

Wireless Speaker  
SRS-XB13

The following explains how to use this speaker. Select a topic from the navigation pane.  
Design and specifications are subject to change without notice.

## Getting started

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#### Power source/charging

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[Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

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## BLUETOOTH connection

[Unable to pair the speaker with a BLUETOOTH device](#)

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[Unable to connect a BLUETOOTH device with the speaker in the Stereo Pair function](#)

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## Reset

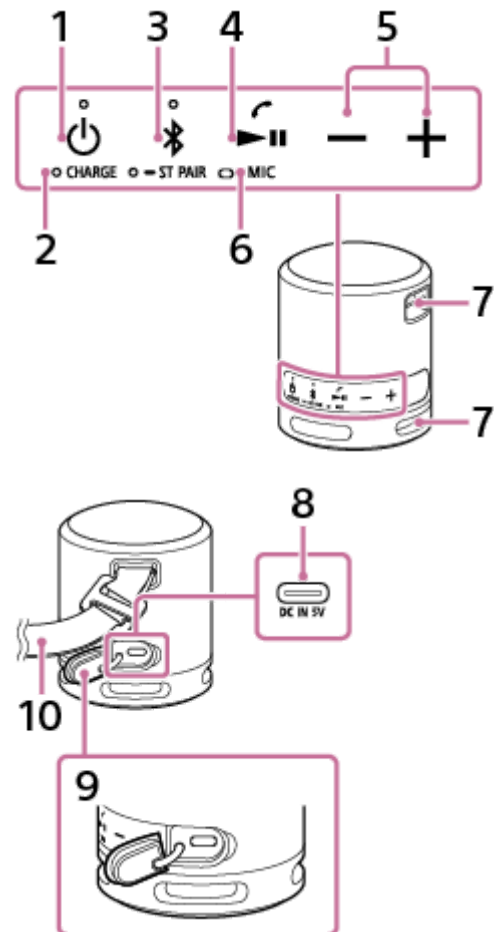
[Restarting the speaker](#)

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[Initializing the speaker](#)

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## Parts and controls



1. ⏻ (power) button with indicator
2. CHARGE indicator
3. 📶 (BLUETOOTH) button with indicator/ **ST PAIR** (Stereo Pair) button with indicator
4. ▶|| (play) button/ 📞 (call) button
5. -/+ (volume) buttons
6. MIC (Microphone)
7. Upper strap hole/Lower strap hole
8. DC IN 5V port (USB Type-C®)\*  
The built-in battery of the speaker can be charged when connected to an AC outlet via the supplied USB Type-C cable and a USB AC adaptor (commercially available).
9. Cap
10. Strap

\* This port is not compatible with music playback.

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## Related Topic

- [About the indicators](#)

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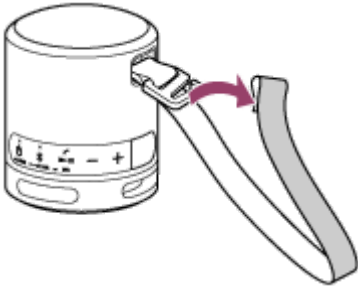
Wireless Speaker  
SRS-XB13

## Using the strap

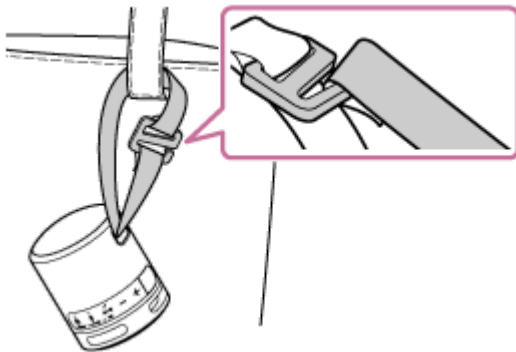
You can hang the speaker from your bag or backpack by using the strap attached to the speaker.

### Using the upper strap hole to make use of the strap

1. Remove the belt from the hook.

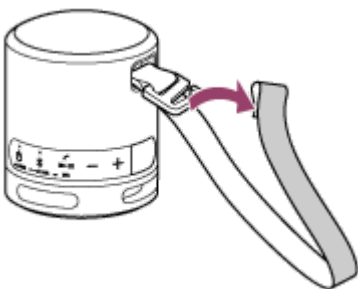


2. Wrap the belt around a bag handle or the like, and then reattach the end loop of the belt to the hook.

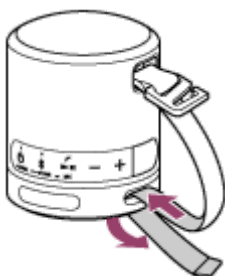


### Using the upper and lower strap holes to make use of the strap

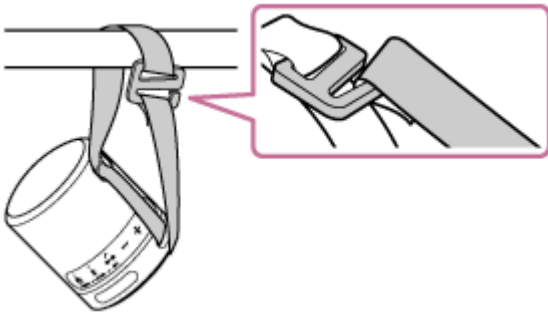
1. Remove the belt from the hook.



2. Put the belt through the lower strap hole.



3. Wrap the belt around your desired object, and then reattach the end loop of the belt to the hook.



**Note**

- Do not use anything other than the supplied strap.
- When you have attached the strap to the speaker, make sure that the end loop of the belt rests securely on the hook.
- Do not pull hard on the strap attached to the speaker or swing the speaker around.
- Do not use the strap with any device other than the speaker.

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## Charging the speaker

The speaker is capable of running on power either from an AC outlet connected by a USB AC adaptor (commercially available) or from the rechargeable built-in battery.

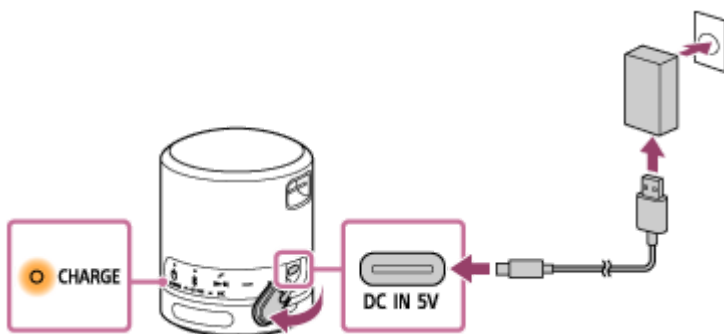
When using the speaker for the first time, be sure to charge the built-in battery for more than 1 hour before turning on the speaker.

With the built-in battery charged in advance, you can use the speaker solely with battery power.

### 1 Connect the speaker to an AC outlet to charge it.

Connect one end of a USB Type-C<sup>®</sup> cable to the DC IN 5V port on the speaker and the other end to a USB AC adaptor (commercially available), and then connect the USB AC adaptor to an AC outlet.

The speaker supports a USB AC adaptor with an output current of 500 mA or more. Use of any other devices is not guaranteed for battery charging.



The CHARGE indicator lights up in orange while charging is in progress.

The estimated charging time varies depending on the power output capacity of the connected USB AC adaptor (commercially available). In addition, it may take longer than the charging time stated below depending on the type and specification of the USB AC adaptor and USB cable. The charging time may differ from the time stated below depending on the ambient temperature or the usage of the speaker as well.

The following time is stated as a reference.

- When a commercially available USB AC adaptor capable of delivering an output current of 500 mA or more is connected, charging completes in about 4 hours and 30 minutes\* and the CHARGE indicator turns off.
- When using a commercially available USB AC adaptor, make sure that it is capable of delivering an output current of 500 mA or more.

\* Time that is required to charge the empty built-in battery to its full capacity when the speaker turns off.

After you disconnect the USB cable from the speaker upon completion of battery charging, be sure to close the cap securely.

The cap plays a very important role in maintenance of the waterproof and dustproof performance.

## Checking the charging completion

If the built-in battery is fully charged when you connect the speaker to an AC outlet with a USB AC adaptor (commercially available), the CHARGE indicator lights up in orange then turns off after about 1 minute.

### ● When using the Android smartphone with OS 8.1 or later installed

When the speaker is connected with the Android smartphone via an HFP (Hands-free Profile) BLUETOOTH connection, tap [Settings] - [Device connection] - [Bluetooth] on the smartphone. The remaining battery power of the



speaker is displayed along with the connected BLUETOOTH device name. For details, refer to the operating instructions supplied with the Android smartphone.

Note that the remaining battery power displayed on the smartphone may vary from the actual remaining battery power of the speaker. Consider this information as a reference.

- **When using the iPhone/iPod touch with iOS 10.0 or later installed**

While the speaker is connected with the iPhone/iPod touch via an HFP (Hands-free Profile) BLUETOOTH connection, the remaining battery power of the speaker is displayed on the widget screen of the iPhone/iPod touch. For details, refer to the operating instructions supplied with the iPhone/iPod touch.

Note that the remaining battery power displayed on the iPhone/iPod touch may vary from the actual remaining battery power of the speaker. Consider this information as a reference.

## **Built-in battery life (using a BLUETOOTH connection)**

- About 16 hours  
The volume level of the speaker is set to 26.
- About 5 hours  
The volume level of the speaker is set to maximum (31).

The built-in battery life above is measured using our specified music source.

Actual performance time may vary from the listed time due to the volume, songs played, surrounding temperature, and usage conditions.

## **When the built-in battery is running low**

When the CHARGE indicator starts flashing slowly, the built-in battery is running low and needs to be charged.

If the CHARGE indicator flashes in orange 3 times and goes out when you turn on the speaker, the built-in battery is empty and needs to be charged.

### **Hint**

- You can charge the speaker's built-in battery by connecting the USB cable connected with the speaker to a computer that comes equipped with a USB charging port as well. However, not all the computers are tested and found compatible with this procedure and the procedure is not applicable to home-built computers.
- As long as the speaker is connected to an AC outlet by a USB AC adaptor (commercially available) or to a computer that comes equipped with a USB charging port, the speaker's built-in battery is capable of charging itself even while music playback from the speaker is in progress. However, it may take a long time before charging completes depending on the usage of the speaker. It is recommended that you turn off the speaker before battery charging.

### **Note**

- Depending on the type or specifications of the USB AC adaptor, if you use the speaker at a loud volume, the remaining power of the rechargeable built-in battery may decrease or the speaker may turn off even while the speaker is connected to an AC outlet by the USB AC adaptor. This, however, does not indicate a malfunction. If such a case occurs, turn off the speaker and let the battery fully charge itself before you use the speaker.
- The maximum power output will be lower when the built-in battery is running low.
- In an extremely cold or hot environment, charging stops for safety. If charging takes a long time, it also makes charging of the speaker stop. To resolve these issues, disconnect the USB cable, and then connect it again within an operating temperature between 5 °C and 35 °C (41 °F and 95 °F).
- Do not charge the speaker's built-in battery in places where water may splash on it. The supplied USB Type-C cable as well as the USB port behind the cap are designed neither for waterproof nor for dustproof.
- Even if you do not intend to use the speaker for a long time, charge the built-in battery sufficiently once every 6 months to maintain its performance.
- When the Android smartphone is configured to use only A2DP (Advanced Audio Distribution Profile) for establishing BLUETOOTH connections, the remaining battery power of the speaker is not displayed on the smartphone.
- While the Stereo Pair function is in use, the remaining battery power of the speaker with a BLUETOOTH connection is displayed. The remaining battery power of the other speaker is not displayed.

