



The following explains how to use this speaker. Select a topic from the navigation pane.
Design and specifications are subject to change without notice.

Getting started

[Parts and controls](#)

[Installing the Google Home app and making the initial settings](#)

[Changing your Google Assistant language](#)

Power source/charging

[Connecting the speaker to an AC outlet](#)

[Turning the power on](#)

[Turning the power off](#)

[Charging USB devices such as smartphones](#)

Lighting function

[Turning on/off the speaker's light \(Lighting function\)](#)

Using Google Assistant

[Talking to your Google Assistant](#)

Notes on using the Wi-Fi 5 GHz band

[Disabling the Wi-Fi 5 GHz band](#)

Using as a BLUETOOTH speaker

[Pairing and connecting with BLUETOOTH® devices](#)

[Connecting with an NFC-compatible device by One-touch \(NFC\)](#)

[Connecting with a computer via a BLUETOOTH connection \(Windows\)](#)

[Connecting with a computer via a BLUETOOTH connection \(Mac\)](#)

[Listening to music from the connected BLUETOOTH device](#)

[Terminating the BLUETOOTH connection \(After use\)](#)

[Enjoying switching the sound effects](#)

Using “Sony | Music Center”

[What you can do with “Sony | Music Center”](#)

[Installing “Sony | Music Center”](#)

Using “Fiestable”

[What you can do with “Fiestable”](#)

[Installing “Fiestable”](#)

Information

[About the indicators](#)

[About software update](#)

Notes on use

[Precautions](#)

[Notes on charging](#)

[Notes on disposing of or giving away this speaker](#)

[Notes on water resistant and dust proof features](#)

[How to care for the speaker](#)

[Trademarks](#)

[Customer support website](#)

Troubleshooting

When you have an issue

Power supply

[Unable to charge the built-in battery](#)

[Unable to turn on the speaker or the speaker suddenly turns off](#)

Voice commands

[The speaker is not responding to any voice commands](#)

Sound

[No sound is output or the playback sound distorts/interrupts](#)

[Sound becomes low while in use](#)

Network connection

[Unable to connect to a network via a Wi-Fi® connection](#)

BLUETOOTH

[Pairing \(device registration\) fails](#)

[Unable to connect the speaker to a BLUETOOTH device with One-touch connection \(NFC\)](#)

LED

[The status indicators \(Google Assistant\) are flashing in purple, blue, or white](#)

[The power indicator is flashing in red](#)

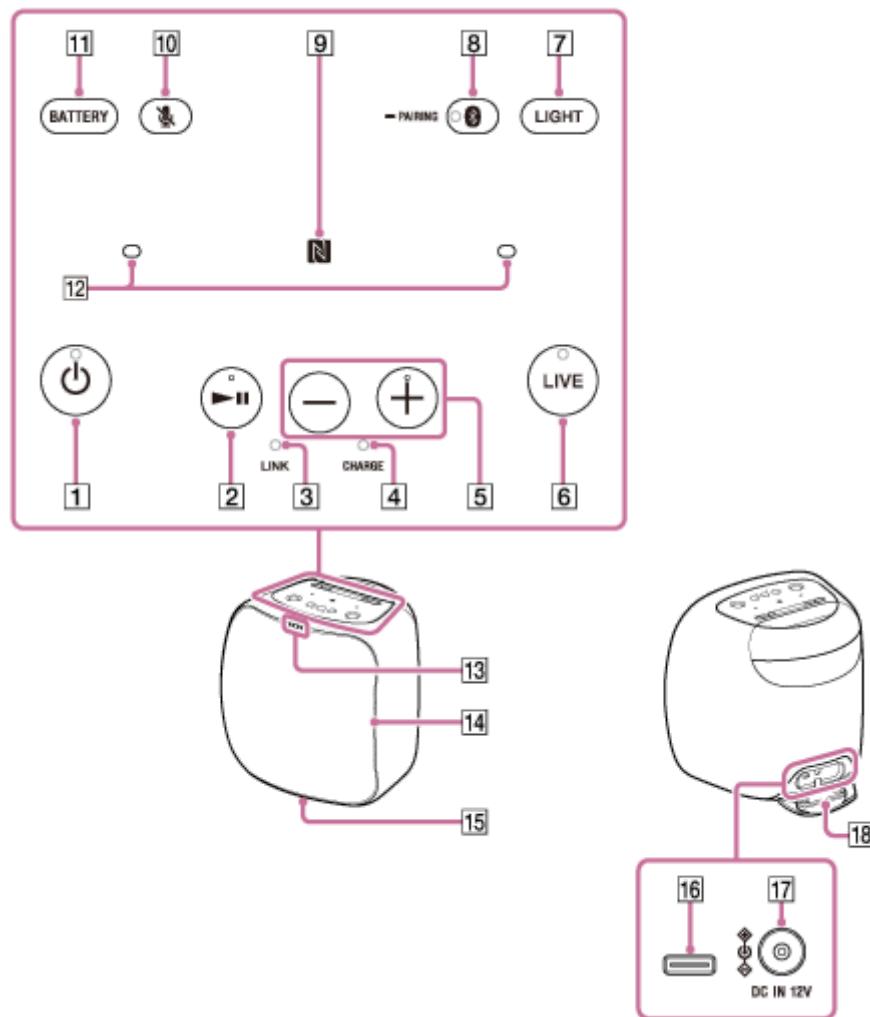
When you find the speaker not working properly

[Restarting the speaker](#)

[Initializing the speaker](#)

Wireless Speaker
SRS-XB501G

Parts and controls



1. (power) button with indicator

Restart: You can press and hold this button for about 8 seconds to restart*¹ the speaker.

2. *² (play) button

Google Assistant trigger: You can press and hold this button for about 3 seconds to start talking with Google Assistant.

3. LINK indicator

4. CHARGE indicator

5. *² (volume) buttons

6. LIVE button with indicator

7. LIGHT button

Turns on/off the lighting. By default, the lighting is turned on.

8. (BLUETOOTH) button with indicator / PAIRING button

This button is disabled before the Google Assistant setup is complete.

9. N-mark

This function is disabled before the Google Assistant setup is complete.

10. (microphone off) button

11. BATTERY button

12. Built-in microphone

13. Status indicators (Google Assistant)

14. Lighting

15. Screw hole for tripod attachment (on the bottom surface)

Designed for using the 1/4-inch screw of 12 mm (1/2 in) in length.

Use a tripod (commercially available) that can withstand the weight of 5 kg (11 lb 1 oz) or more.

Depending on the tripod specifications, the speaker attached on the tripod may not face in an adequate direction.

16. USB Type-C™ connector

This connector supports 2-way charging. It can be used for charging this speaker or an external device.

Depending on the specifications of the USB device, power charging from the speaker may not be available.

17. DC IN 12V connector

18. Cap

The cap plays a very important role in maintenance of the water resistant and dust proof performance.

*1 The information including the Google Assistant settings will be retained.

*2 The + (volume) button and the  (play) button have a tactile dot that helps you locate the button by touching.

Related Topic

- [About the indicators](#)

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Wireless Speaker
SRS-XB501G

Installing the Google Home app and making the initial settings

To use your speaker, you first need to install the Google Home app on your smartphone/iPhone and make the initial settings for the speaker.

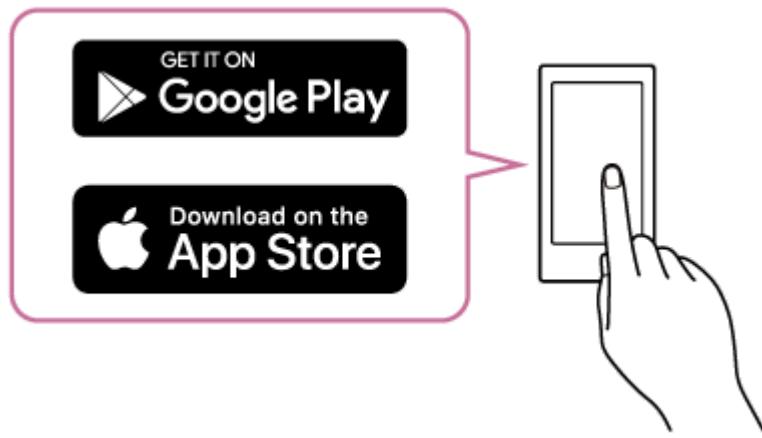
Note

- To use the Google Home app, you need to create a Google account and log in to the account beforehand.
- To download the app and use network services, additional registrations and payment of communication charges and other fees may be required.

1 Access Google Play or App Store from the smartphone/iPhone.

2 Install the Google Home app on the smartphone/iPhone.

For details, visit the website at <https://www.google.com/cast/setup/>.



3 Place the speaker as close to a wireless LAN router as possible.

1. Establish a wireless connection from the smartphone/iPhone to the wireless LAN router.
2. Take a note of the SSID and the password (encryption key) of the connected wireless LAN router.
Some of the wireless LAN routers have multiple SSIDs.
Be sure to take a note of the SSID that you used for establishing the wireless connection from the smartphone/iPhone.
For details, refer to the operating instructions supplied with the wireless LAN router.

3. On the iPhone*, activate the BLUETOOTH function.
On the smartphone, this step is not required.

* The Google Home app uses the BLUETOOTH function to identify the speaker.

4 Connect the supplied AC adaptor to the speaker and turn on the power.

[Connecting the speaker to an AC outlet](#)

5 Start the app and follow the on-screen instructions to make the initial settings for the speaker.

Depending on your service, you may have to create an account in advance.



Hint

- You can change your Google Assistant language. For details, refer to the following topic.
[Changing your Google Assistant language](#)

Note

- The  (BLUETOOTH) button/  PAIRING button and the NFC function are disabled before the Google Assistant setup is complete.
- Use of the Wi-Fi 5 GHz band is restricted to indoors only.
When using wireless connections outdoors, disable the Wi-Fi 5 GHz band.
For details on the wireless LAN settings, refer to the operating instructions supplied with the wireless LAN router.

Related Topic

- [Disabling the Wi-Fi 5 GHz band](#)

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Wireless Speaker
SRS-XB501G

Changing your Google Assistant language

You can change your Google Assistant language.

For details on changing your Google Assistant language and on the supported languages, visit the website at:

assistant.google.com/intl/en_us/ (USA)

assistant.google.com/intl/en_ca/ (Canada)

assistant.google.com/intl/en_uk/ (United Kingdom)

assistant.google.com/intl/fr_fr/ (France)

assistant.google.com/intl/de_de/ (Germany)

assistant.google.com/intl/en_au/ (Australia)

Related Topic

- [Installing the Google Home app and making the initial settings](#)

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Wireless Speaker
SRS-XB501G

Connecting the speaker to an AC outlet

This speaker can run on power either from the AC outlet to which it is connected by the supplied AC adaptor or from the built-in battery.

When using the speaker for the first time, be sure to charge the built-in battery for more than 1 hour before turning on the power.

