mass Storage Class.
- To connect a computer or a smartphone to the speaker, use a device and a cable that are compatible with USB-Audio.
- While a cable is connected to the speaker, do not apply excessive force to the connection part of the cable.
- To connect a cable, insert the cable plug straight to the designated port. To disconnect the cable, remove the cable plug straight from the port. Do not pull out the cable by tugging on the cable wiring to avoid applying excessive force.
- When the connector of a cable is found deformed, immediately stop using the cable. For example, do not use any cable with the bent terminal.
- Depending on the USB Type-C compatible smartphone that you are using, some settings may be necessary to connect to the speaker.
The user interface wording that is displayed on the connected smartphone vary depending on the smartphone. For example, "Detect USB device" or "Enable USB On-The-Go connection" may be displayed. For details, refer to the operating instructions of the USB Type-C compatible smartphone.
- When you connect the speaker with a device other than a smartphone, the speaker volume may increase. While an app is running or a content is playing on the device, do not connect the device and the speaker.

TP1002380800

Wireless Speaker
ULT TOWER 5

Listening to music of a device via a BLUETOOTH connection

When a BLUETOOTH device supports the following BLUETOOTH profiles, you can do the following:

- You can enjoy listening to music from the BLUETOOTH device through the speaker.
- You can use the speaker to operate the BLUETOOTH device via a BLUETOOTH connection.

A2DP (Advanced Audio Distribution Profile)

This profile enables you to enjoy high-quality audio contents wirelessly.

AVRCP (Audio Video Remote Control Profile)

This profile enables you to perform the following functions on the BLUETOOTH device by operating the speaker.

- You can adjust the sound volume of music.
- You can start playing music.
- You can pause the playing music.
- You can skip to the beginning of the next or current track of the playing music.

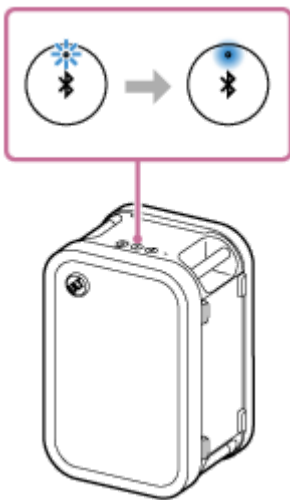
The procedures to perform the above functions may vary depending on the BLUETOOTH device. Refer also to the operating instructions of the BLUETOOTH device.

Note

- Ensure the following in advance to avoid sudden loud sound output from the speaker.
 - The volume of the BLUETOOTH device and the speaker is set to a moderate level.
- Depending on the BLUETOOTH device, adjustment of the speaker volume on the device may not be possible in the following circumstances.
- Playback on the device is stopped.
 - Playback on the device is paused.
- To use the BLUETOOTH function, the BLUETOOTH device to be connected must have the same profile as the speaker's. Note also that even if the same profile exists, devices may vary in function depending on their specifications.

1 Connect the speaker with the BLUETOOTH device.

When the BLUETOOTH connection is established, you hear the notification sound from the speaker. Then, the activity of the BLUETOOTH indicator on the speaker changes from flashing to lit.



- 2 If any mode other than **BLUETOOTH** is selected on the speaker for the music source, turn the **FUNCTION** dial on the speaker to select **BLUETOOTH**.

Note

- If the speaker is not in **BLUETOOTH** mode, audio from the connected **BLUETOOTH** device will not come out from the speaker. This issue occurs even when a connection is already established with a **BLUETOOTH** device.

- 3 Start playback on the **BLUETOOTH** device.

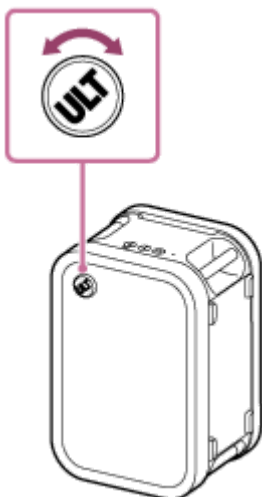
- 4 Adjust the volume by turning the volume dial on the speaker or operating the **BLUETOOTH** device.

Turning the volume dial clockwise increases the speaker volume.

Turning the volume dial counterclockwise decreases the speaker volume.

The light on the front surface of the speaker flashes depending on the volume level.

Depending on the **BLUETOOTH** device you are using, the light on the front surface of the speaker may not flash even if you adjust the volume on the **BLUETOOTH** device.



During playback, you can use the playback button on the speaker to perform the following operating procedures.

To pause the current playback

Press the playback button on the speaker during playback. Press the button once again to resume the playback.

To skip to the beginning of the next track

Press the playback button on the speaker twice quickly during playback.

To skip to the beginning of the current or previous track (*)

Press the playback button on the speaker 3 times quickly during playback.

(*) The above operating procedures vary depending on the BLUETOOTH device in use.



Hint

- As long as the speaker is connected to an AC outlet by the supplied AC power cord (mains lead), the speaker can charge the built-in battery. Battery charging is also possible while the speaker is playing music. However, battery charging may take a long time depending on how the speaker is being used.
- The speaker supports content protection by the SCMS-T method. When a BLUETOOTH device supports the SCMS-T method, you can listen to music or audio from the device through the speaker. Examples of such a device include a smartphone and a mobile phone.
- When you set the volume of the speaker to the maximum or minimum level, both of the following flashes 3 times.
 - ULT button on the speaker
 - Light on the front surface of the speaker
- When you press and hold the ULT button on the speaker for about 2 seconds, the speaker plays a particular music track. This music track is stored for demonstration purposes. To disable this feature, press the ULT button once again for about 2 seconds or press the playback button.

Note

- If the communication condition is poor, the BLUETOOTH device may react incorrectly to the actions that are performed on the speaker.
- When the speaker is used in a place with a high temperature, the volume may decrease to protect the built-in battery.
- When the built-in battery is running low, the maximum speaker volume may decrease.
- Depending on the BLUETOOTH device, it may be necessary to adjust the volume or set the audio output setting on the connected device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.

Related Topic

- [Parts and controls](#)
- [Charging the speaker](#)

- [Terminating the BLUETOOTH connection \(After use\)](#)

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Wireless Speaker
ULT TOWER 5

Terminating the BLUETOOTH connection (After use)

When you finish playing music with the BLUETOOTH device, perform any of the following actions to terminate the BLUETOOTH connection.

When the BLUETOOTH connection is disconnected, you hear the notification sound from the speaker.

- Deactivate the BLUETOOTH function on the BLUETOOTH device.
For details, refer to the operating instructions of the device.
- Turn off the BLUETOOTH device.
- Turn off the speaker.

Hint

- If you turn off one speaker while the Stereo Pair function is activated, the other speaker will automatically turn off. The BLUETOOTH connection between them is disconnected.
- When you finish playing music, the BLUETOOTH connection may terminate automatically depending on the BLUETOOTH device.