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### Related Topic

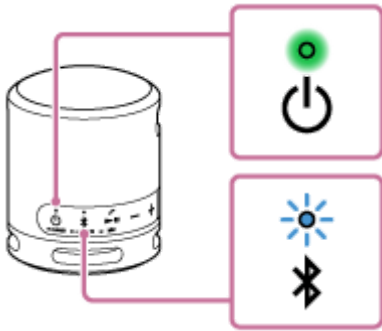
- [Turning the power on](#)
- [Notes on charging](#)


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## Turning the power on

### 1 Press the (power) button.

The  (power) indicator lights up in green and the  (BLUETOOTH) indicator flashes slowly in blue.



When the speaker has no pairing information, for example when you use the BLUETOOTH function for the first time after purchase, the  (BLUETOOTH) indicator keeps double flashing in blue.



### Note

- If the CHARGE indicator flashes 3 times and the speaker turns off after you turn it on, the rechargeable built-in battery is empty. Charge the built-in battery.
- When the CHARGE indicator starts flashing slowly, the built-in battery is running low and needs to be charged.


### Related Topic



- [Turning the power off](#)
- [Charging the speaker](#)

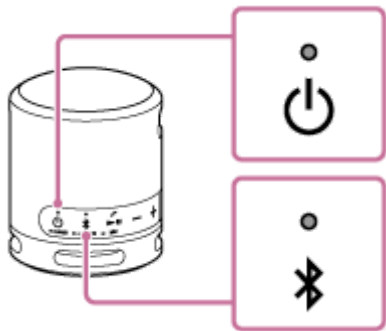
Wireless Speaker  
SRS-XB13

## Turning the power off

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**1** Press the  (power) button.

The  (power) indicator and the  (BLUETOOTH) indicator turn off.



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### Related Topic

- [Auto Standby function](#)

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## Auto Standby function





If the speaker satisfies the following conditions for about 15 minutes, it turns off automatically.  
At the time of purchase, the Auto Standby function is set to on.

- No operation on the speaker.
- The hands-free function of the connected mobile phone (smartphone) is set to off and the mobile phone (smartphone) is not playing music (audio), nor is it being operated. For details, refer to the operating instructions supplied with the mobile phone.
- The connected BLUETOOTH device, such as a WALKMAN<sup>®</sup>, is not playing music (audio), nor is it being operated.

### Note

- When the speaker is connected to an iPhone/iPod touch via a BLUETOOTH connection, the Auto Standby function is disabled.

## Turning on/off the Auto Standby function

- 1 Turn on the speaker.
- 2 Press and hold the  (play)/  (call) button and the - (volume) button at the same time for about 5 seconds.
  - When the Auto Standby function is turned off, the speaker turns off and the  (power) indicator goes out and then flashes 3 times in green.
  - When the Auto Standby function is turned on, the speaker turns off and the  (power) indicator goes out and then flashes twice in green.

### Note

- While the Stereo Pair function or the hands-free function is in use, you cannot turn on/off the Auto Standby function.

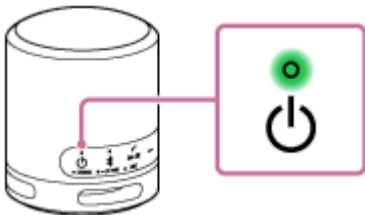
Wireless Speaker  
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## Pairing and connecting with BLUETOOTH® devices

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. To pair with a second or subsequent BLUETOOTH device, perform the following pairing procedure for each device. Before operating the speaker, be sure to do the following:

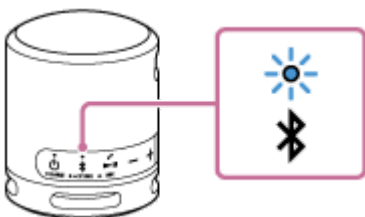
- Place the BLUETOOTH device within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet via a USB AC adaptor (commercially available). Or charge the built-in battery sufficiently.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the BLUETOOTH device and the speaker or stop music playback.  
Depending on the BLUETOOTH device, the volume of the device may be synchronized with the speaker.
- Prepare the operating instructions supplied with the BLUETOOTH device for reference.

### 1 Turn on the speaker.



### 2 Check the status of the (BLUETOOTH) indicator.

#### When the indicator is double flashing



After you pair the speaker with a BLUETOOTH device for the first time since purchase or initialize the speaker (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step **4**.

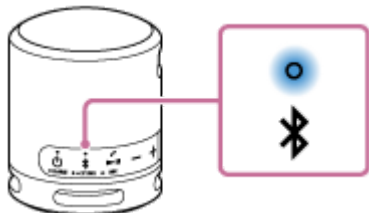
#### When the indicator is flashing slowly



The speaker is searching for a BLUETOOTH device.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 3 .
- To reconnect to the BLUETOOTH device that has been registered (paired), proceed to step 4 . The speaker will automatically be connected just by turning on the BLUETOOTH function on the BLUETOOTH device. Depending on the BLUETOOTH device, it may be reconnected just by turning on the power to the speaker. For details, refer to the operating instructions supplied with the BLUETOOTH device.

### When the indicator stays lit

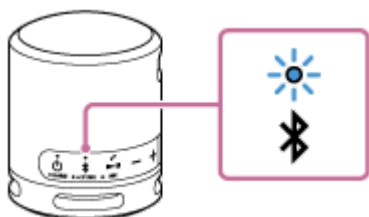


The speaker has been connected to the BLUETOOTH device.  
To connect to other BLUETOOTH devices, follow one of the procedures below.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 3 .
- To reconnect to the BLUETOOTH device that has been registered (paired), proceed to step 4 . The speaker will automatically be connected just by turning on the BLUETOOTH function on the BLUETOOTH device.

### 3 Press the (BLUETOOTH) button.

You hear a beep from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).




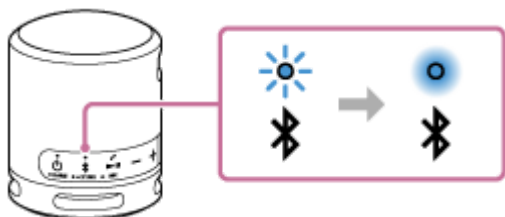
### 4 Perform the pairing procedure on the BLUETOOTH device to detect the speaker.

When a list of detected devices appears on the display of the BLUETOOTH device, select "SRS-XB13."  
If a passkey\* is required on the display of the BLUETOOTH device, enter "0000."

\* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

### 5 Make the BLUETOOTH connection from the BLUETOOTH device.

When the BLUETOOTH connection is established, you hear a beep from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.




If the BLUETOOTH connection is not established, repeat from step 3 .

## Hint

- As long as the BLUETOOTH function is activated on a BLUETOOTH device that has previously been connected with the speaker, the speaker is reconnected with the device right after it is turned on.
- The above instructions on the BLUETOOTH device are provided as an example. For details, refer to the operating instructions supplied with the BLUETOOTH device.

## Note

- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step ③.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.
- Once the BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - The speaker is already paired with 8 devices and another device is to be paired.  
The speaker can be paired with up to 8 devices. If a new device is paired after 8 devices have already been paired, the device that was paired earliest is replaced by the new one.
  - The pairing information with the speaker has been deleted from the BLUETOOTH device.
  - The speaker is initialized.  
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your BLUETOOTH device. In this case, erase the pairing information of the speaker on your BLUETOOTH device, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.

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## Related Topic

- [Listening to music of a device via BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)



Wireless Speaker  
SRS-XB13


## Connecting with a computer via a BLUETOOTH connection (Windows)

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

### Supported operation systems

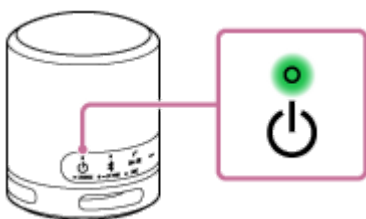
Windows 10, Windows 8.1

Do the following before starting.

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet via a USB AC adaptor (commercially available). Or charge the built-in battery sufficiently.
- Prepare the operating instructions supplied with the computer for reference.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the BLUETOOTH device and the speaker or stop music playback.
- Set the speaker of your computer to on.  
If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.
  - When the speaker of your computer is set to on:

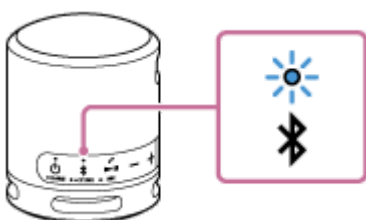


#### 1 Turn on the speaker.



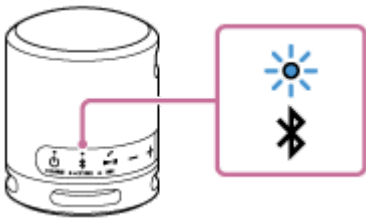
#### 2 Check the (BLUETOOTH) indicator for activity.

When the indicator is double flashing



After you pair the speaker with a BLUETOOTH device for the first time since purchase or initialize the speaker (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step **4**.

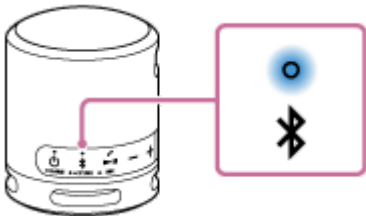
## When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 3 .
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 4 .  
Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

## When the indicator stays lit



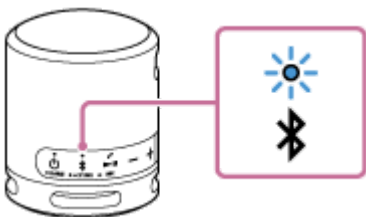
The speaker is already connected with one of the BLUETOOTH devices.

To connect the speaker with another BLUETOOTH device, do either of the following:

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 3 .
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 4 .

### 3 Press the (BLUETOOTH) button.

You hear a beep from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).

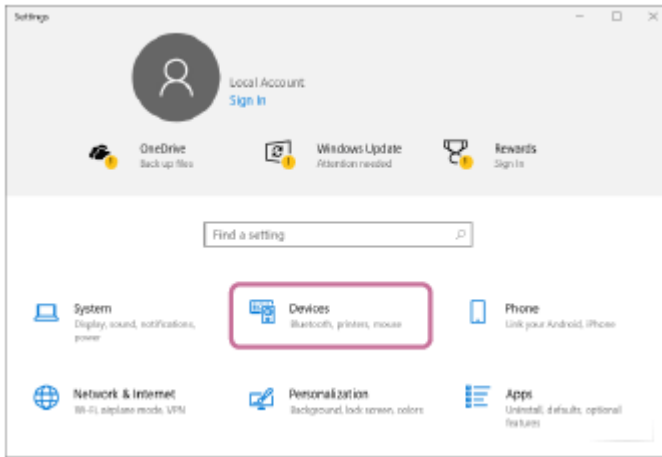


### 4 Wake the computer up if the computer is in standby (sleep) or hibernation mode.

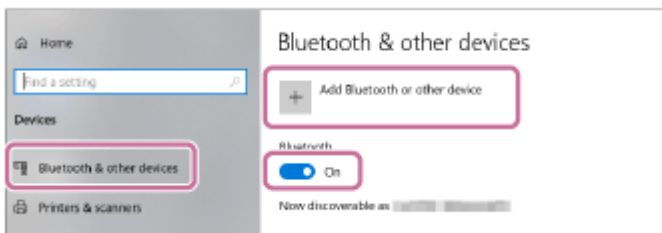
### 5 Register the speaker to the computer.

#### For Windows 10

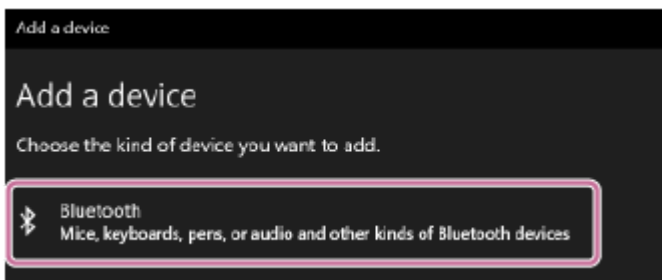
1. Click the [Start] button, then [Settings].
2. Click [Devices].