You can operate the speaker with the built-in battery by charging the speaker before use.

Note

- Depending on your countries/regions, the shape of the AC adaptor may be different from the one illustrated below.

1 Make sure that the speaker is turned off.

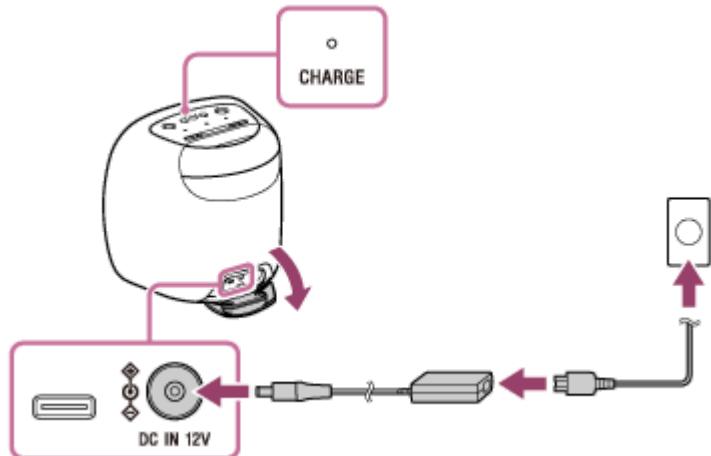
2 If an AC power cord is supplied, connect it to the supplied AC adaptor*.

If an AC power cord is not supplied, proceed to step **3**.

* According to your country or region, the shape of the plug on the AC adaptor and the connection method differ.

3 Connect the AC adaptor to the DC IN 12V connector on the speaker.

4 Plug the power cord plug into an AC outlet.



The CHARGE indicator lights up in orange while charging. Charging is completed in about 5 hours* and the indicator turns off.

If the built-in battery is fully charged when you connect the speaker to an AC outlet, the CHARGE indicator lights up in orange then turns off after about 1 minute.

* Time that is required to charge the empty built-in battery to its full capacity when the speaker turns off.

Checking the built-in battery level of the rechargeable built-in battery

After pressing the BATTERY button, when the speaker is turned on, the voice guidance listed below is output from the speaker depending on the remaining built-in battery power.

The voice guidance is available in English only.

- 80% or more: "Battery fully charged"

- 60% or more: “Battery about 80%”
- 40% or more: “Battery about 60%”
- 20% or more: “Battery about 40%”
- 10% or more: “Battery about 20%”
- Less than 10%: “Battery level low, please charge”
- Less than 10%: “Battery level low” (while charging is in progress)

Built-in battery life (using the BLUETOOTH or the Wi-Fi connection)

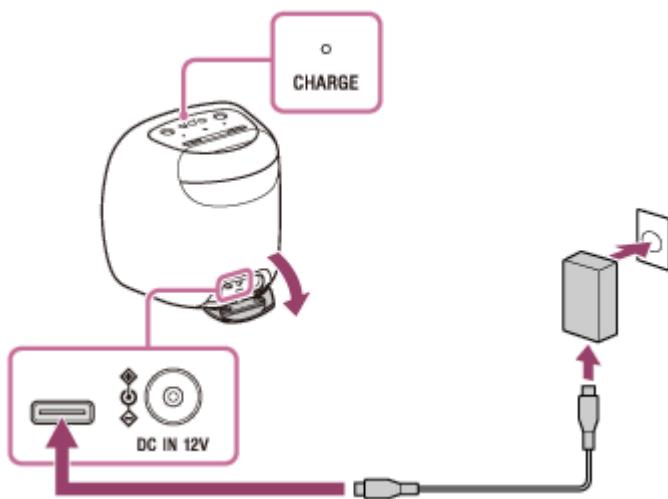
- About 16 hours
 - The volume level of the speaker is set to 58%.
 - The lighting function is set to off.
 - The Sound Mode is set to STANDARD.
- About 12 hours
 - The volume level of the speaker is set to 58%.
 - The lighting function is set to on. (factory default settings)
 - The Sound Mode is set to EXTRA BASS. (factory default settings)
- About 3 hours
 - The volume level of the speaker is set to maximum.
 - The lighting function is set to on. (factory default settings)
 - The Sound Mode is set to EXTRA BASS. (factory default settings)
- The built-in battery life above is measured using the specified music source.
- Actual performance time may vary from the listed time due to the volume, songs played, surrounding temperature, and usage conditions.

When the built-in battery is running low

- When the CHARGE indicator flashes slowly in orange, the built-in battery is running low and needs to be charged.
- When the CHARGE indicator flashes 3 times in orange and turns off, the built-in battery is empty and needs to be charged.

Using a USB AC adaptor (commercially available) for charging

Connect one end of a USB Type-C™ cable to the USB Type-C™ connector on the speaker and the other end to a USB AC adaptor (commercially available). Then, connect the USB AC adaptor to an AC outlet.



If the recommended USB AC adaptor which has the ability to output in 3.0 A is used, charging will complete in about 5 hours and the CHARGE indicator will turn off.

Hint

- The speaker that is in use can be charged if it is connected to an AC outlet via the supplied AC adaptor or a USB AC adaptor (commercially available). In this case, it may take longer to charge the built-in battery compared to when the speaker is turned off depending on the conditions of use. Therefore, it is recommended to turn off the speaker when charging.

Note

- When you use the speaker at a loud volume, the built-in battery may run low even if the speaker is connected to an AC outlet. If you want to use the speaker while charging, lower the volume of the speaker. Otherwise, turn off the speaker and charge the built-in battery sufficiently.
- When you use the speaker at a loud volume for a long time, the built-in battery may run low even if the speaker is connected to an AC outlet. As a result, sound becomes low. This is not a malfunction. Turn off the speaker and charge the built-in battery sufficiently.
- The maximum power output will be lower when the built-in battery is running low.
- In an extremely cold or hot environment, charging stops for safety. If charging takes a long time, it also makes charging of the speaker stop. To resolve these issues, disconnect the supplied AC adaptor or a USB AC adaptor (commercially available), and then connect it again within an operating temperature between 5 °C and 35 °C (41 °F and 95 °F).
- Do not charge in places where water may splash on the speaker.
- Even if you do not intend to use the speaker for a long time, charge the built-in battery sufficiently once every 6 months to maintain its performance.

Related Topic

- [Turning the power on](#)
- [Notes on charging](#)

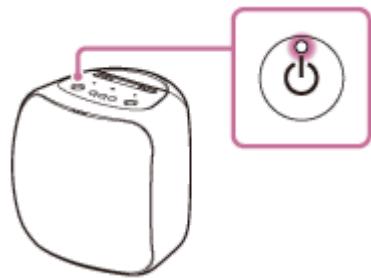
Wireless Speaker
SRS-XB501G

Turning the power on

1 Press the (power) button.

The  (power) indicator lights up in white*.

* Depending on the Sound Mode, the color of the  (power) indicator varies. For details, refer to the following topic.
[About the indicators](#)



Hint

- When you turn on the speaker for the first time after purchase, the lighting function is on. The front part of the speaker lights up.

Note

- If the CHARGE indicator flashes 3 times in orange and turns off when you turn on the speaker, the built-in battery is empty. In this state, the speaker turns off automatically. Charge the built-in battery.
- When the CHARGE indicator flashes slowly in orange, the built-in battery is running at less than 10% and needs to be charged.

Related Topic

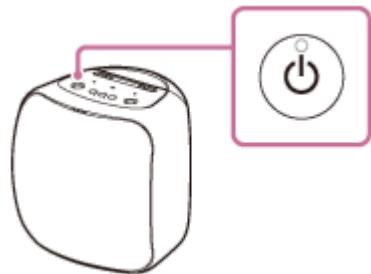
- [Turning the power off](#)
- [Connecting the speaker to an AC outlet](#)
- [Turning on/off the speaker's light \(Lighting function\)](#)

Wireless Speaker
SRS-XB501G

Turning the power off

1 Press the (power) button.

The  (power) indicator turns off.



Note

- When the alarm/timer settings are specified on Google Assistant, do not turn off the power. Once the speaker is turned off, the alarm/timer may not work successfully.

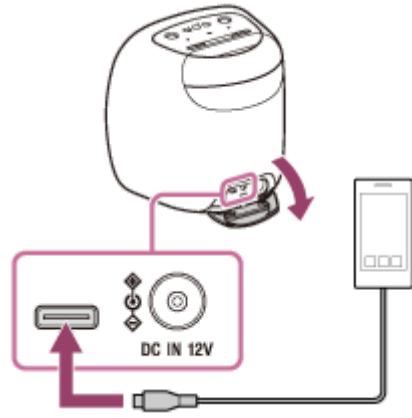
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Wireless Speaker
SRS-XB501G

Charging USB devices such as smartphones

You can charge a USB device, such as a smartphone or iPhone, by connecting it to the speaker with a USB cable (commercially available). Even if the speaker is not connected to an AC outlet, its built-in battery can supply power to a USB device.

- 1 **Connect a USB device such as a smartphone or iPhone to the USB Type-C™ connector using a USB Type-C™ cable (commercially available).**



Note

- When the CHARGE indicator flashes slowly in orange, the battery is running low and needs to be charged. Charge the built-in battery.
- The USB Type-C™ connector does not support music playback.
- Depending on the specifications of the USB device, power charging from the speaker may not be available.

Related Topic

- [Connecting the speaker to an AC outlet](#)
- [Turning the power on](#)

Wireless Speaker
SRS-XB501G

Turning on/off the speaker's light (Lighting function)

The speaker lights up with the music to liven up the atmosphere. When you purchase the speaker, the lighting function is set to on.

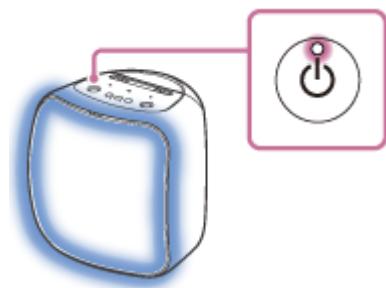
1 Turn on the speaker.

The  (power) indicator lights up in white*.

The front part of the speaker lights up.

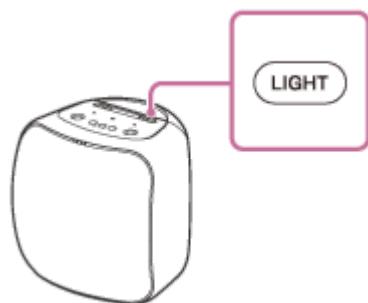
* Depending on the Sound Mode, the color of the  (power) indicator varies. For details, refer to the following topic.

[About the indicators](#)



To turn off (light off)/turn on (light on) the lighting function

Pressing the LIGHT button turns off (lights off)/turns on (lights on) the lighting function.