Related Topic

- [Turning the power off](#)
- [Auto Standby \(power saving\) function](#)

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Wireless Speaker
ULT TOWER 5

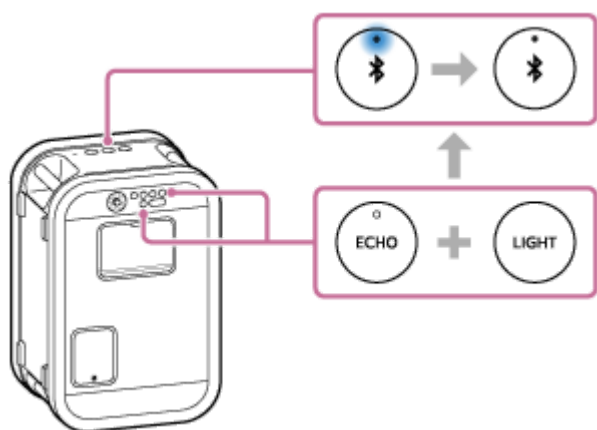
Activating or deactivating the BLUETOOTH function

You can connect to the speaker from a paired BLUETOOTH device when the speaker's BLUETOOTH function is activated.

At the time of purchase, the BLUETOOTH function is activated.

1 Press and hold the ECHO button and the LIGHT button on the speaker simultaneously for about 5 seconds.

The BLUETOOTH indicator on the speaker goes out and the BLUETOOTH function is deactivated.



When you press and hold the ECHO button and the LIGHT button on the speaker simultaneously for about 5 seconds once again, the following events occur:

- The BLUETOOTH indicator on the speaker lights up.
- The BLUETOOTH function is activated.

Hint

- With the device that is previously connected via a BLUETOOTH connection, the speaker is reconnected when the BLUETOOTH function is activated on the speaker. However, to make this possible, the BLUETOOTH function must remain active on the device.

Note

- While the BLUETOOTH function is deactivated, you cannot perform the following actions.
 - Pair or connect with BLUETOOTH device.
 - Use the "Sound Connect" app.

Wireless Speaker
ULT TOWER 5

Listening to music from a DJ device (LINE 1)

- 1** **Connect a DJ device to the LINE 1 jack on the speaker.**
Use a commercially available RCA cable to connect the DJ device to the LINE 1 jack on the speaker.
 - 2** **Turn the FUNCTION dial on the speaker to select LINE 1.**
 - 3** **Play music on the DJ device.**
 - 4** **Adjust the volume by turning the volume dial on the speaker or operating the DJ device.**
-
-

Related Topic

- [Connecting with a DJ device \(LINE 1\)](#)

TP1002380795

Wireless Speaker
ULT TOWER 5

Listening to music from a DJ device in a balanced connection (LINE 2)

- 1** Connect a DJ device to the LINE 2 (BALANCED) jack on the speaker.
Use a commercially available XLR cable to connect the DJ device to the LINE 2 jack on the speaker.
 - 2** Turn the FUNCTION dial on the speaker to select LINE 2.
 - 3** Play music on the DJ device.
 - 4** Adjust the volume by turning the volume dial on the speaker or operating the DJ device.
-

Related Topic

- [Connecting with a DJ device in a balanced connection \(LINE 2\)](#)

TP1002380796

Wireless Speaker
ULT TOWER 5

Listening to music from a USB device (USB-A)

The speaker supports the following audio file formats.

- MP3: file extension [.mp3]
- WMA: file extension [.wma]
- WAV: file extension [.wav]

For models of Chinese mainland:

You can play music from a USB device that is connected to the USB-A port. However, this is only possible while the AC input jack and an AC outlet are connected by the supplied AC power cord (mains lead). The AC input jack is located behind the cap on the rear side of the speaker.

1 Connect a USB device to the USB-A port on the speaker.

2 Turn the FUNCTION dial on the speaker to select USB-A.

3 Press the playback button on the speaker to start playback.

During playback, you can use the playback button on the speaker to perform the following operating procedures.

- To pause the current playback
Press the playback button on the speaker during playback. Press the button once again to resume the playback.
- To skip to the beginning of the next track
Press the playback button on the speaker twice quickly during playback.
- To skip to the beginning of the current or previous track
Press the playback button on the speaker 3 times quickly during playback.

4 Turn the volume dial on the speaker to adjust the volume.

Hint

- While loading from the connected device is in progress, USB-A of the FUNCTION dial and the playback button on the speaker keep flashing.
- With the "Sound Connect" app, you can do the following:
 - You can perform the action to play music.
 - You can select music easily from the music list on a USB device.

Note

- The speaker is unable to play audio files on the USB device in the event of the following:
 - The total number of audio files on the connected USB device exceeds 2 000.

- The number of folders on the connected USB device exceeds 300, including the “ROOT” folder.
The above figures vary depending on the file and folder structure. On the USB device containing audio files, do not save files of different types or unnecessary folders.
- The speaker is capable of playing audio files contained in up to the 8th level sub-folders.
- Folders containing no audio files are skipped for playback.
- If the file name has the correct extension but the file content is inconsistent, an attempt to play the file may cause the following.
 - You may hear a noise from the speaker.
 - The speaker may malfunction.
- The ports and jacks on the speaker are not designed to be water resistant. Do not use the speaker in places where water may splash on the speaker. When you are finished with using the speaker, be sure to securely close the cap.

Related Topic

- [Using the “Sound Connect” app](#)
- [Connecting a USB device \(USB-A\)](#)

TP1002380797

Wireless Speaker
ULT TOWER 5

Listening to music from a computer or a smartphone (USB-C)

- 1 Connect a computer or a smartphone compatible with USB Type-C to the USB-C port on the speaker.
- 2 Turn the FUNCTION dial on the speaker to select USB-C.
- 3 Play music on the computer or the smartphone.
- 4 Turn the volume dial on the speaker, or operate the computer or the smartphone to adjust the volume.

Hint

- While the speaker is connected with a computer or a smartphone, USB-C of the FUNCTION dial and the playback button on the speaker keep flashing.
- With the “Sound Connect” app, you can perform the action to play music.

Note

- Depending on the USB Type-C compatible computer or smartphone that you are using, the device may not be compatible with music playback.
- The ports and jacks on the speaker are not designed to be water resistant. Do not use the speaker in places where water may splash on the speaker. When you are finished with using the speaker, be sure to securely close the cap.

Related Topic

- [Using the “Sound Connect” app](#)
- [Connecting a computer or a smartphone \(USB-C\)](#)

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Wireless Speaker
ULT TOWER 5

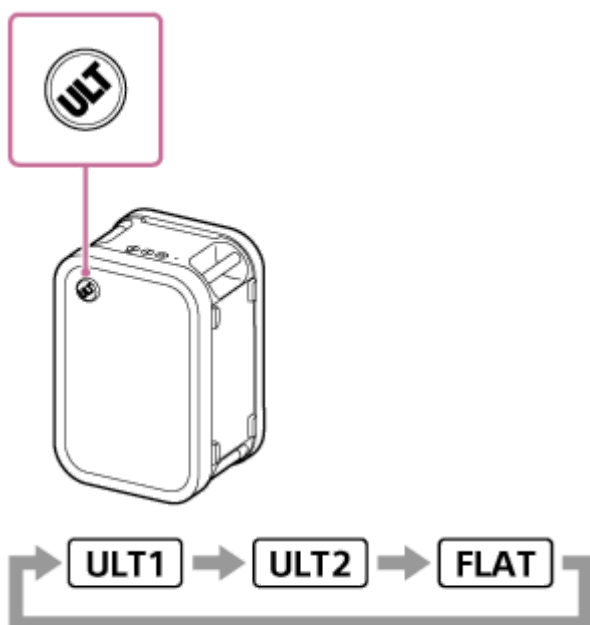
Enjoying switching the sound effects

You can enjoy switching the sound effects on the speaker.