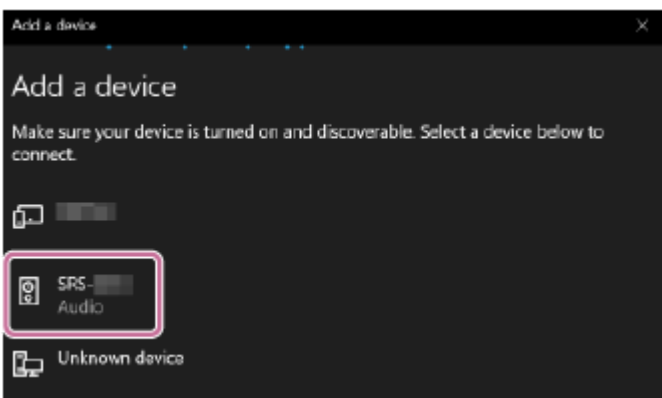
3. Click the [Bluetooth & other devices] tab, click the [Bluetooth] switch to turn on the BLUETOOTH function, and then click [Add Bluetooth or other device].



4. Click [Bluetooth].



5. Select [SRS-XB13].

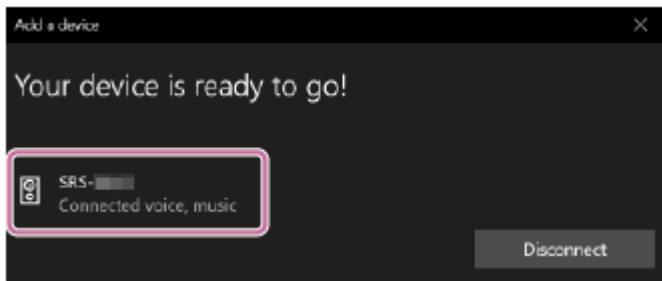


If a passkey\* is required, enter "0000."

If [SRS-XB13] does not appear, perform the operation again from step 3.

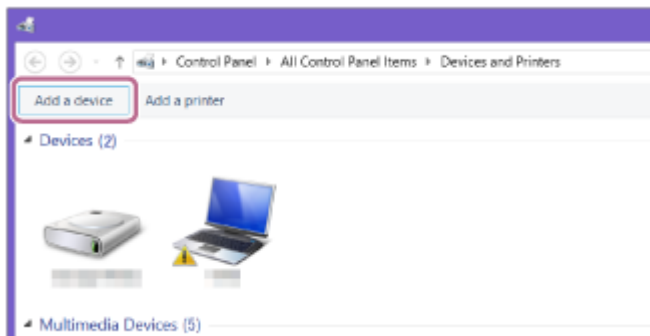
\* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

6. After pairing, the BLUETOOTH connection establishes automatically and [Connected music] or [Connected voice, music] will be displayed on the screen. Proceed to step 6.

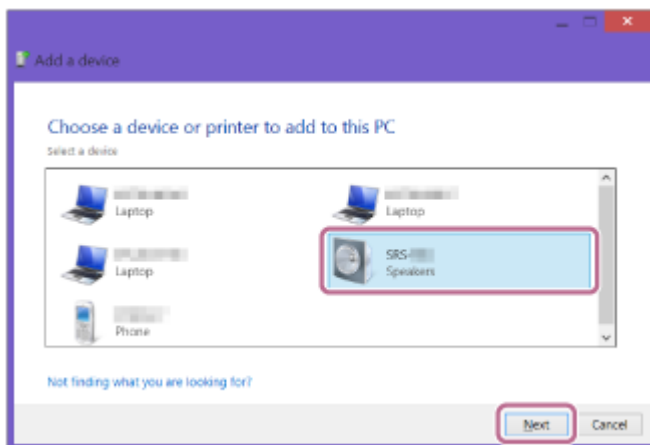


## For Windows 8.1

1. Right-click on [Start], and then click [Control Panel].  
When [All Control Panel Items] is displayed, select [Devices and Printers].  
If the [Control Panel] screen appears instead of [All Control Panel Items], select [Large icons] or [Small icons] from the [View by] menu in the top right corner of the screen.
2. Click [Add a device].



3. Select [SRS-XB13] and click [Next].

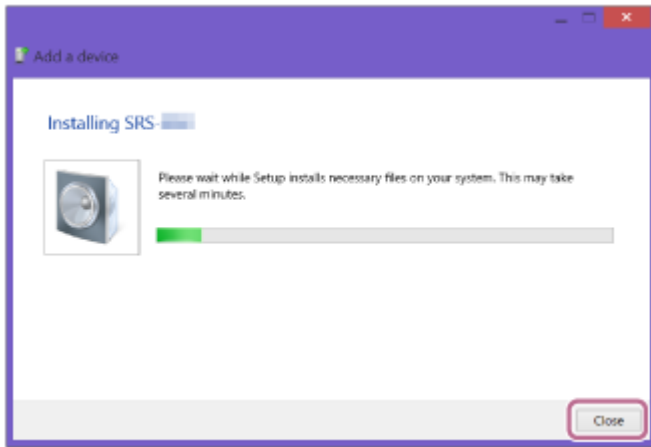


If a passkey\* is required, enter "0000."

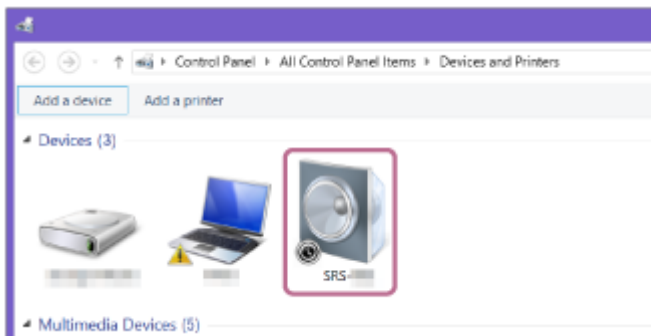
If [SRS-XB13] does not appear, perform the operation again from step 3.

\* The passkey may be called a "passcode," "PIN code," "PIN number," or "password."

4. When the following screen appears, click [Close].  
The computer begins installing the driver.

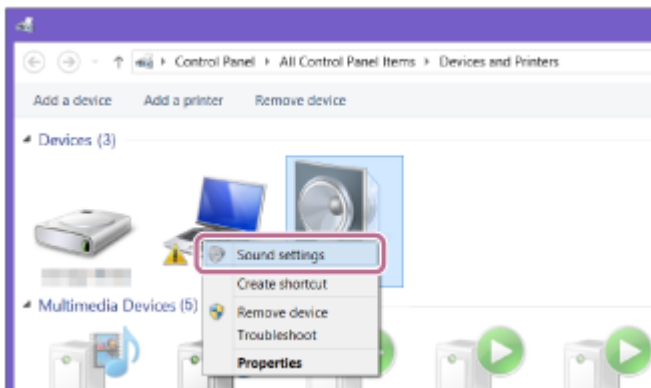


The “Ⓢ” mark will appear in the bottom left of the [SRS-XB13] icon during installation. When the “Ⓢ” mark disappears, driver installation is complete. Proceed to step 5-5.



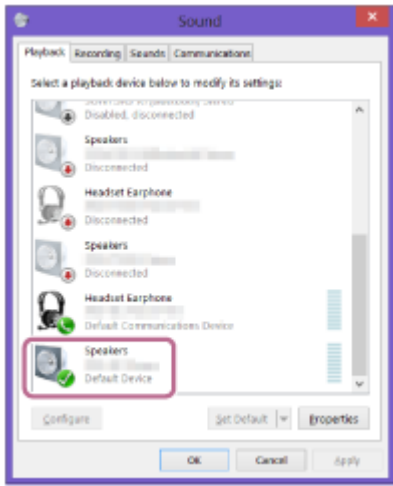
Depending on the computer, installation may take time. If driver installation takes too much time, the Auto Standby function of the speaker will cause it to turn off automatically. If this happens, turn on the speaker again.

5. Right-click on [SRS-XB13] in [Devices] and select [Sound settings] from the menu that appears.

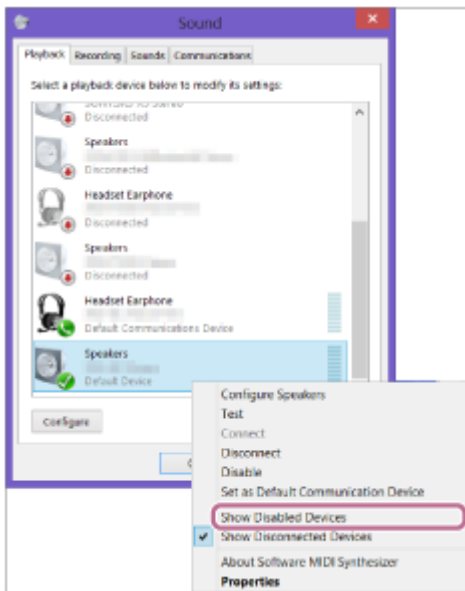


6. Confirm [SRS-XB13 Stereo] on the [Sound] screen.

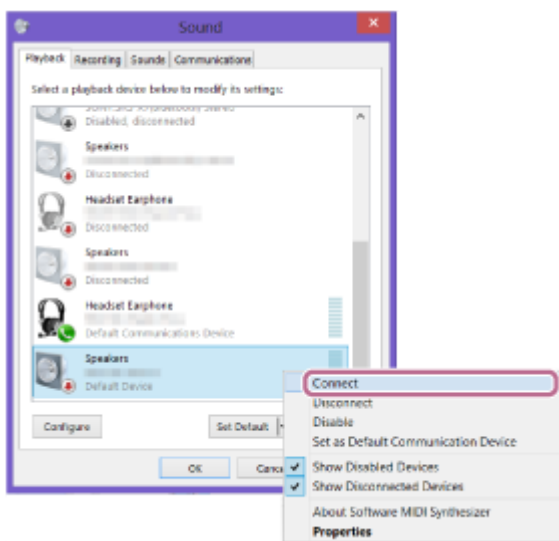
- If there is a checkmark (green) on [SRS-XB13 Stereo], proceed to step 6 .



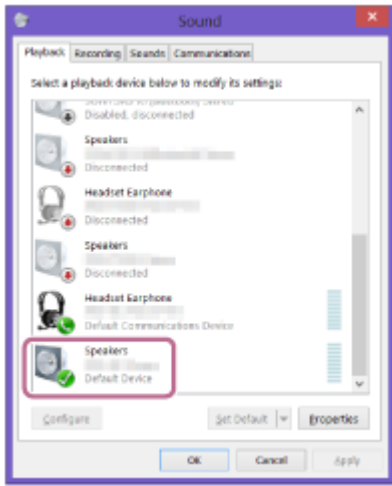
- If there is not a checkmark (green) on [SRS-XB13 Stereo], proceed to step 5-7.
- If [SRS-XB13 Stereo] does not appear, right-click on the [Sound] screen, and select [Show Disabled Devices] from the menu that appears. Then proceed to step 5-7.



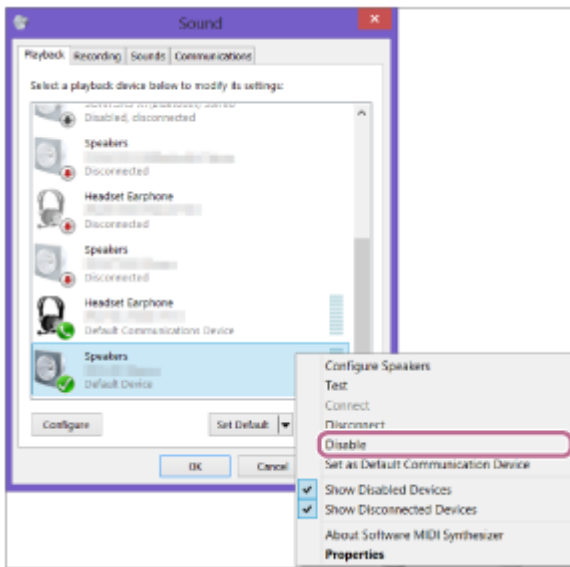
7. Right-click on [SRS-XB13 Stereo], and select [Connect] from the menu that appears.