Hint

- By using the “Illumination” function on “Sony | Music Center,” you can turn on/off the lighting function or choose the various lighting modes.
 - RAVE:
For dance music with heavy use of flashes
When you purchase the speaker, RAVE is set.
 - CHILL:
For relaxing music
 - RANDOM FLASH OFF:
For all kinds of music including dance music with no use of flashes
 - HOT:
Lighting with warm-color flashes
 - COOL:
Lighting with cool-color flashes

- STROBE:
Lighting with white flashes

Note

- When the speaker's light is strong, brighten the room or turn off the lighting.

Related Topic

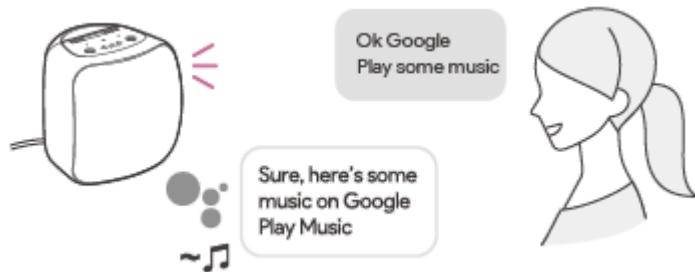
- [What you can do with “Sony | Music Center”](#)

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Wireless Speaker
SRS-XB501G

Talking to your Google Assistant

You can use a wide variety of voice commands to control the operation of your speaker in conjunction with Google Assistant. Just say a voice command to the speaker. Then, the speaker will perform the Google Assistant activity associated with the voice command.



Hint

- To play music, registration with a music distribution service, such as Google Play Music, is required.
- In a noisy place or a place that is exposed to strong winds or echoes (sound reflections), the speaker may fail to detect the voice command. In such a case, press and hold the  (play) button for about 3 seconds. This action is equivalent to saying "Ok Google" to the speaker.
- For the latest voice commands, visit one of the websites listed below.
For customers in the USA:
assistant.google.com/intl/en_us/
For customers in Canada:
assistant.google.com/intl/en_ca/
For customers in the United Kingdom:
assistant.google.com/intl/en_uk/
For customers in France:
assistant.google.com/intl/fr_fr/
For customers in Germany:
assistant.google.com/intl/de_de/
For customers in Australia:
assistant.google.com/intl/en_au/
- You can change your Google Assistant language. For details, refer to the following topic.
[Changing your Google Assistant language](#)

Note

- When the alarm/timer settings are specified on Google Assistant, do not turn off the power. Once the speaker is turned off, the alarm/timer may not work successfully.

Related Topic

- [The speaker is not responding to any voice commands](#)

Wireless Speaker
SRS-XB501G

Disabling the Wi-Fi 5 GHz band

Depending on your country or region, outdoor use of the wireless devices that use the Wi-Fi 5 GHz band may be prohibited by law.

Follow the instructions below to disable the Wi-Fi 5 GHz band on this speaker.

- To disable the Wi-Fi 5 GHz band

Press and hold the LIVE button and the LIGHT button simultaneously until the LINK indicator flashes in orange (about 4 seconds).

The Wi-Fi 5 GHz band is disabled.

- To enable the Wi-Fi 5 GHz band

Press and hold the LIVE button and the LIGHT button simultaneously until the LINK indicator flashes in green (about 4 seconds).

The Wi-Fi 5 GHz band is enabled.

For details on the wireless LAN settings, refer to the operating instructions supplied with the wireless LAN router.

Related Topic

- [About the indicators](#)

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Wireless Speaker
SRS-XB501G

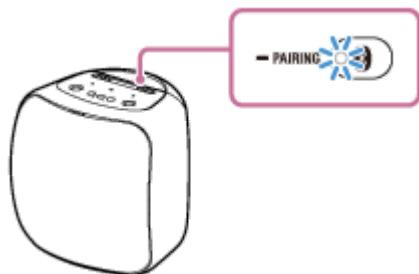
Pairing and connecting with BLUETOOTH® devices

When pairing with two or more BLUETOOTH devices, perform the following pairing procedure for each device. Before operating the speaker, be sure to do the following:

- Place the BLUETOOTH device within 1 m (3 ft) from the speaker.
- Connect the speaker to an AC outlet via the AC adaptor (supplied) or charge the built-in battery sufficiently.
- Stop playback on the BLUETOOTH device.
- Turn down the volume of the BLUETOOTH device and the speaker to avoid any sudden loud sound output from the speaker. Depending on the paired BLUETOOTH device, the volume of the BLUETOOTH device may be synchronized with the volume of the speaker when you start playing music after a BLUETOOTH connection is established.

1 After the Google Assistant setup is complete, press and hold the  (BLUETOOTH) button/  PAIRING button until the  (BLUETOOTH) indicator starts flashing quickly.

The speaker is placed in BLUETOOTH pairing mode.



2 Perform the pairing procedure on the BLUETOOTH device to detect the speaker.

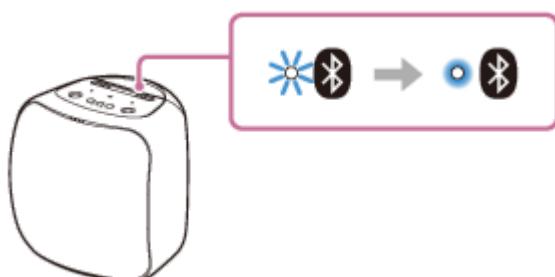
When a list of detected devices appears on the display of the BLUETOOTH device, select the speaker you set up for Google Assistant.

If passkey* entry is prompted on the BLUETOOTH device, enter “0000.”

* A passkey may also be called “Passcode,” “PIN code,” “PIN number” or “Password.”

3 Follow the instructions on the BLUETOOTH device screen to establish a BLUETOOTH connection.

When the BLUETOOTH connection is established, the  (BLUETOOTH) indicator switches from flashing to a steady light.



Hint

- For details on operating a BLUETOOTH device, refer to the operating instructions supplied with the BLUETOOTH device.

- With the previously connected BLUETOOTH device, you can establish a BLUETOOTH connection simply by pressing the  (BLUETOOTH) button/  PAIRING button on the speaker, provided that the BLUETOOTH function is active on the BLUETOOTH device.

Note

- The  (BLUETOOTH) button/  PAIRING button is disabled before the Google Assistant setup is complete.
- The speaker goes out of BLUETOOTH pairing mode in about 3 minutes and the  (BLUETOOTH) indicator goes out.
- Once the speaker is paired with the BLUETOOTH device, there is no need to pair them again, except in the following cases:
 - Pairing information is deleted due to repair work, etc.
 - The pairing information of the speaker is deleted from the BLUETOOTH device.
 - The speaker is initialized.
All pairing information will be deleted.
- The speaker can be paired with multiple devices, but can only have a BLUETOOTH connection with one paired device at a time.
- Video viewing using a BLUETOOTH connection is not recommended. A slight misalignment occurs in video and audio.

Related Topic

- [Listening to music from the connected BLUETOOTH device](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

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Wireless Speaker
SRS-XB501G

Connecting with an NFC-compatible device by One-touch (NFC)

By touching the speaker with an NFC-compatible device, such as a smartphone, while the speaker is powered, the speaker starts pairing and proceeds to a BLUETOOTH connection.

Compatible smartphones

NFC-compatible smartphones with Android™ 4.1 or later installed

Compatible WALKMAN® models

NFC-compatible WALKMAN® models*

* Even if your WALKMAN® is compatible with the NFC function, it may not be able to make a BLUETOOTH connection with the speaker by Onetouch. For details on the compatible models, refer to the operating instructions supplied with the WALKMAN®.

NFC

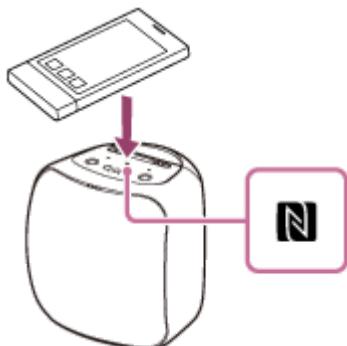
NFC (Near Field Communication) is a technology enabling short-range wireless communication between various devices, such as smartphones and IC tags.

Thanks to the NFC function, data communication - for example, BLUETOOTH pairing - can be achieved easily by simply touching NFC-compatible devices together (i.e., at the N-mark symbol or location designated on each device).

Do the following before starting.

- Stop playback on the device.
- Turn down the volume of the device and speaker to avoid sudden loud sound output from the speaker. Depending on the device, the volume of the device will be synchronized with the speaker.
- Cancel the screen lock on the device.

- 1 Set the NFC function of the device to on.
- 2 Press the  (power) button.
Make sure that the speaker is powered.
- 3 Touch and hold the N-mark symbol of the speaker with the N-mark symbol of the device until the device vibrates. (It may take a few seconds.)



- 4 Follow the instructions on the BLUETOOTH device screen to establish a BLUETOOTH connection.

When the BLUETOOTH connection is established, the  (BLUETOOTH) indicator switches from flashing to a steady light.

Hint

- The NFC function is disabled before the Google Assistant setup is complete.
- To disconnect the BLUETOOTH connection, touch the N-mark symbol on the NFC-compatible device to the N-mark symbol on the speaker once again.
- If the BLUETOOTH connection is not established, try the following:
 - Keep the NFC-compatible device touched on the N-mark symbol on your speaker until the device vibrates.
 - Move the device over the N-mark symbol of the speaker slowly.
 - If the NFC-compatible device is in a case, remove the case.
- If the speaker is connected with another device via a BLUETOOTH connection, touching the NFC-compatible device to the speaker disconnects the connection and establishes a BLUETOOTH connection with the speaker (One-touch connection switching).

Related Topic

- [Listening to music from the connected BLUETOOTH device](#)

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Wireless Speaker
SRS-XB501G

Connecting with a computer via a BLUETOOTH connection (Windows)

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

Supported operation systems

Windows 10, Windows 8.1

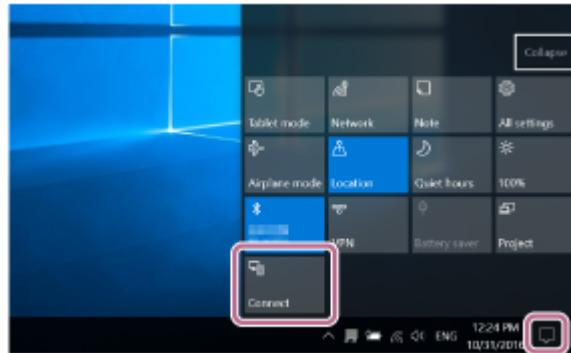
Do the following before starting.

- Place your computer within 1 m (3 ft) of the speaker.
- Connect the speaker to an AC outlet via the AC adaptor (supplied) or a USB AC adaptor (commercially available), or charge the built-in battery sufficiently.
- Prepare the operating instructions supplied with the computer for reference.
- Stop playback on the computer.
- Turn down the volume of the computer and speaker to avoid any sudden loud sound output from the speaker.