Enjoying enhanced bass sound (ULT button)

At the time of purchase, ULT1 is specified for the ULT POWER SOUND setting.

- Press the ULT button on the speaker.
Each time you press the ULT button on the speaker, the setting switches among ULT1, ULT2, and FLAT.
Each time the setting is changed, you hear the notification sound from the speaker. At the same time, the ULT button on the speaker lights up or goes out.



ULT1 is a setting that emphasizes deep bass sound.
ULT2 is a setting that emphasizes the sense of power.
FLAT is a setting that keeps sound true to the original sound.

Hint

- By using the “Sound Connect” app, you can do the following:
 - Selecting the sound effects
 - Enabling or disabling the notification sound to play when you press the ULT button
 - Selecting the sound mode to switch to when you press the ULT button

Note

- The STAMINA power option is disabled when the sound effects are enabled. The sound effects include ULT1 and ULT2.

Related Topic

- [Using the “Sound Connect” app](#)
- [Parts and controls](#)

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Wireless Speaker
ULT TOWER 5

Listening to music wirelessly with 2 speakers (Stereo Pair function)

To use the Stereo Pair function, 2 units of the ULT TOWER 5 are required. By connecting 2 speakers via a BLUETOOTH connection, you can enjoy more powerful sound.

In stereo playback, one speaker that is connected via a BLUETOOTH connection plays the sound on the left channel (left side). The other speaker that is connected via another BLUETOOTH connection plays the sound on the right channel (right side).

Before you operate the speaker, ensure of the following:

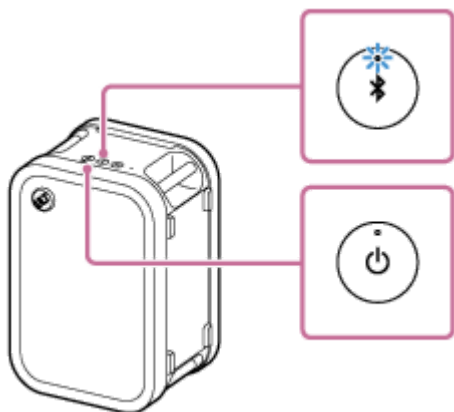
- Update the pre-installed software to the latest version on each and every speaker to connect for the function.
- When you set up the speakers for the Stereo Pair function, place the 2 speakers to connect for the function in close proximity. Ensure that the speakers are located within 1 m (3.2 ft) from each other. Stop music playback if it is in progress.
- When you play music, place all the devices to connect for the function in close proximity. Ensure that the devices are located within about 30 m (about 98.4 ft) in your line of sight.
Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the speaker and BLUETOOTH device.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

1 Turn on both speakers.

The BLUETOOTH indicator on the speaker flashes slowly.

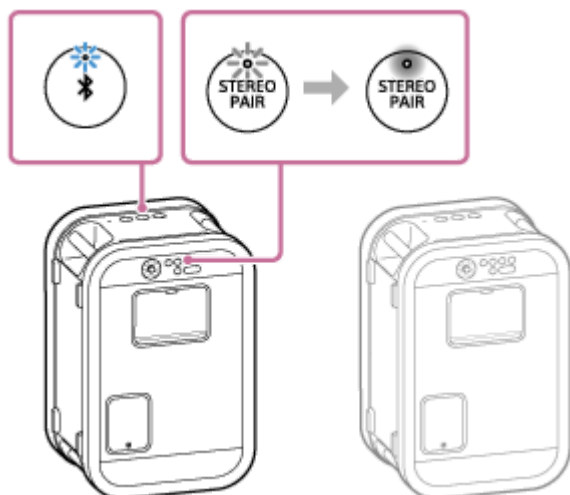
When a previously connected BLUETOOTH device is nearby, the device may automatically be connected with the speaker. When this happens, operate the connected BLUETOOTH device either to deactivate the BLUETOOTH function or to turn off the device.



When the speaker has no pairing information, the BLUETOOTH indicator on the speaker keeps double flashing in blue. This applies to cases such as when using the BLUETOOTH function for the first time after purchase.

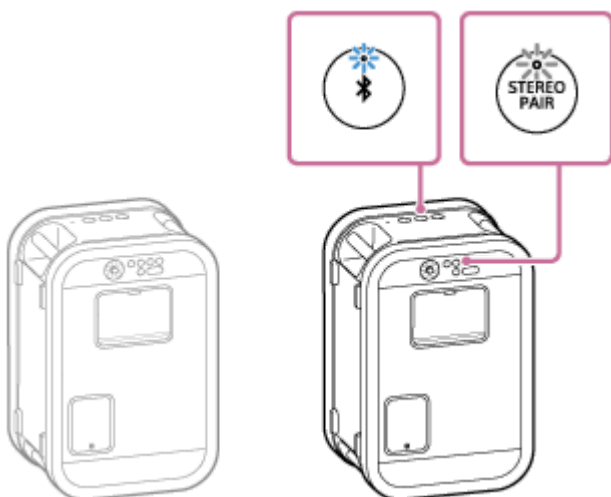
2 On either one of the speakers, press the STEREO PAIR button.

You hear the notification sound and the BLUETOOTH indicator and the STEREO PAIR indicator on the speaker flash slowly. In about 5 seconds, you will hear the notification sound from the speaker again, and the STEREO PAIR indicator on the speaker will stop flashing and stay lit.



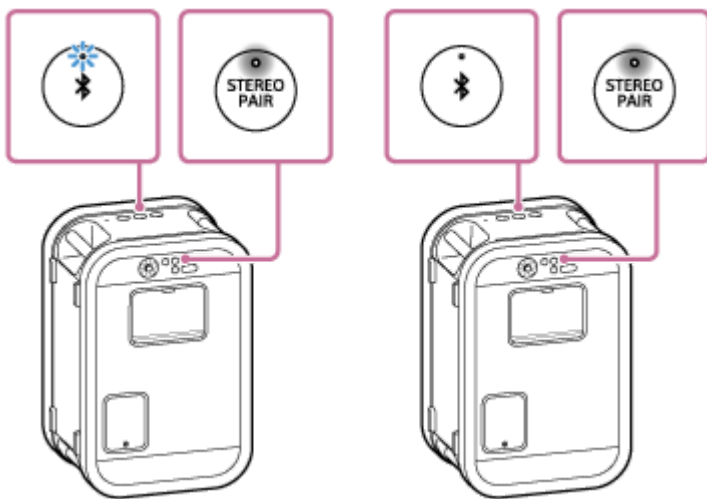
3 On the other speaker, press the STEREO PAIR button.

You hear the notification sound and the BLUETOOTH indicator and the STEREO PAIR indicator on the speaker flash slowly.



4 Check the state of the indicator on each of the 2 speakers.

When the speakers are connected by the Stereo Pair function, you hear voice guidance (Left/Right) from the speaker. Then, the STEREO PAIR indicators on both speakers stay lit and the BLUETOOTH indicator on the second speaker turns off.