When the speaker is connected, a checkmark will appear on [SRS-XB13 Stereo] on the [Sound] screen. Proceed to step 6.

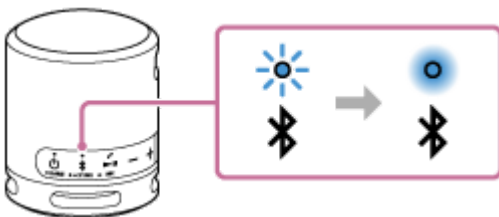


If you cannot click [Connect] for [SRS-XB13 Stereo], select [Disable] for the [Default Device] that currently has a checkmark (green).



**6 Follow the on-screen instructions to establish a BLUETOOTH connection.**

When the BLUETOOTH connection is established, you hear a beep from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.




If the connection attempt fails, repeat the procedure from step **3**.

**Hint**

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions supplied with your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.

**Note**

- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step ③.
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - The speaker is already paired with 8 devices and another device is to be paired.  
The speaker can be paired with up to 8 devices. If a new device is paired after 8 devices have already been paired, the device that was paired earliest is replaced by the new one.
  - The pairing information with the speaker has been deleted from the BLUETOOTH device.
  - The speaker is initialized.  
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is “0000.” If a passkey besides “0000” is set on the BLUETOOTH device, pairing cannot be done with the speaker.

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### Related Topic

- [Listening to music of a device via BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)



Wireless Speaker  
SRS-XB13


## Connecting with a computer via a BLUETOOTH connection (Mac)

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

### Supported operation systems

macOS Catalina (version 10.15)

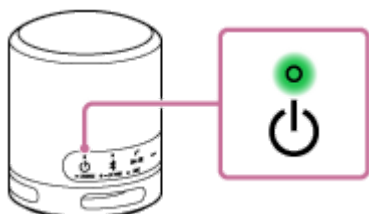
Do the following before starting.

- Place your computer within 1 m (3.2 ft) of the speaker.
- Connect the speaker to an AC outlet via a USB AC adaptor (commercially available). Or charge the built-in battery sufficiently.
- Prepare the operating instructions supplied with the computer for reference.
- To avoid any sudden loud sound output from the speaker, turn down the volume of both the BLUETOOTH device and the speaker or stop music playback.
- Depending on your computer, turn on the built-in BLUETOOTH adaptor.  
If you do not know how to turn on the BLUETOOTH adaptor or whether your computer has the built-in BLUETOOTH adaptor, refer to the operating instructions of your computer.
- Set the speaker of your computer to on.  
If the speaker of your computer is set to  (mute), sound does not output on the BLUETOOTH speaker.

– When the speaker of your computer is set to on:



#### 1 Turn on the speaker.



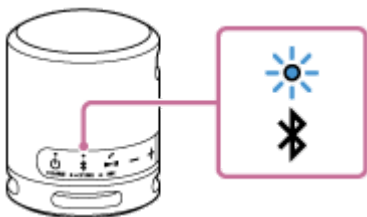
#### 2 Check the (BLUETOOTH) indicator for activity.

When the indicator is double flashing



After you pair the speaker with a BLUETOOTH device for the first time since purchase or initialize the speaker (the speaker has no pairing information), the speaker automatically enters pairing mode when it is turned on. Proceed to step 4 .

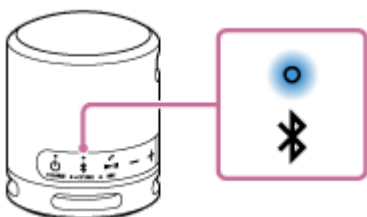
### When the indicator is flashing slowly



The speaker is searching for BLUETOOTH connections.

- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 3 .
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 4 .  
Depending on the BLUETOOTH device, the speaker may be reconnected with the device right after it is turned on. For details, refer to the operating instructions supplied with your BLUETOOTH device.

### When the indicator stays lit



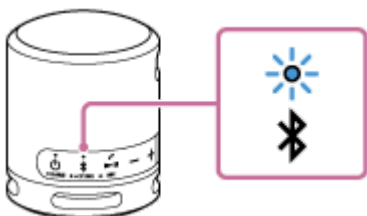
The speaker is already connected with one of the BLUETOOTH devices.

To connect the speaker with another BLUETOOTH device, do either of the following:


- To pair the speaker with a second or subsequent BLUETOOTH device (when the speaker has pairing information of other BLUETOOTH devices), proceed to step 3 .
- To reconnect the speaker with one of the BLUETOOTH devices that have been paired with the speaker before, proceed to step 4 .

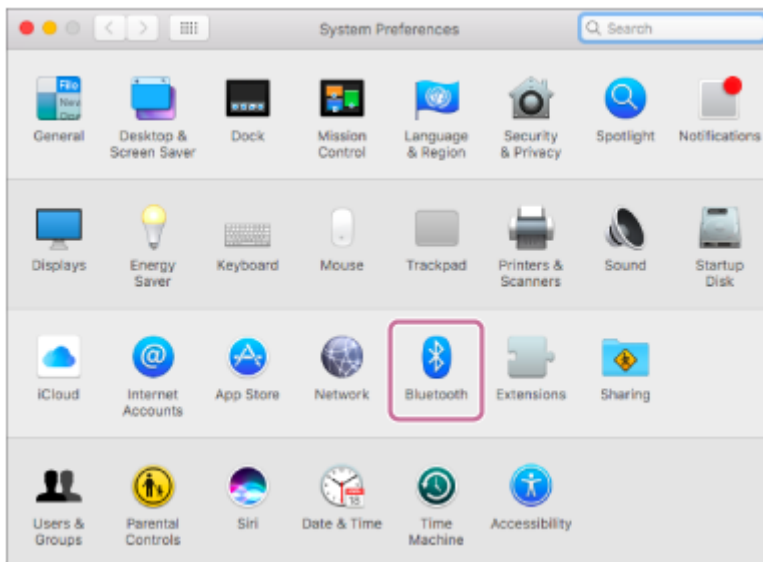
## 3 Press the (BLUETOOTH) button.

You hear a beep from the speaker and the  (BLUETOOTH) indicator starts double flashing (pairing mode).

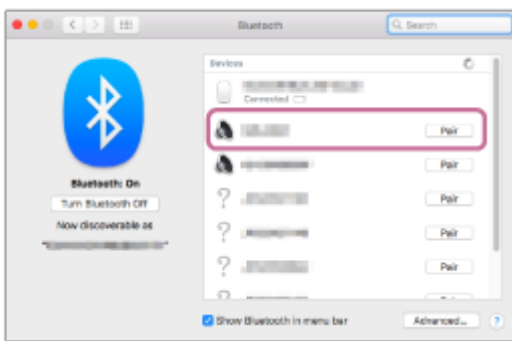


## 4 Search for the speaker on the computer.


1. Click [  (System Preferences) ] - [Bluetooth] in the taskbar on the right-bottom of the screen.

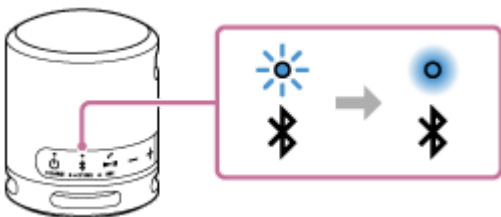


2. Select [SRS-XB13] from the Bluetooth screen, then click [Pair].



5 Follow the on-screen instructions to establish a BLUETOOTH connection.

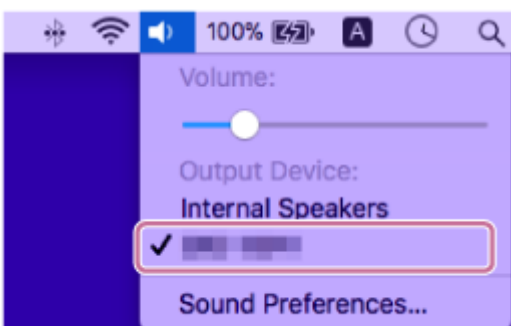
When the BLUETOOTH connection is established, you hear a beep from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



If the connection attempt fails, repeat the procedure from step 3 .

6 Click the speaker icon in the top-right of the screen and select [SRS-XB13] from [Output Device].


You can enjoy playing back music, etc. from your computer.



## Hint

- The above instructions on the computer are provided as an example. For details, refer to the operating instructions supplied with your computer. In addition, not all the computers are tested and found compatible with the above procedure and the procedure is not applicable to home-built computers.

## Note

- The pairing mode of the speaker is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when the speaker has no pairing information, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step ③.
- Once BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - The speaker is already paired with 8 devices and another device is to be paired.  
The speaker can be paired with up to 8 devices. If a new device is paired after 8 devices have already been paired, the device that was paired earliest is replaced by the new one.
  - The pairing information with the speaker has been deleted from the BLUETOOTH device.
  - The speaker is initialized.  
All pairing information will be deleted. If you initialize the speaker, it may not be able to connect your computer. In this case, erase the pairing information of the speaker on your computer, and then perform the pairing procedure again.
- The speaker can be paired with multiple devices, but can only play music from one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the BLUETOOTH device, pairing cannot be done with the speaker.

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## Related Topic

- [Listening to music of a device via BLUETOOTH connection](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

Wireless Speaker  
SRS-XB13

## Listening to music of a device via BLUETOOTH connection

You can enjoy listening to music of a BLUETOOTH device and operate it by the speaker via BLUETOOTH connection if it supports the following BLUETOOTH profiles.

### A2DP (Advanced Audio Distribution Profile)

Enables you to enjoy high-quality audio contents wirelessly.


### AVRCP (Audio Video Remote Control Profile)

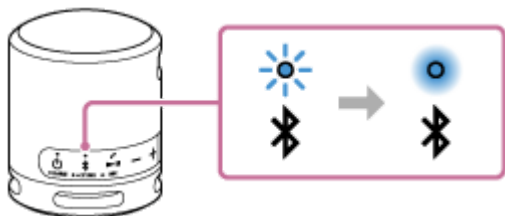
Enables you to adjust the volume and operate to play, pause or skip to the beginning of the next/current track. Operations may vary depending on the BLUETOOTH device. Refer also to the operating instructions supplied with the BLUETOOTH device.

#### Note

- Make sure beforehand that the volume on the BLUETOOTH device and speaker are set to a moderate level to avoid sudden loud sound output from the speaker.  
Depending on the BLUETOOTH device, adjusting the volume of the speaker may not be possible on the BLUETOOTH device while playback on the device is stopped/paused.


### 1 Connect the speaker with the BLUETOOTH device.


When the BLUETOOTH connection is established, you hear a beep from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.

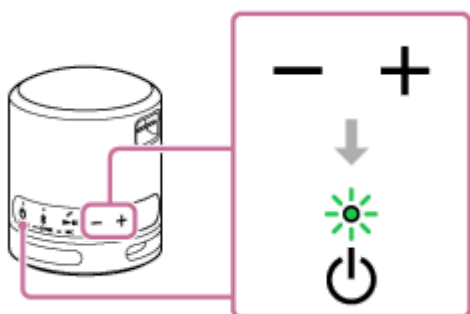


### 2 Start playback on the BLUETOOTH device.

### 3 Adjust the volume by pressing the -/+ (volume) buttons on the speaker or operating the BLUETOOTH device.

When you press the -/+ (volume) buttons on the speaker or adjust the volume on the BLUETOOTH device, the  (power) indicator flashes once or 3 times.

Depending on the BLUETOOTH device you are using, the  (power) indicator on the speaker may not flash even if you adjust the volume on the BLUETOOTH device.



During playback, you can use the buttons on the speaker to perform the following operations.