1 Prepare to search for the speaker on the computer.

For Windows 10

Select [(Action Center)] - [Connect] in the taskbar on the right-bottom of the screen.



For Windows 8.1

Right-click on [Start], and then click [Control Panel].

When [All Control Panel Items] is displayed, select [Devices and Printers].

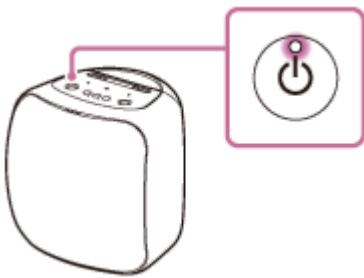
If the [Control Panel] screen appears instead of [All Control Panel Items], select [Large icons] or [Small icons] from the [View by] menu in the top right corner of the screen.

2 Turn on the speaker.

The (power) indicator lights up in white*1.

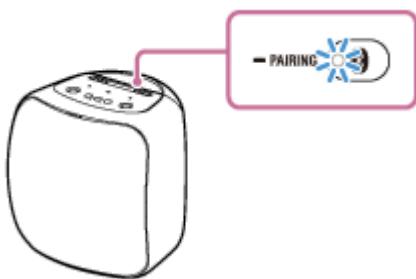
*1 Depending on the Sound Mode, the color of the (power) indicator varies. For details, refer to the following topic.

[About the indicators](#)



3 After the Google Assistant setup is complete, press and hold the Bluetooth button/ PAIRING button until the Bluetooth indicator starts flashing quickly.

The speaker enters pairing mode.

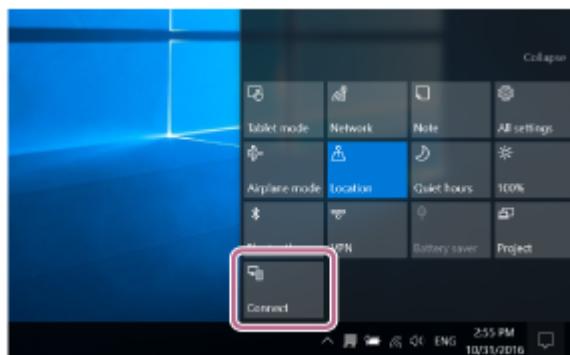


4 Search for the speaker on the computer.

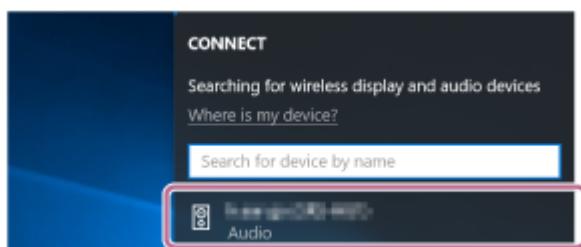
Connecting the speaker to the computer via a BLUETOOTH connection

For Windows 10

1. Select [Connect] in the Action Center on the right-bottom of the screen.

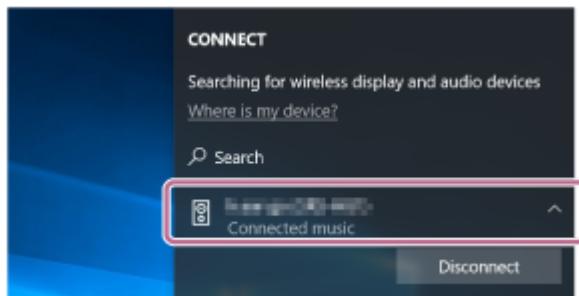


2. Select the name of the speaker you set up for Google Assistant.



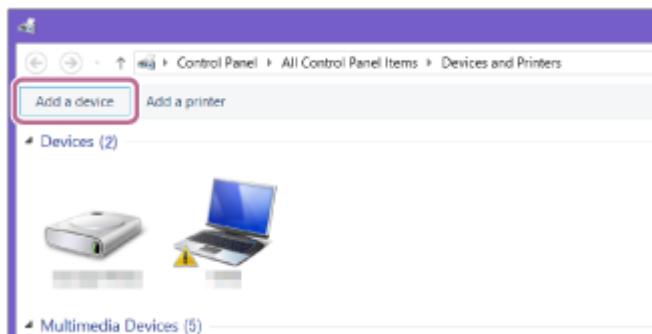
If the speaker's name does not appear on the screen, repeat the procedure from step 3.

After pairing, the BLUETOOTH connection establishes automatically and [Connected music] will be displayed on the screen. Proceed to step 6.

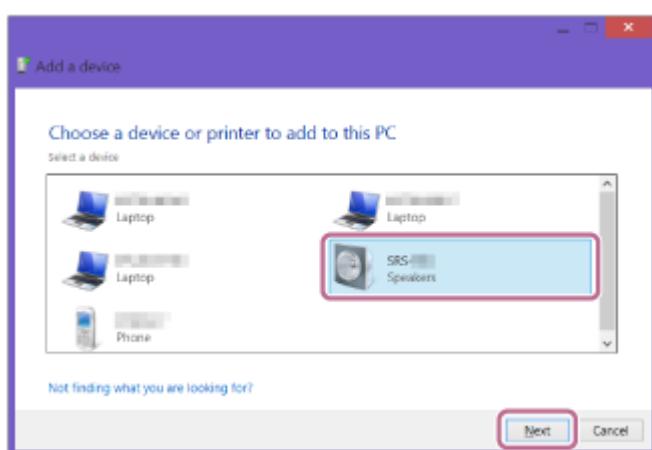


For Windows 8.1

1. Click [Add a device].



2. Select the name of the speaker you set up for Google Assistant and click [Next].

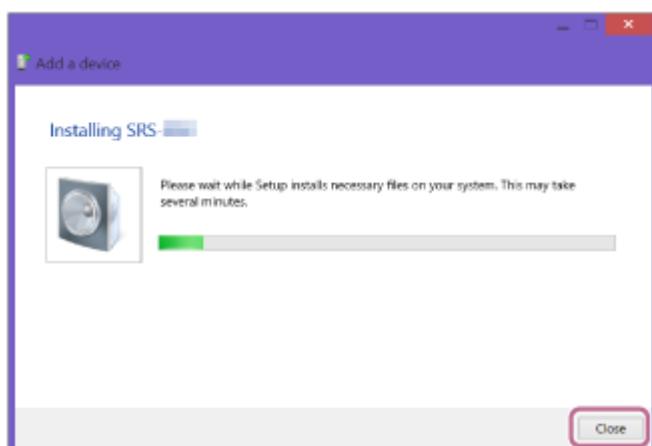


If a passkey^{*2} is required, enter “0000.”

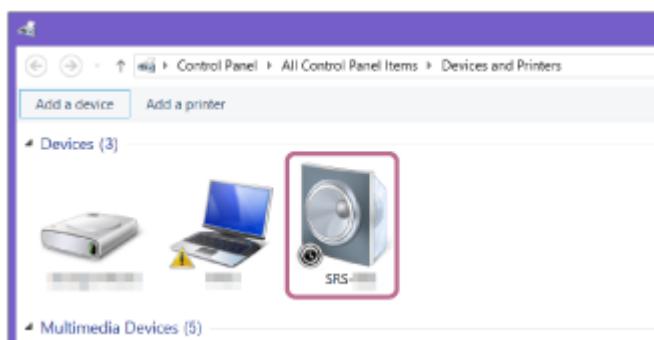
If speaker's name does not appear, perform the operation again from step ③.

*2 The passkey may be called a “passcode,” “PIN code,” “PIN number,” or “password.”

3. When the following screen appears, click [Close].
The computer begins installing the driver.



The “(1)” mark will appear in the bottom left of the speaker icon during installation. When the “(1)” mark disappears, driver installation is complete. Proceed to step 5.



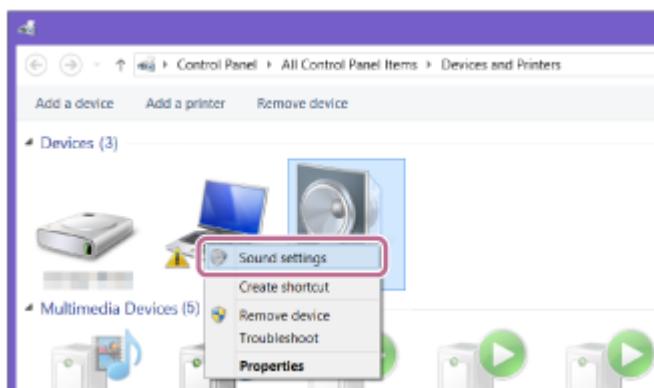
5 Register the speaker to the computer.

For Windows 10

After pairing, the BLUETOOTH connection establishes automatically and [Connected music] will be displayed on the screen. Proceed to step 6.

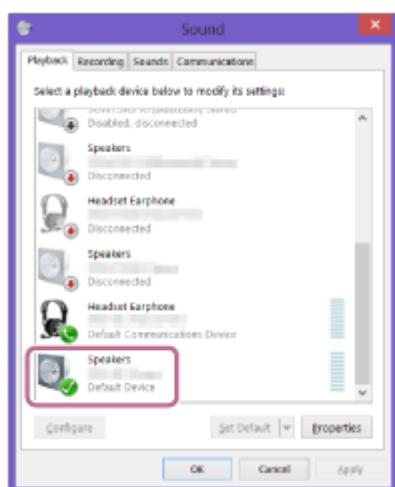
For Windows 8.1

1. Right-click on the name of the speaker you set up for Google Assistant in [Devices] and select [Sound settings] from the menu that appears.



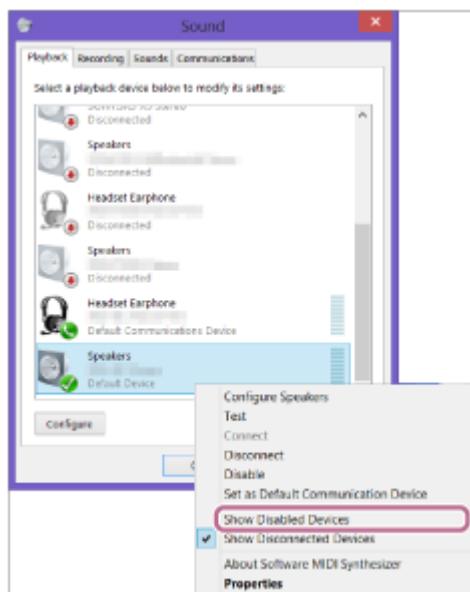
2. Confirm the speaker's name on the [Sound] screen.

- If there is a checkmark (green) on the speaker icon, proceed to step 6.