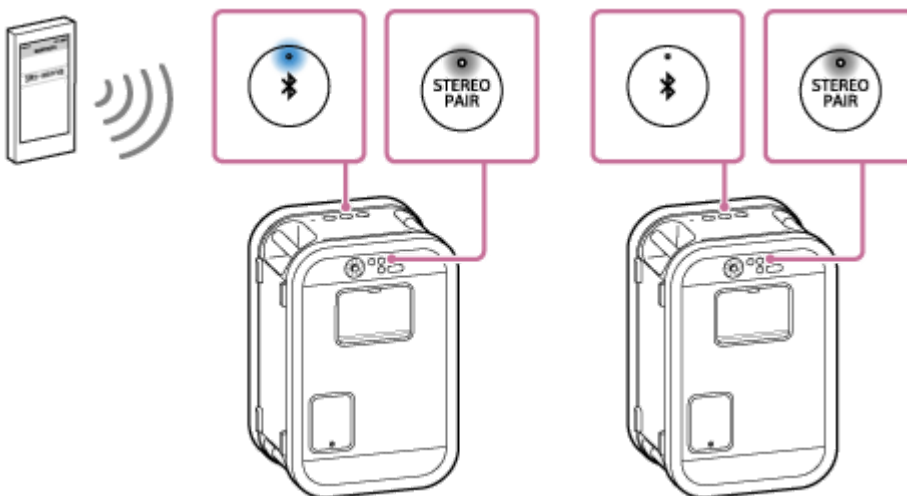


Hint

- When the 2 speakers are immediately connected by the Stereo Pair function, the BLUETOOTH indicator and the STEREO PAIR indicator on the speaker may not flash and the STEREO PAIR indicator may light instead.
- Set up the second speaker within 1 minute. If you do not set it up within 1 minute, the setting of the first speaker will be canceled.

5 Operate the speaker of which the BLUETOOTH indicator is flashing to establish a BLUETOOTH connection with a BLUETOOTH device.

When the BLUETOOTH connection is established, you hear the notification sound from the speaker. Then, the activity of the BLUETOOTH indicator on the speaker changes from flashing to lit.



6 Start playback on the BLUETOOTH device, and adjust the volume to an adequate level.

7 Turn the volume dial on either one of the speakers to adjust the volume.

Volume adjustment of one speaker is reflected in the other.

For stereo playback, the speaker with the lit BLUETOOTH indicator is set to the left channel (left side).

To terminate the Stereo Pair function

Press the STEREO PAIR button on either one of the speakers.

You hear the notification sound from the speaker. Then, the STEREO PAIR indicator on the speaker goes out.

Hint

- If any other BLUETOOTH devices, such as a BLUETOOTH mouse or BLUETOOTH keyboard, are connected to the BLUETOOTH device that is connected to the speaker, there may be distorted sound or noise in the speaker output. In this case, terminate the BLUETOOTH connection between the BLUETOOTH device and other BLUETOOTH devices.
- While the Stereo Pair function is activated, the codec automatically switches to SBC.
- Turning off the speakers does not turn off the Stereo Pair function. When one of the speakers is turned back on, it attempts to establish a connection for the Stereo Pair function. To use the Stereo Pair function, turn on the other speaker within 1 minute. However, when the BLUETOOTH standby function remains active (*) on both of the speakers, turning on either of the speakers automatically turns on the other and establish a connection for the Stereo Pair function between the speakers.

(*) The BLUETOOTH standby function is activated only while the speaker is connected to an AC outlet by the supplied AC power cord (mains lead).

Note

- After you initialize either of the speakers while the Stereo Pair function is activated, be sure to deactivate the Stereo Pair function on the other speaker. To deactivate the function, press the STEREO PAIR button on the speaker. Otherwise, you will have such a problem as a failure to establish a BLUETOOTH connection or a sound interruption.
- While the Stereo Pair function is activated, you cannot start the second speaker by operating the connected BLUETOOTH device.
- While the Stereo Pair function is activated, you cannot use the Party Chain function.

Related Topic

- [Parts and controls](#)
- [Using the BLUETOOTH standby \(auto power on\) function](#)
- [How to keep the software up-to-date \(for comfortable use of the speaker\)](#)

TP1002380812

Wireless Speaker
ULT TOWER 5

Enjoying wireless playback using multiple speakers (Party Chain function)

You can enjoy music playback by connecting multiple speakers that are compatible with the Party Chain function. You can connect up to 100 speakers.

The Party Chain function uses the Auracast™ broadcast for connection.

For information about devices that are compatible with the Party Chain function, refer to the following URL:

<https://www.sony.net/partychain/>

Hint

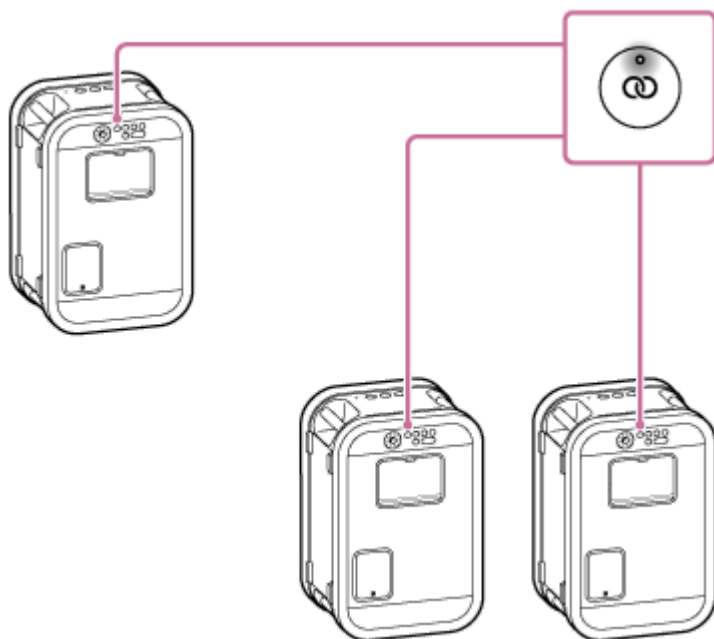
- On every speaker to connect, update the pre-installed software to the latest version.

Note

- Devices that are compatible with the Wireless Party Chain function or the Party Connect function are not applicable for connection.

1 Press the Party Chain button on every speaker to connect.

You hear the notification sound from each speaker. Then, the Party Chain indicator on each and every speaker lights up.

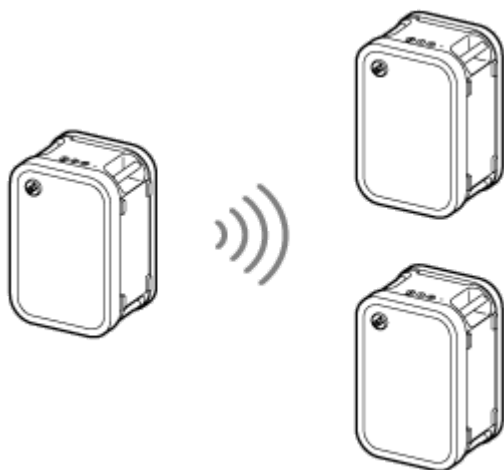


2 Play music through one of the speakers.

Connect a playback device with any one of the speakers via a BLUETOOTH connection, or connect the device to the input jack on the speaker. Then, play music on the playback device.

The speaker that is connected with the playback device starts broadcasting music to the other speakers.

The other speakers receive broadcasts and the same music plays through all of the speakers.



- 3** Turn the volume dial on the music broadcasting speaker to adjust the volume.

To change the music broadcasting speaker

Stop the music playback.

Then, start playing music through another speaker. The music broadcasting speaker is switched to this speaker.