### Pause

Press the ►|| (play)/ ◀ (call) button during playback to pause. Press it again to cancel pause.

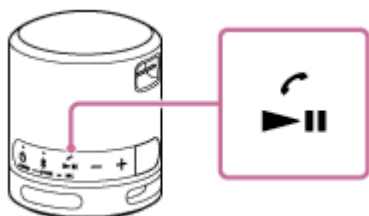
### Skip to the beginning of the next track

Press the ►|| (play)/ ◀ (call) button twice quickly during playback.

### Skip to the beginning of the current or previous track\*

Press the ►|| (play)/ ◀ (call) button 3 times quickly during playback.

\* The above operations vary depending on the BLUETOOTH device in use.



### Hint

- As long as the speaker is connected to an AC outlet by a USB AC adaptor (commercially available), the speaker's built-in battery is capable of charging itself even while music playback from the speaker is in progress. Depending on the type or specifications of the USB AC adaptor or the usage of the speaker, however, it may take a long time before charging completes. When you intend to use the speaker while charging the battery, turn down the speaker volume, or turn off the speaker and let the battery fully charge itself before using the speaker.
- When you set the volume to the maximum or minimum level on the speaker, the ⏻ (power) indicator flashes 3 times.

### Note

- If the communication condition is poor, the BLUETOOTH device may react incorrectly to the operations on the speaker.
- When using in a place with a high temperature, the volume may decrease to protect the built-in battery.
- If the built-in battery level is low, the maximum output of the speaker decreases.
- Depending on the BLUETOOTH device, it may be necessary to adjust the volume or set the audio output setting on the connected device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.

### Related Topic

- [Charging the speaker](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

Wireless Speaker  
SRS-XB13

## Selecting the BLUETOOTH audio streaming playback quality (Codec)


The “Priority on sound quality” and “Priority on stable connection” modes are available as options for the playback quality of BLUETOOTH audio streaming. “Priority on sound quality” enables you to perform playback settings of SBC and AAC, so that you can enjoy high quality sound via BLUETOOTH connection, whereas “Priority on stable connection” provides you with more stable BLUETOOTH audio streaming. “Priority on sound quality” is the default setting.

### Supported Codecs


- Priority on sound quality (default setting): Optimal codec is automatically selected from AAC and SBC.
- Priority on stable connection: SBC is selected.


#### 1 Turn on the speaker.

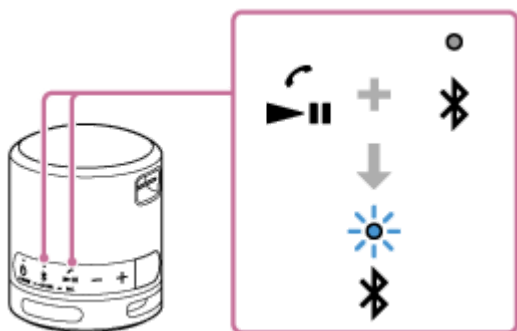
The  (BLUETOOTH) indicator flashes\* in blue.

\* If the BLUETOOTH device which has been connected before is nearby, the speaker may be connected to the device automatically, and then the  (BLUETOOTH) indicator may be lit in blue.

#### 2 Press and hold the (play)/ (call) button and the (BLUETOOTH) button for about 2 seconds.

When the setting is changed to the “Priority on stable connection” mode, the speaker turns off and the  (BLUETOOTH) indicator goes out and then flashes 3 times in blue.

When the setting is changed to the “Priority on sound quality” mode, the speaker turns off and the  (BLUETOOTH) indicator goes out and then flashes twice in blue.



Wireless Speaker  
SRS-XB13

## Terminating the BLUETOOTH connection (After use)

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When you finish playing music with the BLUETOOTH device, perform any of the following operations to terminate the BLUETOOTH connection.

When the BLUETOOTH connection is disconnected, you hear a beep from the speaker.

- Turn off the BLUETOOTH function on the BLUETOOTH device. For details, refer to the operating instructions supplied with the device.
- Turn off the BLUETOOTH device.
- Turn off the speaker.

### Hint

- When using the Stereo Pair function, if you turn off one speaker, the other speaker is automatically turned off. The BLUETOOTH connection between them is disconnected.
- When you finish playing music, the BLUETOOTH connection may terminate automatically depending on the BLUETOOTH device.

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### Related Topic

- [Turning the power off](#)



## Listening to music wirelessly with 2 speakers (Stereo Pair function)

To use the Stereo Pair function, 2 SRS-XB13 speakers are required. By connecting 2 speakers via BLUETOOTH connection, you can enjoy more powerful sound.


One speaker plays the sound on the left channel (left side), while the other speaker plays the sound on the right channel (right side) for stereo playback between the speakers.


### Note

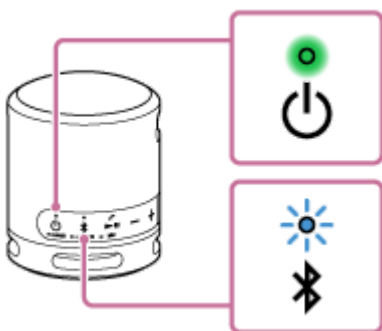
- Before establishing a connection between the speaker and a BLUETOOTH device, turn down the volume of the speaker and the device or stop music playback on the device to avoid any sudden loud sound output from the speaker.


### 1 Place 2 speakers within 1 m (3.2 ft) each other, and then turn on both speakers.

The  (power) indicator lights up.

The  (BLUETOOTH) indicator flashes slowly.


If the BLUETOOTH device which has been connected before is nearby, the speaker may be connected to the device automatically, and then the  (BLUETOOTH) indicator may be lit. In this case, turn off the BLUETOOTH function on the BLUETOOTH device or turn off the BLUETOOTH device.

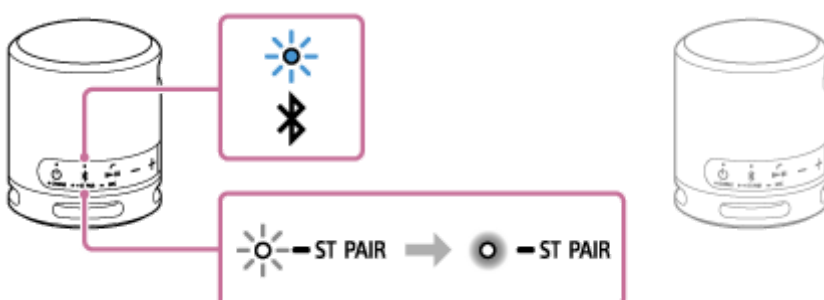


When the speaker has no pairing information, for example when you use the BLUETOOTH function for the first time after purchase, the  (BLUETOOTH) indicator keeps double flashing in blue.




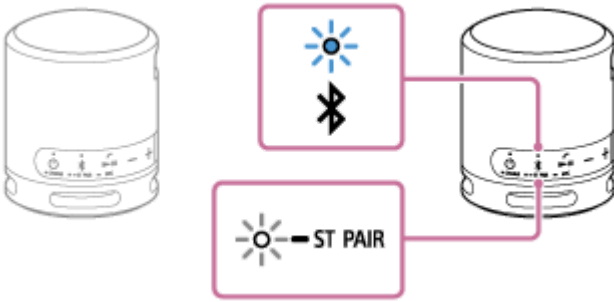
### 2 On either one of the speakers, press and hold the (BLUETOOTH)/ ST PAIR (Stereo Pair) button for about 3 seconds.

You hear a beep and the  (BLUETOOTH) indicator and the ST PAIR (Stereo Pair) indicator flash. In about 5 seconds, the ST PAIR (Stereo Pair) indicator will stop flashing and stay lit with a beep.




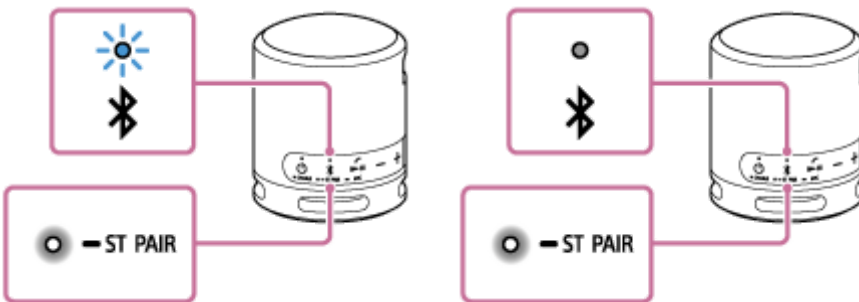
- 3 On the other speaker, press and hold the  (BLUETOOTH)/  (Stereo Pair) button for about 3 seconds.

The  (BLUETOOTH) indicator and the ST PAIR (Stereo Pair) indicator flash.




- 4 Check the state of the indicator on each of the 2 speakers.


When the speakers are connected by the Stereo Pair function, a beep is heard from the speaker, then the ST PAIR (Stereo Pair) indicators on both speakers stay lit and the  (BLUETOOTH) indicator on the second speaker turns off.

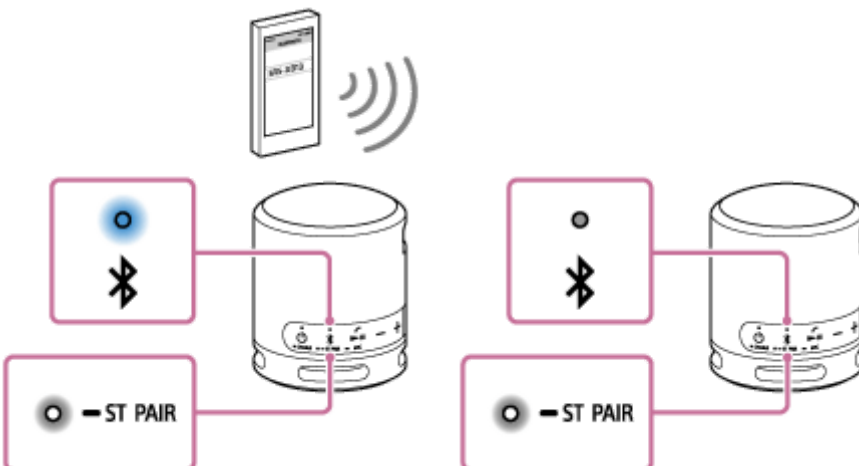


#### Hint

- When the 2 speakers are immediately connected by the Stereo Pair function, the  (BLUETOOTH) indicator and the ST PAIR (Stereo Pair) indicator may not flash and the ST PAIR (Stereo Pair) indicator may light instead.
- Set up the second speaker within 1 minute. If you do not set it up within 1 minute, the setting of the first speaker will be canceled.

- 5 Operate the speaker in which the  (BLUETOOTH) indicator is flashing to make a BLUETOOTH connection with a BLUETOOTH device.

When the BLUETOOTH connection is established, you hear a beep from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.




**6 Start playback on the BLUETOOTH device, and adjust the volume to moderate level.**

**7 Press the +/- (volume) buttons on one of the speakers to adjust the volume.**



Volume adjustment of one speaker is reflected in the other.

For stereo playback, the speaker with the flashing  (BLUETOOTH) indicator is set to the left channel (left side).

#### Hint

- When making or receiving a call, only operate the speaker in which the  (BLUETOOTH) indicator lights up.
- If any other BLUETOOTH device(s), such as a BLUETOOTH mouse or BLUETOOTH keyboard, is connected to the BLUETOOTH device that is connected to the speaker, there may be distorted sound or noise in the speaker output. In this case, terminate the BLUETOOTH connection between the BLUETOOTH device and other BLUETOOTH device(s).
- When using the Stereo Pair function, the codec automatically switches to SBC.
- Turning off the speaker does not terminate the Stereo Pair function. When the speaker is turned back on, it attempts to establish a connection with the Stereo Pair function. To use the Stereo Pair function, turn on the other speaker within 1 minute.