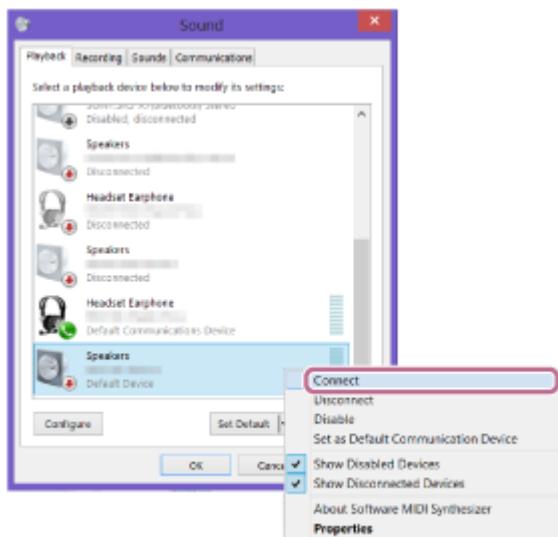


- If there is not a checkmark (green) on the speaker icon, proceed to the next step (substep 3).
- If the name of the speaker you set up for Google Assistant does not appear, right-click on the [Sound] screen, and select [Show Disabled Devices] from the menu that appears. Then proceed to the next step

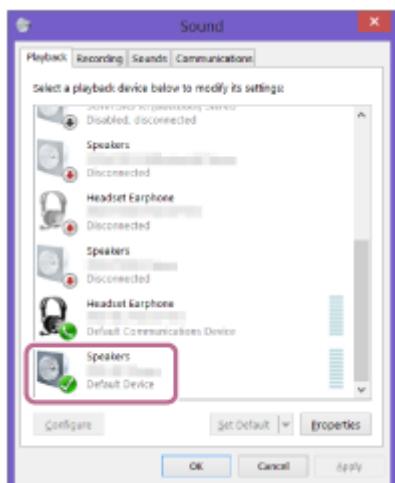
(substep 3).



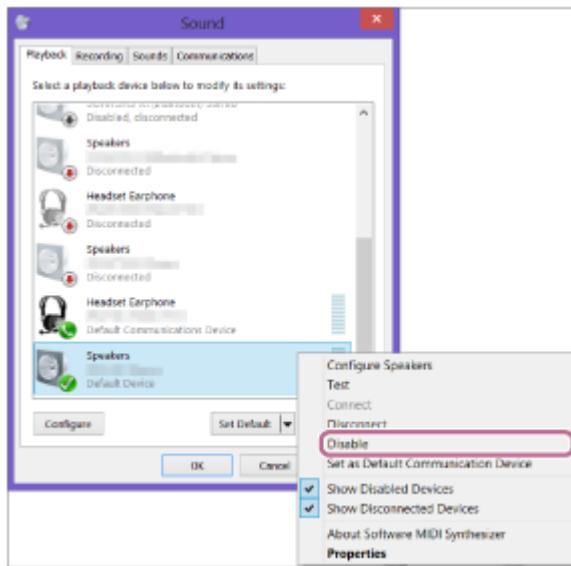
3. Right-click on the speaker's name, and select [Connect] from the menu that appears.



When the speaker is connected, a checkmark will appear on the speaker icon on the [Sound] screen. Proceed to step 6.

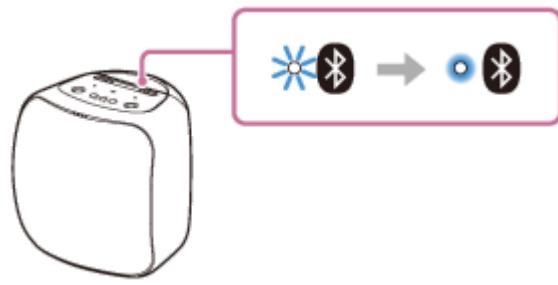


If you cannot click [Connect] for the speaker, select [Disable] for the [Default Device] that currently has a checkmark (green).



6 Follow the instructions on the BLUETOOTH device screen to establish a BLUETOOTH connection.

When the BLUETOOTH connection is established, the  (BLUETOOTH) indicator switches from flashing to a steady light.



Hint

- The procedure explained above is for guidance only. For details, refer to the operating instructions supplied with the computer.
- With the previously connected BLUETOOTH device, you can establish a BLUETOOTH connection simply by pressing the  (BLUETOOTH) button/  PAIRING button on the speaker, provided that the BLUETOOTH function is active on the BLUETOOTH device.

Note

- The  (BLUETOOTH) button/  PAIRING button is disabled before the Google Assistant setup is complete.
- The speaker goes out of BLUETOOTH pairing mode in about 3 minutes and the  (BLUETOOTH) indicator goes out.
- Once the speaker is paired with the computer, there is no need to pair them again, except in the following cases:
 - Pairing information is deleted due to repair work, etc.
 - The pairing information of the speaker is deleted from the computer.
 - The speaker is initialized.
All pairing information will be deleted.
- The speaker can be paired with multiple devices, but can only have a BLUETOOTH connection with one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the computer, pairing with the speaker fails.

Related Topic

- [Listening to music from the connected BLUETOOTH device](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

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Wireless Speaker
SRS-XB501G

Connecting with a computer via a BLUETOOTH connection (Mac)

Pairing is the process required to mutually register the information on BLUETOOTH devices to be connected wirelessly. It is necessary to pair a device with the speaker to be able to make a BLUETOOTH connection for the first time. Perform the same procedures to pair to other devices.

Supported operation systems

macOS High Sierra (version 10.13)

Do the following before starting.

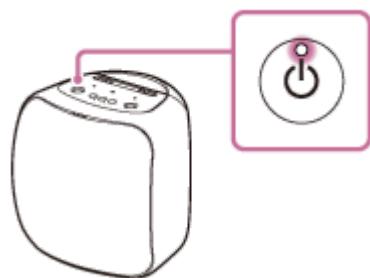
- Confirm that the BLUETOOTH wireless technology is installed in your computer.
- Place your computer within 1 m (3 ft) of the speaker.
- Connect the speaker to an AC outlet via the AC adaptor (supplied) or a USB AC adaptor (commercially available), or charge the built-in battery sufficiently.
- Prepare the operating instructions supplied with the computer for reference.
- Stop playback on the computer.
- Turn down the volume of the computer and speaker to avoid any sudden loud sound output from the speaker.
- Depending on your computer, turn on the built-in BLUETOOTH adaptor.
If you do not know how to turn on the BLUETOOTH adaptor or whether your computer has the built-in BLUETOOTH adaptor, refer to the operating instructions of your computer.
- Set the speaker of your computer to on.
If the speaker of your computer is set to  (Mute), sound does not output on the BLUETOOTH speaker.
 - When the speaker of your computer is set to on:



1 Turn on the speaker.

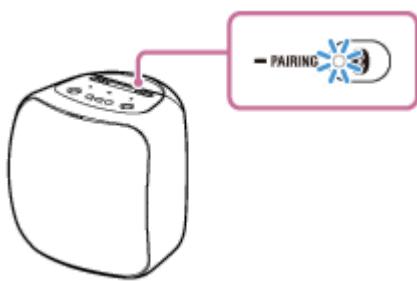
The  (power) indicator lights up in white^{*1}.

^{*1} Depending on the Sound Mode, the color of the  (power) indicator varies. For details, refer to the following topic.
[About the indicators](#)



2 After the Google Assistant setup is complete, press and hold the  (BLUETOOTH) button/  PAIRING button until the  (BLUETOOTH) indicator starts flashing quickly.

The speaker enters pairing mode.

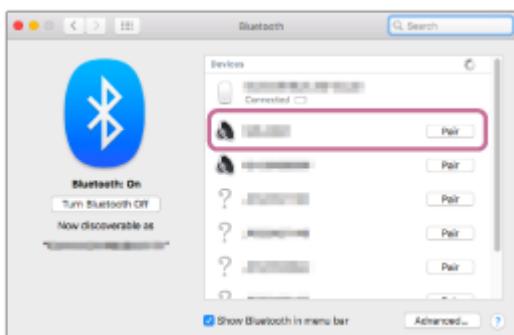


3 Search for the speaker on the computer.

1. Select [ (System Preferences)] - [Bluetooth] in the taskbar on the right-bottom of the screen.

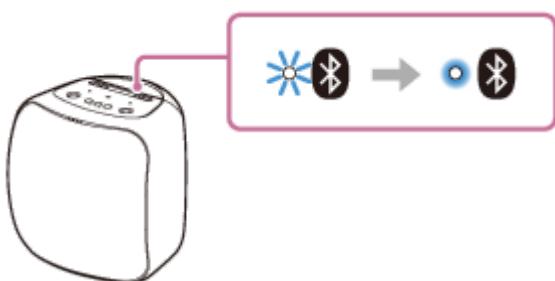


2. Select the name of the speaker you set up for Google Assistant from the Bluetooth screen, then click [Pair].



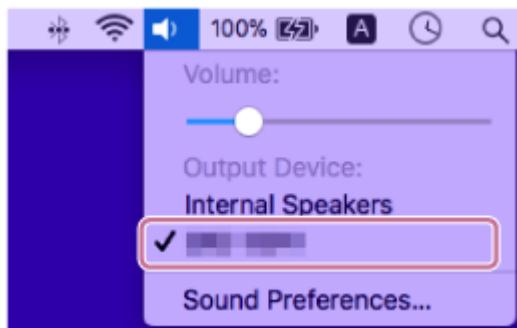
4 Check that the  (BLUETOOTH) indicator has switched from flashing to a steady light.

When the speaker is connected to the computer, the  (BLUETOOTH) indicator stays lit.



5 Click the speaker icon in the top-right of the screen and select the name of the speaker you set up for Google Assistant from [Output Device].

You can enjoy playing back music, etc. from your computer.



Hint

- The procedure explained above is for guidance only. For details, refer to the operating instructions supplied with the computer.
- With the previously connected BLUETOOTH device, you can establish a BLUETOOTH connection simply by pressing the (BLUETOOTH) button/ PAIRING button on the speaker, provided that the BLUETOOTH function is active on the BLUETOOTH device.

Note

- The (BLUETOOTH) button/ PAIRING button is disabled before the Google Assistant setup is complete.
- The speaker goes out of BLUETOOTH pairing mode in about 3 minutes and the (BLUETOOTH) indicator goes out.
- Once the speaker is paired with the computer, there is no need to pair them again, except in the following cases:
 - Pairing information is deleted due to repair work, etc.
 - The pairing information of the speaker is deleted from the computer.
 - The speaker is initialized.
All pairing information will be deleted.
- The speaker can be paired with multiple devices, but can only have a BLUETOOTH connection with one paired device at a time.
- The passkey of the speaker is "0000." If a passkey besides "0000" is set on the computer, pairing with the speaker fails.

Related Topic

- [Listening to music from the connected BLUETOOTH device](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

Wireless Speaker
SRS-XB501G

Listening to music from the connected BLUETOOTH device

You can enjoy listening to music of a BLUETOOTH device and operate it by the speaker via a BLUETOOTH connection if it supports the following BLUETOOTH profiles.