To deactivate the Party Chain function

On the speaker to exclude from the Party Chain members, press the Party Chain button.

You hear the notification sound from the speaker and the Party Chain function is deactivated on the speaker.

Hint

- While the Party Chain function is activated, the lighting function and the sound settings are applied to every speaker.

Note

- While the Party Chain function is activated, you cannot use the Stereo Pair function.
- The Party Chain function does not support playback with the LDAC™ codec.
- When you are watching movies using the Party Chain function, there may be a gap between video and audio.
- While the Party Chain function is activated, you hear audio gaps between the following groups of speakers.
 - Speakers that are connected by the XLR cables.
 - Speakers that are connected via BLUETOOTH connections.

Related Topic

- [Parts and controls](#)
- [How to keep the software up-to-date \(for comfortable use of the speaker\)](#)

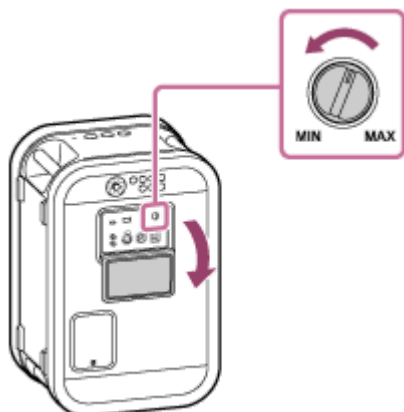
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Wireless Speaker
ULT TOWER 5

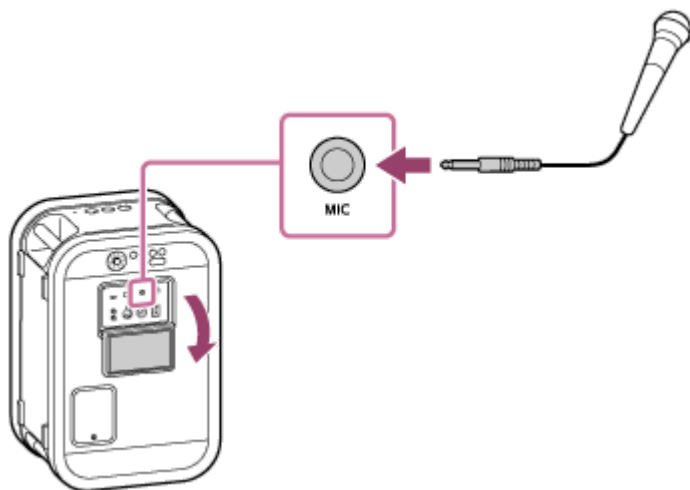
Using an external microphone

You can output your voice from the speaker by connecting a commercially available dynamic microphone to the speaker. Use a dynamic microphone with the standard plug of Φ 6.3 mm.

- 1 Turn the MIC level knob behind the cap on the rear side of the speaker to MIN to reduce the microphone volume level.



- 2 Connect an external microphone to the MIC jack behind the cap on the rear side of the speaker.



- 3 Adjust the volume with the MIC level knob on the speaker.

- 4 Speak or sing into the connected microphone.

With the KEY CONTROL buttons or the ECHO button on the speaker, you can perform the following functions as well.

Key Control

You can change the key of a song you sing.

Press the KEY CONTROL buttons on the speaker to adjust the key to suit your vocal range. Press the flat button to decrease the key or the sharp button to increase the key.

Mic Echo

You can add the echo effect to your voice when you sing into the microphone.
Press the ECHO button on the speaker repeatedly to adjust the echo effect.

Note

- While the Party Chain or Stereo Pair function is activated, sound from the microphone is only output from the speaker to which the microphone is connected.
- When the microphone is brought close to the speaker, acoustic feedback may occur. When this happens, depending on the sound volume of the speaker, the speaker may turn off due to the product protection feature. In that case, wait for a while and then turn the speaker back on.
- While a microphone is connected to the speaker, the Auto Standby function is deactivated.
- The ports and jacks on the speaker are not designed to be water resistant. Do not use the speaker in places where water may splash on the speaker. When you are finished with using the speaker, be sure to securely close the cap.

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Wireless Speaker
ULT TOWER 5

About the indicators

CHARGE indicator

The indicator stays lit in orange.	Battery charging is in progress.
The indicator flashes slowly in orange.	The built-in battery is running at 20% or less and needs to be charged.
The indicator flashes 3 times in orange and goes out.	The built-in battery is empty and needs to be charged.
The indicator stays unlit.	Battery charging is complete.

Note

- As long as the speaker is connected to an AC outlet by the supplied AC power cord (mains lead), the speaker can charge the built-in battery. Battery charging is also possible while the speaker is turned on. However, depending on the usage of the speaker, it may take a long time before charging completes. It is recommended that you turn off the speaker before battery charging.
- For safety reasons, the speaker automatically stops charging in the following cases.
 - When the speaker is charged in an extremely hot or cold environment
 - When charging takes too long

To resolve this issue, disconnect the AC power cord (mains lead) and connect it once again in the operating temperature range of 5 °C to 35 °C (41 °F to 95 °F).

power indicator

The indicator stays lit in orange.	The speaker is turned off. The BLUETOOTH standby function is activated.
The indicator flashes in orange.	● When the Auto Standby function is deactivated, the indicator flashes 3 times. To activate the function, press and hold the STEREO PAIR button and the LIGHT button on the speaker simultaneously for about 5 seconds. ● When the Auto Standby function is activated, the indicator flashes twice. To deactivate the function, press and hold the STEREO PAIR button and the LIGHT button on the speaker simultaneously for about 5 seconds.

The indicator double flashes in orange.	An abnormality in the interior temperature or in the built-in rechargeable battery is detected. Perform the following actions in succession. ● Turn off the speaker. ● Disconnect the AC power cord (mains lead) and wait for a while ● Restart the speaker. For details, see “Notes on charging.”
The indicator flashes 3 times in orange.	An abnormality, in other words, an electric circuit error is detected. For example, this applies to invalid use of a button or disconnection of a BLUETOOTH connection. Wait for a while, then follow the steps that are described in “Restarting the speaker” to restart the speaker.
The indicator stays unlit.	The speaker is turned off. The BLUETOOTH standby function is deactivated.

power button

The button stays lit in white.	The speaker is turned on.
The button flashes slowly in white.	An update is being applied to the pre-installed software.
The button stays unlit.	The speaker is turned off.

BLUETOOTH indicator

The indicator stays lit in blue.	The speaker is connected to a BLUETOOTH device.
The indicator double flashes in blue.	The speaker is in pairing mode. 

The indicator flashes slowly in blue.	The speaker is waiting for a BLUETOOTH device to connect to. 
The indicator stays unlit.	The BLUETOOTH function is not activated on the speaker.

Multi color indicator (ULT button)

The indicator stays lit. (*)	The sound mode is set to modes such as ULT1 or ULT2.
The indicator flashes 3 times in white.	The volume dial on the speaker was operated and the volume is minimized or maximized.
The indicator stays unlit.	The sound mode is set to FLAT.

(*) The lighting color of the ULT button on the speaker varies depending on the lighting mode.

Party Chain indicator

The indicator stays lit in white.	The Party Chain function is activated on the speaker.
The indicator stays unlit.	The Party Chain function is deactivated on the speaker.