#### Note

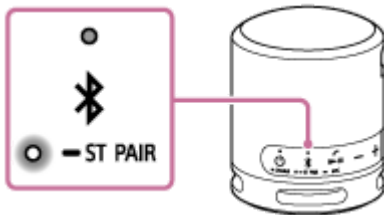
- After you restart or initialize either of the speakers while the Stereo Pair function is activated, be sure to press the  (BLUETOOTH) /  ST PAIR (Stereo Pair) button on the other speaker to terminate the Stereo Pair function. If you continue to use the speaker without terminating the Stereo Pair function, you will have a problem, such as a failure to establish a BLUETOOTH connection or a sound interruption.

Wireless Speaker  
SRS-XB13






## Terminating the Stereo Pair function

To terminate the Stereo Pair function, follow the procedure below.

- 1 Press and hold the  (BLUETOOTH)/  ST PAIR (Stereo Pair) button on one of the speakers for about 3 seconds until you hear a beep.



### Hint

- Turning off the speaker does not terminate the Stereo Pair function. When the speaker is turned back on, it attempts to establish a connection with the Stereo Pair function. To use the Stereo Pair function, turn on the other speaker within 1 minute.
- If you want to use only one of the speakers that were used with the Stereo Pair function, press the  (power) button to turn on the speaker, then press and hold the  (BLUETOOTH)/  ST PAIR (Stereo Pair) button on one of the speakers until you hear a beep to terminate the Stereo Pair function.
- To terminate the Stereo Pair function while using 2 speakers, press the  (BLUETOOTH)/  ST PAIR (Stereo Pair) button. A beep is heard, and then the Stereo Pair function is terminated.

### Related Topic

- [Listening to music wirelessly with 2 speakers \(Stereo Pair function\)](#)

Wireless Speaker  
SRS-XB13

## Receiving a call

You can enjoy hands-free calls with a BLUETOOTH mobile phone that supports the BLUETOOTH profile HFP (Hands-free Profile) or HSP (Headset Profile) via BLUETOOTH connection.


- If your BLUETOOTH mobile phone supports both HFP and HSP, set it to HFP.
- Operations may vary depending on the BLUETOOTH mobile phone. Refer to the operating instructions supplied with the mobile phone.

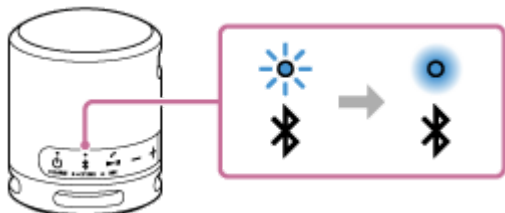
### About ring tones

When an incoming call arrives, playback pauses and a ring tone will be heard via the speaker. The ring tone varies in the following ways, depending on your BLUETOOTH mobile phone.


- Ring tone set on the speaker
- Ring tone set on the BLUETOOTH mobile phone
- Ring tone set on the BLUETOOTH mobile phone only for a BLUETOOTH connection

#### 1 Connect the speaker with a BLUETOOTH mobile phone.

When the BLUETOOTH connection is established, you hear a beep from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



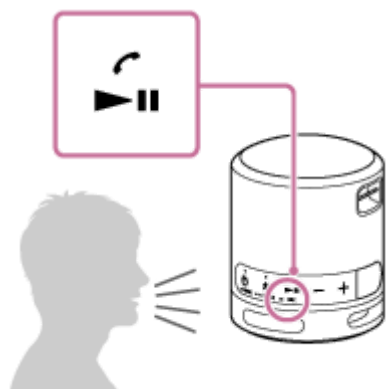
#### When using the Stereo Pair function

Connect to the speaker in which the  (BLUETOOTH) indicator flashes in blue. In the following steps and operations during a hands-free call, operate the speaker that is connected to the BLUETOOTH mobile phone.

#### 2 Press the (play)/ (call) button when a call is received.

Talk into the microphone of the speaker.

When an incoming call arrives, playback pauses and a ring tone is heard from the speaker.

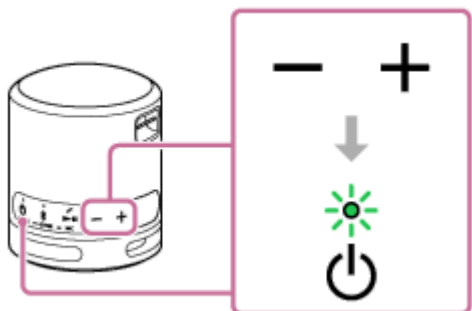


### If no ring tone is heard via the speaker

The speaker may not be connected with a BLUETOOTH mobile phone with HFP or HSP. Check the connection status on the BLUETOOTH mobile phone.

- 3 While the phone is ringing or a phone conversation is in progress, adjust the volume by pressing the **-/+** (volume) buttons on the speaker or operating the BLUETOOTH mobile phone.

When you press the **-/+** (volume) buttons on the speaker or adjust the volume on the BLUETOOTH mobile phone, the **⏻** (power) indicator flashes once or 3 times.



- 4 To end a call, press the **▶||** (play)/ **📞** (call) button.

If you were listening to music before the call, playback will resume when the call ends. If you end a call by operating the BLUETOOTH mobile phone, playback will also resume when the call ends if you were listening to music before the call.

#### Hint

- Some BLUETOOTH mobile phones have handset use priority when receiving a call. In the case of the HFP or HSP connection, switch the call device to the speaker by operating your BLUETOOTH mobile phone.
- If the caller cannot hear or can barely hear your voice, talk more directly into the microphone of the speaker.
- The volume of music playback and calling is set independently in the speaker.

#### Note

- When using the Stereo Pair function, the sound of the phone call is output from only the speaker in which the **📶** (BLUETOOTH) indicator lights up in blue.
- Depending on the BLUETOOTH mobile phone, playback may not pause when an incoming call arrives.
- Use a BLUETOOTH mobile phone at least 50 cm (1.6 ft) away from the speaker. Noise may result if the speaker and the BLUETOOTH mobile phone are too close.
- Depending on the model of your smartphone, the operation system or applications installed, some functions of hands-free calling may not be used correctly.

#### Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Making a call](#)




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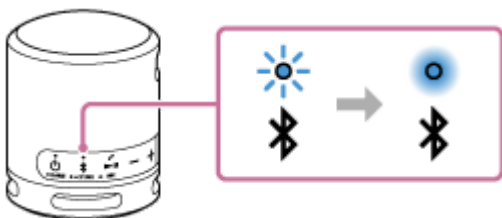
## Making a call

You can enjoy hands-free calls with a BLUETOOTH mobile phone that supports the BLUETOOTH profile HFP (Hands-free Profile) or HSP (Headset Profile) via BLUETOOTH connection.


- If your BLUETOOTH mobile phone supports both HFP and HSP, set it to HFP.
- Operations may vary depending on the BLUETOOTH mobile phone. Refer to the operating instructions supplied with the mobile phone.

### 1 Connect the speaker with a BLUETOOTH mobile phone.

When the BLUETOOTH connection is established, you hear a beep from the speaker and the activity of the  (BLUETOOTH) indicator changes from flashing to lit.



#### When using the Stereo Pair function



Connect to the speaker in which the  (BLUETOOTH) indicator flashes in blue. In the following steps and operations during a hands-free call, operate the speaker that is connected to the BLUETOOTH mobile phone.

### 2 Operate the BLUETOOTH mobile phone to make a call.


When you make a call, playback pauses and the dial tone is heard from the speaker. When the receiver takes the call, talk into the microphone of the speaker.



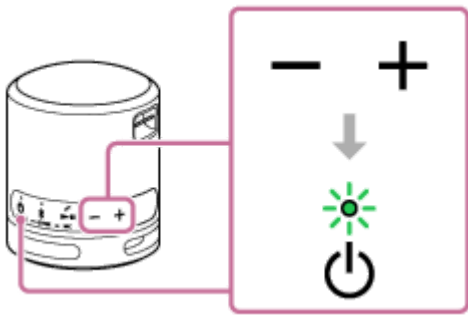
#### If no dial tone is heard via the speaker

- The speaker may not be connected with a BLUETOOTH mobile phone with HFP or HSP. Check the connection status on the BLUETOOTH mobile phone.
- Switch the call device to the speaker by pressing and holding the  (play)/  (call) button for about 3 seconds.

### 3 While the phone is ringing or a phone conversation is in progress, adjust the volume by pressing the **-/+** (volume) buttons on the speaker or operating the BLUETOOTH mobile phone.

When you press the **-/+** (volume) buttons on the speaker or adjust the volume on the BLUETOOTH mobile phone, the  (power) indicator flashes once or 3 times.






**4 To end a call, press the ►|| (play)/ ☎ (call) button.**

If you were listening to music before the call, playback will resume when the call ends. If you end a call by operating the BLUETOOTH mobile phone, playback will also resume when the call ends if you were listening to music before the call.

**Hint**

- If the caller cannot hear or can barely hear your voice, talk more directly into the microphone of the speaker.
- The volume of music playback and calling is set independently in the speaker.

**Note**

- When using the Stereo Pair function, the sound of the phone call is output from only the speaker in which the  (BLUETOOTH) indicator lights up in blue.
- Depending on the BLUETOOTH mobile phone, playback may not pause when making a call.
- Use a BLUETOOTH mobile phone at least 50 cm (1.6 ft) away from the speaker. Noise may result if the speaker and the BLUETOOTH mobile phone are too close.

**Related Topic**

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Receiving a call](#)

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## Using the voice assist function (Google app)

By using the Google app feature that comes with the Android smartphone, you can speak to the speaker's microphone to operate the Android smartphone.

The following shows how to use the Google app.

### 1 Select the Google app for [Assist App] in [Assist & Voice input].

On the Android smartphone, select [Settings] - [Apps & notifications] - [Advanced] - [Default apps] - [Assist & Voice input] and select the Google app for [Assist App].

The operation above is an example. For details, refer to the operating instructions supplied with the Android smartphone.

For details on the Google app, refer to the operating instructions or support website of the Android smartphone or website of Google Play.

#### Note

- The latest version of the app may be required.
- The Google app may not be activated from the speaker depending on specifications of the Android smartphone.

### 2 Connect the speaker to the Android smartphone via BLUETOOTH connection.

### 3 While the speaker is connected with the Android smartphone via BLUETOOTH connection and the Android smartphone is in standby or playing music, press and hold the (play)/ (call) button for about 3 seconds.

The Google app is activated and you will hear the start-up sound.

### 4 Make a request to the Google app through the speaker's microphone.

For details on the Google app, such as apps which work with the Google app, refer to the operating instructions supplied with the Android smartphone.

#### Note

- The Google app cannot be activated when you say "OK Google" through the speaker's microphone even when the Android smartphone's [OK Google] setting is on.

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## Using the voice assist function (Siri)

By using the Siri function that comes with the iPhone/iPod touch, you can speak to the speaker's microphone to operate the iPhone/iPod touch.

The following shows how to use Siri.

### 1 Turn on Siri.

On the iPhone/iPod touch, select [Settings] - [Siri & Search] and enable [Listen for "Hey Siri"].

The operation above is an example. For details, refer to the operating instructions supplied with the iPhone/iPod touch.

For details on Siri, refer to the operating instructions or support website of the iPhone/iPod touch.

### 2 Connect the speaker to the iPhone/iPod touch via BLUETOOTH connection.

### 3 While the speaker is connected with the iPhone/iPod touch via BLUETOOTH connection and the iPhone/iPod touch is in standby or playing music, press and hold the (play)/ (call) button for about 3 seconds.

The Siri is activated and you will hear the start-up sound.

### 4 Make a request to Siri through the speaker's microphone.

For details on Siri, such as apps which work with Siri, refer to the operating instructions supplied with the iPhone/iPod touch.

#### Note

- Siri cannot be activated when you say "Hey Siri" through the speaker's microphone even when the iPhone/iPod touch's [Allow "Hey Siri"] setting is on.