A2DP (Advanced Audio Distribution Profile)

Enables you to enjoy high-quality audio contents wirelessly.

AVRCP (Audio Video Remote Control Profile)

Enables you to adjust the volume and operate to play, pause or skip to the beginning of the next/current track.

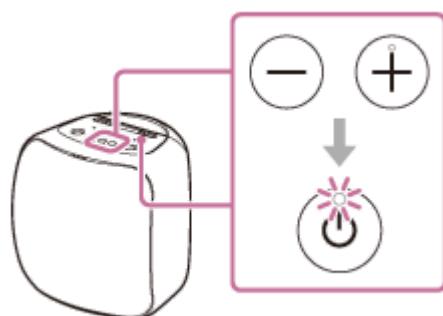
Operations may vary depending on the BLUETOOTH device. Refer also to the operating instructions supplied with the BLUETOOTH device.

Note

- Make sure beforehand that the volume on the BLUETOOTH device and speaker are set to a moderate level to avoid sudden loud sound output from the speaker.
- Depending on the BLUETOOTH device, adjusting the volume of the speaker may not be possible on the BLUETOOTH device while playback on the device is stopped/paused.

- 1 On the BLUETOOTH device, make sure that a BLUETOOTH connection is established with the speaker.
- 2 Start playing music on the BLUETOOTH device.
- 3 Adjust the volume by pressing the $-/+$ (volume) buttons on the speaker or operating the BLUETOOTH device.

When you press the $-/+$ (volume) buttons on the speaker or adjust the volume on the BLUETOOTH device, the \odot (power) indicator flashes once or 3 times.



When you press and hold the $\blacktriangleright\text{II}$ (play) button on the speaker for about 3 seconds, the action is equivalent to saying "Ok Google" to the speaker.

During playback, you can use the $\blacktriangleright\text{II}$ (play) button on the speaker to perform the following operations.

Pause

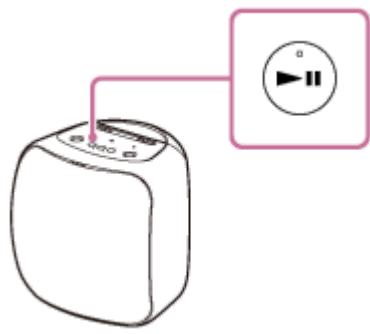
Press the $\blacktriangleright\text{II}$ (play) button during playback to pause. Press it again to cancel pause.

Skip to the beginning of the next track

Press the $\blacktriangleright\text{II}$ (play) button twice quickly during playback.

Skip to the beginning of the current track

Press the $\blacktriangleright\text{II}$ (play) button 3 times quickly during playback.



Hint

- If the communication condition is poor, the BLUETOOTH device may react incorrectly to the operations on the speaker.
- When using in a place with a high temperature, the volume may decrease to protect the built-in battery.
- If the built-in battery level is low, the maximum output of the speaker decreases.
- Depending on the BLUETOOTH device, it may be necessary to adjust the volume or set the audio output setting on the connected device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the speaker, the communication environment or the usage environment.
- Video viewing using a BLUETOOTH connection is not recommended. A slight misalignment occurs in video and audio.

Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

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Wireless Speaker
SRS-XB501G

Terminating the BLUETOOTH connection (After use)

When you finish playing music with the BLUETOOTH device, perform any of the following operations to terminate the BLUETOOTH connection.

- Turn off the BLUETOOTH function on the BLUETOOTH device. For details, refer to the operating instructions supplied with the device.
- Turn off the BLUETOOTH device.
- Turn off the speaker.
- Touch the NFC-compatible device on the N-mark symbol of the speaker again (if your device has the NFC function).

Note

- When you finish playing music, the BLUETOOTH connection may terminate automatically depending on the BLUETOOTH device.

Related Topic

- [Turning the power off](#)

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Wireless Speaker
SRS-XB501G

Enjoying switching the sound effects

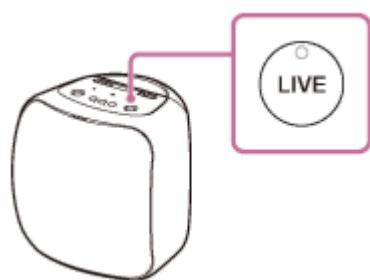
You can enjoy three different Sound Modes. When you purchase the speaker, the EXTRA BASS mode is set.

Sound Mode	The color of the LIVE indicator	The color of the  (power) indicator	Feature
STANDARD	Turns off	Green	Power saving
EXTRA BASS	Turns off	White	Heavy bass sound
LIVE SOUND	White	White	Realistic sound

Switching the Sound Mode between LIVE SOUND and EXTRA BASS

1. Press the LIVE button.

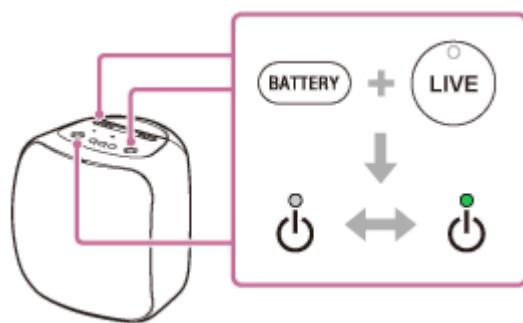
Each time you press the button, the LIVE SOUND mode and the EXTRA BASS mode are switched.



Switching the Sound Mode between EXTRA BASS and STANDARD

1. Press and hold the BATTERY button and the LIVE button at the same time for about 5 seconds.

The color of the  (power) indicator is changed to green from white, and the Sound Mode switches to the STANDARD mode.



If you press and hold the BATTERY button and the LIVE button at the same time again for about 5 seconds, the color of the  (power) indicator is changed to white from green, and the Sound Mode switches to the EXTRA BASS mode.

When setting the Sound Mode with "Sony | Music Center"

1. Tap [Music Center] on your smartphone, iPhone, etc. to start up the application.



2. Tap the name of the speaker you set up for Google Assistant.
3. Tap [Settings] - [Sound] - [Sound Mode] - [Preset Mode] to select the Sound Mode.

- STANDARD
- EXTRA BASS
- LIVE SOUND

Note

- Depending on the music, the LIVE SOUND or EXTRA BASS effects may not be so noticeable.

Related Topic

- [Listening to music from the connected BLUETOOTH device](#)
- [What you can do with “Sony | Music Center”](#)

Wireless Speaker
SRS-XB501G

What you can do with “Sony | Music Center”

“Sony | Music Center” is an app for controlling Sony audio devices which are compatible with “Sony | Music Center” using your smartphone/iPhone.

For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smca/>

Operations that can be performed on a speaker with “Sony | Music Center”

- Sound quality setting and equalizer adjustment
- Built-in battery level indication
- Lighting (Illumination) setting (switching the lighting mode)
- Confirmation on the software version of the speaker

Hint

- What you can control with “Sony | Music Center” varies depending on the connected device.
- Be aware that “Sony | Music Center” and “Music Center for PC” are different apps.
- The specifications and design of the app may change without notice.

Related Topic

- [Installing “Sony | Music Center”](#)
- [Connecting the speaker to an AC outlet](#)
- [Turning on/off the speaker’s light \(Lighting function\)](#)
- [Enjoying switching the sound effects](#)

Wireless Speaker
SRS-XB501G

Installing “Sony | Music Center”

Install “Sony | Music Center” on your smartphone, iPhone, etc. from Google Play or the App Store.

- 1 Download “Sony | Music Center” from Google Play or the App Store and install it.



- 2 When the installation is complete, start “Sony | Music Center.”

Note

- Be sure to use the latest version of “Sony | Music Center.”
If you cannot connect the speaker and a smartphone/iPhone via BLUETOOTH, or if there is a problem such as no sound being emitted, uninstall “Sony | Music Center” and try to connect via BLUETOOTH again.
For details about “Sony | Music Center,” refer to Google Play or the App Store.
- Be aware that “Sony | Music Center” and “Music Center for PC” are different apps.
- Depending on your contract, downloading the app may require communication charges.

Related Topic

- [What you can do with “Sony | Music Center”](#)

Wireless Speaker
SRS-XB501G

What you can do with “Fiestable”

“Fiestable” is an app for operating Sony audio devices compatible with “Fiestable” from smartphones, iPhone, etc.

Operations that can be performed on a speaker with “Fiestable”

- DJ control

You can change sound quality in accordance with the playing music (DJ effects) or play sound effects (Samplers).

- DJ effects: Isolator, Flanger, Wah, and Pan
- Samplers: Drums, Voice, etc.



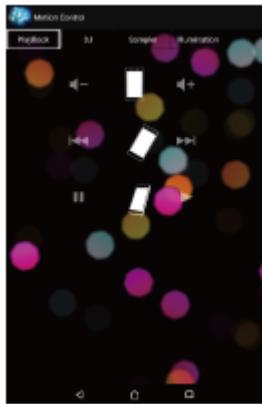
- Illumination

You can change the color, flashing speed, or flashing pattern of the lighting on the speaker.



- Motion control

You can adjust the volume or play sound effects (Samplers) by shaking or tilting your smartphone or tablet.



Hint

- What you can control with "Fiestable" varies depending on the connected device. The specification and design of the app may change without notice.

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Wireless Speaker
SRS-XB501G

Installing “Fiestable”

Install “Fiestable” on your smartphone, iPhone, etc. from Google Play or the App Store.

- 1 Download “Fiestable” from Google Play or the App Store and install it.



- 2 When the installation is completed, start “Fiestable” from the “Sony | Music Center” screen.



Note

- When using an Android smartphone, you can activate “Fiestable” only via “Sony | Music Center.”

Related Topic

- [What you can do with “Fiestable”](#)

Wireless Speaker
SRS-XB501G

About the indicators

① (power) indicator

Turns off	The speaker is turned off.
Lights up (white)	The speaker is turned on. The EXTRA BASS mode or LIVE SOUND mode is set. When you purchase, the EXTRA BASS is set.
Lights up (green)	The speaker is turned on. The STANDARD mode is set. (The EXTRA BASS and LIVE SOUND modes are not set.)
Flashes (white or green)	<p>The speaker is shifting from the power-off state to the power-on state or vice versa.</p> <p>Each time you press the $-/+$ (volume) buttons, the indicator flashes once.</p> <p>When you operate the $-/+$ (volume) buttons and the volume is set at the lowest or highest level, the indicator flashes 3 times.</p> <p>The speaker is being initialized.</p>
Flashes (red)	The speaker has an error.

② CHARGE indicator (orange)

Turns off	The speaker has completed charging.
Lights up	The speaker is being charged.
Flashes	The speaker has a charging error.
Flashes slowly	The built-in battery is running at less than 10% and needs to be charged.
Flashes 3 times and turns off	If the CHARGE indicator flashes 3 times and goes off when you turn on the speaker, the built-in battery is empty and needs to be charged.