STEREO PAIR indicator

The indicator stays lit in white.	The Stereo Pair function is activated on the speaker.
The indicator flashes slowly in white.	The speaker is waiting for a connection for the Stereo Pair function to be established. The indicator flashes when the connection for the Stereo Pair function fails.
The indicator stays unlit.	The Stereo Pair function is deactivated on the speaker.

STAMINA indicator

The indicator stays lit in white.	The STAMINA power option is enabled.
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The indicator stays unlit.	The STAMINA power option is disabled.
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ECHO indicator

The indicator stays lit in white.	The microphone echo level is set to 1, 2, or 3.
The indicator flashes in white.	While the microphone echo level is set to 1 or 2, the indicator behaves as follows: When you press the ECHO button on the speaker, the indicator flashes once.
The indicator stays unlit.	• The microphone echo effect is deactivated. • While the microphone echo level is set to 3, the indicator behaves as follows: When you press the ECHO button on the speaker, the indicator goes out. The microphone echo effect is deactivated as well. • The Karaoke features are deactivated.

♭ KEY CONTROL flat indicator

The indicator stays lit in white.	The key control level for the flat notes is set to a level between –1 to –6.
The indicator flashes in white.	• When you press the KEY CONTROL flat button on the speaker, the indicator flashes once. • While the key control level for the flat notes is set to –6, the indicator behaves as follows: When you press the KEY CONTROL flat button on the speaker, the indicator flashes 3 times.
The indicator stays unlit.	• The key control level for the flat notes is set to a level between 0 to +6. • The Karaoke features are deactivated.

KEY CONTROL sharp indicator

The indicator stays lit in white.	The key control level for the sharp notes is set to a level between +1 to +6.
The indicator flashes in white.	• When you press the KEY CONTROL sharp button on the speaker, the indicator flashes once. • While the key control level for the sharp notes is set to +6, the indicator behaves as follows: When you press the KEY CONTROL sharp button on the speaker, the indicator flashes 3 times.

The indicator stays unlit.

- The key control level for the sharp notes is set to a level between –6 to 0.
- The Karaoke features are deactivated.

Related Topic

- [Parts and controls](#)
- [Using the “Sound Connect” app](#)

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Wireless Speaker
ULT TOWER 5

Precautions

On safety

- Refer to the Reference Guide supplied with the speaker.
- The nameplate and important information concerning safety are attached in the inner surface of the cap on the rear side of the speaker.

On the power cord

- The supplied AC power cord (mains lead) is designed exclusively for this speaker. It should not be used in combination with any other devices.
- Completely disconnect the AC power cord (mains lead) from the AC outlet (mains) if it is not going to be used for an extended period of time. When unplugging the AC power cord (mains lead), always grip the plug. Never pull the cord itself.

On placement

- To eliminate the risk of malfunctions, avoid the following locations when placing or leaving this speaker.
 - A place subject to high temperatures, such as under direct sunlight or lighting equipment, near a heat source, or in a sauna
 - Inside a vehicle with the windows closed (especially in summertime)
 - A place exposed to hot air, such as from a hair dryer
 - A place subject to excessive dust
 - A place subject to strong vibration
- Place this speaker on a flat, level surface. When placed on a sloped surface, the speaker may fall over or fall off the surface due to its own vibration, resulting in injuries, malfunctions, or performance degradation.
- Depending on the conditions where this speaker is placed, it may fall over or fall off the surface. Do not leave any valuables near the speaker.
- This speaker is not anti-magnetic. Keep objects susceptible to magnetism (recorded tapes, watches, cash cards and credit cards with magnetic coding, etc.) away from the speaker. When you carry around the speaker, keep this in mind as well.

On the handles

- Do not allow children to put their hands or arms into the handle openings. Their hands or arms may become stuck and cause injury.

Other notes

- When placed in an extremely hot or cold environment, the speaker stops battery charging for safety reasons. When the battery is kept charging itself for an extended period of time, the speaker may stop battery charging as well. In

such a case, make sure that the ambient temperature is within the operating temperature range (5 °C - 35 °C (41 °F - 95 °F)), unplug and plug the AC power cord (mains lead), and then charge the battery all over again.

- If you use this speaker for a long time, the temperature of this speaker may rise, but it is not a malfunction.
- If you are playing music while the speaker is charging or in a location with high ambient temperatures, the volume may be automatically adjusted for safety reasons.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.
- Even if you do not intend to use the speaker for a long time, charge the battery to its full capacity once every 6 months to maintain its performance.
- Place the speaker in a location with adequate ventilation to prevent heat buildup and prolong the life of the speaker.
- Do not insert foreign objects from the opening of the speaker unit.
- If a foreign object or water gets into the speaker, turn off the speaker immediately, unplug the speaker from the AC outlet (mains), and consult with your nearest Sony dealer or the store you purchased the product from.
- When the speaker's light seems bright or glaring, turn up the room lights or turn off the lighting function.
- If you have any questions or problems concerning this speaker that are not covered in this manual, please consult Sony support contact or your nearest Sony dealer.

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Wireless Speaker
ULT TOWER 5

Supported codecs

A codec is an audio coding algorithm that is used for wirelessly transmitting audio via BLUETOOTH connections. The speaker supports the following 3 codecs for music playback via an A2DP connection: SBC, AAC, and LDAC.

- SBC

This is an abbreviation for Subband Codec.

SBC is the standard audio coding technology used by BLUETOOTH devices.

- AAC

This is an abbreviation for Advanced Audio Coding.

AAC is mainly used by Apple products such as iPhone that can provide a higher sound quality than that of SBC.

- LDAC

LDAC is an audio coding technology developed by Sony that enables transmission of High-Resolution (Hi-Res) Audio contents, even via BLUETOOTH connections.

Unlike other BLUETOOTH compatible coding technologies such as SBC, it operates without any down-conversion of High-Resolution Audio contents (*1).

It allows approximately 3 times more data (*2) than those other technologies to be transmitted over a BLUETOOTH wireless network with unprecedented sound quality, employing efficient coding and optimized packetization.

(*1) Excluding DSD format contents.

(*2) In comparison with SBC when the bitrate of 990 kbps (96/48 kHz) or 909 kbps (88.2/44.1 kHz) is selected.

When music in one of the above codecs is transmitted from a connected device, the speaker switches to that codec automatically and plays back the music.

When the connected device supports a codec of higher sound quality than SBC, you may need to make some settings on the device in advance. Then, you can enjoy music playback with your desired one of the supported codecs.

Refer to the operating instructions of the device regarding setting the codec.

TP1002380803

Wireless Speaker
ULT TOWER 5

How to keep the software up-to-date (for comfortable use of the speaker)

Use the “Sound Connect” app to apply the latest updates to the speaker’s software. This allows you to enjoy new features and resolve certain issues.

Be sure to keep the speaker software up-to-date to use the speaker.

For detailed information about the latest updates to the speaker software and how to apply an update, visit the support website and see notifications and the relevant information.

You can apply updates to the speaker software by following the procedure below.