## About the indicators





### CHARGE indicator (orange)

Turns off	The speaker has completed charging.
Lights up	The speaker is being charged.
Flashes slowly	The built-in battery is running at less than 20% and needs to be charged.
Flashes 3 times and turns off	If the CHARGE indicator flashes 3 times and goes off when you turn on the speaker, the built-in battery is empty and needs to be charged.

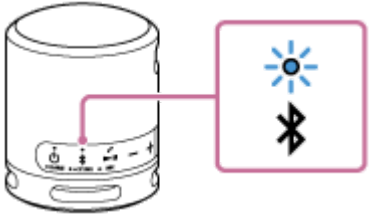
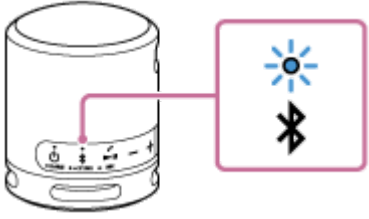
#### Note

- As long as the speaker is connected to an AC outlet by a USB AC adaptor (commercially available), the speaker's built-in battery is capable of charging itself even while the speaker is turned on. Depending on the usage of the speaker, however, it may take a long time before charging completes. It is recommended that you turn off the speaker before battery charging.
- Depending on the type or specifications of the USB AC adaptor, if you use the speaker at a loud volume, the remaining power of the rechargeable built-in battery may decrease or the speaker may turn off even while the speaker is connected to an AC outlet by the USB AC adaptor. This, however, does not indicate a malfunction. If such a case occurs, turn off the speaker and let the battery fully charge itself before you use the speaker.
- If the ambient temperature is extremely low or high, the built-in battery will stop charging itself for safety reasons. It may also stop charging if charging continues for a long period of time. If such a case occurs, bring the temperature up or down to an operating temperature between 5 °C and 35 °C (41 °F and 95 °F), disconnect and connect the USB cable, and then let the battery charge itself once again.

### ⏻ (power) indicator (green)

Turns off	The speaker is turned off.
Lights up	The speaker is turned on.
Flashes	<ul style="list-style-type: none"> <li>Each time you press the -/+ (volume) buttons, the indicator flashes once.</li> <li>When you operate -/+ (volume) buttons and the volume is set at the lowest (0) or highest (31 for music playback/31 for phone calling) level, the indicator flashes 3 times.</li> <li>When the  (play)/  (call) button and the - (volume) button are pressed and held simultaneously for about 5 seconds and the Auto Standby function is turned off, the ⏻ (power) indicator goes out and then flashes 3 times.</li> <li>When the  (play)/  (call) button and the - (volume) button are pressed and held simultaneously for about 5 seconds and the Auto Standby function is turned on, the ⏻ (power) indicator goes out and then flashes twice.</li> </ul>

### 📶 (BLUETOOTH) indicator (blue)

Lights up	The speaker is connected to a BLUETOOTH device.
Double flashes	The speaker enters the pairing mode. 
Flashes slowly	The speaker is waiting for a BLUETOOTH connection to be established. 

### ST PAIR (Stereo Pair) indicator (white)

Flashes	The speaker is waiting for a connection for the Stereo Pair function to be established. The ST PAIR (Stereo Pair) indicator flashes when the connection with Stereo Pair function fails.
Lights up	The Stereo Pair function is used on the speaker.

#### Related Topic

- [Parts and controls](#)

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## Precautions

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### On safety

- Refer to the Reference Guide supplied with the speaker.
- Important information such as the model name is located on the bottom of the speaker.

### On placement

- To eliminate the risk of malfunctions, avoid the following locations when placing or leaving this speaker.
  - A place subject to high temperatures, such as under direct sunlight or lighting equipment, near a heat source, or in a sauna
  - Inside a vehicle with the windows closed (especially in summertime)
  - A place subject to excessive dust
  - A place subject to strong vibration
- Place this speaker on a flat, level surface. When placed on a sloped surface, the speaker may fall over or fall off the surface due to its own vibration, resulting in injuries, malfunctions, or performance degradation.
- Depending on the conditions where this speaker is placed, it may fall over or fall off the surface. Do not leave any valuables near the speaker.
- This speaker is not anti-magnetic. Keep objects susceptible to magnetism (recorded tapes, watches, cash cards and credit cards with magnetic coding, etc.) away from the speaker. When you carry around the speaker, keep this in mind as well.

### Others

- Do not use or leave the speaker in an extremely cold or hot environment (temperature outside the range of 5 °C – 35 °C (41 °F – 95 °F)). If the speaker is used or left in outside the above range, the speaker may automatically stop to protect internal circuitry.
- At high temperature, the charging may stop or the volume may reduce to protect the battery.
- Even if you do not intend to use the speaker for a long time, charge the battery to its full capacity once every 6 months to maintain its performance.
- If you have any questions or problems concerning the speaker that are not covered in this Help Guide, consult your nearest Sony dealer.

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## Notes on charging

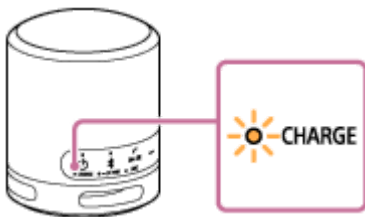
### Life span of the built-in lithium ion battery

- Even if you do not intend to use the speaker for a long time, charge the built-in battery sufficiently once every 6 months to maintain its performance.
- If the speaker is not used for a long time, it may take longer to charge the built-in battery.
- The rechargeable built-in battery has a life span. As time passes and the number of times that the built-in battery is used increases, the capacity of the rechargeable built-in battery slowly decreases. When the amount of time that the built-in battery can be used seems significantly shorter, despite having been fully charged, contact your nearest Sony dealer.
- When the amount of time that the built-in battery can be used seems significantly shorter, it could mean that the rechargeable built-in battery has expired.
- The life span of the rechargeable built-in battery differs depending on the usage, environment, and storage method.

### Caution

When the speaker detects a problem for the following causes while charging the built-in battery, the CHARGE indicator (orange) flashes quickly.

- Ambient temperature exceeds the range of 5 °C – 35 °C (41 °F – 95 °F).
- There is a problem with the built-in battery.
- When charging to the built-in battery continues for a long time.



When an abnormality of the built-in battery has been detected, stop charging immediately, wait for a while, and then charge the built-in battery again. If the problem persists, contact your nearest Sony dealer.

### Note

- Charging time varies depending on built-in battery usage conditions.
- Charge the speaker in an ambient temperature between 5 °C and 35 °C (41 °F and 95 °F).
- The speaker becomes warm during charging. This is not a malfunction.
- Avoid exposure to rapid temperature change, direct sunlight, mist, sand, dust, or mechanical shock. Also, never leave the speaker in a car parked in the sun.
- As long as the speaker is connected to an AC outlet by a USB AC adaptor (commercially available), the speaker's built-in battery is capable of charging itself even while the speaker is turned on. However, it may take a long time before charging completes depending on the usage of the speaker. It is recommended that you turn off the speaker before battery charging.

- You can charge the speaker's built-in battery by connecting the speaker to a computer that comes equipped with a USB charging port as well. However, not all the computers are tested and found compatible with this procedure and the procedure is not applicable to home-built computers.
- Do not connect the speaker to a computer for a long period of time when the computer is not connected to an AC power supply. Otherwise, the computer's battery may run out.
- In an extremely cold or hot environment, charging stops for safety. If charging takes a long time, it also makes charging of the speaker stop. To resolve these issues, disconnect the USB cable from the speaker and connect it again within an operating temperature between 5 °C and 35 °C (41 °F and 95 °F).
- At high temperature, the charging may stop or the volume may reduce to protect the battery.
- Charging from a USB hub is only guaranteed when you use a self-powered USB hub that carries an authorized logo.
- While the speaker is connected with a computer that is not connected to an AC outlet, the speaker consumes the battery power of the computer. Do not leave the computer with the speaker connected for a long period of time to prevent the computer's battery from running out of power.

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### Related Topic

- [Charging the speaker](#)

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SRS-XB13

## Notes on waterproof and dustproof features

### Waterproof and dustproof performance of the speaker

The speaker, with the cap closed securely, has a waterproof specification of IPX7\*<sup>1</sup> as specified in “Degrees of protection against water immersion” of the IEC60529 “Ingress Protection Rating (IP Code)”\*<sup>3</sup>, and a dustproof specification of IP6X\*<sup>2</sup> as specified in “Degrees of protection against solid foreign objects”\*<sup>3</sup>.

### Liquids that the waterproof performance specifications apply to

Applicable	fresh water, tap water, pool water
Not applicable	liquids other than the above (soapy water, water with detergent or bath agents, shampoo, hot spring water, salt water, etc.)

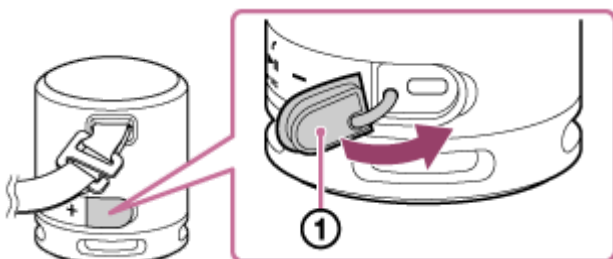
- \*1 IPX7 equivalency: The speaker has been tested to and maintains its operability when gently submersed in water to a depth of 1 m (3.2 ft) and left for 30 minutes.
- \*2 IP6X equivalency: The speaker has been tested to and continues to block dust after stirring for 8 hours in a testing device which contains dust particles that are up to 75 µm in diameter.
- \*3 The supplied accessories and the connectors of this unit (USB) are neither waterproof nor dustproof. To reduce the risk of fire or electric shocks, do not expose the speaker to water or droplets while using either or both of the connectors (USB). Do not place a vase or any other liquid-filled container on the speaker.

The waterproof and dustproof performance of the speaker is based on our measurements under the conditions herein described. Note that malfunctions as a result of water immersion or dust intrusion caused by misuse by the customer are not covered by the warranty.

### To avoid the deterioration of waterproof and dustproof performance

Check the following and use the speaker correctly.

- This speaker does not have a design that is resistant to water pressure. Use of the speaker in a location where high water pressure is applied, such as in the shower, may cause a malfunction.
- Do not pour high-temperature water or blow hot air from a hair dryer or any other appliance on the speaker directly. Also never use the speaker in a place subject to high temperatures, such as in a sauna or near a heat source.
- Handle the cap ① with care. The cap plays a very important role in maintenance of the waterproof and dustproof performance. When using the speaker, make sure that the cap is closed completely. When closing the cap, be careful not to allow foreign objects inside. If the cap is not closed completely the waterproof and dustproof performance may deteriorate and may cause a malfunction of the speaker as a result of water or dust particles entering the speaker.





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## How to care for the speaker

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You can use the speaker more comfortably and for a longer period of time by following the maintenance procedure below.

- If the surface of the speaker gets dirty in the following cases, wash the speaker with fresh water (tap water, etc.) promptly to remove the dirt. Leaving dirt on its surface may cause the surface to discolor or deteriorate, or the speaker to malfunction.  
Ex.
  - When the speaker has sand, salt (chlorine), or other residue on it after having been used in a mountain area, by a swimming pool, etc.
  - When the speaker is stained with foreign substances (sunscreen, suntan oil, etc.)
- If the speaker gets wet, wipe off the moisture using a dry soft cloth immediately. In addition, dry the speaker in an airy place until no moisture remains.
- The sound quality may change if water enters the speaker component of the speaker. This, however, does not indicate a malfunction. Wipe the moisture off the speaker surface, and leave the speaker on a dry soft cloth with its surface with the speaker component facing down to let the water out from inside the speaker. Then, dry the speaker in an airy place until no moisture remains.

### Note

- If the surface of the speaker gets dirty, do not use detergent, thinner, benzine, alcohol, etc. to clean the speaker because it will affect the water repellent function of the speaker.
- Especially in cold regions, be sure to wipe off the moisture after using the speaker. Leaving moisture on its surface may cause the speaker to freeze and malfunction.