Note

- The speaker that is in use can be charged if it is connected to an AC outlet via the supplied AC adaptor or a USB AC adaptor (commercially available). In this case, it may take longer to charge the built-in battery depending on the conditions of use. Therefore, it is recommended to turn off the speaker when charging.
- When you use the speaker at a loud volume for a long time, the built-in battery may run low even if the speaker is connected to an AC outlet. As a result, sound becomes low. This is not a malfunction. Turn off the speaker and charge the built-in battery sufficiently.
- In an extremely cold or hot environment, charging stops for safety. If charging takes a long time, it also makes charging of the speaker stop. To resolve these issues, disconnect the supplied AC adaptor or a USB AC adaptor (commercially available) from the speaker and connect it within an operating temperature between 5 °C and 35 °C (41 °F and 95 °F). Then, charge the built-in battery again.

③ LINK indicator

Turns off	No connection information is found.
-----------	-------------------------------------

Lights up (green)	The speaker is in Wi-Fi 5 GHz: ON/2.4 GHz: ON mode.
Lights up (orange)	The speaker is in Wi-Fi 5 GHz: OFF/2.4 GHz: ON mode.
Flashes (green)	The speaker is switching from Wi-Fi 5 GHz: OFF mode to Wi-Fi 5 GHz: ON mode.
Flashes (orange)	The speaker is switching from Wi-Fi 5 GHz: ON mode to Wi-Fi 5 GHz: OFF mode.
Flashes 3 times (white)	The software has completed updating.

(BLUETOOTH) indicator

Lights up	The speaker is connected to a BLUETOOTH device.
Flashes quickly (3 times a second)	The speaker enters the pairing mode.
Flashes	The speaker is attempting to detect NFC signals.

LIVE indicator

Lights up	The LIVE SOUND mode is set.
Turns off	The EXTRA BASS or STANDARD mode is set. (The LIVE SOUND mode is not set.)

Status indicators (Google Assistant)

Flash (blue or white)	When two of the four indicators flash in blue or all four indicators flash in white, the speaker is preparing for initialization.
Flash (purple or white)	When each one of the four indicators flashes subsequently from left to right, the speaker is downloading the latest software. When the download is complete (all four indicators light up), the speaker restarts and software installation starts.
Flash (blue)	When each one of the four indicators flashes subsequently from left to right, the speaker is installing the software. When the installation is complete, all four indicators light up.
All light up (white)	The speaker is attempting to detect the voice command.
All light up (orange)	The built-in microphone is turned off. To turn it on, press the  (microphone off) button.
All light up (green)	The speaker is being initialized.

Hint

- The colors of the indicators may vary depending on the software version of the speaker.
- Design and specifications are subject to change without notice.

Related Topic

- [Parts and controls](#)

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Wireless Speaker
SRS-XB501G

About software update

The software of your speaker will be automatically updated to the latest software while the speaker is connected to the Internet via a Wi-Fi network.

No user operations to obtain updates are required.

Hint

- Check the status indicators (Google Assistant) and the LINK indicator for the state of software update.
- Check on the software version.
On "Sony | Music Center," tap [SRS-XB501G] - [Settings] - [System].
"XXX" shown under "SRS-XB501G" indicates the software version.
Latest software version: 164 (as of February, 2020)

Related Topic

- [About the indicators](#)

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Wireless Speaker
SRS-XB501G

Precautions

On safety

- Refer to the Reference Guide supplied with the speaker.

Notes on the AC adaptor

- Use only the supplied AC adaptor. To avoid damaging the unit, do not use any other AC adaptor.
- The supplied AC adaptor is exclusively designed for the speaker. It does not work with any other devices.

On placement

- Do not set the unit in an inclined position.
- Do not leave the unit in a place subject to high temperatures, such as direct sunlight, near a heat source or under lighting equipment.
- Do not use or leave the unit in a car.

Others

- Do not use or leave the unit in an extremely cold or hot environment (temperature outside the range of 5 °C – 35 °C (41 °F – 95 °F)). If the unit is used or left in outside the above range, the unit may automatically stop to protect internal circuitry.
- At high temperature, the charging may stop or the volume may reduce to protect the battery.
- Even if you do not intend to use the unit for a long time, charge the battery to its full capacity once every 6 months to maintain its performance.

About Privacy Policy

To customers using “Sony | Music Center” who have agreed to the collection of information on how they use the unit: You can check the privacy policy to which you have agreed at the following website.

<http://policies.sony.net/vs/01/index.html>

Sony will discontinue collecting information, even after you have already agreed, if you refuse to allow information to be collected on the settings menu* for “Sony | Music Center,” or if you initialize the unit.

To initialize the unit, do the followings:

With the unit turned on, press and hold the  (microphone off) button until the four status indicators (Google Assistant) light up in green.

* As of April 1, 2019; Android only.

Related Topic

- [Initializing the speaker](#)

Wireless Speaker
SRS-XB501G

Notes on charging

Life span of the rechargeable built-in battery

- Even if you do not intend to use the speaker for a long time, charge the built-in battery sufficiently once every 6 months to maintain its performance.
- If the speaker is not used for a long time, it may take longer to charge the built-in battery.
- The rechargeable built-in battery has a life span. As time passes and the number of times that the built-in battery is used increases, the capacity of the rechargeable built-in battery slowly decreases. When the amount of time that the built-in battery can be used seems significantly shorter, despite having been fully charged, contact your nearest Sony dealer.
- The life span of the rechargeable built-in battery differs depending on the usage, environment, and storage method.

Caution

When the speaker detects a problem for the following causes while charging the built-in battery, the CHARGE indicator (orange) turns off even if charging is not completed.

- Ambient temperature exceeds the range of 5 °C – 35 °C (41 °F – 95 °F).
- There is a problem with the built-in battery.
- When charging to the built-in battery continues for a long time.

Note

- Charging time varies depending on built-in battery usage conditions.
- Charge the speaker in an ambient temperature between 5 °C and 35 °C (41 °F and 95 °F).
- The speaker becomes warm during charging. This is not a malfunction.
- Avoid exposure to rapid temperature change, direct sunlight, mist, sand, dust, or mechanical shock. Also, never leave the speaker in a car parked in the sun.
- A speaker that is in use can be charged if it is connected to an AC outlet via a USB AC adaptor (commercially available). In this case, it may take longer to charge the built-in battery depending on the conditions of use. Therefore, it is recommended to turn off the speaker when charging.
- In an extremely cold or hot environment, charging stops for safety. If charging takes a long time, it also makes charging of the speaker stop. To resolve these issues, disconnect the micro-USB cable from the speaker and connect it again within an operating temperature between 5 °C and 35 °C (41 °F and 95 °F).

Wireless Speaker
SRS-XB501G

Notes on disposing of or giving away this speaker

- When disposing of or giving away this speaker, erase information from the speaker. Make sure you to initialize it to reset all settings to the factory defaults.
- If you use in Internet service such as music service, information about the speaker may be retained by the service provider. In this case, contact the network service provider to delete that information.
- The speaker has a built-in rechargeable battery. When you dispose of this speaker, contact your nearest Sony dealer.

Related Topic

- [Initializing the speaker](#)

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Notes on water resistant and dust proof features

Water resistant performance of the unit

This unit, with the cap fastened securely, has a water resistant specification of IPX5^{*1} as specified in "Degrees of protection against water immersion" of the IEC60529 "Ingress Protection Rating (IP Code)"^{*3}, and a dust proof specification of IP6X^{*2} as specified in "Degrees of protection against solid foreign objects"^{*3}. However, this unit is not completely water-tight.

Do not drop the unit into hot water in a bathtub or purposely use it in water.

Liquids that the water resistant performance specifications apply to

Applicable	fresh water, tap water
Not applicable	liquids other than the above (soapy water, water with detergent or bath agents, shampoo, hot spring water, pool water, seawater, etc.)

*1 IPX5 (Degree of protection against jets of water): The speaker has been tested and found to remain functional after exposure to direct jet streams of water using a nozzle of 6.3 mm (about 1/4 in) internal diameter from any direction where approximately 12.5 L/min of water is applied for a period of more than 3 minutes from a distance of about 3 meters (about 10 ft).

*2 IP6X (Degrees of protection against dust): The speaker has been tested to and continues to block dust after stirring for 8 hours in a testing device which contains dust particles.

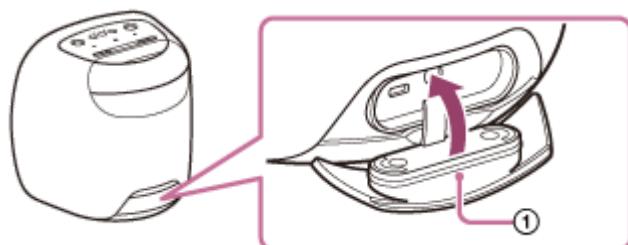
*3 The supplied accessories and the connectors of this unit (USB/DC IN) are neither water resistant nor dust proof.

The water resistant performance of the unit is based on our measurements under the conditions herein described. Note that malfunctions as a result of water immersion caused by misuse by the customer are not covered by the warranty.

To avoid the deterioration of the water resistant performance

Check the following and use the unit correctly.

- Be careful not to drop the unit or subject it to mechanical shock. Deformation or damage may cause deterioration of the water resistant performance.
- This unit does not have a design that is resistant to water pressure. Use of the unit in a location where high water pressure is applied, such as in the shower, may cause a malfunction.
- Do not pour high-temperature water or blow hot air from a hair dryer or any other appliance on the unit directly. Also, never use the unit in high temperature locations such as in saunas or near a stove.
- Handle the cap (①) with care. The cap plays a very important role in maintenance of the water resistant performance. When using the unit, make sure that the cap is closed completely. When closing the cap, be careful not to allow foreign objects inside. If the cap is not closed completely the water resistant performance may deteriorate and may cause a malfunction of the unit as a result of water entering the unit.



Wireless Speaker
SRS-XB501G

How to care for the speaker

- If you leave the speaker wet, the speaker may develop scales, molds, etc. We recommend that you wipe off water droplets after use and dry it in a well-ventilated place until moisture disappears.
- Especially in cold regions, be sure to wipe off the moisture after using the speaker. Leaving moisture on its surface may cause the speaker to freeze and malfunction.
- Prevent chemical products such as sunscreen or suntan oil from sticking onto the speaker. Wipe it off quickly if it has made contact. Leaving it on the surface of the speaker may cause discoloration or damage (surface cracks, etc.) of the speaker.
- If the surface of the speaker gets dirty, wipe it with a soft cloth containing a little neutral detergent. Do not use thinner, benzine, alcohol, etc., to clean the speaker because it will damage the finish of the surface.

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SRS-XB501G

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SRS-XB501G

Customer support website

When you need support assistance, visit one of the customer support websites listed below.

For customers in Americas:

<https://www.sony.com/am/support>

For customers in Europe:

<https://www.sony.eu/support>

For customers in other countries/regions:

<https://www.sony-asia.com/support>

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SRS-XB501G

When you have an issue

Do the following before you request a repair service.