- 1 Download an update from the server to your smartphone on which the “Sound Connect” app is installed.**
- 2 Transfer the update from your smartphone to the speaker.**
- 3 Follow the on-screen instructions to update the speaker software.**

Note

- When your smartphone has other connected BLUETOOTH devices, keep all the BLUETOOTH devices turned off until the update process finishes on the speaker. Note that the smartphone in question here is the one you use to download and transfer updates to the speaker. When the devices that are connected to your smartphone are compatible with the Bluetooth Low Energy standard, the update process of the speaker software may fail. Note that the devices in question here include a wearable device and a smartwatch.
- If the updating process on the speaker fails to finish, do the following and try again.
 - On your smartphone, close all the apps except the “Sound Connect” app.
 - Charge the batteries of the speaker and your smartphone sufficiently for the update process.
 - Bring the speaker and your smartphone as close as possible with each other. Note that the smartphone in question here is the one you use to download and transfer updates to the speaker.
 - Move your smartphone away from the vicinity of other wireless LAN or BLUETOOTH devices when updating.
 - Bring your smartphone out of power-saving mode (*). Depending on the version of the operating system, your smartphone does not let the update process finish while the smartphone is in power-saving mode.
 - Deactivate the Auto Standby function on your speaker. When the update process takes a long time, the Auto Standby function may be activated during the process.

(*) The mode name varies depending on the smartphone in use.

Related Topic

- [Using the “Sound Connect” app](#)
- [Auto Standby \(power saving\) function](#)

Wireless Speaker
ULT TOWER 5

Notes on charging

Life span of the built-in lithium ion battery

- Even when you do not intend to use the speaker for a long time, charge the built-in battery sufficiently to maintain the speaker's performance. Charge the battery once every 6 months.
- If the speaker is not used for a long time, it may take longer to charge the built-in battery.
- The rechargeable built-in battery has a life span. As time passes and the number of times that the built-in battery is used increases, the capacity of the rechargeable built-in battery slowly decreases. When the amount of time that the built-in battery can be used seems significantly shorter, despite having been fully charged, consult Sony support contact or your nearest Sony dealer.
- When the amount of time that the built-in battery can be used seems significantly shorter, it could mean that the rechargeable built-in battery is approaching the expiration date.
- The life span of the rechargeable built-in battery differs depending on the usage, environment, and storage method.

Caution

When the speaker detects an abnormality in the interior temperature or in the built-in rechargeable battery, the power indicator on the speaker starts double flashing in orange.



When an abnormality is detected, turn off the speaker, disconnect the AC power cord (mains lead), and wait for a while. Then, press and hold the power button on the speaker for about 10 seconds. This restarts the speaker. If the problem persists, consult Sony support contact or your nearest Sony dealer.

Note

- The battery charging time varies depending on built-in battery usage conditions.
- Charge the speaker in an ambient temperature between 5 °C and 35 °C (41 °F and 95 °F). Be aware that the room temperature may fall to 5 °C (41 °F) or lower depending on the season. For example, the room temperature falls especially in wintertime.
- The speaker becomes warm to touch during battery charging. This is not a malfunction.

- Avoid exposure to rapid temperature change, direct sunlight, mist, sand, dust, or mechanical shock. Also, never leave the speaker in a car parked in the sun.
- As long as the speaker is connected to an AC outlet by the supplied AC power cord (mains lead), the speaker can charge the built-in battery. Battery charging is also possible while the speaker is turned on. However, it may take a long time before charging completes depending on the usage of the speaker. It is recommended that you turn off the speaker before battery charging.
- For safety reasons, the speaker automatically stops charging in the following cases.
 - When the speaker is charged in an extremely hot or cold environment
 - When charging takes too long

To resolve this issue, disconnect the AC power cord (mains lead) and connect it once again in the operating temperature range of 5 °C to 35 °C (41 °F to 95 °F).

- If the built-in battery is under a high load during battery charging, charging stops for safety. In such a case, turn down the volume or stop the playback.
- If you play music while the speaker is in the following circumstances, the volume may be automatically adjusted for safety reasons.
 - The speaker is charging the built-in battery.
 - The speaker is placed in a location with high ambient temperatures.

TP1002380805

Wireless Speaker
ULT TOWER 5

Notes on water resistant feature

On water resistant performance of the speaker

With the cap securely closed, this speaker has a water resistant performance equivalent to IPX4 (*1) (only when the speaker is placed vertically), which is a “protection against ingress of water” rating defined by IEC 60529 “Degrees of protection provided by enclosures (IP Code)” (*2) for electrical equipment. When placed horizontally, this speaker is not water resistant.

Liquids that the water resistant performance specifications apply to

Applicable	fresh water, tap water
Not applicable	liquids other than the above (soapy water, water with detergent or bath agents, shampoo, pool water, hot spring water, salt water, etc.)

(*1) IPX4 equivalency: The speaker maintains its performance while subjected to water sprinkled from every direction. This means that no trace of water is found inside the speaker after a 10-minute test with water of 10 L/min sprinkled from a distance of 300 mm to 500 mm (11 7/8 in to 19 3/4 in) in every direction.

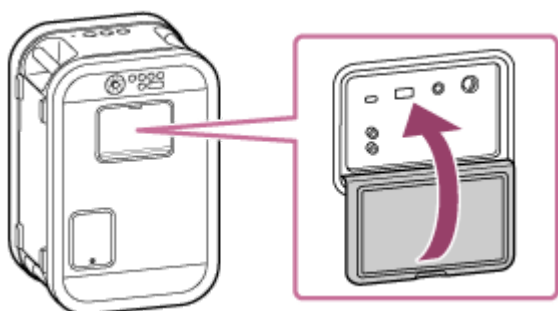
(*2) The supplied accessories and the connectors of this speaker are not water resistant. To reduce the risk of fires or electric shocks, do not expose the speaker to water or droplets while using any connectors.

The water resistant performance of the speaker is based on our measurements under the conditions herein described. Note that malfunctions as a result of water immersion or dust intrusion caused by misuse by the customer are not covered by the warranty.

To maintain water resistant performance

Carefully note the precautions below to ensure proper use of the speaker.

- This speaker does not have a design that is resistant to water pressure. Do not put the speaker in the water or directly under the water gushing out of the faucet to avoid a malfunction.
- Do not pour high-temperature water or blow hot air from a hair dryer or any other appliance on the speaker directly. Also never use the speaker in a place subject to high temperatures, such as in a sauna or near a heat source.
- Handle the cap on the rear side of the speaker with care. The cap plays a very important role in maintenance of the water resistant performance. When using the speaker, make sure that the cap is closed completely. When closing the cap, be careful not to allow foreign objects inside. If the cap is not closed completely the water resistant performance may deteriorate and may cause a malfunction of the speaker as a result of water entering the speaker.



Wireless Speaker
ULT TOWER 5

How to care for the speaker

You can use the speaker more comfortably and for a longer period of time by following the maintenance procedure below.

- If the surface becomes dirty, wipe the surface using a soft, dry cloth or a cloth soaked in water or lukewarm water and wrung well. Depending on the type of dirt, it may not be possible to remove it.

Note

- If the surface of the speaker gets dirty, do not use detergent, thinner, benzine, alcohol, etc. to clean the speaker.

TP1002380807

Wireless Speaker
ULT TOWER 5

About the BLUETOOTH wireless technology

The BLUETOOTH wireless technology is a short-range wireless technology that enables communication between digital devices, such as smartphones and computers.

Maximum communication range

Use the BLUETOOTH wireless technology between the speaker and a device that are located within about 30 m (about 98.4 ft) from each other.