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## About the BLUETOOTH wireless technology

The BLUETOOTH wireless technology operates within a range of about 10 m (about 32.8 ft).

### Supported version and profiles of the BLUETOOTH standard

A profile is a set of functions standardized for every characteristic of BLUETOOTH devices. The speaker supports the following version and profiles of the BLUETOOTH standard.

Supported BLUETOOTH version: BLUETOOTH standard, version 4.2

Supported BLUETOOTH profiles:

- A2DP (Advanced Audio Distribution Profile): Enables transmission and reception of high-quality music contents.
- AVRCP (Audio Video Remote Control Profile): Enables volume adjustment and operations to play/pause music and skip to the beginning of the next/current track.
- HSP (Headset Profile)\*: Enables phone call making and mobile phone operations.
- HFP (Hands-free Profile)\*: Enables hands-free phone call making and mobile phone operations.

\* If the mobile phone with the BLUETOOTH function supports both HFP and HSP, use HFP (Hands-free Profile).

### Maximum communication range

Use the BLUETOOTH wireless technology between the speaker and a device that are located within 10 m (about 32.8 ft) from each other.

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the speaker and BLUETOOTH device.
- A wireless LAN device is in use near the speaker.
- A microwave oven is in use near the speaker.
- A device that generates electromagnetic radiation is in use near the speaker.

### Interference from other devices

Because BLUETOOTH devices and wireless LAN (IEEE802.11b/g) use the same frequency (2.4 GHz), microwave interference may occur and result in communication speed deterioration, noise, or invalid connection if the speaker is used near a wireless LAN device.

### Interference to other devices

Microwaves emitted from a BLUETOOTH device may affect the operation of electronic medical devices. Turn off the speaker and other BLUETOOTH devices in the following locations, as it may cause an accident.

- Where inflammable gas is present, in a hospital, train, airplane, or a gas station
- Near automatic doors or a fire alarm

#### Note

- To be able to use the BLUETOOTH function, the BLUETOOTH device to be connected requires the same profile as the speaker's. Note also that even if the same profile exists, devices may vary in function depending on their specifications.
- Due to the characteristic of BLUETOOTH wireless technology, the sound played on the speaker is slightly delayed from the sound played on the BLUETOOTH device while talking on the telephone or listening to music.
- The speaker supports security capabilities that comply with the BLUETOOTH standard to provide a secure connection when the BLUETOOTH wireless technology is used, but security may not be enough depending on the setting. Be careful when communicating using BLUETOOTH wireless technology.

- We do not take any responsibility for the leakage of information during BLUETOOTH communication.
- A device featuring the BLUETOOTH function is required to conform to the BLUETOOTH standard specified by the Bluetooth SIG, Inc. and be authenticated. Even if the connected device conforms to the above mentioned BLUETOOTH standard, some devices may not be connected or work correctly, depending on the features or specifications of the device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.
- A device with a built-in radio or tuner cannot be connected to the speaker via BLUETOOTH since noise may occur in broadcasts.
- Locate the speaker farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.

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Please access the following URL and read the contents of the license.

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- ™ and ® marks are omitted in the documents.

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## What can I do to solve a problem?

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If the speaker does not function as expected, try the following steps to resolve the issue.

- Find the symptoms of the issue in this Help Guide and try any corrective actions listed.
- Charge the speaker.  
You may be able to resolve some issues by charging the built-in battery.
- Restart the speaker.
- Initialize the speaker.  
This operation restores the settings such as volume, etc. to the factory default settings, and deletes all pairing information.
- Look up information on the issue on the customer support website.
- Access the following support home pages to get support information about your speaker:
  - For customers in Americas:  
<https://www.sony.com/am/support>
  - For customers in Europe:  
<https://www.sony.eu/support>
  - For customers in China:  
<https://service.sony.com.cn>
  - For customers in other countries/regions:  
<https://www.sony-asia.com/support>

If the operations above do not work, consult your nearest Sony dealer.

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### Related Topic

- [Restarting the speaker](#)
- [Initializing the speaker](#)



## Unable to charge the speaker

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- When a USB AC adaptor (commercially available) is in use, make sure that the USB cable is connected securely to the speaker and the USB AC adaptor. Then, make sure that the USB AC adaptor is connected securely to an AC outlet.
- When using a USB AC adaptor (commercially available), make sure that it is capable of delivering an output current of 500 mA or more. Use of a USB AC adaptor with an output current of less than 500 mA is not guaranteed for battery charging. The charging time may vary depending on the ambient temperature or the usage of the speaker as well.
- The speaker supports USB AC adaptors that are capable of delivering an output current of 500 mA or more. Use of any other devices is not guaranteed for battery charging. The charging time may vary depending on the ambient temperature or the usage of the speaker as well.
- You can charge the speaker's built-in battery by connecting the USB cable connected with the speaker to a computer that comes equipped with a USB charging port as well. However, not all the computers are tested and found compatible with this procedure and the procedure is not applicable to home-built computers.
- Depending on the type or specifications of the USB AC adaptor, if you use the speaker at a loud volume, the remaining power of the rechargeable built-in battery may decrease or the speaker may turn off even while the speaker is connected to an AC outlet by the USB AC adaptor. This, however, does not indicate a malfunction. If such a case occurs, turn off the speaker and let the battery fully charge itself before you use the speaker.

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### Related Topic

- [Charging the speaker](#)
- [About the indicators](#)

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## Unable to turn on the speaker or the speaker suddenly turns off

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- If the CHARGE indicator flashes 3 times and turns off when you turn on the speaker, the built-in battery is empty. Charge the built-in battery.
  - Depending on the type or specifications of the USB AC adaptor, if you use the speaker at a loud volume, the remaining power of the rechargeable built-in battery may decrease or the speaker may turn off even while the speaker is connected to an AC outlet by the USB AC adaptor. This, however, does not indicate a malfunction. If such a case occurs, turn off the speaker and let the battery fully charge itself before you use the speaker.
  - The Auto Standby function may have activated. After about 15 minutes in certain circumstances, such as when the volume of the audio input is low, the power will automatically turn off. Raise the volume of the connected device for use, or set the Auto Standby function to off.
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### Related Topic

- [Charging the speaker](#)
- [Auto Standby function](#)

Wireless Speaker  
SRS-XB13

## No sound/Sound from only one speaker/Low sound level/Distorted sound/Humming or noise in the speaker output/No voice or low voice from callers

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- Check that both the speaker and the connected device are turned on.
- Turn up the volume of the speaker and the connected device.
- Check that the connected device is playing.
- If you are connecting a computer to the speaker, make sure the audio output setting of the computer is set for a BLUETOOTH device.
- Check that the speaker has established BLUETOOTH connection with the BLUETOOTH device.
- Pair the speaker and the BLUETOOTH device again.
- If the connected device has an equalizer function, set it to off.
- Keep the speaker away from a microwave oven, Wi-Fi<sup>®</sup>, etc.
- Bring the BLUETOOTH device closer to the speaker. If there is any obstacle between the speaker and the BLUETOOTH device, move it out of the way.
- If the CHARGE indicator starts flashing slowly, turn off the speaker and charge the built-in battery sufficiently.
- A device with a built-in radio or tuner cannot be connected to the speaker via a BLUETOOTH connection since noise may occur in broadcasts.
- Locate the speaker farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.
- When using the Stereo Pair function, if any other BLUETOOTH device(s) such as a BLUETOOTH mouse or BLUETOOTH keyboard is connected to the BLUETOOTH device, terminate the connection between them.
- There are some BLUETOOTH devices that can have the wireless playback quality changed. If your device is compatible with this function, select "Priority on stable connection (SBC)" over sound quality. For details, refer to the operating instructions supplied with the device.
- Select "Priority on stable connection (SBC)" for the wireless playback quality of the speaker.
- When receiving/making a phone call, check that output of the BLUETOOTH device is set for the speaker.

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### Related Topic

- [Pairing and connecting with BLUETOOTH<sup>®</sup> devices](#)
- [Listening to music of a device via BLUETOOTH connection](#)
- [Selecting the BLUETOOTH audio streaming playback quality \(Codec\)](#)
- [About the indicators](#)
- [Receiving a call](#)
- [Making a call](#)



Wireless Speaker  
SRS-XB13

## Sound becomes low while in use





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- The sound may become low in the following cases. This is not a malfunction.
  - When the built-in battery is running low and the CHARGE indicator flashes slowly, while the speaker is being powered by the built-in battery only.
  - When the rechargeable built-in battery is running low as a result of long-time use of the speaker at a loud volume even though the speaker was connected to an AC outlet by a USB AC adaptor (commercially available) or to a computer that comes equipped with a USB charging port.
  
- If the sound becomes low while in use, follow the procedure below.
  1. Turn off the speaker.
  2. Charge the built-in battery sufficiently.

Wireless Speaker  
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## Unable to pair the speaker with a BLUETOOTH device

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- Place the speaker and the BLUETOOTH device within 1 m (3.2 ft) of each other.
  - To use the Stereo Pair function, pair with the speaker in which the  (BLUETOOTH) indicator flashes in blue.
  - If the  (BLUETOOTH) indicator is not double flashing in blue, press the  (BLUETOOTH) button. You hear a beep and the  (BLUETOOTH) indicator starts double flashing (pairing mode).
  - Once the speaker is initialized, an iPhone/iPod touch may not be able to connect to the speaker. In this case, delete pairing information on the iPhone/iPod touch, then pair them again.
  - Check that the BLUETOOTH device is turned on and the BLUETOOTH function is activated on the device.
  - If the speaker is not displayed on the BLUETOOTH device, turn off the BLUETOOTH function on the device, and then turn on the BLUETOOTH function again. It may improve symptoms.
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### Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [About the indicators](#)
- [Initializing the speaker](#)

Wireless Speaker  
SRS-XB13

## Unable to connect a BLUETOOTH device with the speaker in the Stereo Pair function

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- After connecting 2 SRS-XB13 speakers, perform the pairing procedure between a BLUETOOTH device and the speaker in which the  (BLUETOOTH) indicator is flashing in blue.
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### Related Topic

- [Listening to music wirelessly with 2 speakers \(Stereo Pair function\)](#)

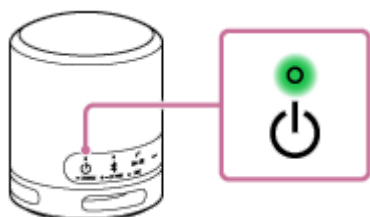
Wireless Speaker  
SRS-XB13

## Restarting the speaker

In the event of the following, among others, press and hold the  (power) button for about 10 seconds to restart the speaker.

- You cannot operate the speaker after you turn it on.
- You cannot operate the speaker after you troubleshoot pairing issues.

The speaker is turned off during the restart process, and then turned back on upon completion of the process.




### Note

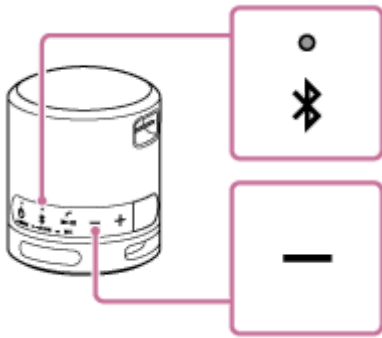
- Restarting the speaker does not delete its pairing information.
- Restarting the speaker may change its volume, function, or sound settings.



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## Initializing the speaker

If the speaker fails to operate successfully after you restart it, initialize the speaker to resume its factory default settings. While the speaker is turned on, press and hold the - (volume) button and the  (BLUETOOTH) button until the speaker turns off (5 seconds or more).



The speaker is initialized. Settings such as volume, etc., are restored to the factory default settings, and all pairing information is deleted.

### Note

- The speaker cannot be initialized while the power is off.

### Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Restarting the speaker](#)