- Read the relevant instruction and troubleshooting topics in this Help Guide.
- Charge the speaker.
You may be able to resolve some issues by charging the built-in battery. Use the supplied AC adaptor for charging.
- Restart the speaker.
Press and hold the  (power) button on the speaker for about 8 seconds.
- Initialize the speaker.
All the settings, including the volume setting, are cleared and the pairing (device registration) information is deleted.
- Visit our customer support home page.

If none of the above works, consult your nearest Sony dealer.

Related Topic

- [Customer support website](#)
- [Restarting the speaker](#)
- [Initializing the speaker](#)

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Wireless Speaker
SRS-XB501G

Unable to charge the built-in battery

- When using the supplied AC adaptor, make sure the AC adaptor is firmly connected to the speaker and AC outlet.
- When using a USB AC adaptor (commercially available), make sure the USB cable is firmly connected to the speaker and the USB AC adaptor.
In addition, make sure the USB AC adaptor is firmly connected to an AC outlet.
- When using a USB AC adaptor (commercially available), make sure the USB AC adaptor has the ability to output in 3.0 A or more.
- When using a USB AC adaptor with an output current of 3.0 A for battery charging, be sure to use a USB Type-C™ cable (compliant with the USB standard) that supports an output current of 3.0 A.
- Depending on the type and specification of the USB AC adaptor and USB Type-C™ cable, the charging time may take a long time.
Using a USB AC adaptor with an output current of 3.0 A or more and a USB Type-C™ cable conforming to the USB standard is recommended. Charging from the other device is not guaranteed.
The charging time may vary depending on the ambient temperature or conditions of use.

Related Topic

- [Connecting the speaker to an AC outlet](#)

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Wireless Speaker
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Unable to turn on the speaker or the speaker suddenly turns off

- The built-in battery may be empty. Charge the built-in battery by connecting the AC adaptor (supplied) to an AC outlet.
- The protection circuit is in operation due to a rise in the internal temperature. (The power indicator is flashing in red.)
- You may be able to resolve the issues by restarting the speaker.

Related Topic

- [Connecting the speaker to an AC outlet](#)
- [Turning the power on](#)
- [Restarting the speaker](#)
- [The power indicator is flashing in red](#)

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SRS-XB501G

The speaker is not responding to any voice commands

- When all of the status indicators (Google Assistant) on the front of the speaker are lit in orange, the built-in microphone is turned off and the speaker is incapable of detecting voice commands. Press the  (microphone off) button.
- In a noisy place or a place that is exposed to strong winds or echoes (sound reflections), the speaker may fail to detect the voice command. In such a case, press and hold the  (play) button for about 3 seconds. This action is equivalent to saying "Ok Google" to the speaker.
- Make sure that the built-in microphone is not blocked.
- You may have given the voice command too quickly for your speaker to detect. Try talking to the speaker a little more slowly.

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No sound is output or the playback sound distorts/interrupts

- Check the volume of your speaker and the connected BLUETOOTH device.
- Make sure that playback is in progress on the connected BLUETOOTH device.
- If you are connecting a computer to the speaker, make sure the audio output setting of the computer is set for a BLUETOOTH device.
- Make sure that a BLUETOOTH connection is established between your speaker and the BLUETOOTH device.
- Pair your speaker with the BLUETOOTH device (device registration) once again.
- Make sure that the equalizer function of the connected BLUETOOTH device is not active. For detailed instructions, refer to the operating instructions supplied with the BLUETOOTH device.
- Make sure that the DJ control function of “Fiestable” is turned off.
- Move your speaker away from a microwave oven or a wireless LAN device.
- Bring the BLUETOOTH device closer to your speaker. If there is an object between the speaker and the BLUETOOTH device, move the object out of the way.
- If the CHARGE indicator and  (power) indicator flash slowly, turn off the speaker and charge the built-in battery sufficiently.
- A device with a built-in radio or tuner cannot be connected to the speaker via a BLUETOOTH connection since noise may occur in broadcasts.
- Locate the speaker farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.

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Sound becomes low while in use

- The sound may become low in the following cases. This is not a malfunction.
 - When the built-in battery is running low and the CHARGE indicator flashes slowly, while the speaker is being powered by the built-in battery only.
 - When the built-in battery is running low due to long-term use at a loud volume even though the speaker was connected to a USB AC adaptor (commercially available).
- If the sound becomes low while in use, follow the procedure below.
 1. Turn off the speaker.
 2. Charge the built-in battery sufficiently.

Related Topic

- [Connecting the speaker to an AC outlet](#)

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Wireless Speaker
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Unable to connect to a network via a Wi-Fi® connection

- Make sure that your smartphone/iPhone is connected to a Wi-Fi network. For detailed instructions, refer to the operating instructions supplied with the smartphone/iPhone.
- Make sure that your speaker is connected to the same wireless LAN as your smartphone/iPhone. For detailed instructions, refer to the operating instructions supplied with the smartphone/iPhone.
- Make sure that the wireless LAN router (access point) is turned on.
- When a wireless LAN connection is in use, bring the speaker and the wireless LAN router (access point) closer together, and then make the wireless LAN settings all over again.
- Make sure that the wireless LAN router (access point) settings are correct. If the SSID stealth mode of the wireless LAN router is turned on, turn it off. For detailed instructions on setting the wireless LAN router, refer to the operating instructions supplied with the router.
- If the connection attempt fails even when the correct SSID for the wireless LAN router is selected, make sure that the correct password (encryption key) is used.
 - The password (encryption key) is case-sensitive. Be sure to check the case of each letter while entering the SSID. No double-byte characters are accepted for the SSID. Be sure to enter single-byte characters.
 - Example of confusing characters:
“I (upper-case I)” and “l (lower-case L)”
“0 (numeral 0)” and “O (upper-case O)”
“d (lower-case D)” and “b (lower-case B)”
“9 (numeral 9)” and “q (lower-case Q)”
- Bring the wireless LAN router closer to the speaker. Devices that use the 2.4 GHz frequency range, including microwave ovens, BLUETOOTH devices, and digital cordless devices, may prevent the speaker from establishing a wireless connection. Move the speaker away from such devices or turn off the devices.
- The speaker does not support IEEE 802.11ac. Use the 2.4 GHz frequency range (11b, 11g, or 11n) or the 5 GHz frequency range (11a, or 11n) for wireless connection.
- If connection attempt fails even with the correct settings, try the following.
 - Turn off the access point (wireless LAN router), wait for a while, and then turn it back on.
 - Turn off the speaker, wait for a while, and then turn it back on.

Related Topic

- [Installing the Google Home app and making the initial settings](#)
- [Disabling the Wi-Fi 5 GHz band](#)

Wireless Speaker
SRS-XB501G

Pairing (device registration) fails

- Make sure that your speaker is connected to your network.
- Bring the BLUETOOTH device to your speaker closer than 1 m (3 ft).
- You may have initialized your speaker. Initializing the speaker may cause the speaker to fail to establish a BLUETOOTH connection with a BLUETOOTH device. In such a case, delete the device information of the speaker from the BLUETOOTH device and perform the pairing procedure once again.
- Update the software on the connected BLUETOOTH device.

Related Topic

- [Pairing and connecting with BLUETOOTH® devices](#)
- [Connecting with a computer via a BLUETOOTH connection \(Windows\)](#)

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SRS-XB501G

Unable to connect the speaker to a BLUETOOTH device with One-touch connection (NFC)

- The  (BLUETOOTH) button/  PAIRING button and the NFC function are disabled before the Google Assistant setup is complete.
- The screen of the NFC-compatible device may be locked. Unlock the screen before you touch the device to your speaker. For detailed instructions, refer to the operating instructions supplied with the NFC-compatible device.
- Keep the NFC-compatible device close to the speaker until the device vibrates. If the device does not react, move the device slowly over the N-marked symbol of the speaker.
- Make sure that the NFC function is active on the NFC-compatible device. For detailed instructions, refer to the operating instructions supplied with the NFC-compatible device.
- If the NFC-compatible device is in a case, remove the case.
- NFC receiving sensitivity varies depending on the NFC-compatible device. If you keep failing to connect/disconnect your speaker with the NFC-compatible device by One-touch (NFC), perform the on-screen connection/disconnection operations on the NFC-compatible device. For detailed instructions, refer to the operating instructions supplied with the NFC-compatible device.
- Make sure that your speaker is turned on.

Related Topic

- [Connecting with an NFC-compatible device by One-touch \(NFC\)](#)

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The status indicators (Google Assistant) are flashing in purple, blue, or white

The software of your speaker has been downloading or installing the latest software updates. Wait until the status indicators (Google Assistant) stop flashing.

Hint

- The colors of the indicators may vary depending on the software version of the speaker.

Related Topic

- [About software update](#)
- [About the indicators](#)

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SRS-XB501G

The power indicator is flashing in red

- The protection circuit is in operation due to a rise in the internal temperature.
Immediately disconnect the AC adaptor from the speaker, disconnect the connection with Google Home on the smartphone or iPhone or the BLUETOOTH connection, and restart the speaker.
Then, leave the speaker unused for a while and restart the speaker once again.
- If the  (power) indicator still flashes in red after you have left the speaker unused and restarted it, contact your nearest Sony dealer.

Related Topic

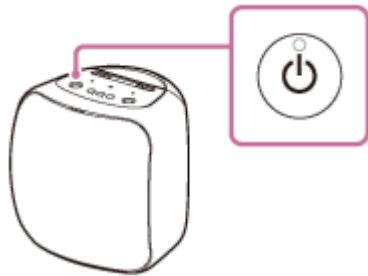
- [About the indicators](#)
- [Restarting the speaker](#)
- [Initializing the speaker](#)

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Wireless Speaker
SRS-XB501G

Restarting the speaker

- In the event of the following, press and hold the  (power) button for about 8 seconds to reset and turn on the speaker.
 - The speaker does not turn on.
 - You cannot operate the speaker after you have turned it on.
 - You cannot operate the speaker after you have resolved the issues with pairing.



Hint

- The information including the Google Assistant settings will be retained.

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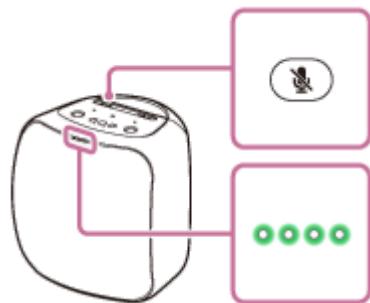
Wireless Speaker
SRS-XB501G

Initializing the speaker

- With the speaker turned on, press and hold the  (microphone off) button until the four status indicators (Google Assistant) light up in green.

Initialization takes about 80 seconds. When initialization completes, the  (power) indicator lights up.

Initializing the speaker deletes all the information including the Google Assistant settings.



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