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the speaker and BLUETOOTH device.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

Interference from other devices

Because BLUETOOTH devices and wireless LAN (IEEE802.11ax/b/g/n) use the same frequency (2.4 GHz), microwave interference may occur and result in communication speed deterioration, noise, or invalid connection if the speaker is used near a wireless LAN device.

Interference to other devices

Microwaves emitting from a BLUETOOTH device may affect the operation of electronic medical devices. Turn off this speaker and other BLUETOOTH devices in the following locations, as it may cause an accident:

- in hospitals, near priority seating in trains, locations where inflammable gas is present, near automatic doors, or near fire alarms.

Note

- Depending on the network environment, there may be an interruption at the high bitrate transmission.
- Due to the characteristics of the BLUETOOTH wireless technology, the sound output from the speaker slightly falls behind the sound output from the BLUETOOTH device. This occurs while you are listening to music.
- The speaker supports security capabilities that comply with the BLUETOOTH standard. This support provides secure connections when the BLUETOOTH wireless technology is used. However, the strength of security may not be sufficient depending on the setting configuration. Keep this in mind when you use the BLUETOOTH wireless technology for communications.
- We do not take any responsibility for the leakage of information during BLUETOOTH communication.
- A device that features the BLUETOOTH function must conform to the BLUETOOTH standard and be authenticated. The BLUETOOTH standard is specified by the Bluetooth SIG, Inc. Even when the device conforms to the BLUETOOTH standard, the following issues may occur depending on the set of features or specifications of the device.
 - The device fails to connect.
 - The connected device does not work as described in the instructions.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.
- A device with a built-in radio or tuner cannot be connected to the speaker via a BLUETOOTH connection since noise may occur in broadcasts.

- Locate the speaker farther away from the equipment such as a TV, radio, or turner to avoid noise in broadcasts.

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Wireless Speaker
ULT TOWER 5

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Wireless Speaker
ULT TOWER 5

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TP1002380810

Wireless Speaker
ULT TOWER 5

Troubleshooting

If the speaker does not function as expected, try the following steps in order to resolve the issue.

1. Charge the speaker.



2. Restart the connected device such as your smartphone or computer.



3. Access the Sony support site from the menu of the “Sound Connect” app to search for the cause and solution of the issue. Alternatively, check the support site below.

<https://www.sony.net/support/SRS-ULT500/>



4. Restart the speaker.



5. Initialize the speaker.



6. Should any problems persist, consult Sony support contact below or your nearest Sony dealer.

<https://www.sony.net/support-contact>

Related Topic

- [Charging the speaker](#)
- [Restarting the speaker](#)
- [Initializing the speaker](#)

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Wireless Speaker
ULT TOWER 5

Restarting the speaker

When you have an issue such as the following, restart the speaker. To restart the speaker, press and hold the power button on the speaker for about 10 seconds.

- You cannot operate the speaker after the speaker turns on.
- You cannot operate the speaker after you troubleshoot pairing issues.

The speaker turns off during the restart process, and then the speaker turns on once again upon completion of the process.



Note

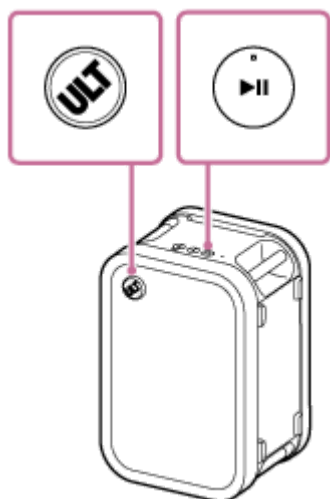
- The pairing information of the speaker is retained even after the speaker is restarted. However, the pairing information is stored on the speaker when the speaker turns off. After pairing the speaker with a new device, turn off the speaker and turn it back on, and then restart the speaker.
- Restarting the speaker may change its volume, function, or sound settings.

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Wireless Speaker
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Initializing the speaker

If the speaker fails to operate successfully after you restart it, initialize the speaker to restore its default settings. While the speaker is turned on, press and hold the playback button and the ULT button on the speaker for 5 seconds or more until the speaker turns off.



The speaker is initialized. Any changed settings, such as speaker volume, are restored to the default settings and all the pairing information is deleted.

Note

- The speaker cannot be initialized while the power is off.

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Wireless Speaker
ULT TOWER 5

Specifications

Speaker section

Speaker system

2-way, Bass reflex

Speaker

Woofer unit:

Approximately 230 mm diameter (1)

(Approximately 9.1 in diameter (1))

Tweeter unit:

Approximately 60 mm diameter (2)

(Approximately 2.4 in diameter (2))

General

Inputs

- Type A USB port: Supported USB Device (Mass Storage Class) (*)

(*) For models of Chinese mainland:

This port is enabled only while the speaker is connected to an AC outlet and is turned on.

- USB Type-C® port: UAC 1.0 (Mass Storage Class is not supported)

- MIC jack (Φ 6.3 mm)

Sensitivity 14 mV, impedance 10 kΩ

- LINE 1 jack (RCA)

Sensitivity 1 950 mV, impedance 10 kΩ

- LINE 2 jack (XLR)

Maximum input level 17.34 V (27 dB), impedance 50 kΩ

Outputs

LINE OUT jack (XLR)

Maximum Output level 17.34 V (27 dB)

DC OUT (*)

Type A USB port (for charging the battery of a connected device) (DC 5 V/Maximum 1.5 A)

USB Type-C® port (for charging the battery of a connected device) (DC 5 V/Maximum 1.5 A)

(*) For models of Chinese mainland:

DC power is output only while the speaker is connected to an AC outlet and is turned on.

Power

- For models of North America:

AC 120 V, 60 Hz, or using built-in lithium-ion battery

- For models of Chinese mainland:

AC 220 V - 240 V, 50 Hz/60 Hz, or using built-in lithium-ion battery

- For models of other countries/regions:

AC 120 V - 240 V, 50 Hz/60 Hz, or using built-in lithium-ion battery

Power consumption

Approximately 79 W

Standby power consumption

When BLUETOOTH standby mode is enabled: 2.0 W or less

When BLUETOOTH standby mode is disabled: 0.3 W or less

Operating temperature

5 °C - 35 °C (41 °F - 95 °F)

Dimensions (W × H × D)

Including projecting parts and controls

Approximately 358 mm × 534 mm × 280 mm (14.1 in × 21.1 in × 11.1 in)

Mass (Including battery)

Approximately 12.7 kg (28 lb)

Communication Specification

Communication system:

BLUETOOTH

Hint

- For the time required for charging the built-in rechargeable battery and the built-in battery hours for playing audio from a BLUETOOTH device, see “[Charging the speaker.](#)”

Compatible iPhone/iPod models

iPhone 16 Pro Max, iPhone 16 Pro, iPhone 16 Plus, iPhone 16, iPhone 15 Pro Max, iPhone 15 Pro, iPhone 15 Plus, iPhone 15, iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14, iPhone SE (3rd generation), iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini, iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini, iPhone SE (2nd generation), iPhone 11 Pro Max, iPhone 11 Pro, iPhone 11, iPhone XS Max, iPhone XS, iPhone XR, iPhone X, iPod touch (7th generation)

(As of March 2026)

Depending on the iOS supported by the above models, the “Sound Connect” app may not be usable.

Note

- Design and specifications are subject to change without notice.
- Refer to the Reference Guide included with your product, which may contain specification information not listed above.

Related Topic

- [Supported codecs](#)

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